

City Council – Action Request Form

Date: December 18, 2017

To: The City Manager

From: Jerry Bates, Purchasing Director

Council Action Requested:

Adoption of Resolution Awarding Purchase Order for NIST Manager Express Software.

Strategic Focus Area: Service Excellence

Strategic Objective: Ensure Service Delivery Efficiency and Effectiveness

Strategic Plan Action Item: No

Key Work Item: No



Summary of Information:

The Winston-Salem Police Department Forensic Services Division has the immediate need to upgrade the software used to input digital fingerprint images from all arrestees. In 2013 the department was awarded the Paul Coverdell Forensic Science Improvement Grant. Upon receipt of this funding, a new Data Works Plus LiveScan was purchased to replace an outdated model and is still in use at the Police Processing Unit at the Forsyth County Detention Center. Technicians utilize this LiveScan terminal 24/7/365 to obtain and input digital fingerprint images from all arrestees. The NIST Manager System allows the department to store, search, manually compare, and print the electronic fingerprint records which highly supports the efficiency and effectiveness of the law enforcement agency. Prints managed by this system can be accessed without delay and have been critical in case investigations and identifications.

On October 31, 2017, a system error message on the terminal advised staff that the NIST Manager software would soon exceed its storage capabilities. The Data Works Plus support team estimates the existing hardware can only store approximately 4 months of new data.

DataWorks Plus, LLC, located in Greenville, SC, has provided quotation #17-1103-03 for the NIST Manager Enterprise version software as well as their professional services to move the system to a dedicated server in the amount of \$50,000. This will expand the storage (unlimited) for the tenprint cards and will ensure performance which is critical of the LiveScan and NIST Manager Systems. Due to the proprietary software this product is only available for purchase through DataWorks Plus.

Committee Action:

Committee	Finance 12/11/17	Action	Approval
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For	Unanimous	Against	
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Remarks:

It is recommended that a purchase order for the NIST Manager Enterprise version software be awarded to DataWorks Plus, LLC per quotation #17-1103-03 in the amount of \$50,000. This recommendation is based upon provisions of N.C.G.S. 143-129(e) which provides that formal bid requirements do not apply to purchases of apparatus, supplies, materials, or equipment when performance or price competition are not available; when a needed product is available from only one source of supply; or when standardization or compatibility is the overriding consideration.”

M/WBE comment: DataWorks Plus, LLC is the sole source provider for this purchase.

Workforce Demographics: See Exhibit A