



Presentation to Winston-Salem City Council

Rick Miller-Haraway, MSW, LCSW

- Former Director of Catholic Charities Raleigh Regional Office
- Immediate Past Board Chair for Oak City Cares
- Served on the Leadership Council to End and Prevent Homelessness for the City of Raleigh in the early to mid- 2000's & Raleigh/Wake CoC Board for 10+ years



Oak City Cares Mission & Vision

Mission: *Oak City Cares is a public-private partnership that exists to support the self-determination of our neighbors experiencing homelessness through trusting relationships and connections to coordinated services that increase their ability to be safely and stably housed.*

Goals

- Long-term, sustainable self-sufficiency for individuals and families
- More efficient and cost-effective service delivery
- Better coordination among service providers
- Focused volunteer opportunities for individuals, faith communities, voluntary organizations and the corporate community.

A Different Way to Provide Services

At Oak City Cares, guests come to one central location, tell their story once, and receive or are connected to the services they need.





Oak City Cares Overview



- *Open 7 days a week*
- *M-F 9 am to 5 pm and*
- *Sat and Sun 9 am to 6 pm, and some holidays*
- *Three Primary Programs:*
 - **Basic Needs** (Laundry, Showers, Computer Access, Cell-Phone Charging Stations)
 - **Coordinated Care** (Comprehensive Intakes and connection to partners/services needed, Case Management, SOAR, Way-finding). **Over 30 onsite service partners** providing primary medical care, behavioral health care, Veterans services, benefit services, domestic violence services, street outreach, employment & educational services & more
 - **Weekend & Holiday Meals** provided by over 85 community partners including various civic groups & over 70 faith communities



SERVICES PROVIDED IN FY 24-25

- *5,415 UNDUPLICATED INDIVIDUALS SERVED*
- *37,248 CONNECTIONS TO ONSITE SERVICE PROVIDERS*
- *194 HOUSEHOLDS WERE REHOUSED*
- *473 PRIMARY CARE MEDICAL APPOINTMENTS PROVIDED*
- *304 INDIVIDUALS PARTICIPATED IN EDUCATION, JOB TRAINING AND LIFE SKILLS CLASSES*
- *1,412 INDIVIDUALS REGISTERED FOR SNAP BENEFITS ONSITE*
- *508 PEOPLE RECEIVE THEIR MAIL ONSITE*
- *84 SHOWERS & 50 LOADS OF LAUNDRY DAILY*
- *1,200 MEALS SERVED PER WEEKEND*



OAK CITY
CARES

FLOOR PLAN





Our History & How We Got Here

Oak City Cares is a collaboration that fulfills the long-term strategy for addressing homelessness in Wake County.

By coordinating – not duplicating – services, our goal is
Making homelessness rare, brief, and non-recurring.



Public – Private Partnership

Wake County & City of Raleigh provided \$10.5 million for facility

Oak City Cares raised \$2.5M for furnishings/equipment, three years of programming and operating expenses, and start-up costs.

Wake County owns our building and provides the building, maintenance, utilities and security at no cost to Oak City Cares

This allows Oak City Cares to provide space to our service partners at no cost





Oak City Cares Annual Budget

- Total Budget is just over \$3 million
- In-kind support from Wake County is \$456,000 for rent, utilities, maintenance and security
- City of Raleigh & Wake County provided \$609,000 in grants
- Oak City Cares raised the remaining \$2 million from foundations, businesses, individual donors, houses of worship, United Way, state and federal funds & in-kind donations of program supplies

We Practice....

Radical Hospitality





Questions, Thoughts, Comments, Discussion....



Thank you!



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