

## City Council – Action Request Form

**Date:** October 11, 2022

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**To:** Mayor, Mayor Pro Tempore, and Members of the City Council

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**From:** Patrice Toney, Assistant City Manager  
Marla Y. Newman, Community Development Director

**Council Action Requested:**  
Resolution Adopting the Recommendations from an Operational and Programmatic Assessment of the Winston-Salem/Forsyth County Continuum of Care and Authorizing their Implementation

**Strategic Focus Area:** Livable Neighborhoods  
**Strategic Objective:** No  
**Strategic Plan Action Item:** No  
**Key Work Item:** Yes



**Summary of Information:**  
 The City of Winston-Salem, on behalf of the Forsyth County Continuum of Care (CoC), contracted with the nonprofit organization, Homebase, to conduct a quantitative and qualitative assessment and make recommendations to the City and the CoC on how to strengthen and improve how the CoC functions. Homebase collected data; reviewed CoC policies and documents; conducted surveys and interviews with service providers, CoC members, and other stakeholders; held focus groups; and conducted an open community meeting. A presentation on preliminary recommendations was given at the August 2022 Community Development/Housing/General Government Committee meeting.

Drawing from the findings, Homebase has developed the Assessment Report for the Continuum of Care Winston-Salem/Forsyth County, which includes recommendations for the CoC. The Assessment includes recommendations for improvement in seven areas: (1) CoC structure, (2) leadership, (3) engagement, (4) coordinated entry, (5) shelter and housing, (6) data, and (7) services. The final CoC Assessment Report and Action Plan and resolution to adopt them are attached.

**Committee Action:**

<b>Committee</b>	<u>CDHGG 10/11/22</u>	<b>Action</b>	<u>Approval</u>
	MPT Adams		
<b>For</b>	CM Scippio	<b>Against</b>	CM Clark
	<u>CM Mundy</u>		

**Remarks:**