

Resolution #20-0109
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RESOLUTION APPROVING THE RENEWAL OF A CONTRACT WITH MITCHELL HUMPHREY FOR SOFTWARE MAINTENANCE AND SUPPORT SERVICES FOR THE CITY'S FINANCIAL MANAGEMENT SERVICES

WHEREAS, a \$1.55 million technology solution was approved in 2001 to support the City's core financial system needs; and

WHEREAS, the solution included licensing and software from Mitchell Humphrey, computer hardware, and professional services; and

WHEREAS, the Mitchell Humphrey software continues to provide these core financial needs and additional services added since 2001, including fund accounting and general ledger, budgeting, accounts receivable, accounts payable, fixed assets, purchasing, inquiry, and reporting capabilities; and

WHEREAS, the terms of the original agreement with Mitchell Humphrey require payment of an annual maintenance fee for technical support, software updates, and account management; and

WHEREAS, this support is required to ensure that the Mitchell Humphrey software will support new government and tax reporting requirements, operate on new hardware, be compatible with changes in the network and computer server systems, and remain compatible with other software applications that interface with it; and

WHEREAS, since 2016 maintenance fees have increased 3% annually, very consistent with the software industry; and

WHEREAS, the total proposed maintenance fee to Mitchell Humphrey for the annual period of April 1, 2020 through March 31, 2021 is \$150,850; and

WHEREAS, approval is requested to renew the annual maintenance agreement with

Mitchell Humphrey with funding allocated in the FY19-20 Information Systems budget; and

WHEREAS, it is further requested that the authorization be provided to renew for three consecutive years at an amount not to exceed 3% annual increases.

NOW, THEREFORE BE IT RESOLVED, that the Mayor and City Council of the City of Winston-Salem authorize the City Manager to enter into a contract with Mitchell Humphrey for software maintenance services in an amount of \$150,850 and renewal of maintenance services for three years subject to approved funding through the annual budget process.

BE IT FURTHER RESOLVED that the City Manager is hereby authorized to execute the contract on behalf of the City.