City Council – Action Request Form May 15, 2017 To: The City Manager From: Jerry Bates, Purchasing Director

Council Action Requested:

Adoption of Resolution Awarding a Purchase Order for 911 Call Handling Solution Systems.

Summary of Information:

The Winston-Salem Police Department (WSPD) has a need to purchase 10 Intrado 911 call handling solution systems for installation in the new Communications Training Room at the Beaty Training Facility. This purchase will provide WSPD with the necessary equipment to train new employees and be used as a back-up location for communication. The NC 911 board requires all Public Safety Answering Points (PSAP) to have a back-up plan in place that will ensure 911 calls will be answered regardless of the situation. By having the equipment in place and operational, personnel can quickly relocate to the Training Room from the Public Safety Communication Center (PSCC) with minimal or no loss of service to the citizens of Winston Salem.

WSPD currently utilizes the Intrado 911 call handling solution in PSCC installed and supported by BellSouth Telecommunications, LLC who has submitted a quotation to provide all equipment, installation, and services required for 10 Intrado 911 call handling solution systems at a total cost of \$110,535. The purchase will be funded through the WSPD E-911 surcharge operating budget; therefore, it is recommended that a purchase order be awarded to BellSouth Telecommunications, LLC in the total amount of \$110,535 to cover the cost of the purchase.

This recommendation is based upon provisions of N.C.G.S. 143-129(e) which provides that formal bid requirements do not apply to purchases of apparatus, supplies, materials, or equipment when: a needed product is available from only one source of supply or when standardization or compatibility is the overriding consideration.

M/WBE comment: BellSouth Telecommunications, LLC is the sole source provider for this purchase.

Workforce Demographics: See Exhibit A

Committee Action:				
Committee	Finance 5/8/17	Action	Approval	
For	Unanimous	Against		
Remarks:				