

# Shared Micromobility Ordinance Update

Matthew Burczyk  
Department of Transportation  
Public Works Committee  
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# Background and Reasons for Updates

Ordinance Adopted Spring 2019

Experience from Three Years of  
Micromobility Operations

Review of Peer Community  
Ordinances – Remain Competitive

# Micromobility Statistics

26,000 Trips/Year

32,000 Miles/Year

1.3 Miles/Trip

24 Minutes/Trip

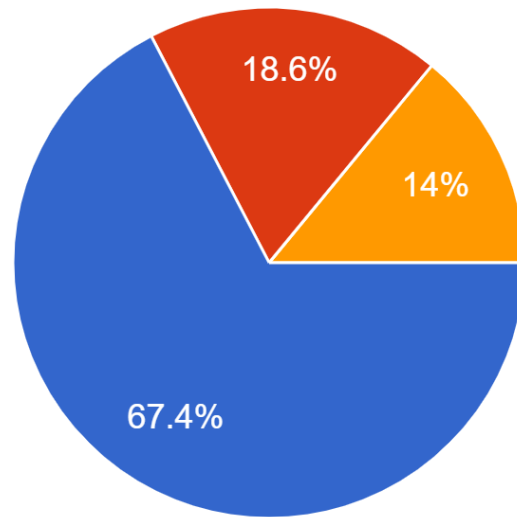
6 Complaints of Illegal Parking/Month

14 Proactive Remedies of Illegal Parking/Month

# Micromobility Public Feedback (705 Responses)

When did you decide to take this e-scooter for this trip?

705 responses

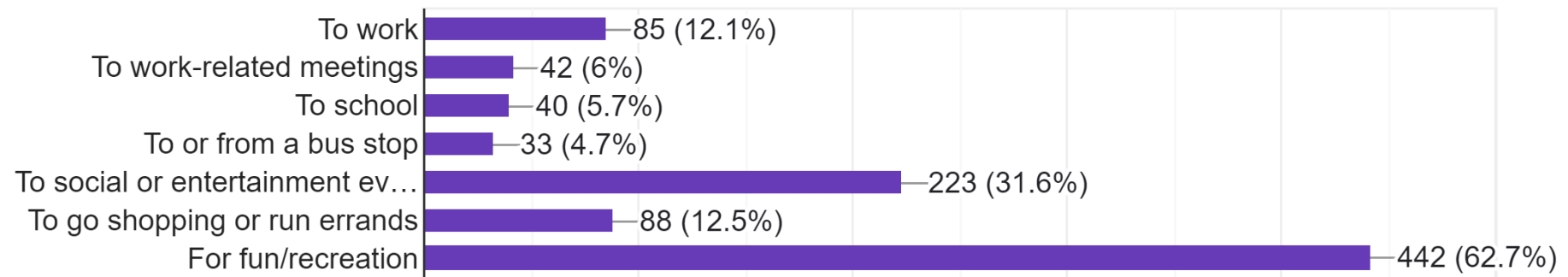


- Spur of the moment (when I saw the scooter)
- Shortly before starting the trip
- Planned earlier in the day or the days before

# Micromobility Public Feedback (705 Responses)

Where do you take e-scooters? (Select all that apply) \*If other, please specify.

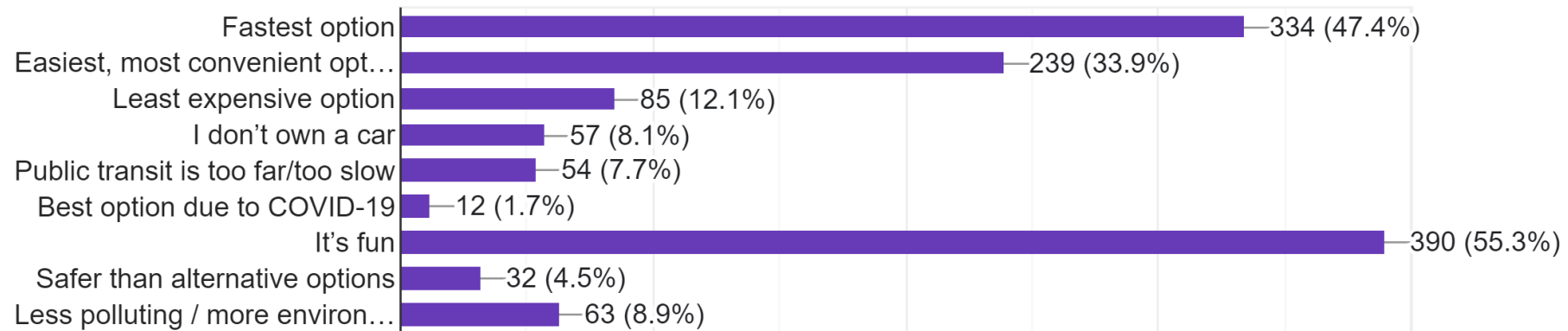
705 responses



# Micromobility Public Feedback (705 Responses)

What factors influenced you to choose an e- scooter for this trip? Choose all that apply. \*If other, please specify.

705 responses



# Nightly Pick Up Requirement

## Current

- Nightly Pick Up of All Devices Required

## Proposed

- Allow Devices to Remain in Public R/W, but Deactivate After Hours
- Update Definition of “Abandon”

## Justification

- None of the Cities in Spin’s South Region (19 markets) Require Nightly Pick Up

# Operating Hours

## Current

- 6:00am – 9:00pm

## Proposed

- 6:00am – 11:00pm

## Justification

- Raleigh: 6:00am – 11:00pm
- Durham: 24/7



# Response Time for Illegal Parking

## Current

- 2 Hours Regardless of Time of Day or Day of Week

## Proposed

- 2 Hours Between 6:00am and 6:00pm, Monday – Friday
- Next Day as Soon as Practicable if Reported on Weekend or Holiday
- Operator Shall Provide City with 24/7 Point of Contact and Respond to City Requests within 1 Hour

## Justification

- Durham and Raleigh Operate as Proposed

# Local Office Requirement

## Current

- Local Office Required to be Staffed Monday – Friday, 8:00am – 5:00pm

## Proposed

- Eliminate Local Office Requirement

## Justification

- None of the Cities in Spin's South Region (19 markets) Require a Local Office

# Sidewalk Riding Detection Requirement

## Current

- “Each electric stand-up scooter must be able to recognize and implement enforcement mechanisms to prohibit sidewalk riding.”

## Proposed

- Eliminate Requirement

## Justification

- This is Emerging Technology, but not yet Universal

# Dockless Bicycles Regulation

## Current

- No Management of Dockless Bicycles

## Proposed

- Add Restriction of Deployment and Parking of Dockless Bicycles in Old Salem and City Parking Decks

## Justification

- Introduction of Dockless Bicycles

# Questions and Discussion

