City Council – Action Request Form

Date:	November 26, 2018
To:	The City Manager
From:	Thomas Kureczka, Chief Information Officer

Council Action Requested:

Resolution Approving a Contract with ESO Solutions, Inc. for the Annual License Fees and Support Agreement for the Fire Records Management System

Strategic Focus Area: Service Excellence
Strategic Objective: Ensure Service Delivery Efficiency and Effectiveness
Strategic Plan Action Item: No
Key Work Item: No

Summary of Information:

In 2003 the Mayor and City Council approved a contract with ESO Solutions, Inc. (ESO) for the implementation a new Records Management System for the Fire Department. This new system was part of the City's overall strategy to migrate from mainframe computing to a client-server approach. This solution is still being utilized today, and replacing it is a City Council Strategic Action Item and an FY18-19 Key Work Item for the Fire and Information Systems Departments.

City staff has prepared a Request for Proposal (RFP) for a new solution, with plans of releasing it to the public by the end of 2018. The vendor review and selection process will occur in early 2019, with expectations that staff will present a recommendation to City Council for a new system in the Spring. Based on the estimated implementation period the City will need to continue using the existing ESO solution through the end of 2019.

The current annual license fees and support agreement for the ESO solution expire on December 31, 2018. Staff is requesting approval to renew this agreement for the period of January 1, 2019 - December 31, 2019. This renewal cost is $52,196, which reflects a 3% increase of the amount paid for the period of January 1, 2018 – December 31, 2018. Funding is available in the FY 2018-2019 operating budget. Staff recommends that the City enter into a new license and support agreement with ESO Solutions, Inc. for the Fire Records Management System.

Committee Action:

Committee	Finance 11/19/18	**Action**	Approval
For	Unanimous	**Against**	
Remarks:			