City Council – Action Request Form

Date: March 15, 2021

To: Mayor, Mayor Pro Tempore, and Members of the City Council

From: Ben Rowe, Assistant City Manager

Thomas Kureczka, Chief Information Officer

Council Action Requested:

Resolution Approving a Contract with NWN Corporation for the Purchase of Network Equipment

Strategic Focus Area: Service Excellence

Strategic Objective: Ensure Service Delivery Efficiency and Effectiveness

Strategic Plan Action Item: No

Key Work Item: Yes



Summary of Information:

Many of the network infrastructure devices that enable secure and reliable communication between the City's data centers and facilities are end-of-life and out of date, no longer supported by the manufacturer, and incompatible with modern cyber security systems and software. These devices (routers and switches) are located in numerous data closets spread across all of the City's facilities that are connected to the network. Staff recommend replacing these aging devices with next-generation network equipment for improved performance, reliability, and seamless integration with the existing Cisco cyber security infrastructure.

Using specifications provided by Information Systems staff, the Purchasing Department advertised an Invitation for Bid (IFB) for the network equipment. Responses were received from seven vendors, with the lowest quote provided by NWN Corporation.

Committee Ac	tion:		
Committee	Finance 3/15/2021	Action	Approval
For	Unanimous	Against	
Remarks:			

Seven vendors responded with the following pricing quotes:

Vendor			
	Network Hardware	Office Location	M/WBE
NWN	\$168,203.55	Greensboro, NC	No
Totalcomm	\$172,366.95	E Hartfort, CN	No
mvation	\$175,713.99	Glen Cove, NY	No
Prohati	\$188,173.36	Morrisville, NC	Yes
Graybar	\$199,517.00	Winston-Salem, NC	No
Vergenovation	\$205,654.07	Charlotte, NC	Yes
GH Systems	\$270,757.08	Lisle, IL	No

Approval is requested to purchase the new network equipment from NWN Corporation for \$168,203.55. NWN's corporate office is in Waltham, MA, with a local office in Greensboro, NC. The Information Systems approved FY 20-21 budget includes NCMLC leasing funds allocated to cover the total cost for this purchase.

M/WBE comment: This project was advertised on the City, State, and HUB websites with 31 businesses notified directly of this opportunity. Notifications were also sent to all local M/WBE and regional HUB businesses.

See Exhibit A for a complete list of businesses that were notified of the bidding opportunity and NWN Corporation's Workplace Demographics form.