

## **Total Fixed Route Ridership July 2019**

Route	2018 Ridership	2019 Ridership
80	6,408	5,329
81	4,394	5,186
82	1,052	1,083
83	13,746	11,089
84	7,456	6,695
85	6,643	5,266
86	8,397	8,274
87	20,980	21,618
88	3,485	3,804
89	9,622	8,651
90	4,917	5,609
91	8,576	8,135
92	10,831	12,005
93	8,978	8,723
94	6,170	6,256
95	4,145	2,379
96	11,758	11,813
97	3,920	3,890
98	2,373	3,171
99	829	970
100	422	1,016
101	5,468	4,606
102	1,359	1,288
103	10,026	8,224
104	5,360	5,059
105	10,144	8,729
106	5,786	6,149
107	9,897	6,771
108	2,531	2,703
109	4,709	4,201
110	884	907
183		2,528
280		3,323
285		2,516
295		1,796
2103		2,866
2105		1,538
2107		2,377
TOTAL	202,088	206,543

Total Trans-AID Ridership		
July 2018	July 2019	
18,171	20,182	



Total Mobility Management Phone Calls Answered		
July 2018	July 2019	
20,005	20,347	



Highlighted routes in **orange** are additional routes added for Business 40 closure. The data highlighted in **purple** depicts the July 2018 ridership for fixed route & Trans-AID service, and the number of phone calls answered in July 2018. The mitigation routes started operating in October 2018.

## WSTA celebrates its 15th annual Accessible Festival

In 2004, the Winston-Salem Transit Authority partnered with The Arc of Forsyth County to develop an event designed to provide fun-filled activities for children and/or adults with disabilities and their families. The Arc is a leading national organization that advocates for people with intellectual and developmental disabilities. The Arc is on the front lines to ensure that people with intellectual and developmental disabilities and their families have the support and services they need to be fully engaged in their communities. The local chapter of The Arc, works in tandem with The Enrichment Center of Winston-Salem and has been an integral part of this event for many years.

The very first "festival" was a two-day experience for those who came out to participate in taking rides on a tethered hot air balloon, Serena's Song. Breakfast and dinner were provided by Hardee's and WSTA. The one agency committed to being onsite for the event was the Mayor's Council for Persons with Disabilities. Over the course of the two days, WSTA and The Arc of Forsyth County brought sheer happiness to approximately 234 parents with children who lived with disabilities and adults who refused to let their disabilities define them. It was life-changing for them and the WSTA staff as well.

Fast forward to 2019 and the "festival" has taken on a new life and new name offering more experiences, activities, agency resources, fun and food! The Accessible Festival has a list of partners including Monarch, The Enrichment Center of Winston-Salem and Bayada Habilitation. The partner agencies use their collective efforts to help spread the word about the Accessible Festival and share their ideas on what our festival participants might enjoy. WSTA staff works to make the day wonderful for everyone in attendance.

The Hawaiian Luau theme, the most popular them thus far in the 15-year history of the event, gave all 25-exhibitors, visitors and vendors a chance to party Ohana-style. The festival was held Friday, July 12 from 9 am—3pm at the WS Fairgrounds. Frito Lay, Dewey's Bakery, Tec's Web and the Carolina Thunderbirds provided snacks and sodas. Mr. Robert Garcia, the chairman of WSTA's Board of Directors, made sure bottled water was plentiful. Providence Catering prepared and provided lunch for 600 participants. Everyone seemed to have a blast! With a record-breaking crowd of around 950 participants, WSTA looks forward to having a great festival in 2020. (Photos below)

