

- WHEREAS: in 1992 the U.S. Congress proclaimed Customer Service Week a nationally recognized event, celebrated annually during the first full week of October; and
- **WHEREAS:** this annual event is to raise awareness about customer service and the vital role it plays in successful business practices and the growth of the economy; and
- WHEREAS: City of Winston-Salem employees utilize keys to Customer Service Excellence to provide and maintain exemplary customer service and teamwork throughout our City; and
- WHEREAS: City employees are "One Team Committed to Excellence;" and
- **WHEREAS:** the City of Winston-Salem greatly appreciates the opportunity to meet the needs of its customers and values the trust that is placed in our local government.

NOW, THEREFORE, I, ALLEN JOINES, Mayor of the City of Winston-Salem, North Carolina, do hereby proclaim October 2-6, 2017 as

CUSTOMER SERVICE WEEK

in Winston-Salem, and encourage all citizens to recognize, appreciate, and celebrate those who serve and support customers on a daily basis.

Given under my hand and seal this 2nd day of October, 2017.

ALLEN JOINES

Mayor