

City Council – Action Request Form

Date: February 12, 2024

To: Mayor, Mayor Pro Tempore, and Members of the City Council

From: Patrice Toney, Assistant City Manager
William H. Penn, Jr., Chief of Police

Council Action Requested:

Adoption of Resolution Awarding Contract for Annual Software Maintenance and Support to CentralSquare Technologies, LLC

Strategic Focus Area: Service Excellence

Strategic Objective: Ensure Service Delivery and Effectiveness

Strategic Plan Action Item: No

Key Work Item: No



Summary of Information:

The Winston-Salem Police Department’s primary software applications for managing police records (“RMS”) and computer-aided dispatching (“CAD”) have been provided since 1999 and 2001, respectively, by the same company, formerly known as Superion and now known as CentralSquare Technologies, LLC. The company was originally chosen following a competitive procurement process. The previous contract expired as of June 30, 2023.

RMS and CAD software are continuously being modified to comply with changes in state and federal law, to support new technologies, and to provide new capabilities. CentralSquare regularly releases new versions of the software to accommodate new laws and technologies.

Approval is being sought for a new contract with CentralSquare Technologies, LLC, as a sole source provider for the services outlined above for a fee not to exceed \$375,000 for an initial term effective July 1, 2023, to June 30, 2024. Funding is included in the FY 2023-2024 Police Department budget. It is also requested that at the conclusion of the initial maintenance period that authorization be provided to renew for four consecutive years at an amount not to exceed the base cost above with no more than 5% increase annually.

Committee Action:

Committee	<u>PS- 2/12/24; FC-2/13/24</u>	Action	<u>Approval</u>
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For	<u>Unanimous</u>	Against	<u></u>
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Remarks:

