

Resolution #21-0318
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RESOLUTION APPROVING THE RENEWAL OF A CONTRACT WITH BENEVATE, INC. FOR SOFTWARE LICENSES, MAINTENANCE, AND SUPPORT SERVICES FOR NEIGHBORLY SOFTWARE

WHEREAS, in accordance with existing purchasing policies, the City of Winston-Salem entered into a contract with Benevate, Inc. in 2018 to provide a Neighborly Software Solution; and

WHEREAS, Neighborly Software is used by Community Development staff for the management of housing rehabilitation operations and assistance programs; and

WHEREAS, Neighborly Software is used by Budget personnel to manage the requests and subsequent tracking of approved financial support for non-profits; and

WHEREAS, user licenses must be purchased to allow for continued use of the Neighborly Software Solution; and

WHEREAS, Benevate, Inc. is a sole-source provider and does not partner with any reseller agencies to provide license renewal options; and

WHEREAS, Benevate, Inc. has provided a proposal for the annual renewal of the City's license, maintenance, and support contract for the period of August 10, 2021 through August 9, 2022 at a total cost of \$42,300; and

WHEREAS, approval is requested to renew the annual license, maintenance, and support contract with Benevate, Inc. using funds included in the proposed FY 21-22 Information Systems budget; and

WHEREAS, it is further requested that authorization be provided to renew for three consecutive one-year terms at an amount not to exceed 3% annual increases.

NOW, THEREFORE, BE IT RESOLVED that the Mayor and City Council of the City of Winston-Salem authorize the City Manager to enter into a contract with Benevate, Inc. for

software licenses, maintenance, and support services in the amount of \$42,300, as well as the renewal of this contract for three consecutive one-year terms, subject to approved funding through the annual budget process.

BE IT FURTHER RESOLVED that the City Manager is hereby authorized to execute the contract on behalf of the City.