

Pay or appeal a parking ticket

Pay Your Citation

Pay Online

Citations that are in our system may be paid by Visa or MasterCard on our [online citation portal](#). Please note that recently issued tickets may take up to 1 day to appear in the system. If a ticket does not appear, please call 828-259-5759 during normal business hours.

Pay by Mail

Checks or money orders may be mailed to City of Asheville Parking Services, 45 Wall Street, Asheville, NC 28801. The citation, notice or invoice being paid should be enclosed with the payment. Write the citation number and vehicle tag number in the memo field on the check or money order. Returned checks are subject to a \$25 fee in accordance with state law. For their protection, payers should not mail cash.

Pay in Person

Payments are accepted by cash, check, or money order at Parking Services, 45 Wall Street or any downtown garage cashier location. Payments are accepted in person Monday through Friday, 8 a.m. to 5 p.m., except City holidays.

It is Not Possible to Pay by Phone at This Time.

Appeal Your Citation

Citations may be appealed within 15 days of the citation issue date.

Appeal Online

This is the fastest way to file an appeal. Citations that are in our system may be appealed online at our [online citation portal](#). If the citation is older than 15 days, the system will automatically not allow the appeal.

Appeal by mail

Complete the attached [citation appeal form](#) and send it to our address below. Please note, appeals already refused by our system because the citation is older than 15 days will be refused again.

Parking Services Mailing address for appeals:

Asheville Parking Services
PO Box 7148,
Asheville, NC 28802-7148

Appeal in person

You may appeal a citation in person at [45 Wall Street](#), 8:30 a.m. – 5:00 p.m., Monday-Friday.

Note: All appeal outcomes will be mailed. Please note that additional late fees will not accumulate during the appeals process, but they restart again immediately depending on the final outcome.

Parking citations are issued for these and other violations:

Overtime Parking	\$10.00
Subsequent Over Time Parking	\$20.00
Loading Zone	\$10.00
Crosswalk	\$10.00
Handicapped Zone	\$250.00
Fire Lane	\$50.00
Fire Hydrant	\$50.00

Fine schedule changes coming on Feb 1, 2019

Overtime Parking	\$20.00
Subsequent Over Time Parking	\$40.00
Loading Zone	\$30.00
Crosswalk	\$20.00

Tags: [Service](#) [Parking services](#) [Pay a fee, ticket or fine](#)

 Feedback

We are continuously improving our website's design and content. How can we make it better?

The City of Asheville

70 Court Plaza
P.O. Box 7148
Asheville, NC 28802

☎ 828-251-1122
✉ Website Manager

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