



Office of the
City Manager

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Memorandum

TO: Lee D. Garrity, City Manager
FROM: Gregory M. Turner, Assistant City Manager
DATE: April 11, 2017
SUBJECT: Update on WSTA's Services

At the January 2017 Public Works Committee Meeting, staff was asked to bring recommended improvements to the routes to address rider concerns raised from the Comprehensive Bus Route changes which became effective January 2, 2017.

Since the implementation on the new routes, WSTA and DOT staff have received over 200 comments and concerns. Staff will provide a presentation which summarizes the comments received and recommended improvements to the system which could address these concerns. Costs for the recommended improvements will also be included in the presentation.