

City Council – Action Request Form

Date: December 12, 2022

To: Mayor, Mayor Pro Tempore, and Members of the City Council

From: William H. Penn, Jr., Assistant Chief of Police
Amy L. Gauldin, Police Captain

Council Action Requested:
Resolution Authorizing Contract for Live911 Platform

Strategic Focus Area: Service Excellence

Strategic Objective: Ensure Service Delivery Efficiency and Effectiveness

Strategic Plan Action Item: No

Key Work Item: No



Summary of Information:

Live911 provides the ability for first responders in the field, as well as any support personnel such as Watch Commanders, UAS Operators (DFR), Real Time Crime Center (RTCC) Staff, Incident Commanders, and EOC Staff, etc., to monitor the location and audio of incoming 911 emergency calls. The geotagged call is provided to those field personnel within a pre-determined radius. The intent is to provide first responders with the most immediate and complete information of an ongoing emergency incident. The total contract amount for this platform will be \$48,880 for the remainder for fiscal year 22-23 and \$114,000 for fiscal year 23-24 to be appropriated from the general fund.

Committee Action:

Committee

Action

For

Against

Remarks: