

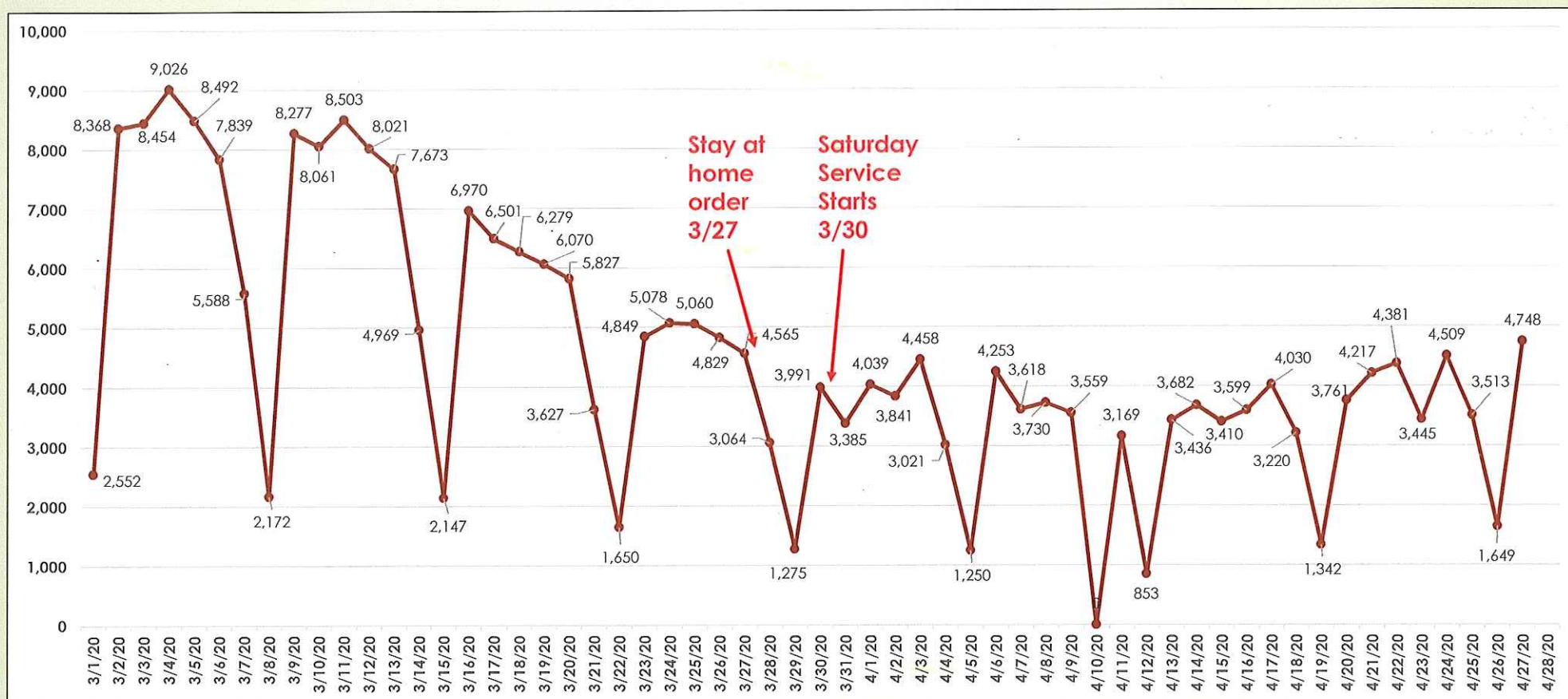


Service Impact-COVID-19

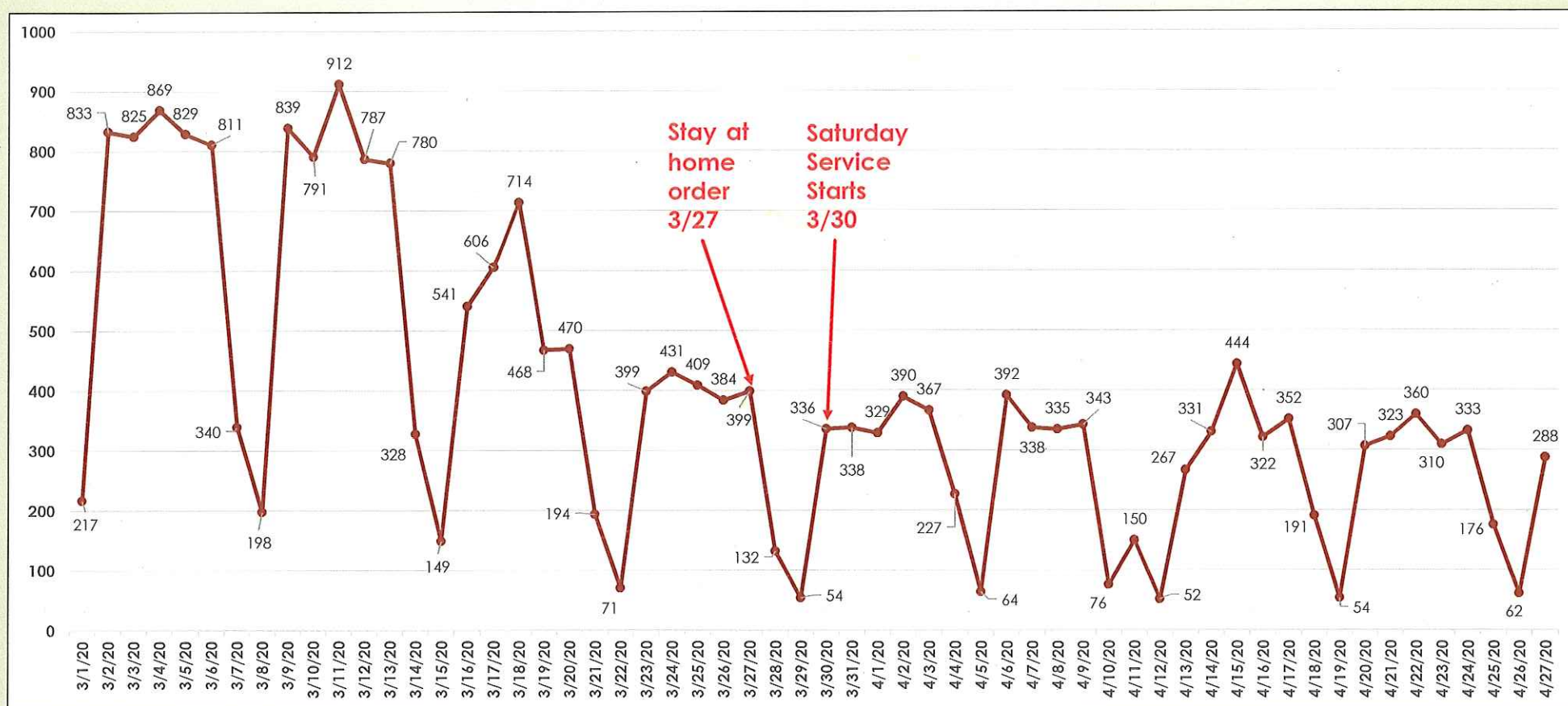
Public Works Meeting May 11, 2020



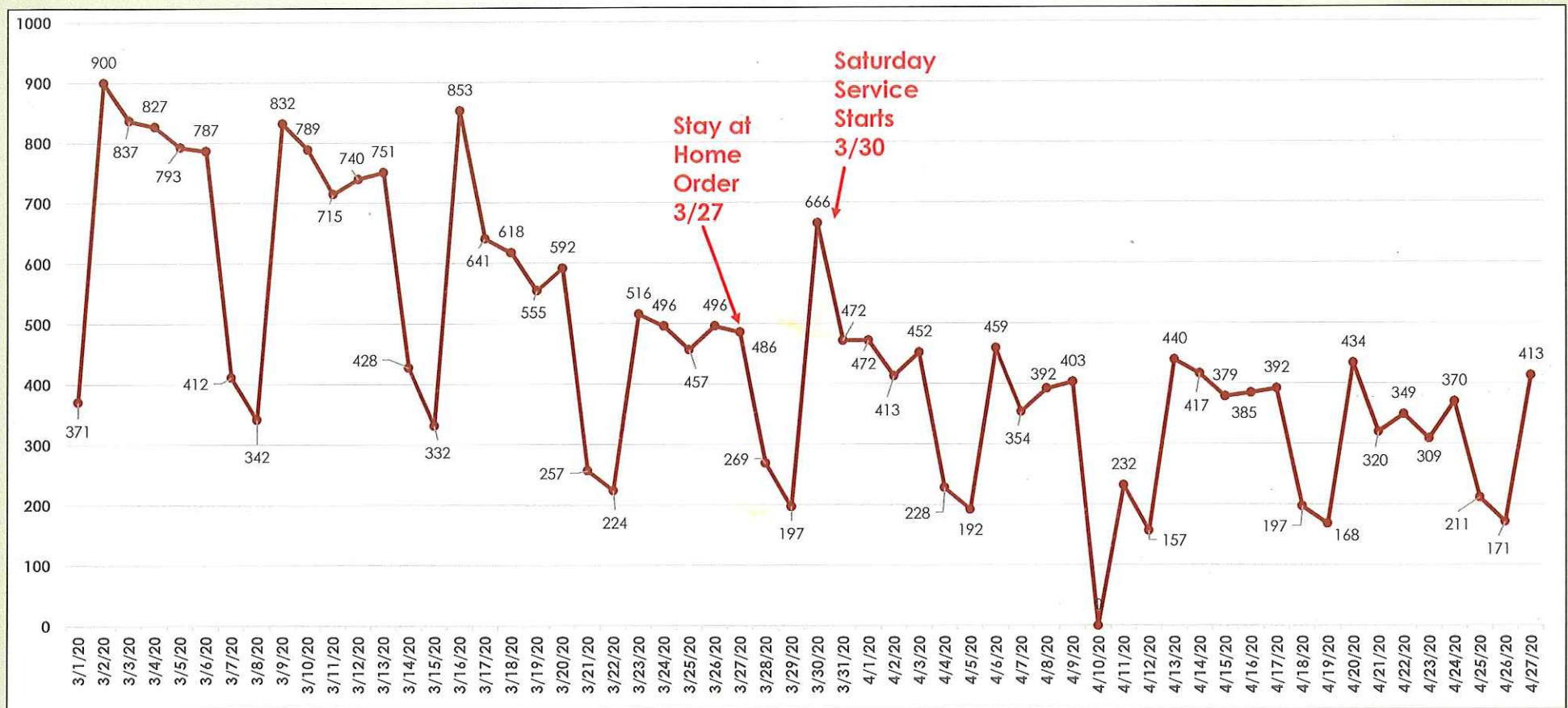
Impact of COVID-19 on Fixed Route March-April Ridership



Impact of COVID-19 on Trans-Aid March-April Ridership



Impact of COVID-19 on Incoming Calls March-April



Ridership Comparison from 2019 to 2020- COVID Impact

Fixed Route	2019	2020	% Change
March	200,369	173,162	-13.6%
April - thru 28th	196,853	93,231	-52.6%
Trans-Aid	2019	2020	% Change
March	19,963	15,454	-22.6%
April - thru 28th	19,844	7,183	-63.8%

WSTA Update- COVID-19 Service Changes and Additional Cleaning Procedures

WSTA continues to monitor the ridership data to make service changes such as the following for Fixed Route, Trans-AID and Maintenance.

Service Changes

- March 19th, WSTA suspended Rt. 100
- March 30th, Began Saturday schedule six days a week with no change to Sundays
- March 30th, Trans-AID added wait times for passengers traveling to food pantries
- April 6th, all WSTA employees began to wear mask
- April 15th, began fare-free system for WSTA's Fixed Route and Trans-AID services
- April 15th, all passengers must enter and exit through rear doors on Fixed Route buses
- April 15th, seats on WSTA buses were blocked off to allow some social distancing
- WSTA suspended the 2-bag limit

WSTA Update- COVID-19 Service Changes and Additional Cleaning Procedures

- In March added nightly disinfectant cleaning to normal cleaning procedures
- In March, PFM provided additional staff to clean and disinfect the Transportation Center (TC)
- March 23rd, hired two temporary cleaners to assist maintenance staff with disinfectant cleaning
- March 26th, blocked every other seat in the TC lobby to maintain social distancing
- March 30th, drivers began cleaning WSTA vehicles daily between trips
- April 14th, WSTA hired (10) additional temporary cleaners to continue the advanced cleaning
- April 15th, the Fixed Route (15) and Trans-AID-(9) passenger limit implemented
- April 15th, plexi-glass shields were installed on Fixed Route buses

WSTA Update on CARES Act Funding from FTA

A Total of \$15,261,567 of The Federal Transit Administration (FTA) Section 5307 Coronavirus Aid, Relief, and Economic Security Act (CARES Act) funds was made available to the WS Urban Area.

These funds were distributed as follows:

- WSTA will receive \$12,389,976
- Davidson County Transportation will receive \$1,009,656
- PART will receive \$1,861,935

Eligible activities for these funds include all normal expenses such as planning, capital and operating

The CARES Act will allow transit systems to be reimbursed at 100%, and no local match is required.

The following slide provides a list of expenses and projected cost that DOT and WSTA propose to the apply to the CARES Act available Funds.

WSTA Update on CARES Act Funding from FTA

Proposed Expenditures	Estimated Costs
Temporary Cleaners	\$ 370,000
Cleaning Supplies	\$ 40,000
PPES	\$ 300,000
Loss Revenues- Fares & Pass Sales	\$ 350,000
Salaries and Incentive or Bonus Pay	\$ 450,000
Supplies (One-time cost)	\$ 2,000
Rolling Stock (8 Fixed Route Vehicles)	\$5,400,000
Planning	\$ 300,000
Marketing	\$ 100,000
Operating/Preventative Maintenance	\$4,427,976
Cameras	\$ 300,000
Relocation to Union Station	\$ 250,000
DOT Staff time	\$ 100,000
Total	\$12,389,976

QUESTIONS