

Resolution #24-0075  
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RESOLUTION AWARDING CONTRACT FOR ANNUAL MAINTENANCE AND  
SOFTWARE SUPPORT TO CENTRALSQUARE TECHNOLOGIES, LLC

**WHEREAS**, N.C.G.S. § 143-129(E) provides that formal bid procedures “shall not apply to purchase of apparatus, supplies, materials or equipment when performance or price competition for a product is not available, when a needed product is available from only one source of supply, or when standardization or compatibility is the overriding consideration; and

**WHEREAS**, the Winston-Salem Police Department has an established need for continual software maintenance and support for its Records Management System (“RMS”) and its Computer Aided Dispatch (“CAD”) systems; and

**WHEREAS**, CentralSquare Technologies, LLC (formerly Superior) is the sole source of supply for maintenance and support for its proprietary RMS and CAD system products; and

**WHEREAS**, CentralSquare is willing to provide such maintenance and support through a maintenance agreement which may be renewed for four consecutive contract periods, in addition to the original contract period, and under which any increase in annual contract cost for said renewal periods would be limited to no more than 5% annually; and

**WHEREAS**, it is the recommendation of the Finance and Public Safety Committees that a purchase order be awarded to CentralSquare Technologies, LLC for the purchase of a contract for the annual software maintenance and support of RMS and CAD; and

**WHEREAS**, it is the recommendation of the Finance and Public Safety Committees that such purchase order be awarded for an initial contract period effective July 1, 2023 through June 30, 2024 for an amount not to exceed \$375,000 and that, should the City so elect, additional purchase orders be awarded at the conclusion of said initial contract period for four consecutive renewal periods (or from July 1, 2024 to June 30, 2025, from July 1, 2025 to June 30, 2026, from

**Winston-Salem City Council**  
**APPROVED**  
**March 4, 2024**

July 1, 2026 to June 30, 2027 and from July 1, 2027 to June 30, 2028), with annual renewal increases not to exceed 5% for each renewal period. Funding is included in the proposed FY 2023-2024 Police Department budget for the initial contract period.

**NOW, THEREFORE, BE IT FURTHER RESOLVED**, by the Mayor and City Council that a purchase order for software maintenance and support of the RMS and CAD systems is hereby awarded to CentralSquare Technologies, Inc. for an initial contract period effective July 1, 2023 through June 30, 2024 for an amount not to exceed \$375,000 and that, should the City so elect, additional purchase orders are to be awarded at the conclusion of said initial contract period for four consecutive renewal periods (or from July 1, 2024 to June 30, 2025, from July 1, 2025 to June 30, 2026, from July 1, 2026 to June 30, 2027 and from July 1, 2027 to June 30, 2028), with annual renewal increases not to exceed 5% for each renewal period.

**BE IT FURTHER RESOLVED**, that the City Manager and City Clerk are hereby authorized to execute the contract and any associated documentation on behalf of the City on contract forms to be approved by the City Attorney.

**BE IT FURTHER RESOLVED**, that this resolution is effective upon adoption.