

## Information Item

**Date:** April 9, 2019

**To:** The City Manager

**From:** Damon Dequenne, Assistant City Manager  
Toneq' McCullough, Director of Transportation

**Subject:**

Winston-Salem Transit Authority Services Update.

**Strategic Focus Area:** Quality Transportation

**Strategic Objective:** Enhance Public Transit

**Strategic Plan Action Item:** Yes

**Key Work Item:** Yes



The Department of Transportation provides updates each quarter on the performance of the Winston-Salem Transit Authority's (WSTA) operation. This memo provides detailed information on the fixed route and Para-transit ridership for the months of January 2019 to December 2019 with a comparison of total and monthly ridership from 2017, 2018 and 2019. This update also includes additional information on Route 100, modifications to the Business 40 Mitigation Routes and changes occurring with the WSTA website.