



# WSTA Update

#### Public Works Committee Meeting May 11, 2021





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### COVID-19 Ridership Impact

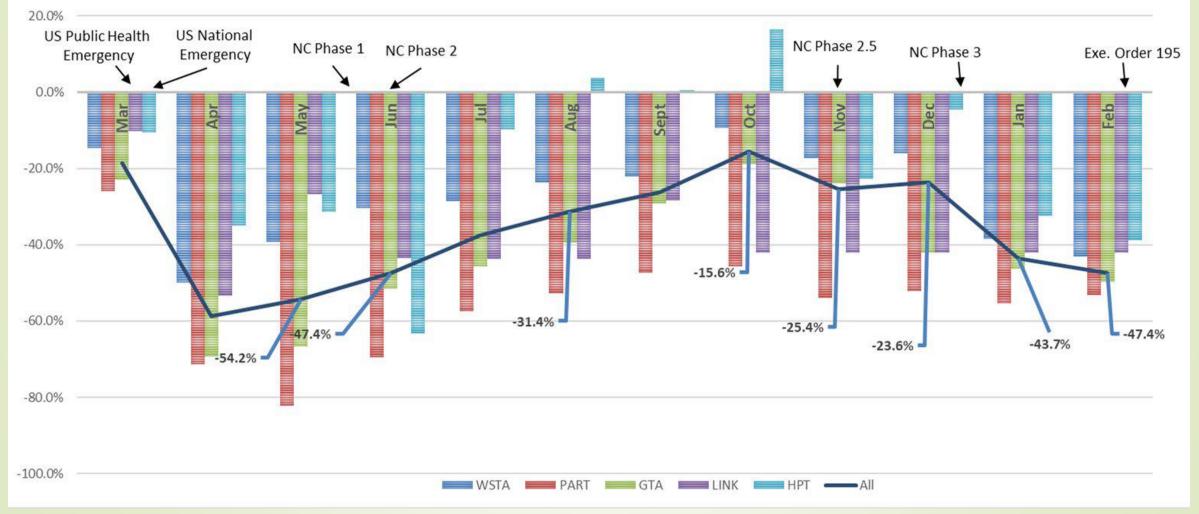
#### **Fixed Route**

	19/20	20/21	% FY Change	% Month Change
March	200,369	173,162	-13.6%	
April	196,853	101,803	-48.3%	-41.2%
Мау	213,050	123,135	-42.2%	21.0%
June	194,146	141,379	-27.2%	14.8%
July	206,549	145,119	-29.7%	2.6%
August	226,502	154,734	-31.7%	6.6%
September	213,030	158,146	-25.8%	2.2%
October	235,024	183,739	-21.8%	16.2%
November	204,244	168,146	-17.7%	-8.5%
December	201,347	170,542	-15.3%	1.4%
January	203,034	125,036	-38.4%	-26.7%
February	200,901	115,616	-42.5%	-7.5%
March	173,162	133,226	-23.1%	15.2%

Trans-AID	19/20	20/21	% FY Change	% Month Change
				Change
March	19,963	15,454	-22.6%	
April	19,844	8,345	-57.9%	-46.0%
May	21,201	9,050	-57.3%	8.4%
June	19,183	10,810	-43.6%	19.4%
July	20,182	12,352	-38.8%	14.3%
August	20,427	11,634	-43.0%	-5.8%
September	19,130	12,656	-33.8%	8.8%
October	21,470	14,118	-34.2%	11.6%
November	18,577	12,538	-32.5%	-11.2%
December	17,988	13,179	-26.7%	5.1%
January	19,625	11,278	-42.5%	-14.4%
February	18,657	11,405	-38.9%	1.1%
March	15,454	14,098	-8.8%	23.6%

#### **Regional Fixed Route Ridership Comparison from PART**

#### PUBLIC TRANSPORTATION RIDERSHIP IN THE PIEDMONT TRIAD PERCENTAGE CHANGE FROM MARCH 2020 TO PRESENT



### WSTA CARES Act 5307 Grant Status

	Awarded	Spent	Remaining Available	Drawn	Will be Drawn for 3rd Quarter
<b>Operating Assistance</b>	3,512,000.00	3,512,000.00	0.00	3,512,000.00	
Bus Purchase	6,400,000.00	0.00	6,400,000.00	0.00	
DOT Relocation	425,000.00	265,253.00	159,747.00	157,423.00	107,830.00
Other Capital Items	2,052,976.00	1,915,957.00	137,019.00	1,837,987.00	77,970.00
Totals	12,389,976.00	5,693,210.00	6,696,766.00	5,507,410.00	185,800.00

Percentage of Funds Spent 45.95%

### American Rescue Plan Act of 2021 (ARPA)

In March of 2021, the U.S. Department of Transportation Federal Transit Administration (FTA) announced \$30.5 Billion dollars of federal funding that is now available to support our nation's public transportation as we continue to respond to the Covid-19 pandemic. The funding supports President Biden's call to vaccinate the U.S. population.

FTA Announced that \$11,269,168 is made available to the Winston-Salem Urban Area. This funding will be split between three service providers in the urban area:

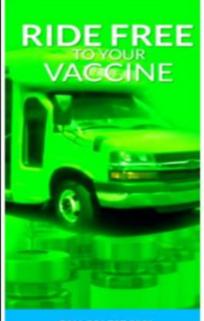
- Winston-Salem Transit Authority,
- Piedmont Authority for Regional Transportation, and
- Davidson County Transportation.

### Transportation To Vaccination Will not be a Barrier in Forsyth County! Make Your Reservation and Ride WSTA Fare Free!



WSTA's vaccination transportation information campaign for residents of Forsyth County has gotten off to a good start. The campaign is using print media, television, radio, Facebook, Instagram, Google and WSTA paratransit vehicle ads to spread the word about jumping on the bus or calling WSTA to arrange a ride to get a Covid-19 vaccination.

WSTA started providing Free Vaccine Transportation to residents of Winston-Salem, Forsyth County on January 30, 2021. We have provided over 558 trips to vaccination sites!

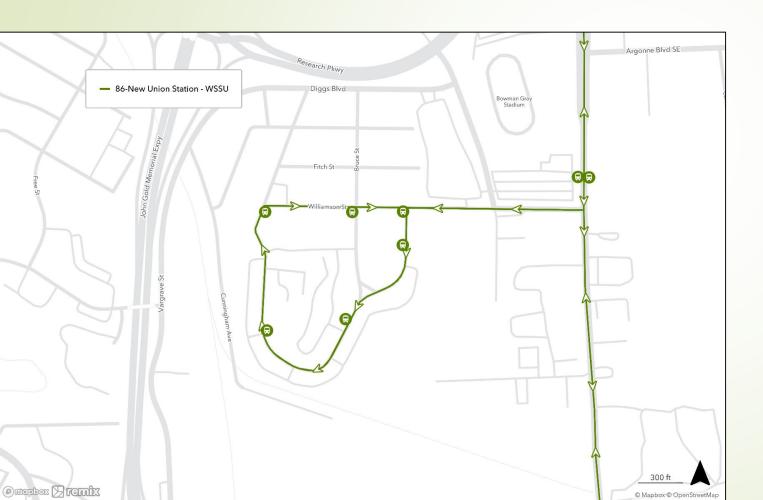


CALL 336.727-2000 IT LEAST 24-TO -48 HOURS IN ADVANCE OF YOU SCHEDULED APPOINTMENT TO ARRANGE A FREE RDL.



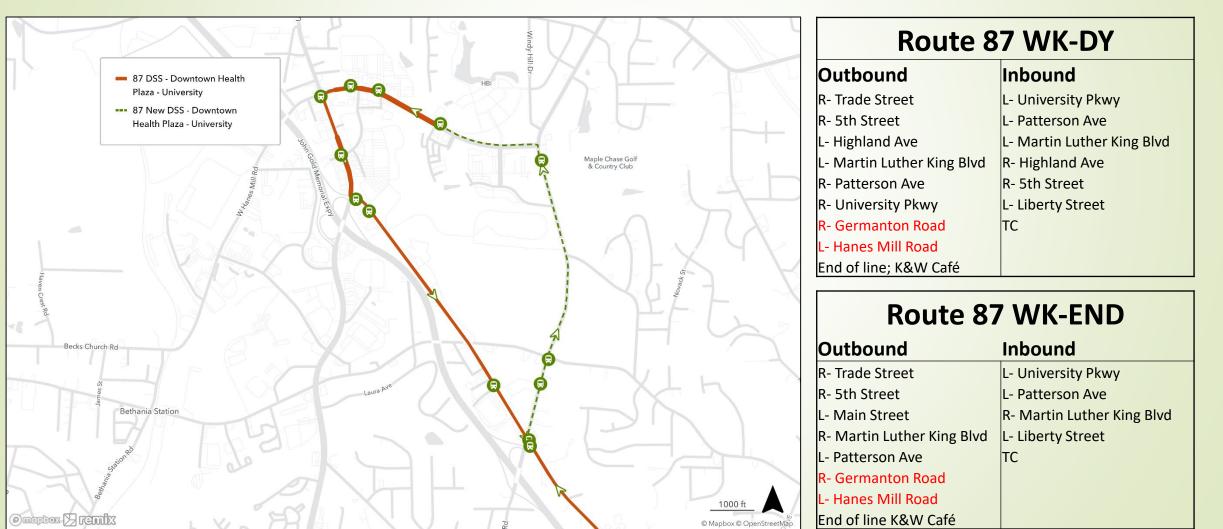
- Prior to the major service changes in 2017, riders were allowed to board to access WSTA's Fixed Routes by standing at a WSTA bus stop and or standing at an area that was considered to meet the criteria for catching the bus. Once the service changes were effective, the criteria bus stop service was discontinued. Some riders were still being provided service at criteria locations.
- To promote safety, on <u>Monday May 10, 2021</u> WSTA will only provide service to riders standing at a designated WSTA Bus Stop. This will also enhance WSTA's on-time performance.

Beginning May 10, WSTA will make a minor change to Route 86 that will provide coverage to Skyline.



Route 86	Turn By Turn
Outbound	Inbound
R- Trade Street	L- Thomasville Road to MLK Blvd
R- 5th Street	L- Williamson Street
R- Martin Luther King Blvd	L- Timlic
R- Williamson Street	
L- Timlic	R- Williamson Street
	L- Martin Luther King Blvd
R- Williamson Street	L- 5th Street
R- Martin Luther King Blvd to	
Thomasville Road	L- Trade Street
R- Louise	тс
R- Easton	
R- Charles Street	

#### Beginning May 10, Route 87 will make a minor change in our turn by turn to eliminate a safety concern.

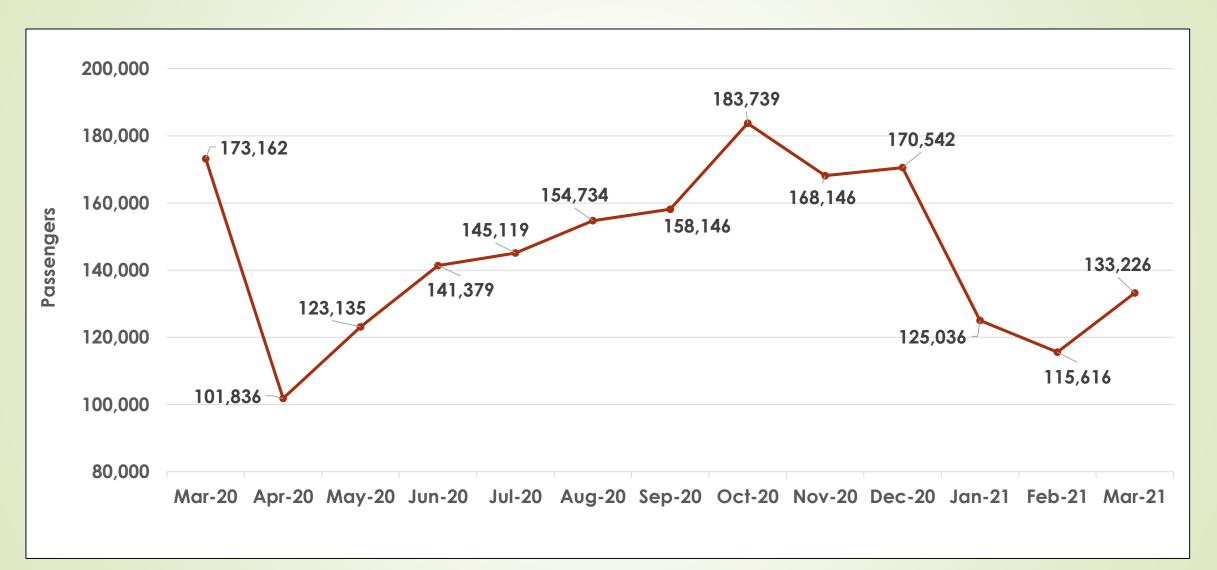


Beginning May 10, Route 89 will service the Industry For The Blind (IFB) outbound only to eliminate a major safety concern.

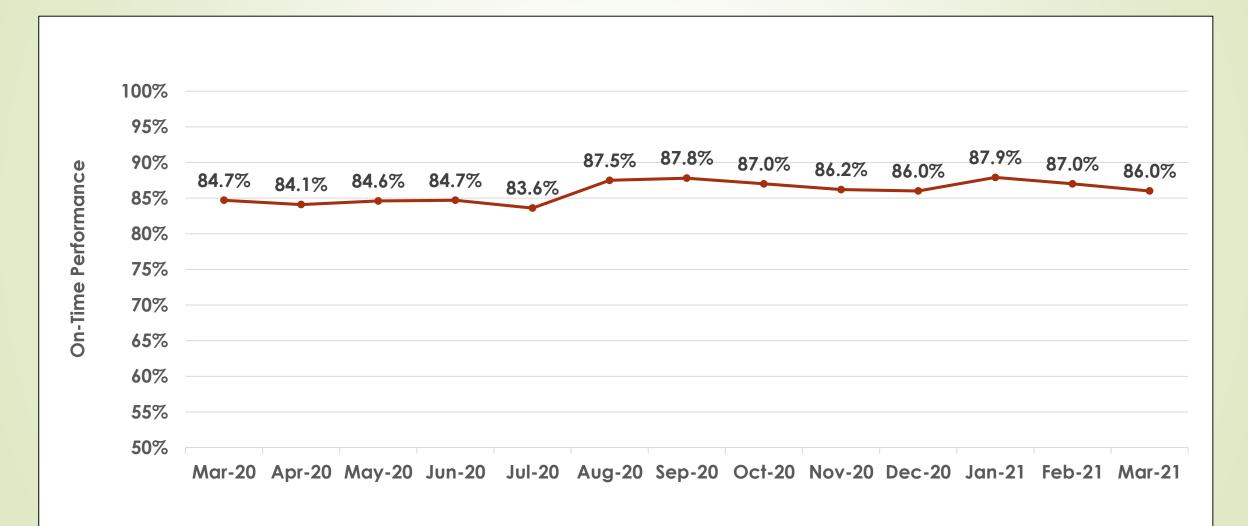


Outbound	Inbound
R- Trade Street	R- University Pkwy
- 5th Street	L- North Point Blvd
R- Cherry Street to University Pkwy	R- Linn Station Road
R- onto Cherry Street	L- Brownsboro Road
Brownsboro Road	R- Cherry Street
R- University Pkwy	L- University Pkwy
- North Point Blvd	L- 6th Street
R- North Point Plaza	R- Liberty Street
-behind McDonalds	R- TC
-North Point Lane	
R- North Point Blvd	
R- Bethabara Road	
R- Indiana Ave	
- Home Road	
R- University Pkwy	
- Shattalon Drive	
R- Sturmer Park	
End of line; Sturmer Park	

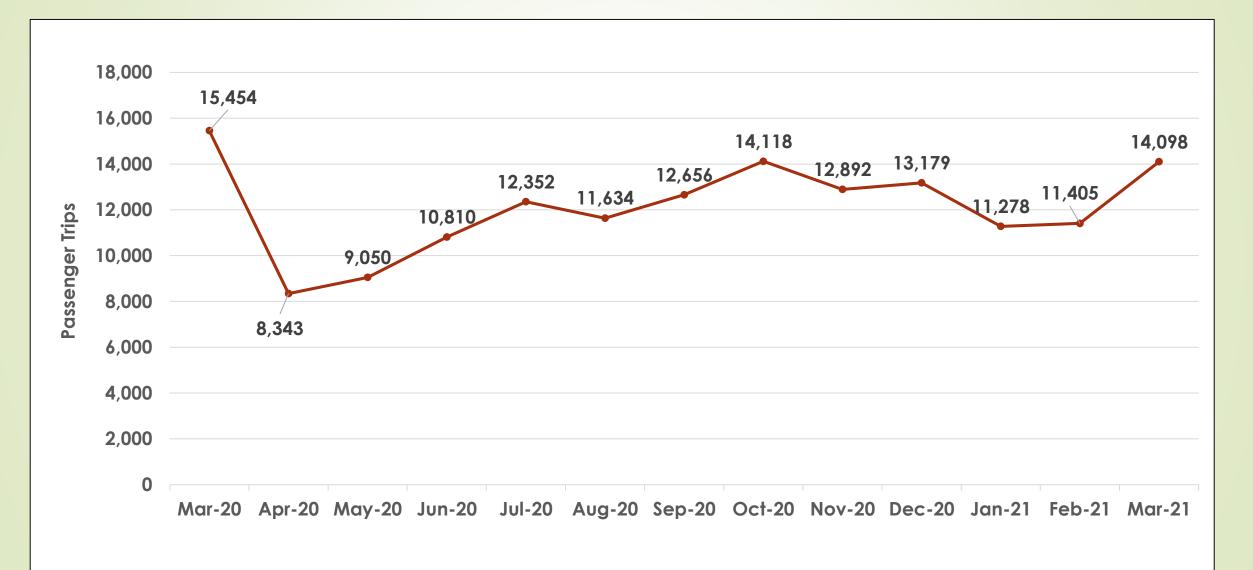
### Fixed Route Ridership – Past 12 Months



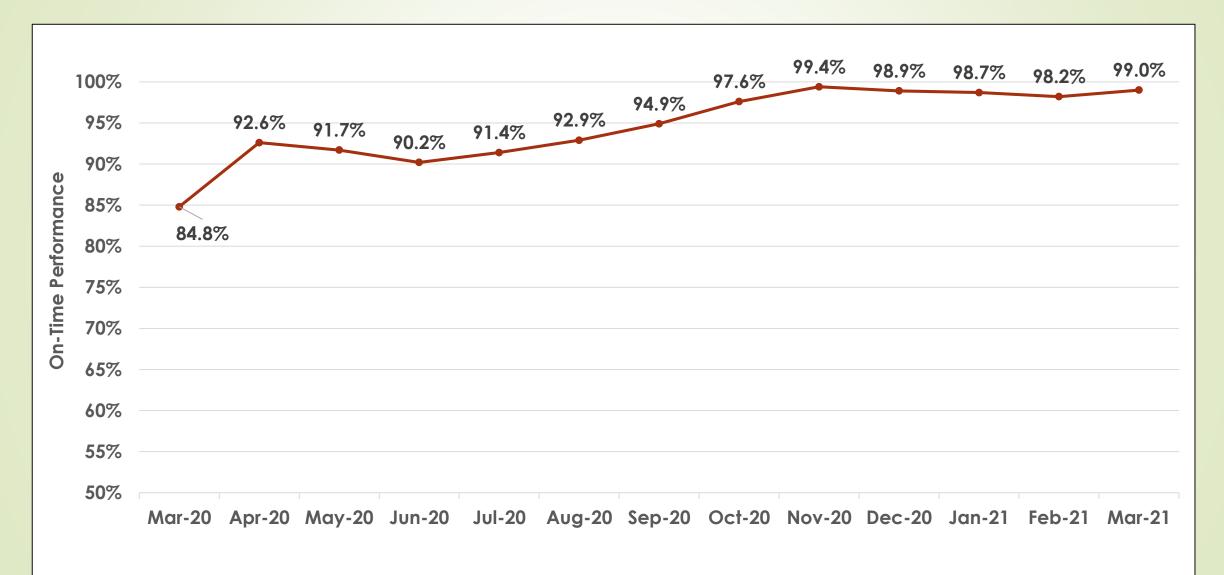
### Fixed Route On-Time Performance

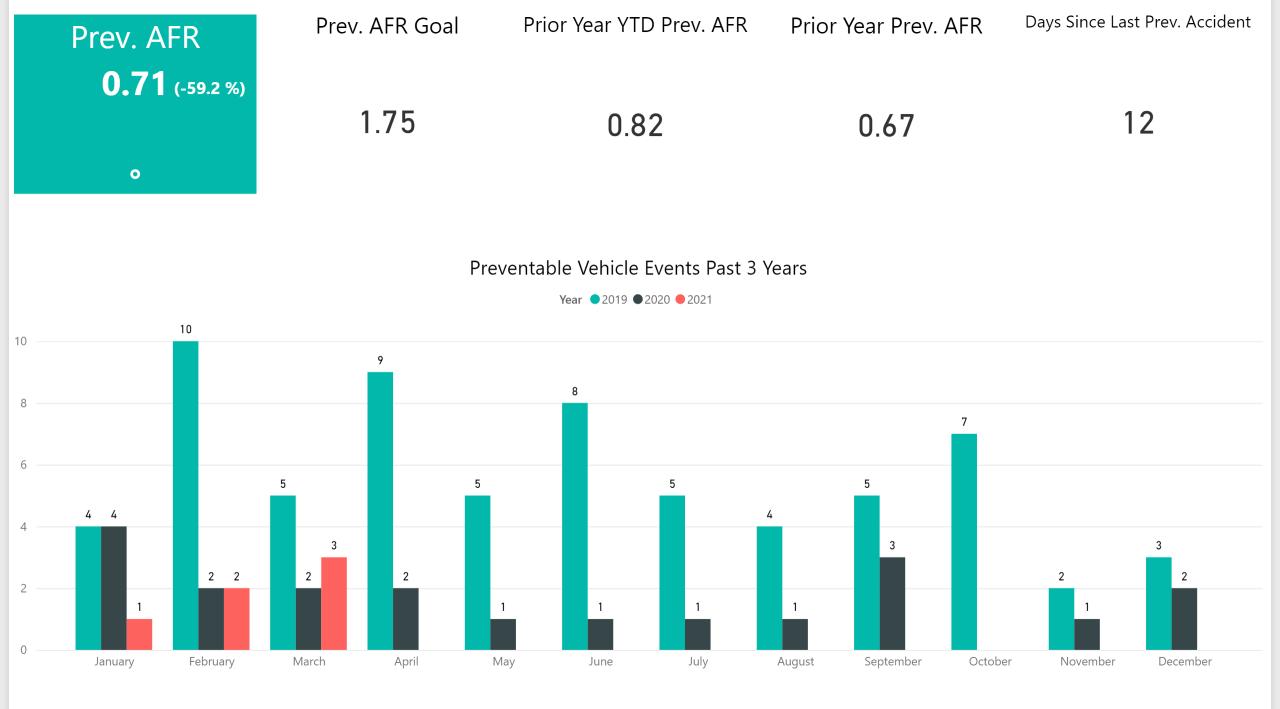


### Trans-Aid Passenger Trips- Past 12 Months



### Trans-Aid On-Time Performance





#### **NC Public Transportation Association- Safety Award**



WSTA Operators were the recipient of the **NCPTA Safety Award for Driving 1 million miles** without a preventable accident in 2020! "Because you Rock, WE ROLL!"

### QUESTIONS ?