

RESOLUTION APPROVING THE RENEWAL OF A CONTRACT WITH OPENTEXT, INC. FOR SOFTWARE LICENSES, MAINTENANCE, AND SUPPORT SERVICES

WHEREAS, in accordance with existing purchasing policies, the City of Winston-Salem entered into a contract with Metastorm in 2004 to provide a Business Process Management System; and

WHEREAS, since implementing the system, City staff has written several business applications to facilitate the initiation, review, and approval workflow process of internal business operations; and

WHEREAS, Metastorm was acquired by OpenText, Inc in 2011; and

WHEREAS, user licenses must be purchased to allow for continued use of the OpenText, Inc. platform; and

WHEREAS, user licenses are granted on an annual renewal basis and would be in effect from February 1, 2021 through January 31, 2022; and

WHEREAS, OpenText, Inc. is a sole-source provider and does not partner with any reseller agencies to provide license renewal options; and

WHEREAS, OpenText, Inc. has provided a proposal for the annual renewal of the City's licenses, maintenance, and support contract with a total cost of \$47,182.39, requiring approval by the City Council.

NOW, THEREFORE, BE IT RESOLVED that the Mayor and City Council of the City of Winston-Salem authorize the City Manager to enter into a contract with OpenText, Inc. for license renewals, maintenance, and support services in the amount of \$47,182.39.

BE IT FURTHER RESOLVED that the City Manager is hereby authorized to execute the contract on behalf of the City.