



LIVE911 QUOTE – WSPD1251222022

This Live911 service quote, from HigherGround, Inc., 275 E. Hillcrest Drive, Ste. 160-108, Thousand Oaks, CA 91360 to Winston-Salem Police Department, 725 North Cherry Street, Winston-Salem, NC 27101 is effective on 12/2/22 for the service period of February 1, 2023 – June 30, 2023.

Live911 provides the ability for first responders in the field, as well as any support personnel such as Watch Commanders, UAS Operators (DFR), Real Time Crime Center (RTCC) Staff, Incident Commanders, EOC Staff, etc., to monitor the location and audio of incoming 911 emergency calls. The geotagged call is provided to those field personnel within a pre-determined radius. The intent is to provide first responders with the most immediate and complete information of an ongoing emergency incident.

Live911 Solution	Price
Software (annual recurring cost)	
Base Software and 5 Concurrent Licenses	\$6,000
Additional Concurrent Licenses: 120	\$41,500
Total Annual Cost	\$47,500
Professional Services (one-time cost)	
Remote Installation and Configuration	\$785
Remote Virtual Basic Training	\$595
Total One-Time Cost	\$1,380
Total Initial Investment	\$48,880