

The City has a support agreement with Ultimate Kronos Group, Inc. that provides maintenance services for the time clocks, updates and security patches for the software, and technical support to Payroll and Information Systems staff. Software updates are applied regularly to maintain compliance with City ordinance and State and Federal laws.

The proposed maintenance and support fee for hardware and software from Ultimate Kronos Group, Inc. for the 12-month period from July 24, 2021 through July 23, 2022 totals \$172,973.85.

The costs for the hardware and software maintenance and support services for the last four years and next four years are shown in the following table:

Contract Year	Time Period	Cost *	Percent Change **
1	7/24/17 to 7/23/18	\$146,269.98	-----
2	7/24/18 to 7/23/19	\$153,005.22	4.60%
3	7/24/19 to 7/23/20	\$159,664.10	4.35%
4	7/24/20 to 7/23/21	\$165,915.26	3.92%
Total	7/24/17 to 7/23/21	\$624,854.56	-----
1	7/24/21 to 7/23/22	\$172,973.85	4.25%
2	7/24/22 to 7/23/23	\$179,892.81	4%
3	7/24/23 to 7/23/24	\$187,088.52	4%
4	7/24/24 to 7/23/25	\$194,572.06	4%
Total	7/24/21 to 7/23/25	\$734,527.24	-----

* The request for a new contract and three consecutive one-year term renewals for the period of the last four years was approved by the Mayor and City Council on May 15, 2017.

**The percent change in years 2, 3, and 4 of the existing contract included the purchase of one additional time clock during each of the three years. The percent change for the period July 24, 2021 through July 23, 2022 includes the purchase of additional staff licenses.

Approval is requested to renew the annual maintenance agreement with Ultimate Kronos Group, Inc. Funding for this renewal is included in the proposed FY 21-22 Information Systems budget. It is further requested that authorization be provided to renew for three consecutive one-year terms at an amount not to exceed 4% annual increases.

Exhibit A includes workforce demographics for Ultimate Kronos Group, Inc.