



## **WSTA Code of Conduct** – *Notable Changes*

Currently, WSTA's Code of Conduct and Ban Policy are two separate documents. The revised policy combines both policies into one document allowing riders and citizens to access information on WSTA conduct requirements, ban policy, and appeal process in one centralized location. Additionally, the following rules incorporate the changes to the policy and define the proposed access changes to the Transportation Center (TC) to better address current unauthorized behaviors.

1. Consolidate the existing Code of Conduct, Ban Policy, and the Appeals Process into one Policy Document.
2. Do not block the TC doors.
3. All passengers and patrons entering the TC, must enter through the metal detectors located at the bus bay entrance(s) and are subject to be searched by the contracted security officers and/or law enforcement.
4. No tampering with any company equipment including, but not limited to, metal detectors, fire extinguishers, signage, ticket vending machines, etc.
5. No loitering: All persons inside and/or outside the TC must have a valid WSTA, PART, or authorized Transit provider bus ticket or transfer in order to remain at the TC unless the patron can provide proof that they have a transit service need(s) at that time.
6. No Pets are allowed inside the TC, Administrative and Maintenance Facilities. Service animals are permitted in compliance with ADA regulations.
7. All patrons must enter the TC through the main entrance. If a patron allows another patron to enter the TC by any other access, they will be found in violation of the Code of Conduct Policy and subject to a temporary ban from the center.
8. Transit drivers will deny transportation to any patron displaying public intoxication.
9. Pets are not allowed on WSTA vehicles. Service animals are allowed on WSTA vehicles in compliance to ADA regulations.
10. All patrons are allowed a maximum of 90-minute dwell time at the TC without a valid bus ticket or transfer.