

**RESOLUTION APPROVING RENEWAL OF MAINTENANCE AND SUPPORT
SERVICES FROM KRONOS, INCORPORATED**

WHEREAS, an important component of the payroll process involves collecting each individual's work time and determining the appropriate pay rate; and

WHEREAS, pay rates can vary significantly depending upon a range of variables including job classification, position, total hours worked, day of the week, and holidays; and

WHEREAS, hardware and software from Kronos, Incorporated is used to collect time worked, apply rules to calculate final pay, and track employee leave time; and

WHEREAS, the City maintains a support agreement with Kronos that provides maintenance services for time clocks, software updates, and technical support to staff; and

WHEREAS, the maintenance fee to Kronos for the period of July 24, 2017 through July 23, 2018 is expected to be \$147,481.93; and

WHEREAS, approval is requested to renew the annual maintenance and support agreement with Kronos, Incorporated using funds included in the proposed FY17-18 Information Systems operating budget; and

WHEREAS, it is further requested that authorization be provided to renew for three additional years at an amount not to exceed increases of 4% annually.

NOW, THEREFORE, BE IT RESOLVED that the Mayor and City Council of the City of Winston-Salem authorize the City Manager to enter into a contract with Kronos, Incorporated for hardware and software maintenance and technical support for a total cost of \$147,481.93, and authorization to renew the contract for three additional years at an amount not to exceed an increase of 4% annually.

BE IT FURTHER RESOLVED that the City Manager is hereby authorized to execute the contract on behalf of the City.