

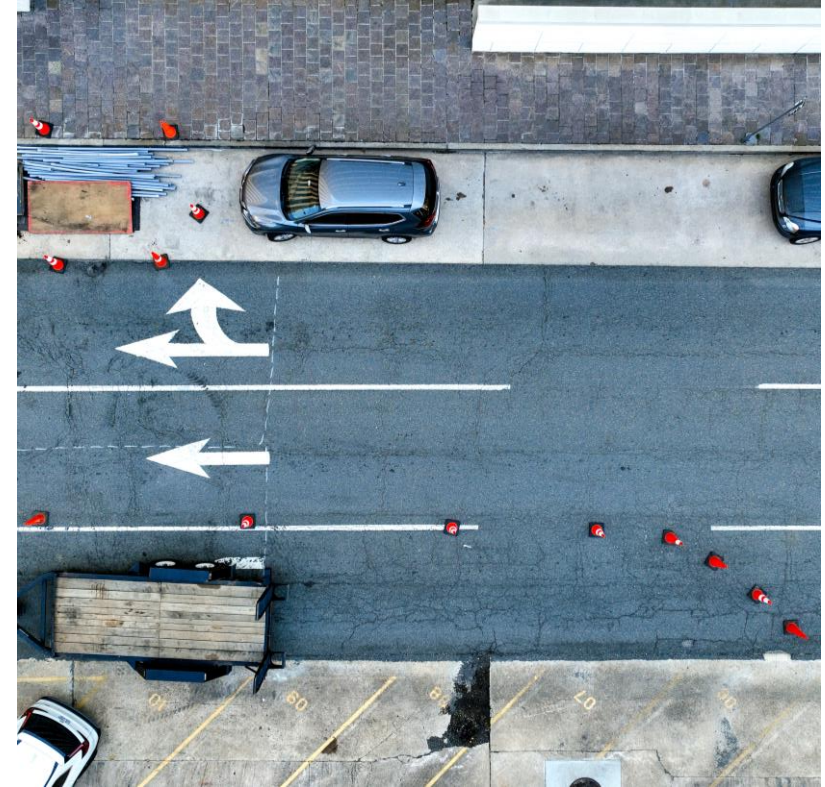


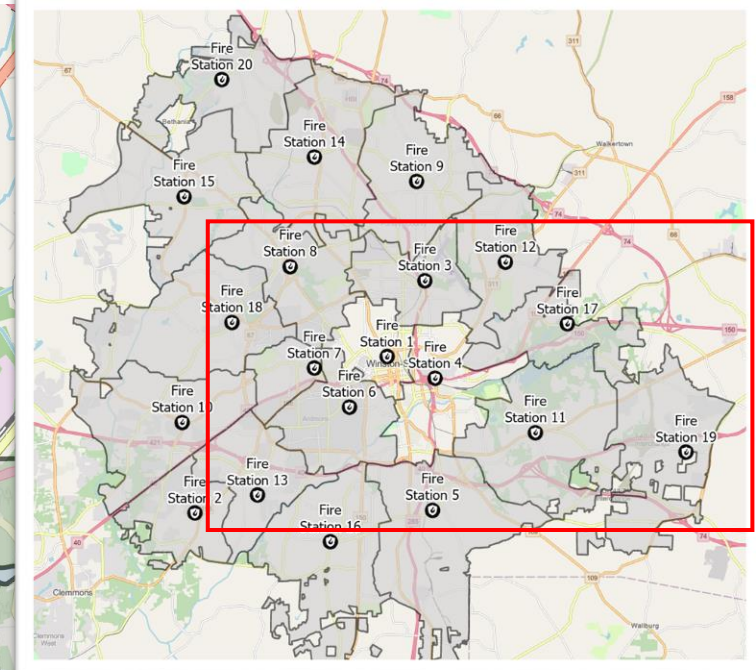
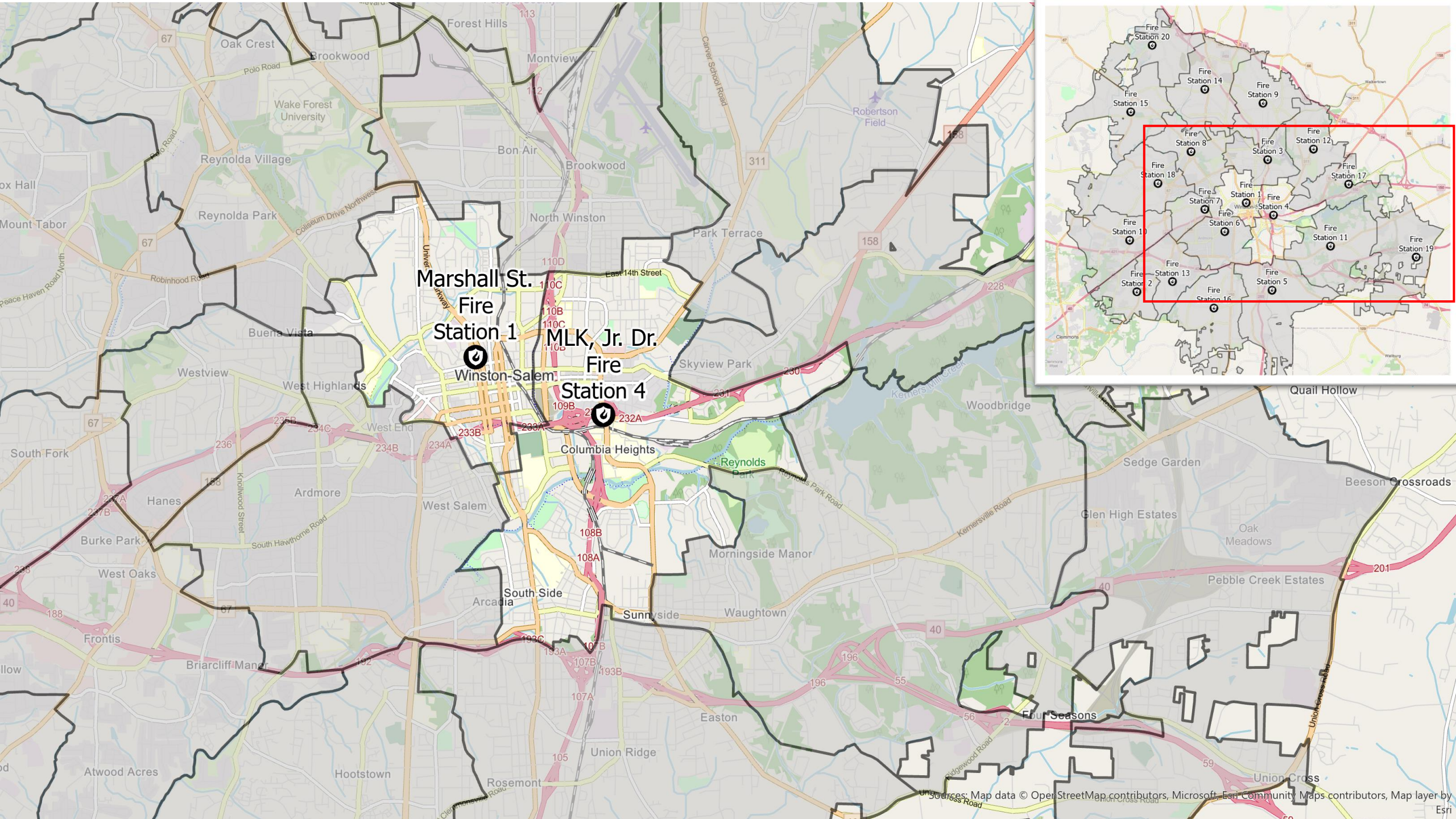
# Advancing Community Livability Through Operational Innovation

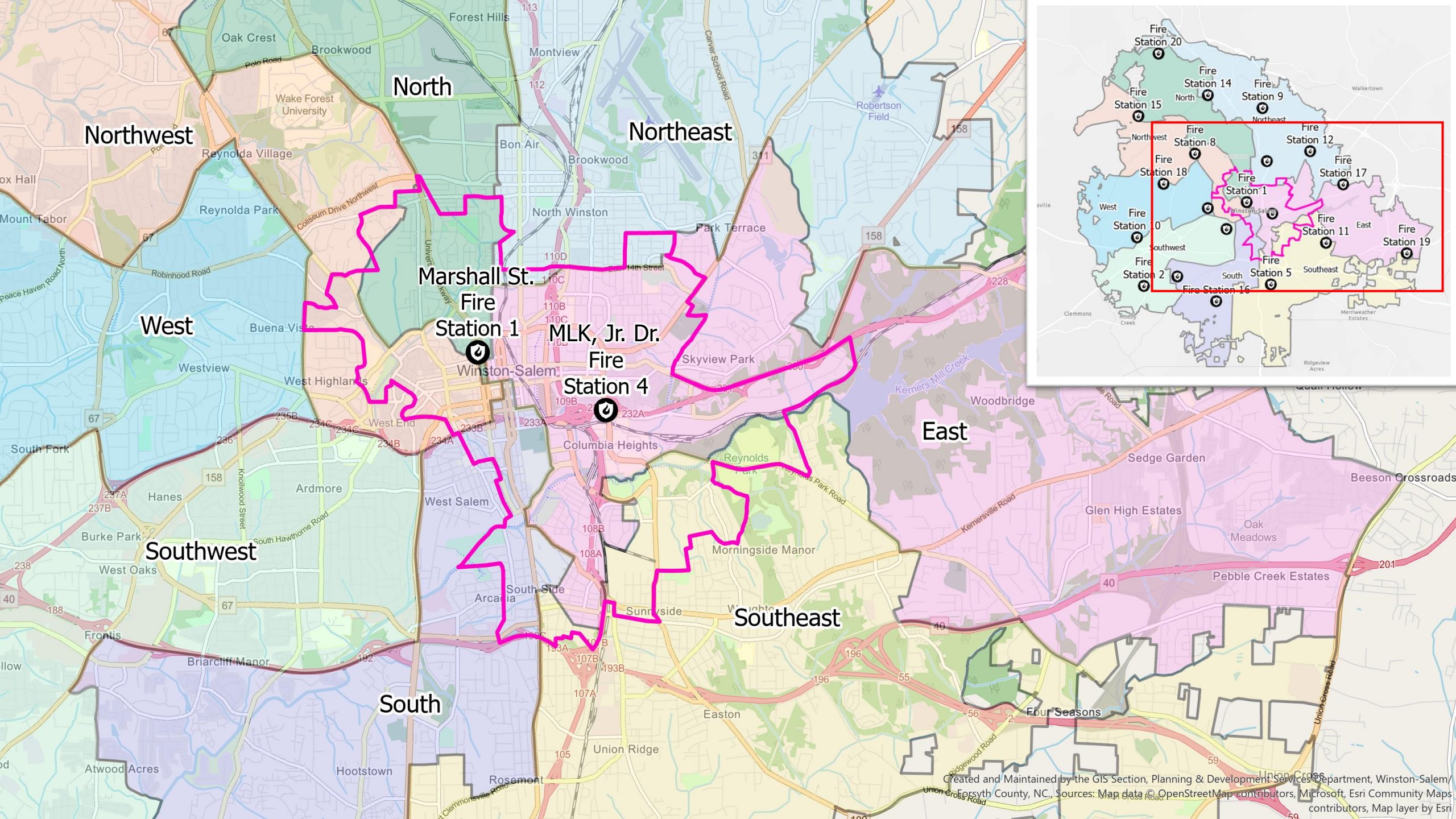
Information on the Fire Department's  
SUV Response Model

# Challenges:

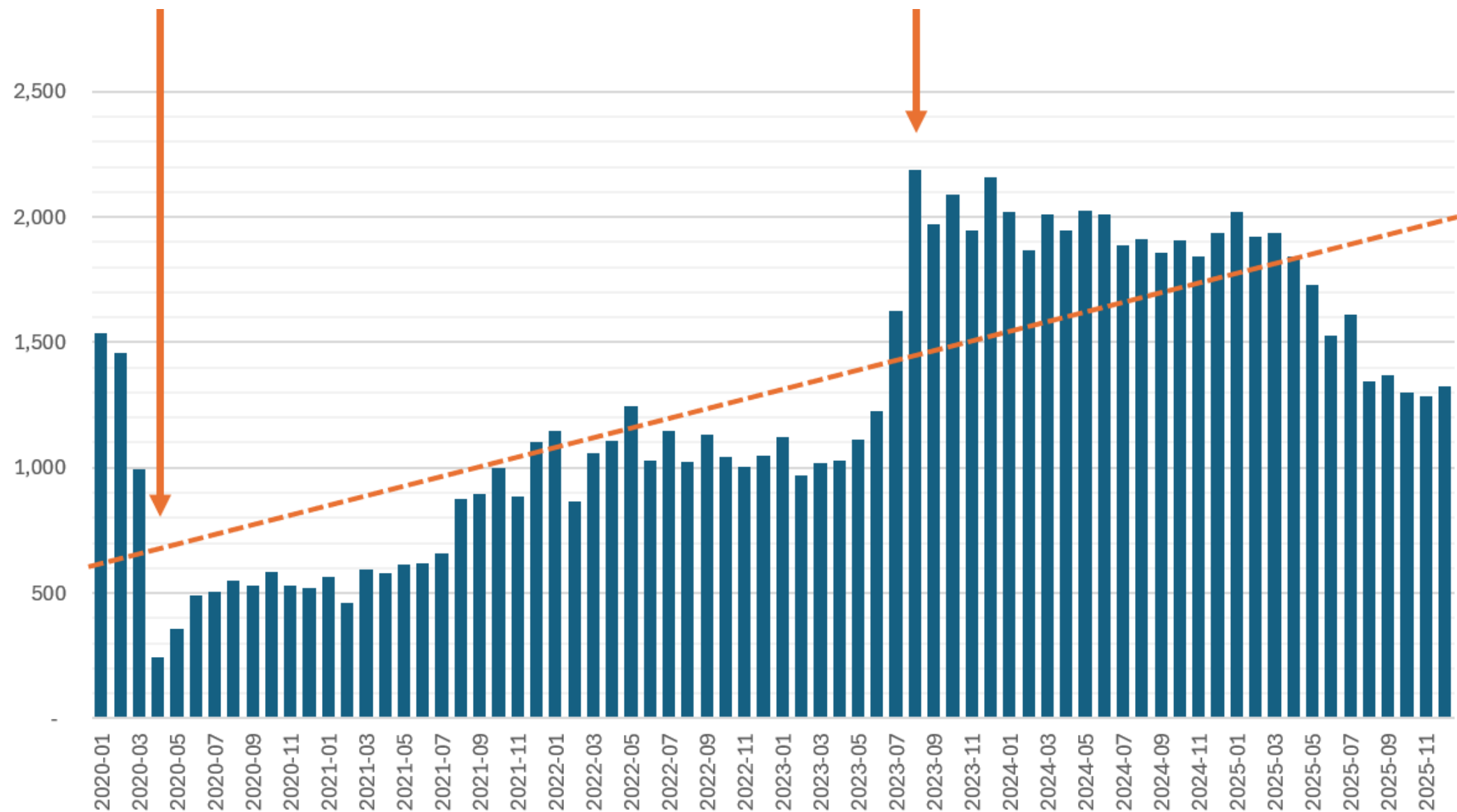
- The Fire Department responded to 33,192 incidents in 2025.
- Stations 1 (Marshall St.) & 4 (MLK, Jr. Dr.) cover 7% of the City's land area but account for 21% of service requests.
- Emergency medical requests for service account for 57% of total call volume.
- ISO identified staffing as an area for improvement.
- Post-COVID fire apparatus replacement costs and delivery times have tripled.







# Monthly EMS Call Demand, Post-COVID



# Why an SUV (Squad)

## A two-person squad:

- Responds to less critical medical calls in the City's core.
- Increases the likelihood that central city fire units are available for fires and other true emergencies.





## Squad Data – April 10 to July 16, 2026

- Responded to 762 incidents, reducing engine and ladder responses.
- Improved availability of Engines 1 & 4 and Ladder 1 by 48%.

# Squad Data – April 10 to July 16, 2026, Continued

Squad 1 helps keep high-demand fire units free for true emergencies. Engine 1, Engine 4, and Ladder 1 were able to respond to 21 critical incidents instead of being otherwise tied up on medical calls.

| Incident Type       | Count |
|---------------------|-------|
| Fire                | 17    |
| Motor Vehicle Crash | 2     |
| Overdose            | 1     |
| Cardiac Arrest      | 1     |
| Total               | 21    |

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