

## City Council – Action Request Form

**Date:** August 14, 2023

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**To:** Mayor, Mayor Pro Tempore, and Members of the City Council

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**From:** Patrice Toney, Assistant City Manager  
William L. Mayo, Fire Chief

**Council Action Requested:**  
Resolution Adopting the Winston-Salem Fire Department’s 2023-2028 Strategic Plan

**Strategic Focus Area:** Safe and Secure Community  
**Strategic Objective:** No  
**Strategic Plan Action Item:** No  
**Key Work Item:** Yes



**Summary of Information:**

The Fire Department will present and ask for the City Council’s approval of its community-driven strategic plan. This is a guide to assist the department in improving service delivery. The strategic plan is one of three documents needed for accreditation. The process of developing this plan included stakeholder meetings with citizens, as well as input from personnel. The plan contains an updated departmental mission, vision and values statement, and a strategy for continuous improvement in all service areas over the next five years.

**Committee Action:**

<b>Committee</b>	PS 8/14/2023	<b>Action</b>	Approval
<b>For</b>	Unanimous	<b>Against</b>	

**Remarks:**