

# PERFORMANCE INDICATORS REPORT



4<sup>th</sup> Quarter FY 2017-18

# PERFORMANCE INDICATORS REPORT

## 4<sup>th</sup> Quarter FY 2018

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# PERFORMANCE INDICATORS REPORT

## 4<sup>th</sup> Quarter FY 2018

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  - Full Key Work Item Report

# SECTION I



## Economic Vitality & Diversity

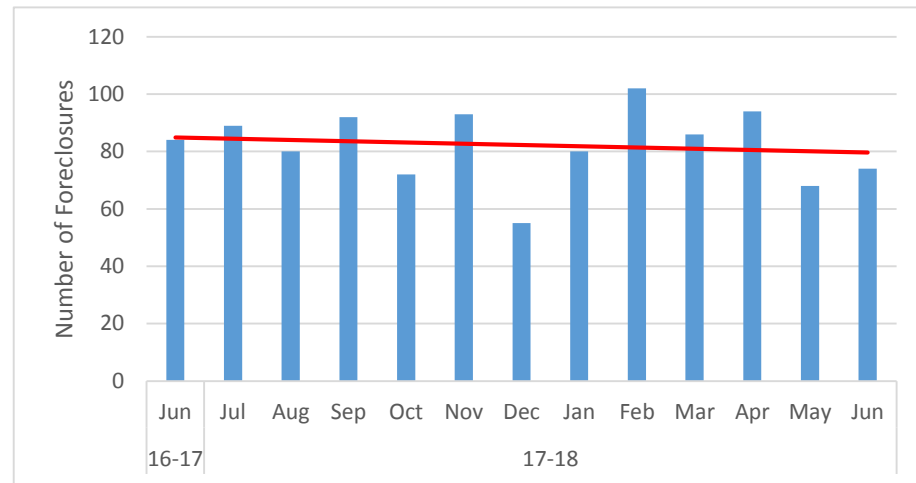
### Departments:

- Business Inclusion and Advancement
- Public Assembly Facilities
- Department of Transportation – Off Street Parking

## Economic Vitality and Diversity Performance Data

### Forsyth County Foreclosures

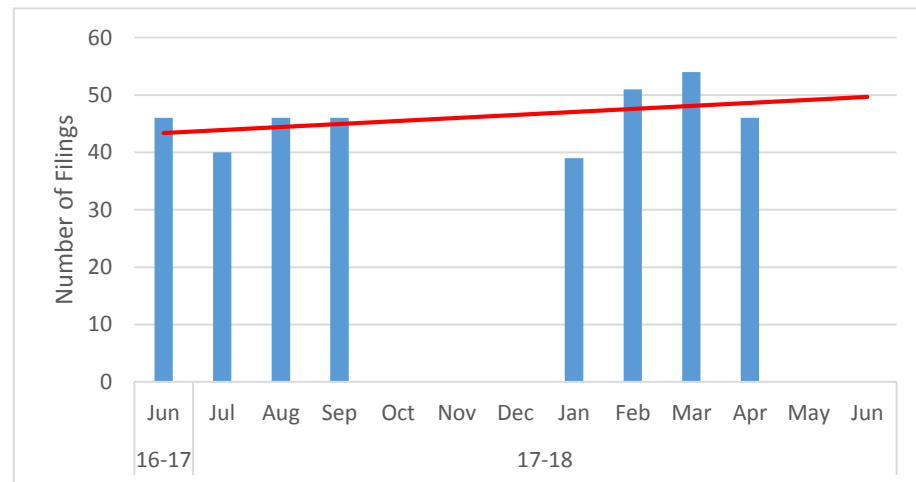
- The number of residential foreclosures in Forsyth County, NC each month.
- This is a local economic indicator that indicates the number of foreclosure proceedings initiated in the local area. An increasing number of foreclosures may indicate local economic issues.



\*County foreclosures are taken from statistics provided by the NC Court system.

### Forsyth County Bankruptcy Filings

- The total number of bankruptcy filings (Chapter 7, 11, 12, and 13) in Forsyth County, NC.
- This is a local economic indicator that illustrates the number of bankruptcy filings. An increase in bankruptcy filings may indicate local economic issues.

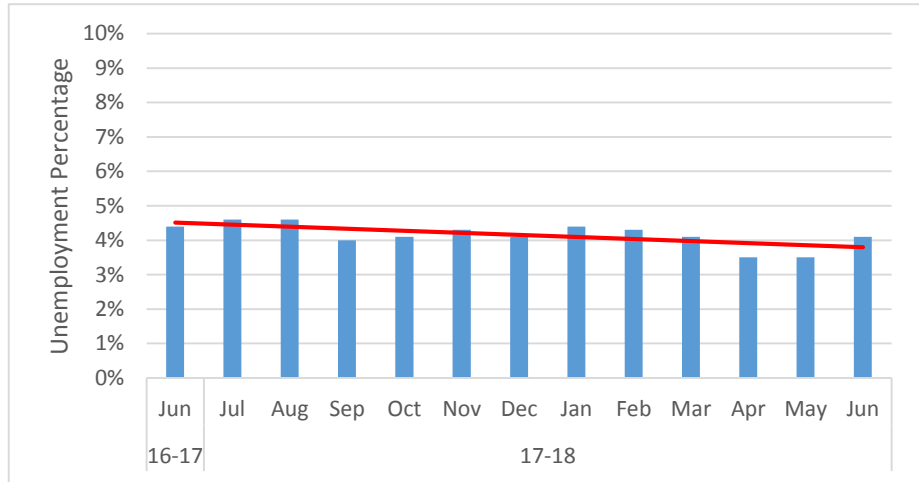


\*Bankruptcy filing values are taken from statistics provided by the Federal Government.

\* The red line on the graph is a trend line.

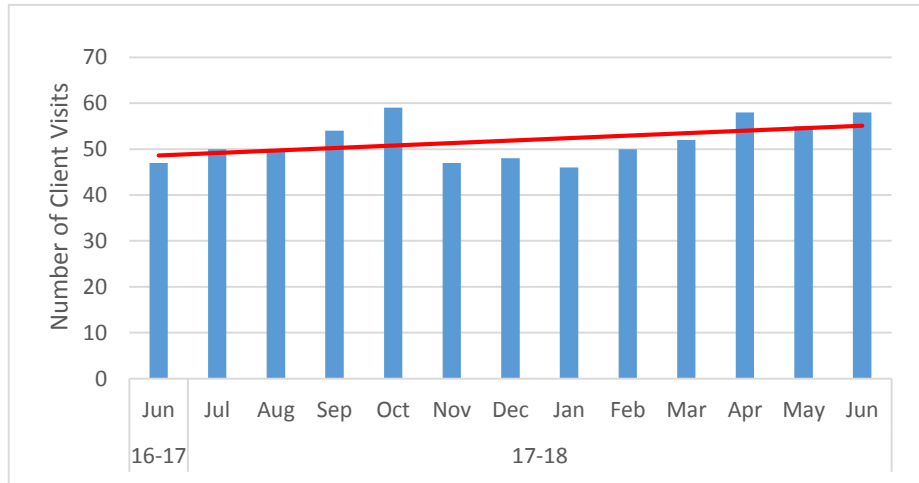
### Winston-Salem Unemployment Rate

- City unemployment rate as reported by the Federal Bureau of Labor Statistics
- The local unemployment rate is considered one of the strongest local indicators of economic condition. Unemployment rates below 5% are considered good during sound economic times.



### Number of Economic Development Client Visits

- This is the number of client visits recorded by Winston-Salem Business Inc. for potential economic development opportunities.
- The City seeks to diversify the local economy and provide jobs to residents. The number of client visits is an indicator of the potential for job-producing companies to begin operations in Winston-Salem.

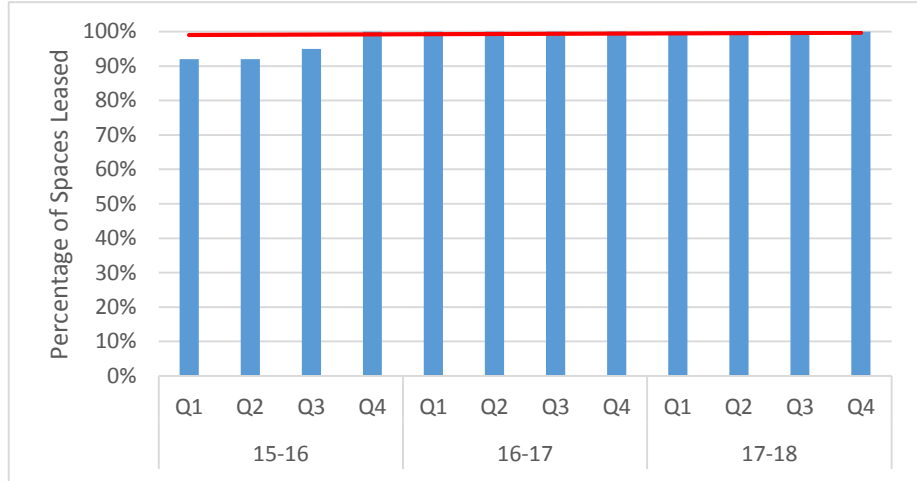


\* The red line on the graph is a trend line.

### Monthly Leases in Parking Decks

Department of Transportation

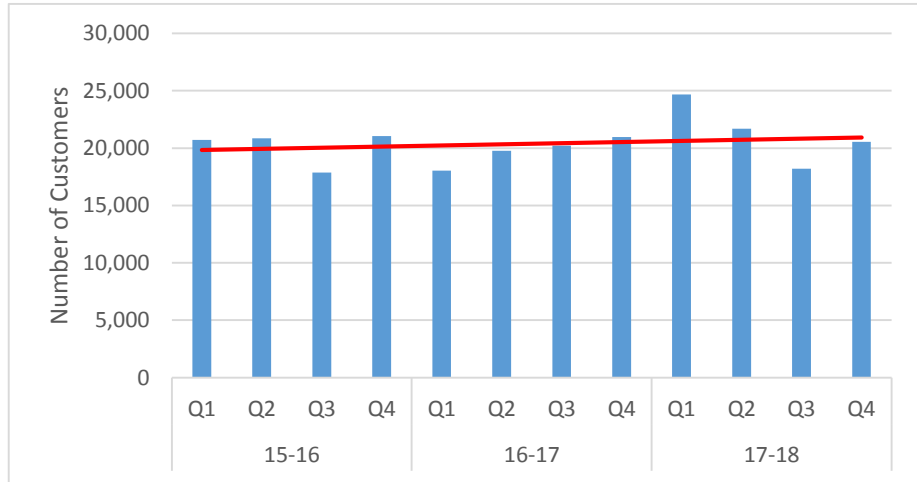
- Occupancy rate for leased space in City-owned parking decks
- This measure shows how well leased spaces are filled in City-owned decks. A high occupancy rate indicates strong demand for downtown parking.



### Parking Deck Hourly Customers

Department of Transportation

- Number of hourly customers that use City-owned parking decks
- This measure shows the number of on-demand parking customers in City-owned decks. Increases in this measure suggest increased demand for downtown parking.

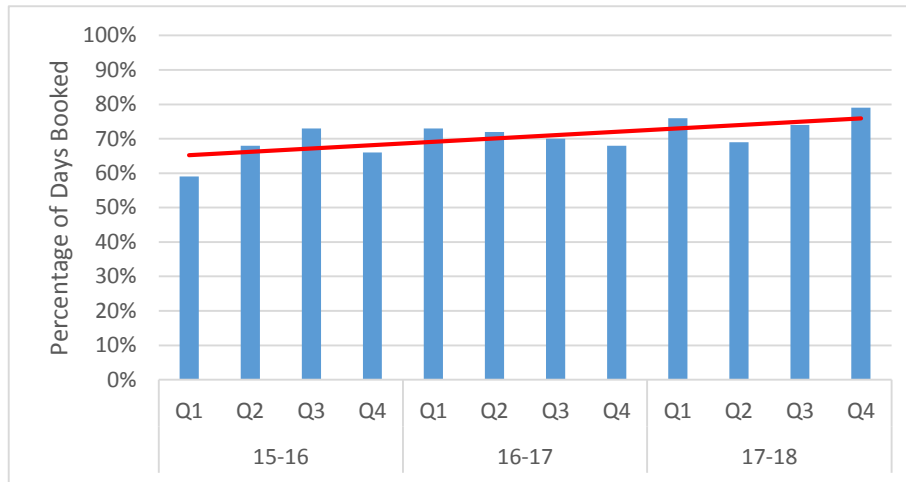


\* The red line on the graph is a trend line.

### The Benton Convention Center Percent of Available Days Booked

#### Public Assembly Facilities

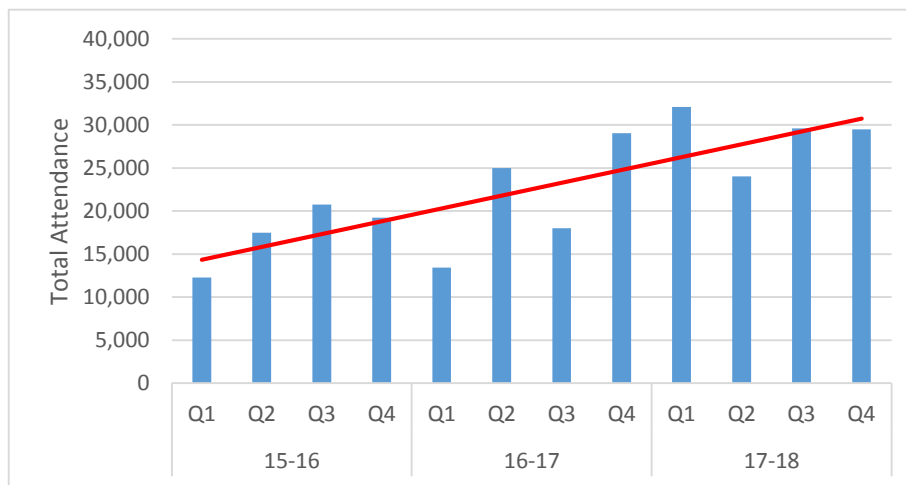
- Percentage of days available that The Benton has events scheduled
- Increased bookings in The Benton help stimulate downtown economic growth and continue the revitalization of downtown. This measure also indicates the success of the marketing strategy for The Benton.



### The Benton Convention Center Total Attendance

#### Public Assembly Facilities

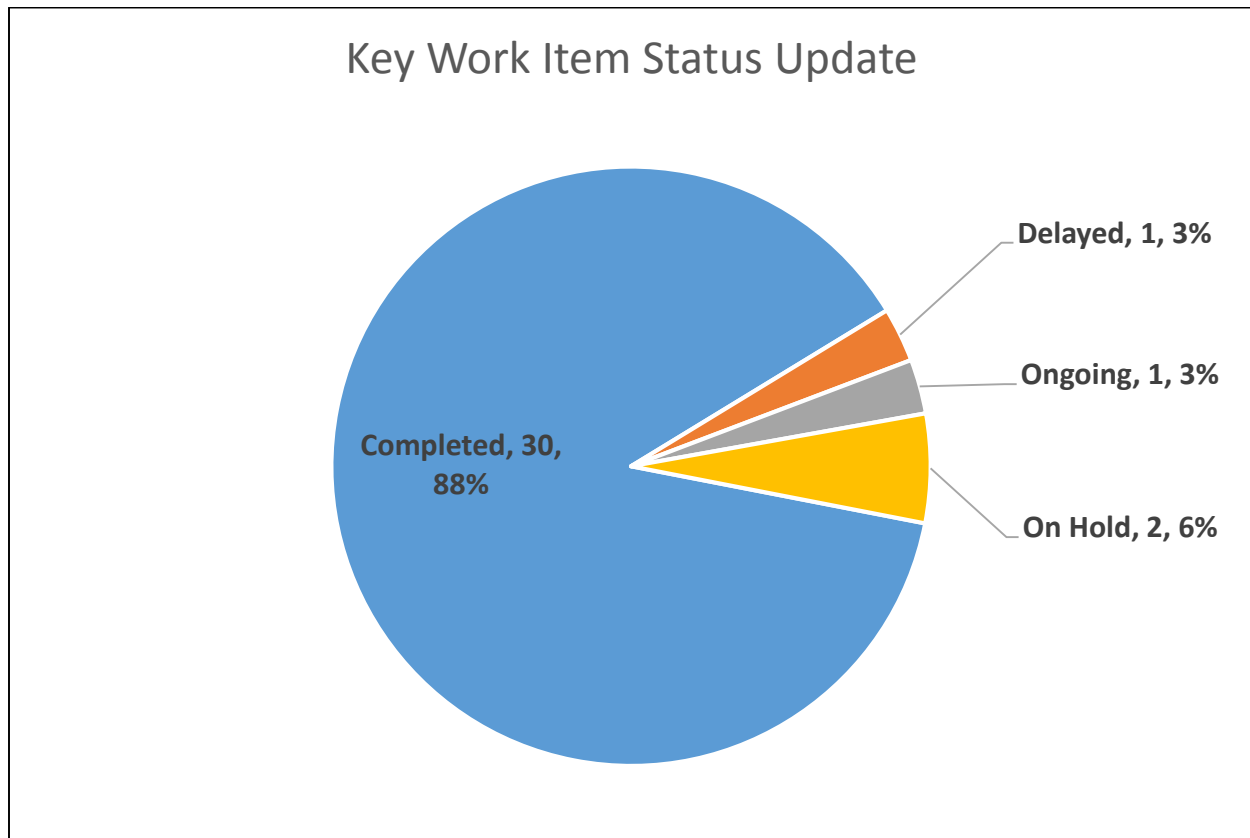
- Total attendance at The Benton from all events
- Increased bookings in The Benton help stimulate downtown economic growth and continue the revitalization of downtown. The number of attendees correlates with increased hotel usage and downtown foot traffic.



\* The red line on the graph is a trend line.



## Economic Vitality and Diversity Key Work Item Summary



<b>EVD Delayed or On Hold Key Work Items Listing</b>		
<u>ID #</u>	<u>Key Work Item</u>	<u>Status</u>
1515	Draft proposal for M/WBE contract-based lending program	On Hold
1516	Recommend policy raising non-competitive spending threshold to \$30,000	On Hold
1496	Report on options for reinstating workforce development program	Delayed

## SECTION II



# Safe & Secure Community

Departments:

- Fire Department
- Police Department
- Emergency Management



# WINSTON-SALEM POLICE DEPARTMENT

8/1/2018

## CRIME INCIDENTS CRIME STATS - THREE YEAR COMPARISON - JANUARY THROUGH JULY

	2018	2017	2016	18/17 % Chg	18/16 % Chg
<b>PART ONE VIOLENT CRIMES</b>					
MURDER	13	15	17	-13.3	-23.5
RAPE	56	69	70	-18.8	-20.0
ROBBERY	240	316	246	-24.1	-2.4
AGG. ASSAULT	1,077	1,000	825	7.7	30.5
<b>TOTAL</b>	<b>1,386</b>	<b>1,400</b>	<b>1,158</b>	<b>-1.0</b>	<b>19.7</b>
<b>PART ONE PROPERTY CRIMES</b>					
BURGLARY	1,472	1,778	1,942	-17.2	-24.2
LARCENY	4,829	4,990	5,078	-3.2	-4.9
MV THEFT	702	758	458	-7.4	53.3
<b>TOTAL</b>	<b>7,003</b>	<b>7,526</b>	<b>7,478</b>	<b>-6.9</b>	<b>-6.4</b>
<b>PART ONE TOTAL</b>	<b>8,389</b>	<b>8,926</b>	<b>8,636</b>	<b>-6.0</b>	<b>-2.9</b>
<b>PART TWO TOTAL</b>	<b>19,135</b>	<b>19,995</b>	<b>20,068</b>	<b>-4.3</b>	<b>-4.6</b>
<b>TOTAL CRIME</b>	<b>27,524</b>	<b>28,921</b>	<b>28,704</b>	<b>-4.8</b>	<b>-4.1</b>

Crime Review figures are preliminary. All crimes are reported based on categories and definitions conforming to Incident Based Reporting (IBR) standards. Murder, Rape, and Agg. Assault are a count of victims; MV Theft is a count of vehicles. All other crimes are a count of incident charges. Part two crimes are other crimes such as city ordinance violations, disorderly conduct, drug charges, trespassing, vandalism, weapon violations, etc. Many of these offenses are a result of officers' proactive activity and investigations. For this report, the category of Murder also includes Justifiable Homicides.

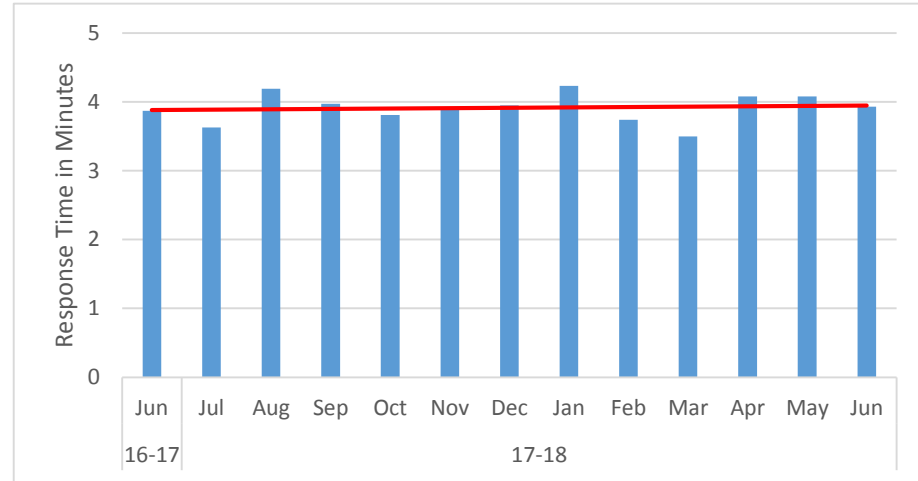
Part I offenses include Murder, Rape, Robbery, Aggravated Assault, Burglary, Larceny and Motor Vehicle Theft. If any of these offenses have not occurred within the current year to date or previous year to date, that offense category will not be listed.

Percentage change formula: New number minus old number divided by old number times one hundred. Listed as Not Calculable (NC) when old number is zero.

## Safe and Secure Community Performance Data

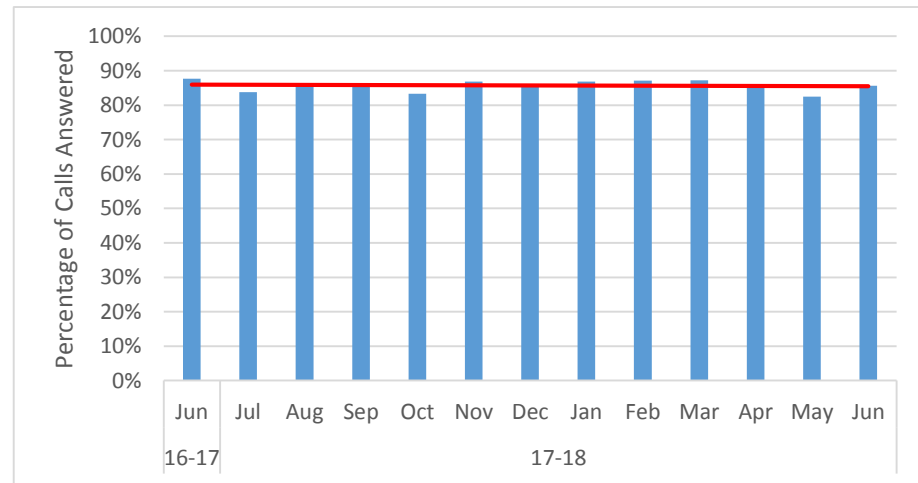
### Average Police Priority 1 Call Response Time in Minutes Police Department

- Average monthly response time for the police department to priority 1 (high priority) calls for service. This is measured in minutes.
- Part of providing a Safe and Secure Community includes adequately responding to calls for service by residents and businesses located in the City. This measure shows, on average, how long it takes Police to arrive on scene.



### Percentage of 911 Calls Answered within 10 Seconds Police Department

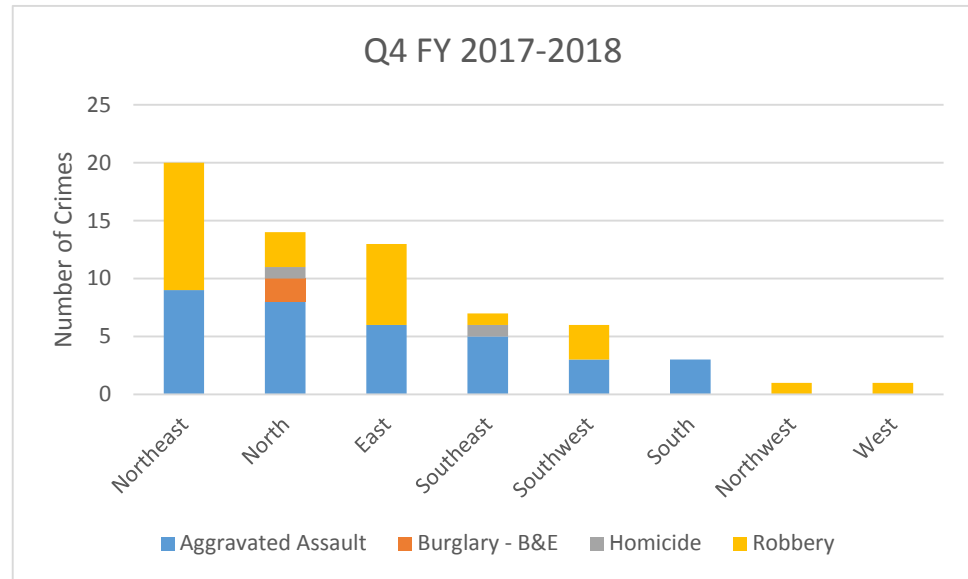
- Percentage of calls taken by Public Safety Emergency Communications that are answered within ten seconds. This is measured as a percentage of all emergency calls handled.
- In order to provide prompt service, emergency communicators need to be able to receive calls as they come in. This measure indicates how often callers have wait times longer than 10 seconds.



\* The red line on the graph is a trend line.

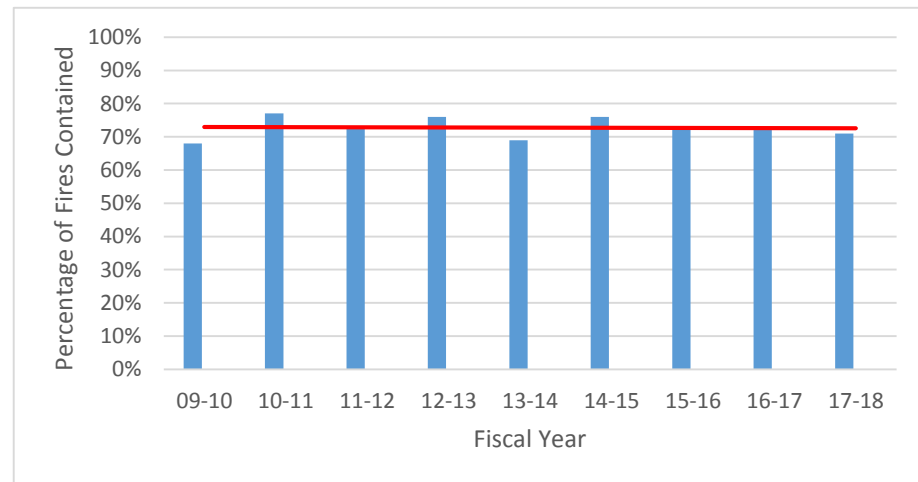
### Violent Crimes and Burglary Offenses Involving a Firearm by Ward Police Department

- Number of violent crime offenses, by ward, where a firearm was reported during the crime. Color coding in the columns shows the different types of offenses.
- This data indicates the prevalence of firearms use in violent crimes. The City’s Police Department implements strategies to reduce the use of firearms and violent crimes to provide a safer overall environment.



### Percentage of Structure Fires Contained within the Room of Origin Fire Department

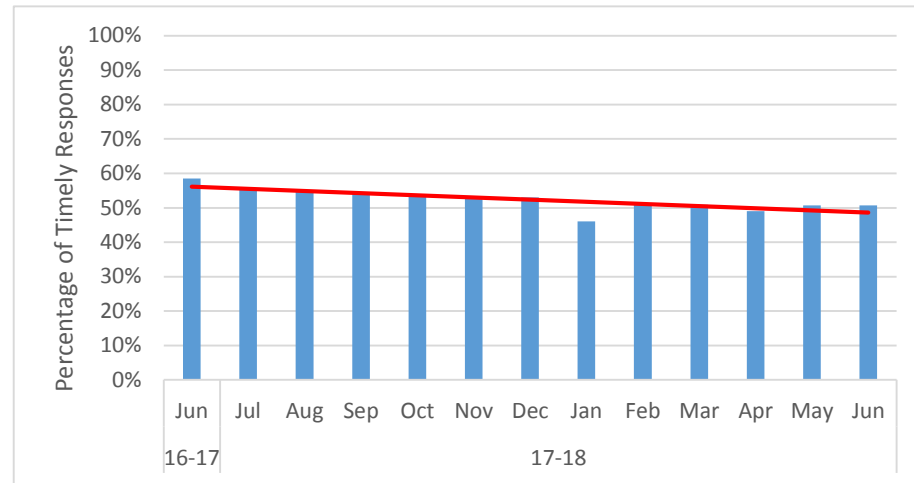
- Percentage of structure fires where the fire did not spread beyond the room of origin
- This measure illustrates how often fires are contained to the room in which they started. Containing the fire before flashover (engulfing additional rooms) significantly reduces the amount of property damage and the potential for injuries or fatalities.



\* The red line on the graph is a trend line.

**Percentage of Responses to Fire/Medical/Rescue Calls within Four Minutes**  
Fire Department

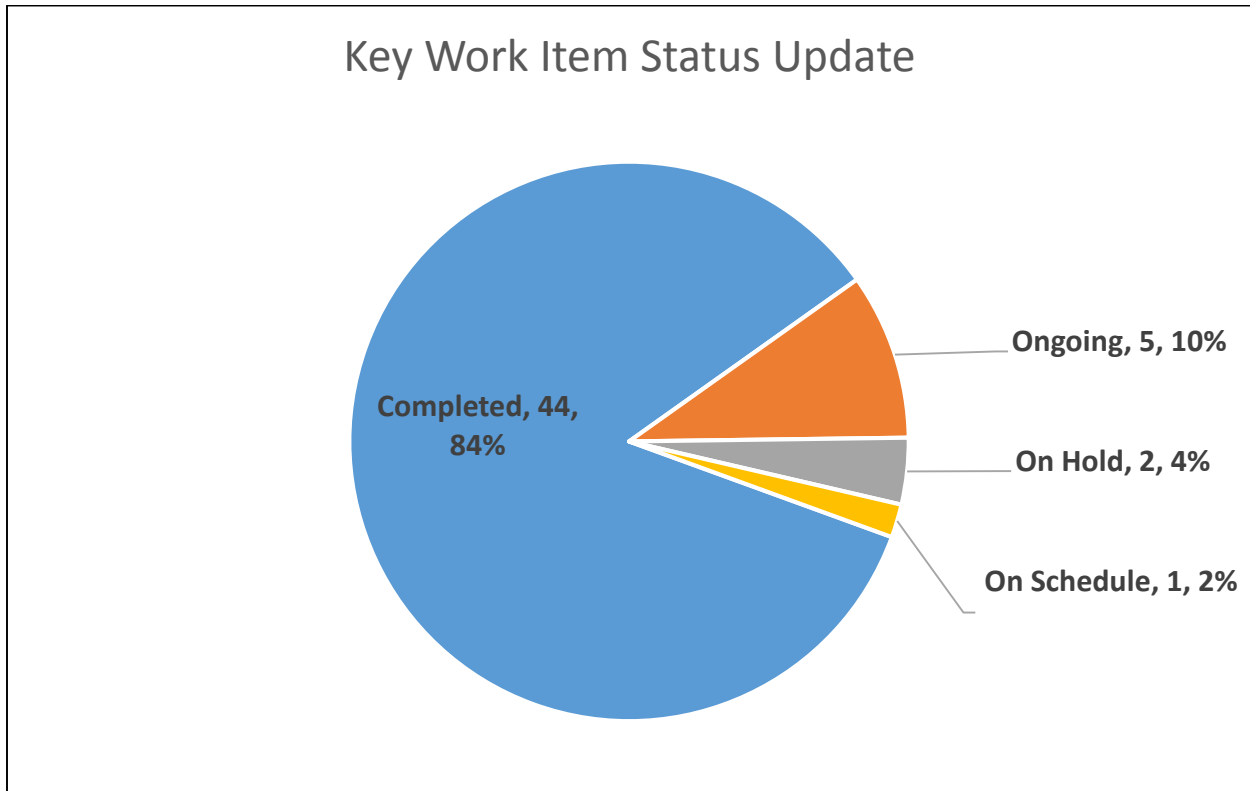
- This is the percentage of time that the first responding unit from the Fire Department reaches the scene within four minutes of leaving the station.
- Quick, effective responses lead to better outcomes with respect to fire containment and emergency medical response.



Travel time increases in proportion to call volume, traffic volume, road construction projects, and the proliferation of traffic calming measures. Additionally, WSFD has experienced relatively high turnover in the fire engineer position. As new engineers are trained and become more comfortable with apparatus, this should be less of an issue. The Burke Mill Rd. / Hanes Mall area experiences call volume and extended travel times sufficient to skew citywide data; a new station is proposed in the 2018 bond referendum to address this deficiency.

\* The red line on the graph is a trend line.

## Safe and Secure Community Key Work Item Summary



<b>SSC Delayed or On Hold Key Work Items Listing</b>		
<u>ID #</u>	<u>Key Work Item</u>	<u>Status</u>
1717	Replace current obsolete Fire Department records management system.	On Hold
1768	With assistance from the Office of Performance and Accountability, conduct a cost-benefit analysis of an in-house fire apparatus maintenance facility.	On Hold

# SECTION III



## Livable Neighborhoods

### Departments:

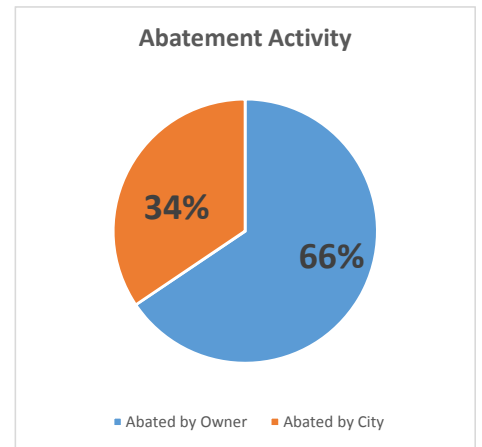
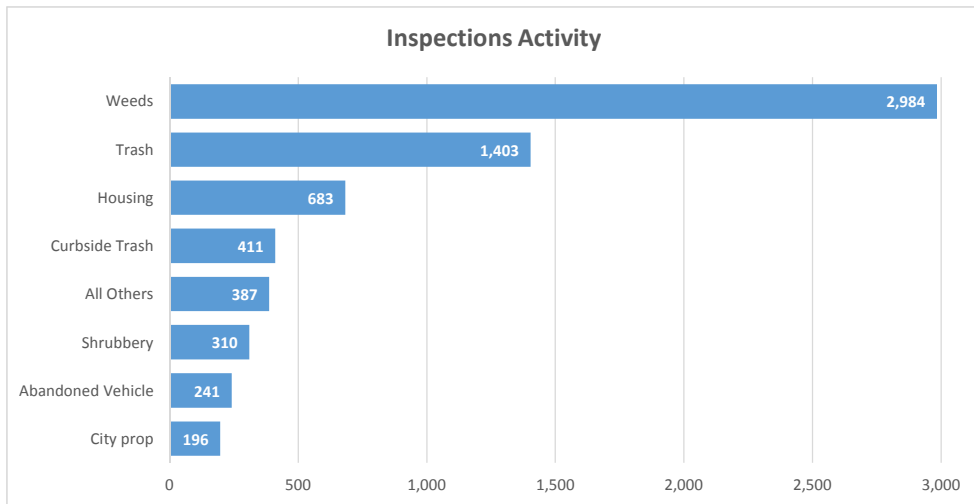
- Community Development
- Human Relations
- Recreation and Parks
- Planning and Development Services



## Code Enforcement Inspection and Abatement Data

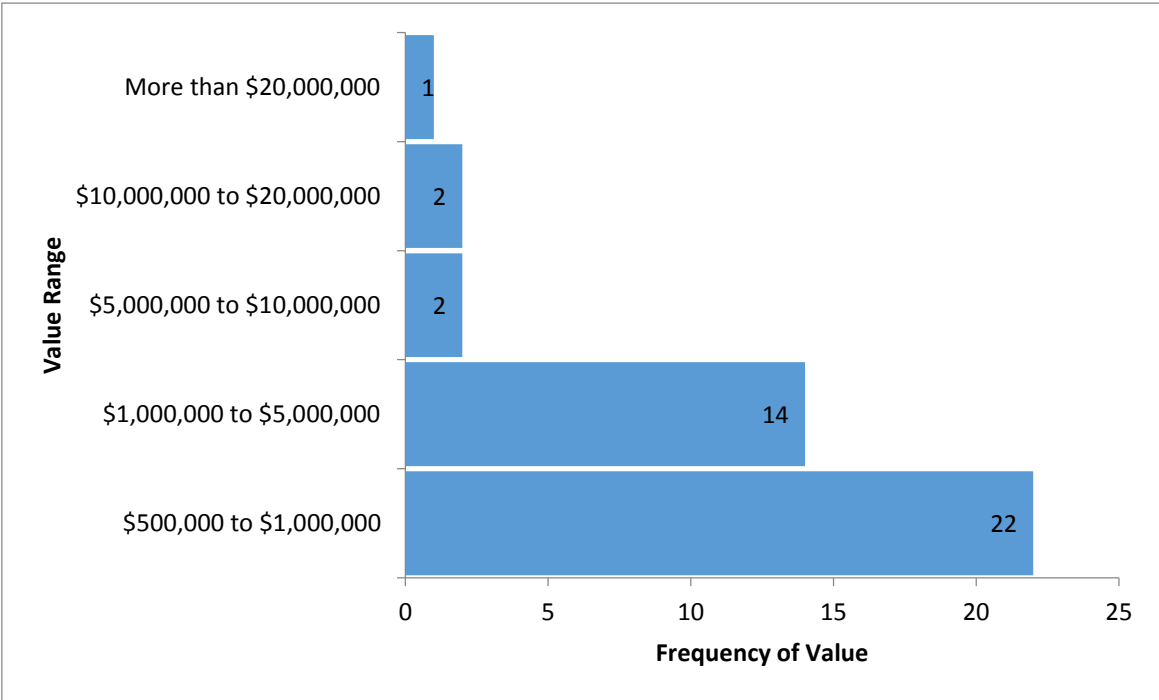
Inspections Activity - 4th Quarter Summary									
Activity Type	East	North	Northeast	Northwest	South	Southeast	Southwest	West	Total
Abandoned Vehicle - Highway	1	0	0	0	0	0	0	0	1
Abandoned Vehicle - Public Property	10	8	8	0	2	10	0	0	38
Abandoned Vehicle - Private Property	28	23	63	21	28	32	33	13	241
Animals	5	7	16	1	8	8	5	6	56
Brush	0	1	0	0	0	1	0	0	2
City Property	62	0	0	2	0	132	0	0	196
Commercial	0	0	1	0	0	0	0	0	1
Curbside Trash	46	46	116	46	48	59	27	23	411
Graffiti	7	7	4	1	3	4	1	0	27
House Number	3	3	5	1	0	3	0	0	15
Housing	146	169	136	29	71	84	34	14	683
Leaves	10	17	18	14	4	17	8	4	92
Mixed	0	0	0	0	0	0	0	0	0
No Dumping Sign	0	1	2	0	2	1	0	0	6
Rodents	4	0	4	2	5	5	8	4	32
Shrubbery	83	51	55	17	25	34	25	20	310
Sinkhole	1	0	0	0	0	0	0	0	1
Trash	168	255	553	20	75	297	23	12	1,403
Weeds	367	554	929	202	172	537	147	76	2,984
Rooming/Boarding House	1	0	0	0	0	0	0	0	1
Occupancy	0	0	0	0	0	0	0	0	0
Signs in Right-of-Way	27	8	3	2	5	13	3	1	62
Motor Vehicle Storage Yard	10	8	7	0	5	18	3	2	53
<b>Total</b>	<b>979</b>	<b>1,158</b>	<b>1,920</b>	<b>358</b>	<b>453</b>	<b>1,255</b>	<b>317</b>	<b>175</b>	<b>6,615</b>

Abatement Activity - 4th Quarter Summary									
Activity Type	East	North	Northeast	Northwest	South	Southeast	Southwest	West	Total
Abated by Owner	293	458	571	122	145	605	81	36	2,311
Abated by City	228	170	404	15	47	314	28	7	1,213
<b>Total</b>	<b>521</b>	<b>628</b>	<b>975</b>	<b>137</b>	<b>192</b>	<b>919</b>	<b>109</b>	<b>43</b>	<b>3,524</b>



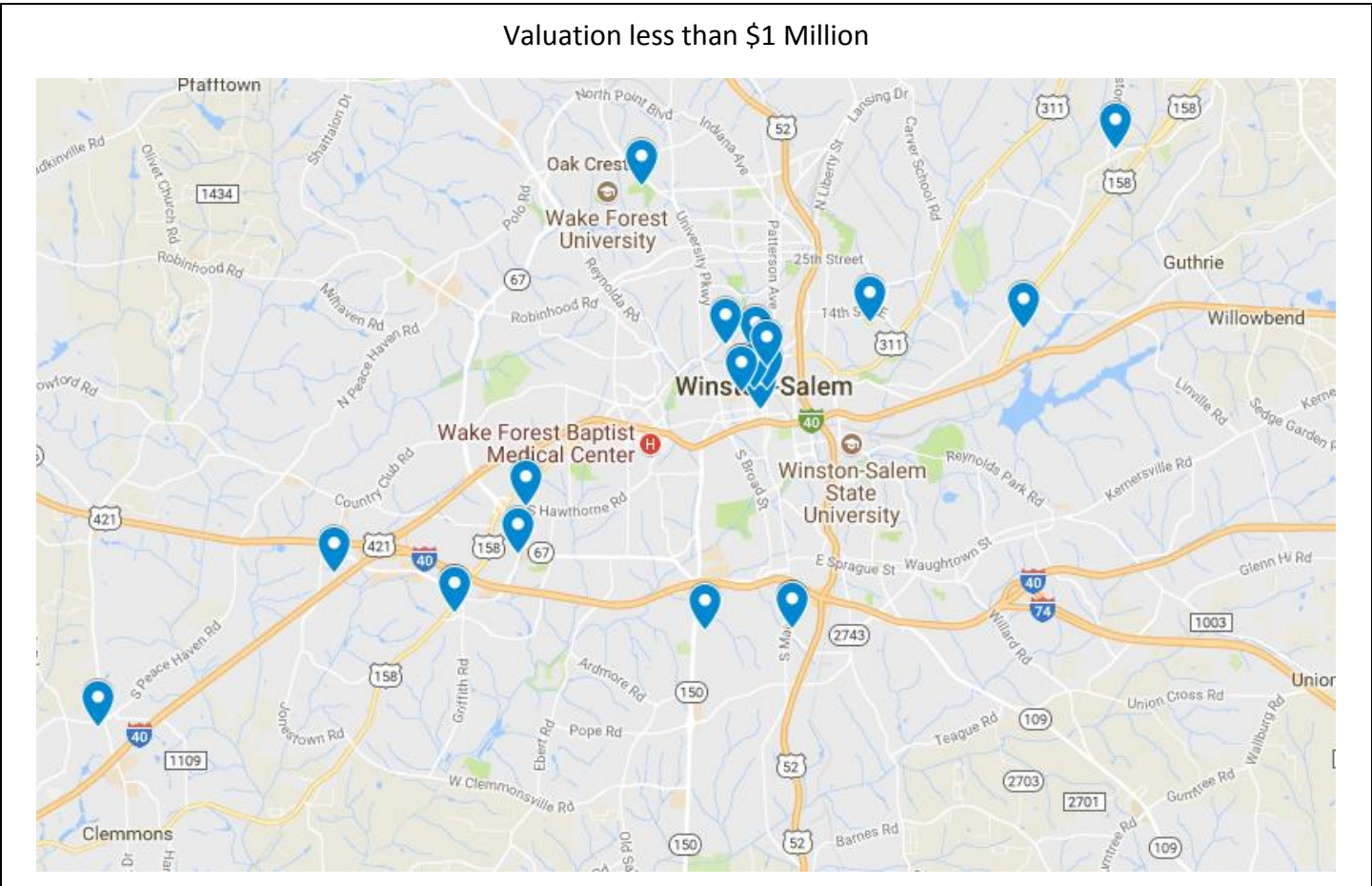
# Quarterly Permitted Construction Activity Data

Permitted Construction Activity By Value

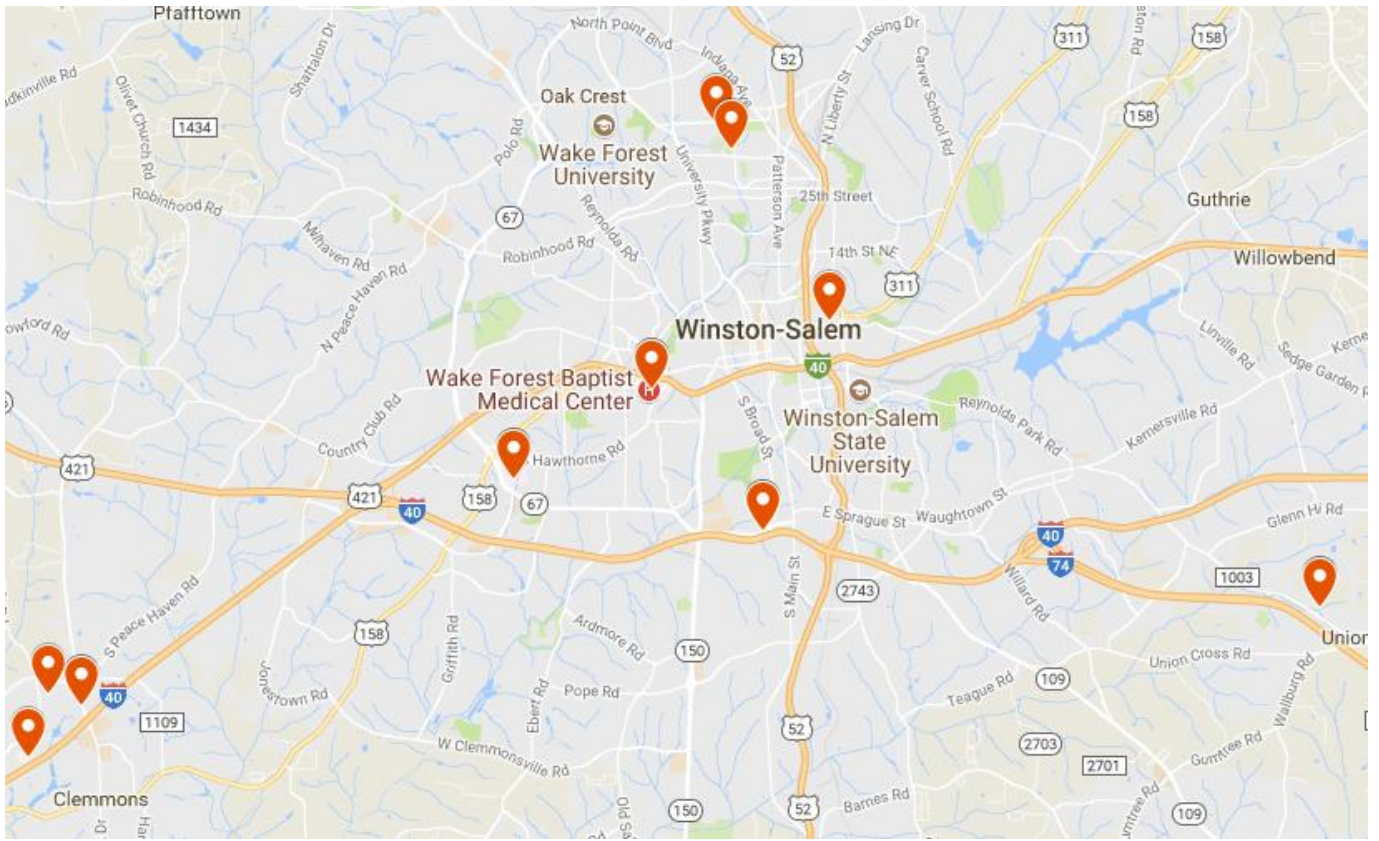


Permitted Construction Activity by Location

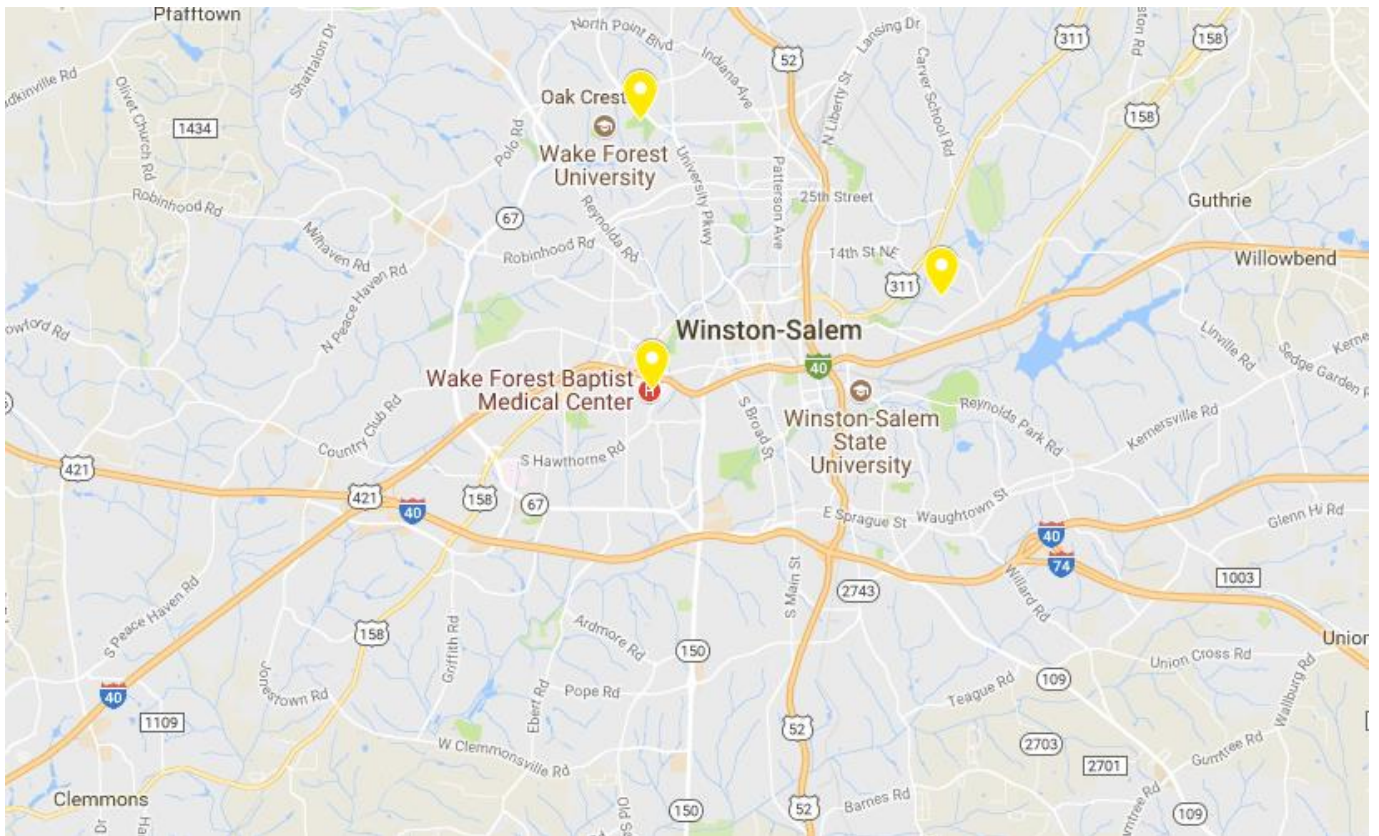
Valuation less than \$1 Million



Valuation between \$1 Million and \$10 Million



Valuation greater than \$10 Million

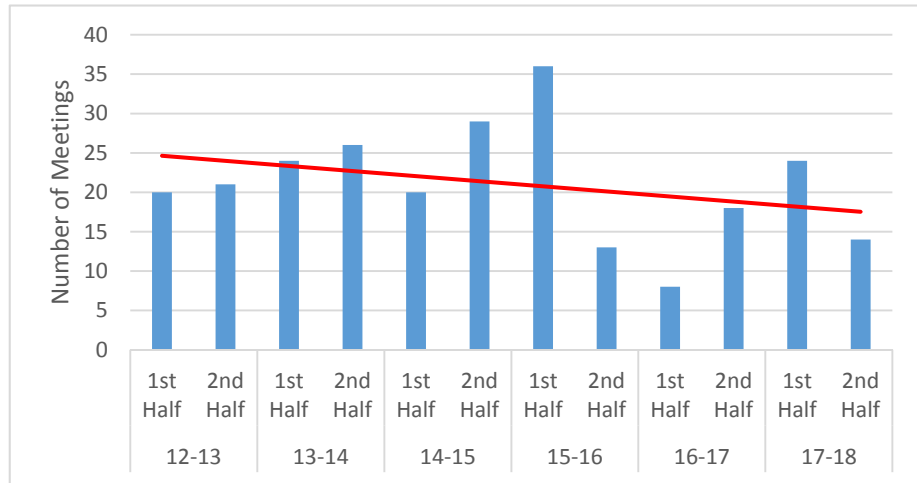


# Livable Neighborhoods Performance Data

## Community Outreach Meetings

Planning and Development Services

- The number of public meetings by the Planning Division where City staff provide information to and receive input from attendees
- This measure indicates how often the Planning Department is engaging the community in planning efforts. The measure can fluctuate greatly depending on the projects undertaken.

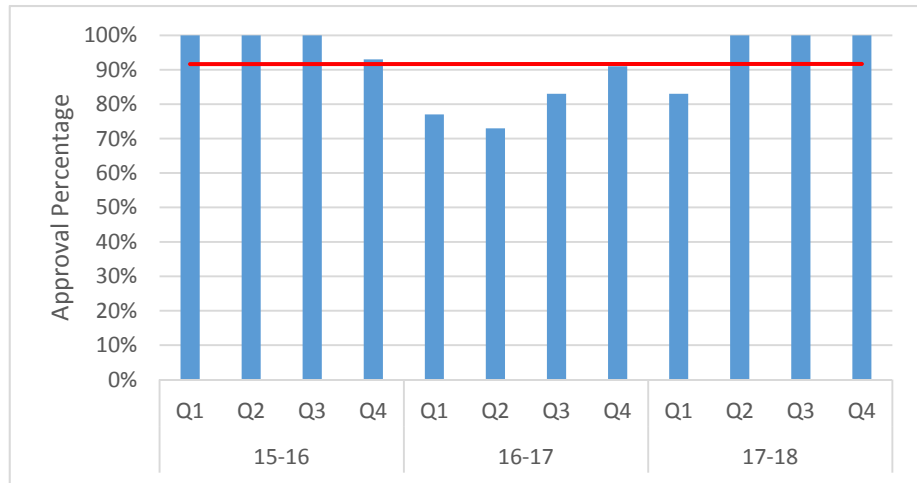


The Planning Department holds regular public meetings monthly with several boards and commissions. The data reported in this measure includes all specially scheduled meetings held outside of the regular monthly meetings. The number of special meetings fluctuates over time based on the number and types of projects considered. Special meetings are often due to community demand and/or requests for more information related to the impact of a particular project. There have been fewer meeting requests recently due to the completion of the recent area plans. Staff expects to see an increase in future years.

## Percentage of Approved Rezoning Meeting Goals & Policies of the Legacy Comprehensive Plan (or Other Applicable Plan/Policy)

Planning and Development Services

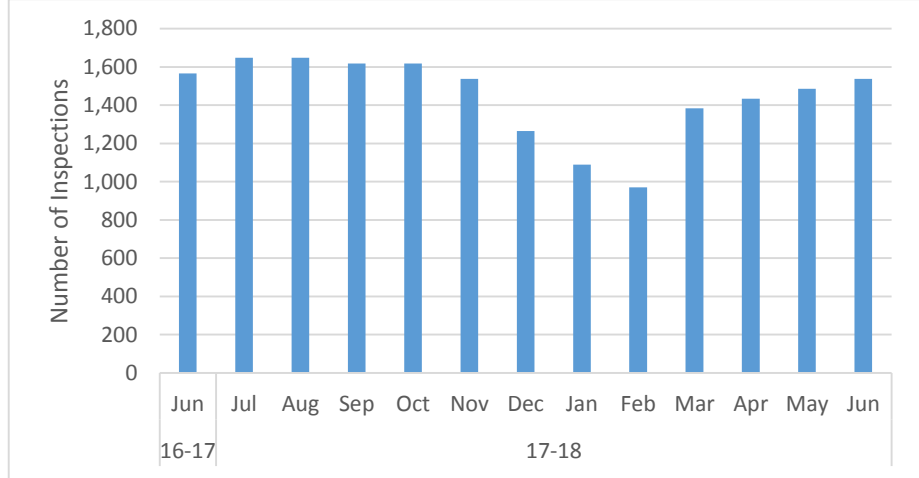
- Measures the percentage of rezoning cases decided by the elected bodies consistent with approved plans and current legislation
- This measure indicates how often decisions are made that are consistent with stated policies. Lower percentages may suggest that plan goals and policies need to be revisited.



\* The red line on the graph is a trend line.

**Number of Field Inspections Conducted for Building Construction Work Performed**  
 Planning and Development Services

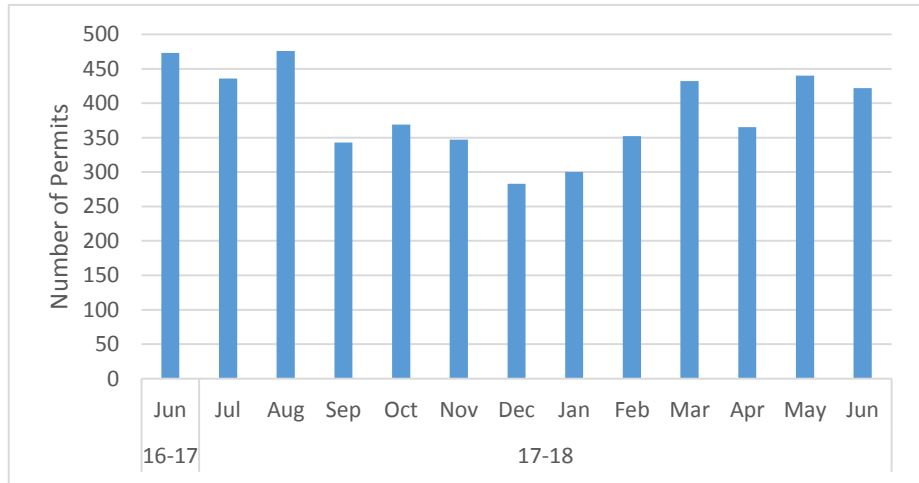
- Measures the number of inspections conducted by city inspectors each month
- The number of inspections performed is a local economic indicator of construction activity. This measure varies seasonally.



\*No trending included due to seasonality of work.

**Number of Building Permits Issued**  
 Planning and Development Services

- This chart shows the number of permits issued by the Permit Office for construction projects.
- The number of inspections performed is a local economic indicator of construction activity. This measure varies seasonally.

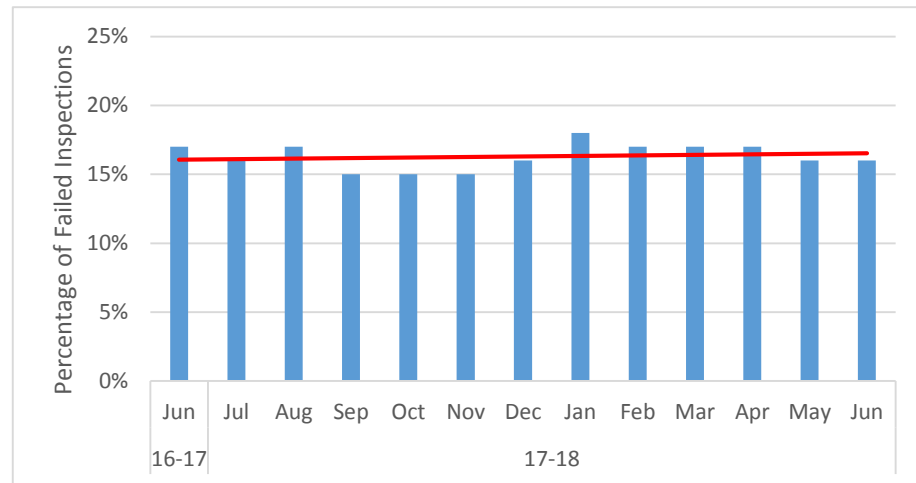


\*No trending included due to seasonality of work.

### Percentage of All Construction Inspections that Fail to Meet Minimum Requirements

Planning and Development Services

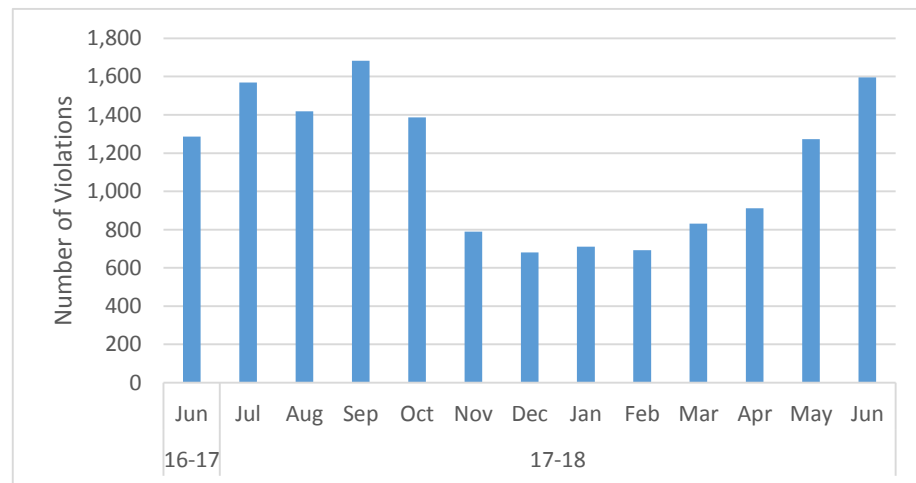
- A measurement of the percentage of inspections that fail to meet the minimum requirements of City Code
- Inspections that fail require re-inspections. Limiting the number of re-inspections reduces workload and creates a more efficient process for the City and the building community.



### Environmental Violations Corrected by the City

Community Development

- The number of environmental violations abated by the Community Development Department.
- This chart shows how many environmental ordinance violations are being remedied by City staff (and contractors). It varies seasonally, but is an indicator of neighborhood safety and cleanliness.



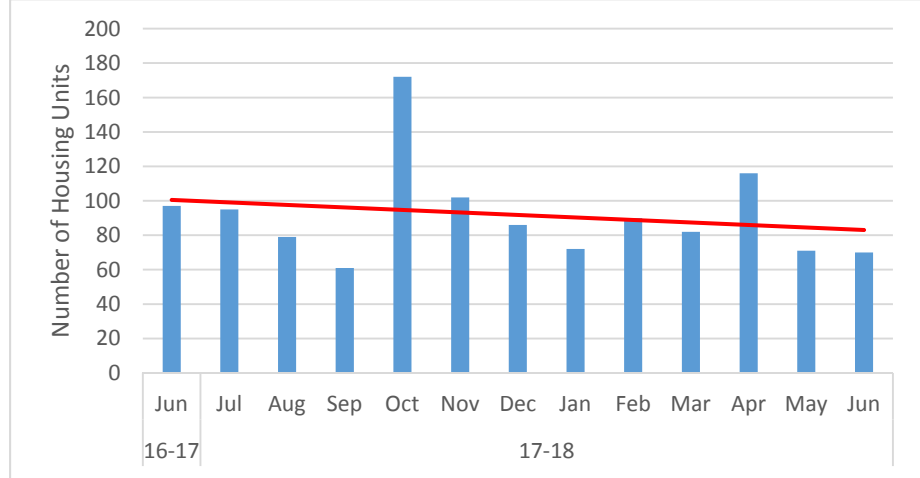
\*No trending included due to seasonality of work.

\* The red line on the graph is a trend line.

### Housing Units Brought Into Compliance through Repair

#### Community Development

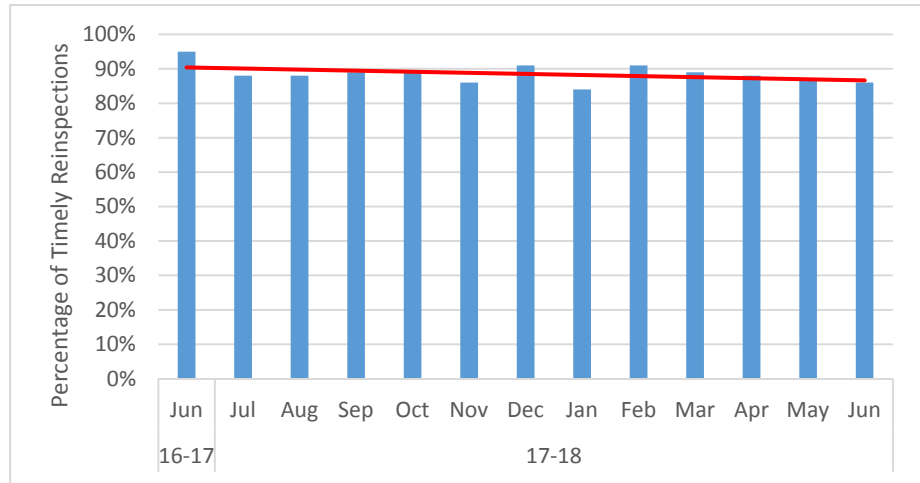
- This measures the number of housing units below minimum house code that are brought into compliance through repairs by the property owner.
- This measure indicates the number of livable housing units that are repaired, rather than demolished. Keeping housing stock provides more opportunities for those seeking affordable housing.



### Percentage of Re-inspections Occurring within Five Business Days

#### Community Development

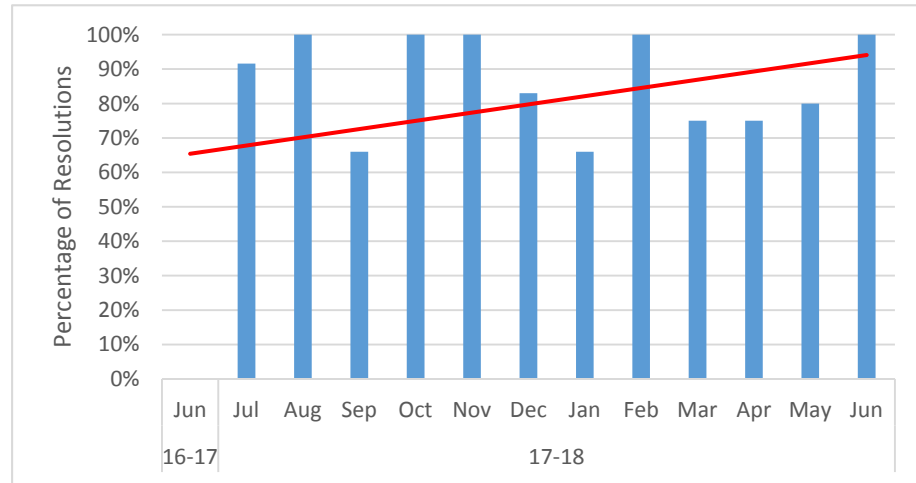
- Percentage of ordinance violations found by Community Development Department where re-inspection takes place within five business days
- In addressing environmental and other ordinance violations, it is important to re-inspect properties in a timely fashion to ensure violations have been corrected or to determine if additional action is needed.



\* The red line on the graph is a trend line.

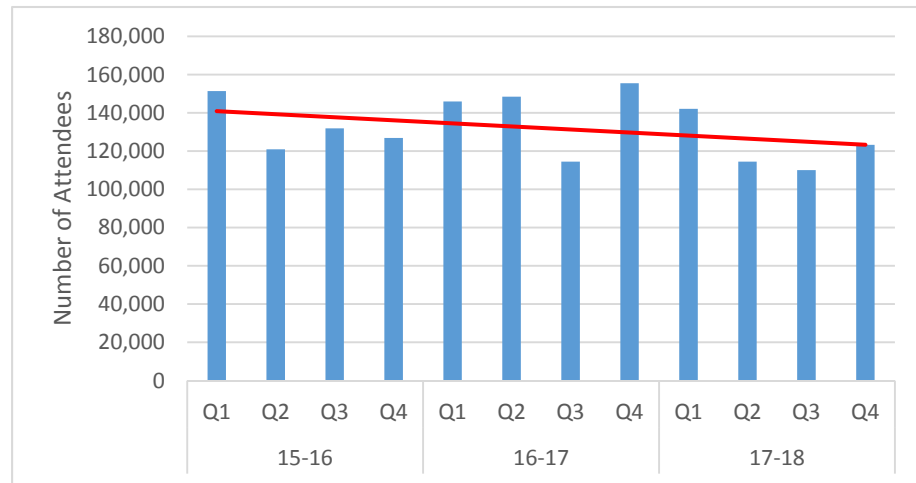
**Percentage of Landlord/Tenant Investigations Resolved Successfully by City Staff**  
Human Relations

- Percentage of investigations that are resolved successfully by City staff.
- This measures the investigators' effectiveness in successful resolutions for cases closed each month.



**Total Number of Attendees at the City's 17 Recreation Centers**  
Recreation and Parks

- Total attendance, by quarter, for all community and neighborhood centers operated by the City's Recreation and Parks Department
- Measuring the number of users is an indicator of demand for service. The City seeks to increase usage by providing quality programming at its centers.

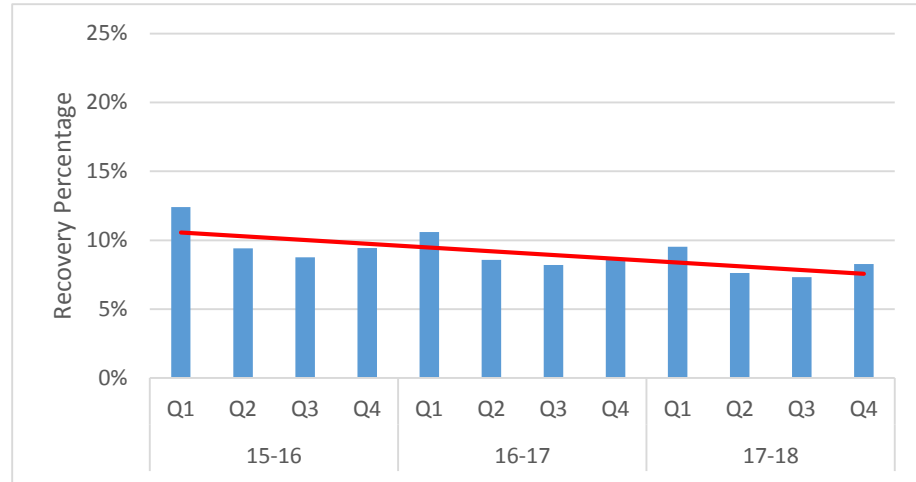


\* The red line on the graph is a trend line.



**Percentage of Actual Recreation and Parks Expenditures That Are Recovered Through Service Fees**  
Recreation and Parks

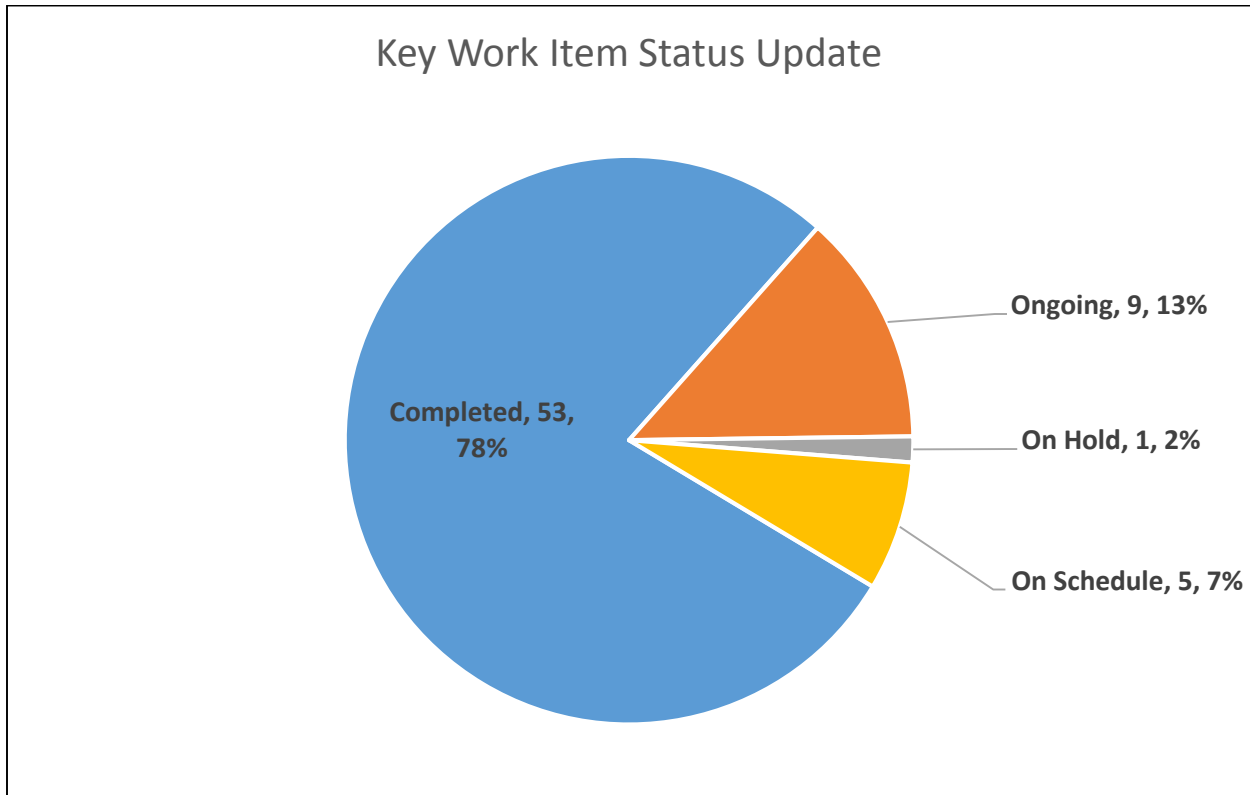
- Percentage based on revenues divided by total expenses
- The Recreation and Parks Department charges user fees for many of its services. This metric shows to what extent those user fees cover operating costs.



Operating revenues in the Recreation and Parks department have been stagnant (0.4% increase), partially due to the closing of Salem Lake for construction. During the period shown, decreased revenues in certain activity centers were mostly offset by increased revenue in other areas. Operating expenses increased by more than 10% during the period shown, which included operating costs associated with bond-funded projects and increases from the recent pay study (including minimum wage increases). FY 2018 also saw a rise in contracted pool operations costs, which should be reduced in the future. The effect of increased costs and stagnant revenues is reflected in the trend in overall cost recovery.

\* The red line on the graph is a trend line.

## Livable Neighborhoods Key Work Item Summary



LN Delayed or On Hold Key Work Items Listing		
ID #	Key Work Item	Status
1638	Incorporate recommendations from the housing study onto the Consolidated Housing and Community Development Plan	On Hold

# SECTION IV



## Healthy Environment

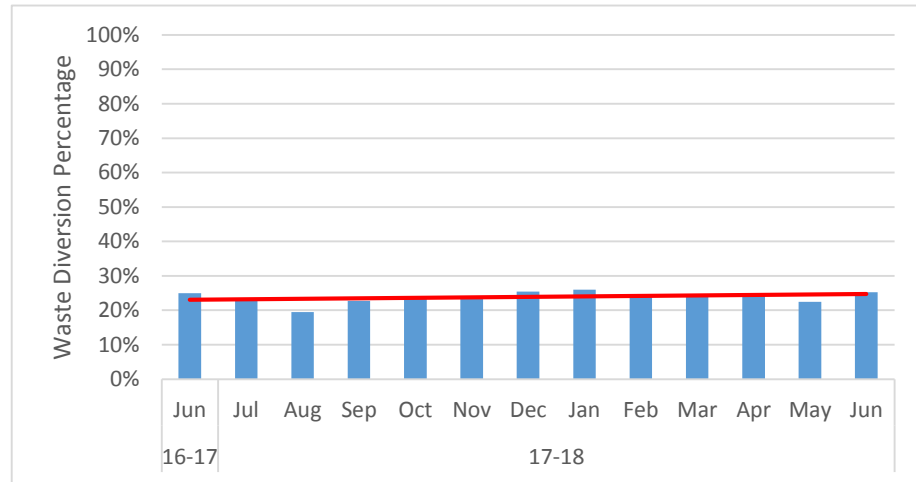
Departments:

- Utilities
- Sanitation
- Sustainability
- Traffic Field Operations - Stormwater

## Healthy Environment Performance Data

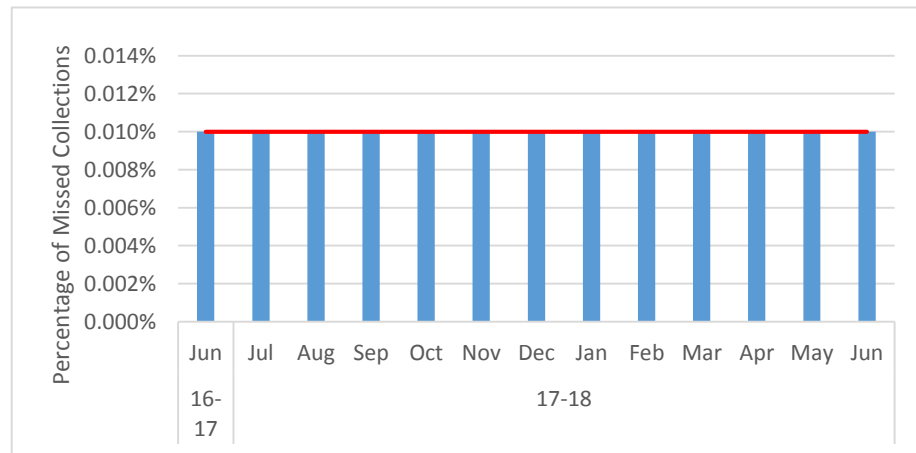
### Percentage of Recycling Tons Collected Compared to Refuse Tons Collected Sustainability

- This chart shows the percentage of recycling tons collected as compared total residential waste (refuse and recycling combined).
- Diverting reclaimable material from the landfill extends the lifespan of the landfill and provides economic and environmental benefits to the community.



### Missed Residential Refuse Collection Sanitation

- This is the percentage of missed collections from the total number of residential collections.
- City sanitation crews currently provide residential refuse collection service to 81,589 homes. This measures the effectiveness of collections by counting the number of missed collection points.

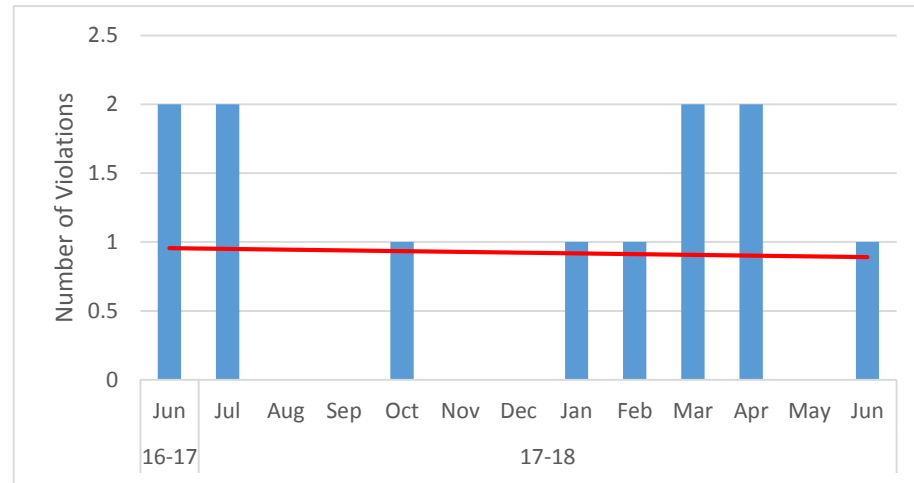


\* The red line on the graph is a trend line.

### Reported Violations of the Wastewater Collection System Permit

Utilities

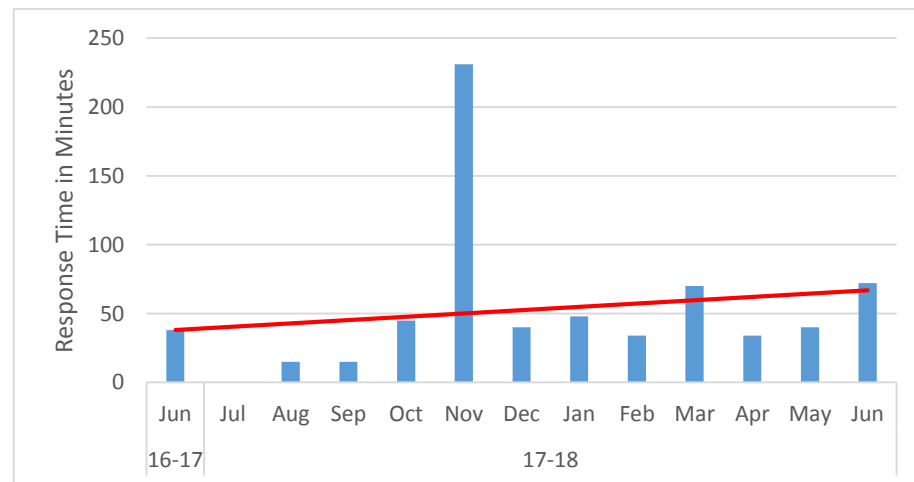
- This information reports the number of notices of violation issued each month.
- Wastewater treatment plants operated by the city are permitted by the state and routinely inspected for safety. A violation is issued when a guideline has been violated or unsanitary event has occurred.



### Average Response Time to Reported Sanitary Sewer Overflows

Utilities

- Reports the average response time for City utilities crews to be onsite for a sanitary sewer overflow
- A sanitary sewer overflow is a breach in the containment of raw sewage. Crews are required by the state to respond within 2 hours. Response time is critical in containing the volume of spillage.



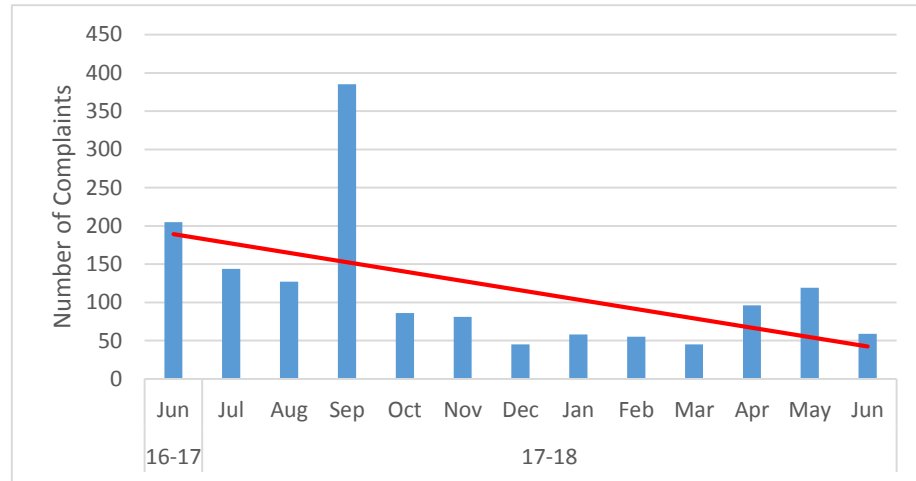
One event caused the November 2017 average response time rise significantly. All other average response times are well below the internal target of 90 minutes and the permit requirement of 120 minutes. Average response times for FY 2017-18 were slightly less than FY 2016-17, and would have been significantly lower had it not been for the November event.

\* The red line on the graph is a trend line.

### Number of Drainage Complaints

Traffic Filed Operations

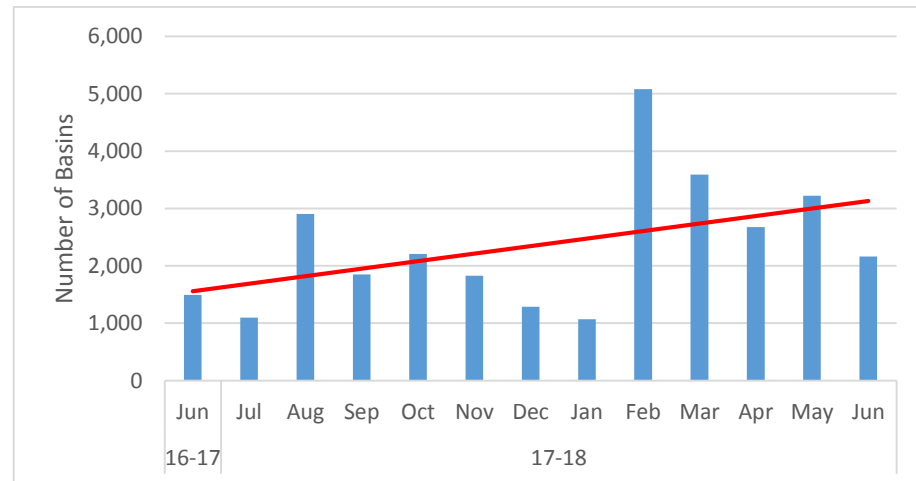
- This chart shows the number of complaints occurring on private property as well as within the public right-of-way.
- This measure indicates the number of calls for service for drainage issues throughout the City. Properly functioning drainage systems and proactive programs should reduce the number of complaints.



### Number of Catch Basins Cleaned

Traffic Filed Operations

- This chart shows the total number of catch basins cleaned in city street right-of-way.
- The number of catch basins cleaned is an indicator of operational workload performance. Keeping catch basins clear of debris should result in a better functioning stormwater management system.

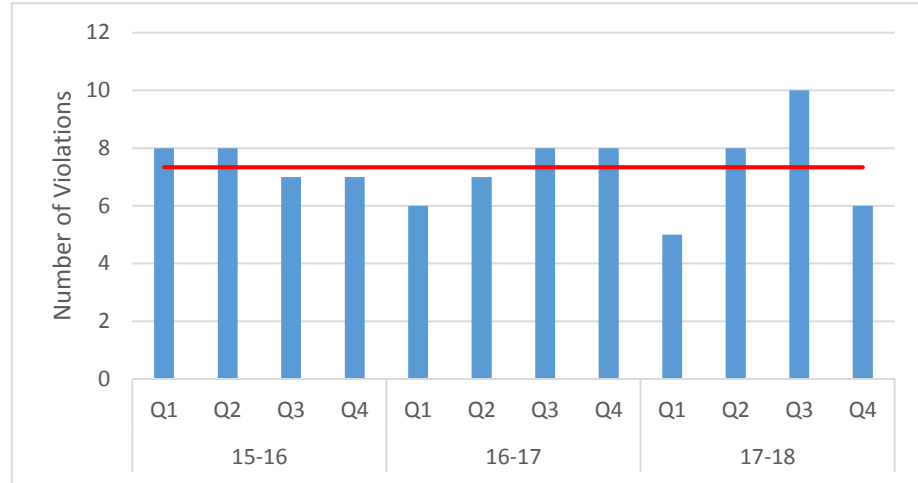


\* The red line on the graph is a trend line.

### Stormwater Notices of Violation Issued

#### Traffic Filed Operations

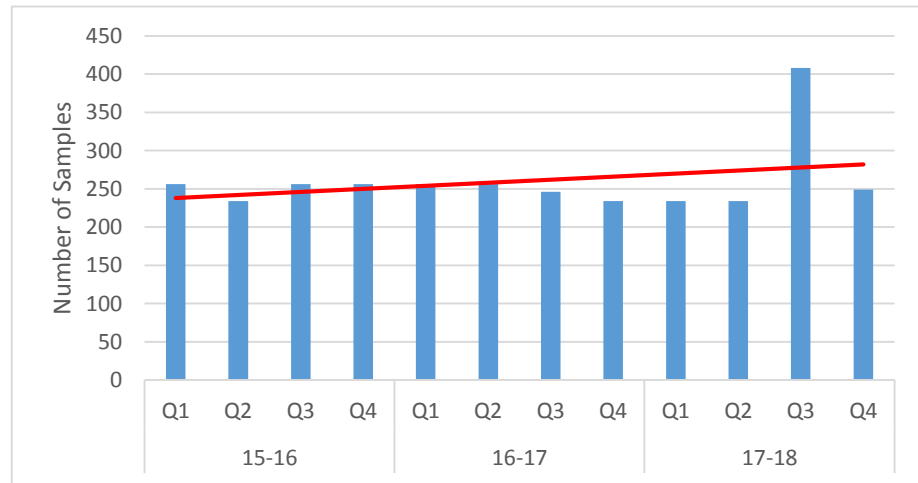
- The total number of initial and follow-up Notice of Violations issued for illicit discharges, dumping, and releases.
- This measure reports the number of violations issued by the department and indicates the amount of illegal activity occurring that was found and for which mitigation should take place.



### Number of Water Quality Samples Taken

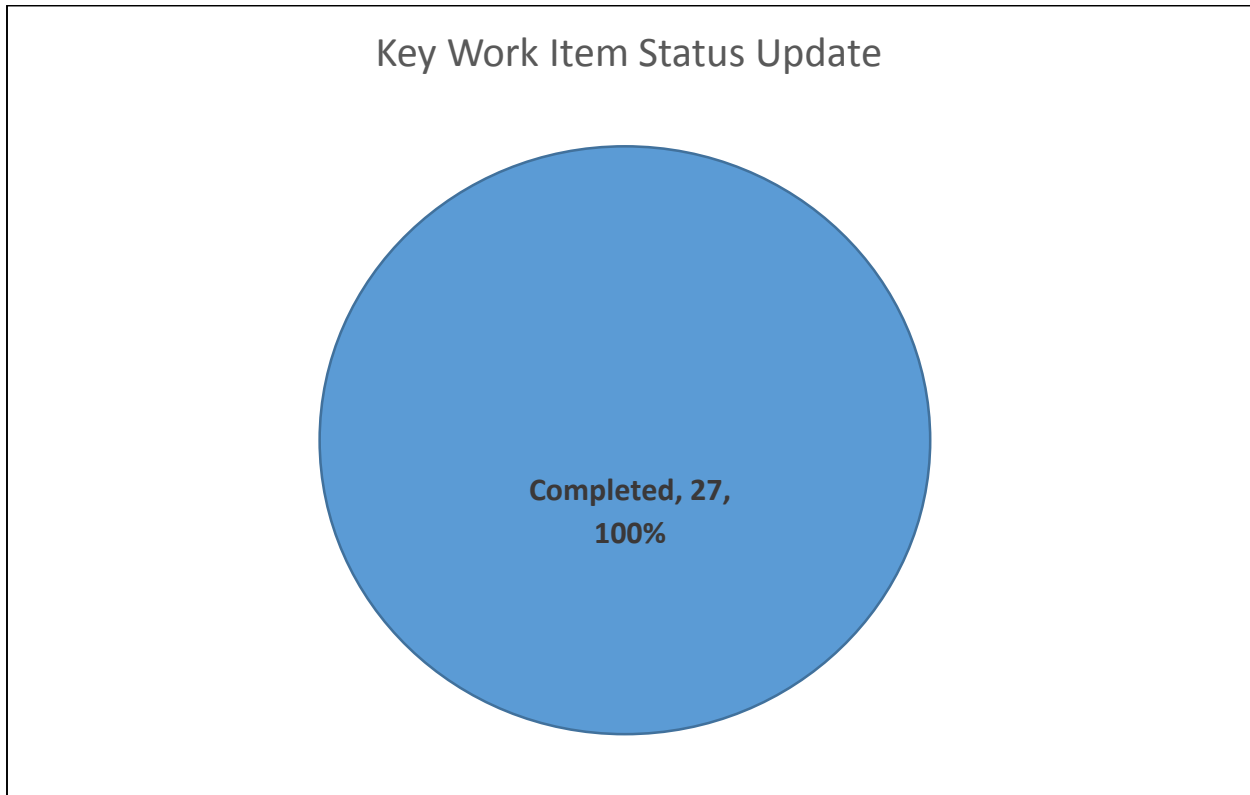
#### Traffic Filed Operations

- The total number of water quality samples collected from selected runoff locations
- Samples taken are analyzed by a NC certified laboratory to determine pollutant loads of the surface waters. Sampling for water quality informs residents about the amount of pollutants and contaminants in local waterways and helps ensure waterways remain safe for public use.



\* The red line on the graph is a trend line.

## Healthy Environment Key Work Item Summary



HE Delayed or On Hold Key Work Items Listing		
<u>ID #</u>	<u>Key Work Item</u>	<u>Status</u>
	None	



# SECTION V



## Quality Transportation

Departments:

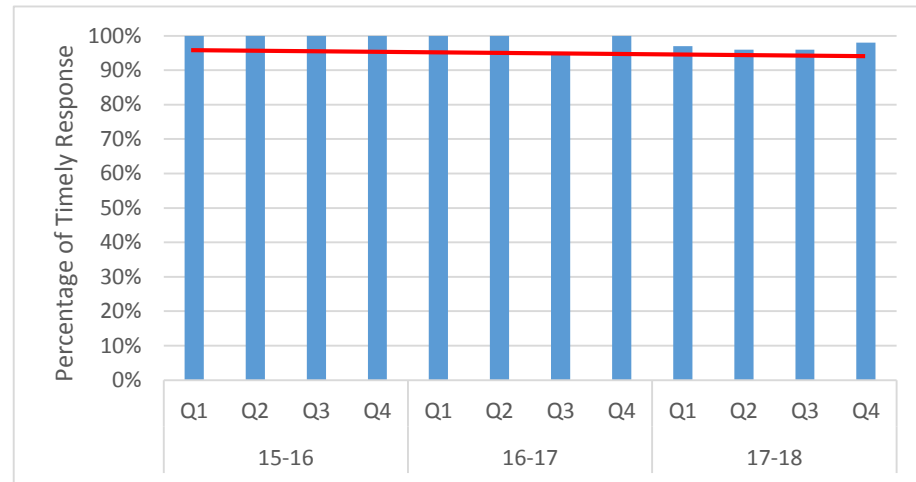
- Department of Transportation
- Traffic Field Operations
- WSTA

## Quality Transportation Performance Data

### **Respond To 95% Of Critical Signs Calls Within 30 Minutes (Stop, Yield, & Keep Right signs)**

Traffic Field Operations

- Measures how often City staff respond to critical traffic sign maintenance requests within 30 minutes of notification
- It is imperative that traffic signage be maintained adequately to ensure the proper flow of traffic and to reduce accidents. Fast response times are critical for stop, yield, and keep right signage.

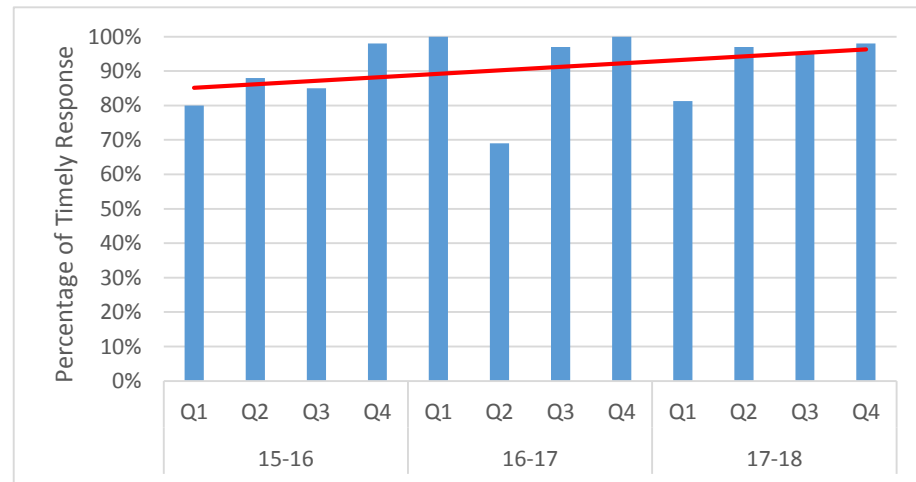


All data points for critical sign response times are above the internal goal of 95%. Traffic Field Operations will continue to monitor this effectiveness measure to ensure that any decline in performance is evaluated and necessary action steps are taken if needed.

### **Respond to 95% of traffic signal outage Calls within 30 minutes**

Traffic Field Operations

- Measures how often City staff respond to traffic signal outage calls within 30 minutes
- It is imperative that traffic signals be maintained adequately to ensure the proper flow of traffic and to reduce accidents. Fast response times are critical to ensure safety.

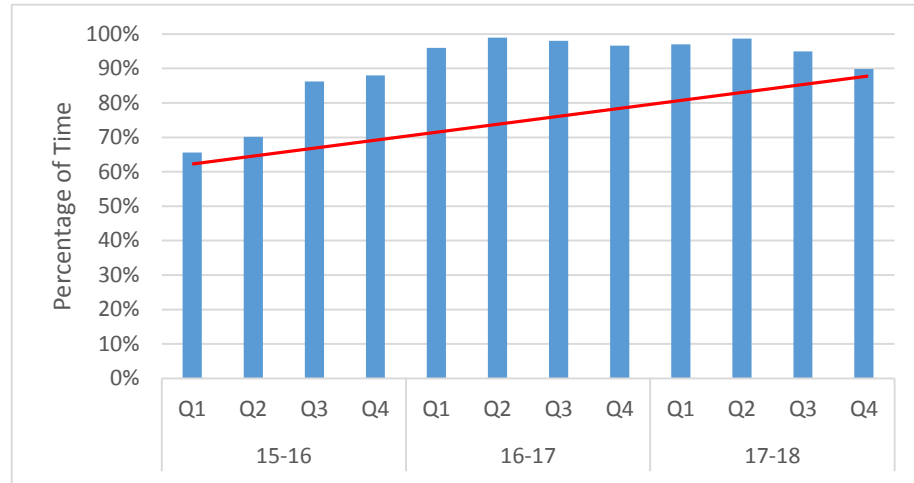


\* The red line on the graph is a trend line.

### Maintain Normal Mode of Operation for the Traffic Signal System

Department of Transportation

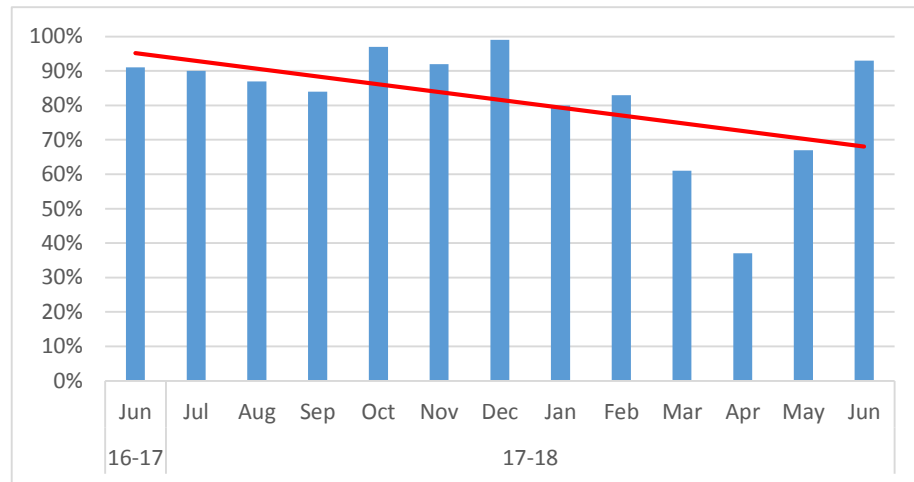
- This measures the percentage of time that the traffic signal system is operating normally.
- It is imperative that traffic signal system be properly functioning to ensure the proper flow of traffic and to reduce accidents.



### Percentage of Potholes Repaired within 24 Hours

Traffic Field Operations

- This measures the percentage of reported potholes that are repaired within one day of notification.
- Timely response to pothole notifications ensures that city streets are maintained adequately to provide a smoother ride and reduce the occurrence of accidents and property damage.



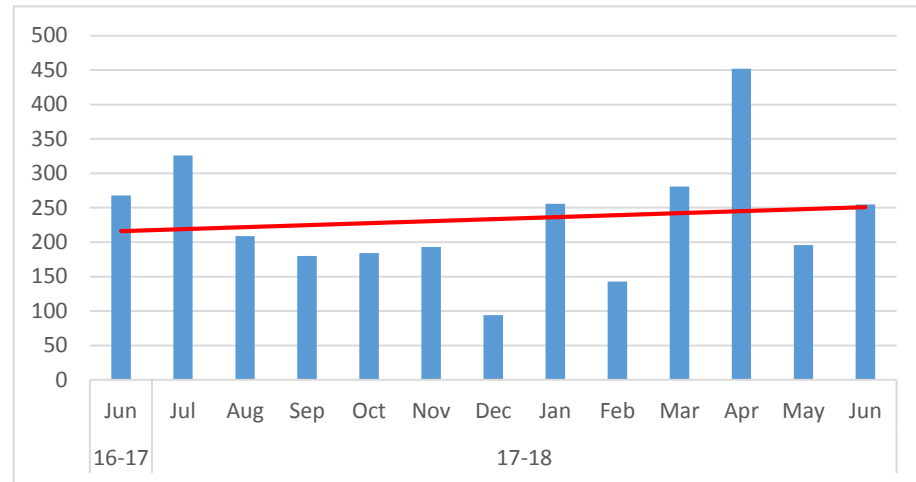
The drop in pothole repair response times correlates with increased inclement weather activity. Crews who would normally be assigned to pothole repair duties spent significantly more time treating for and plowing during snow and ice conditions. In addition, inclement weather conditions produced more potholes. The total number of potholes repaired in March, April, and May was higher than any other three month period in the preceding twelve months.

\* The red line on the graph is a trend line.

### Number of Potholes Repaired Per Month

Traffic Field Operations

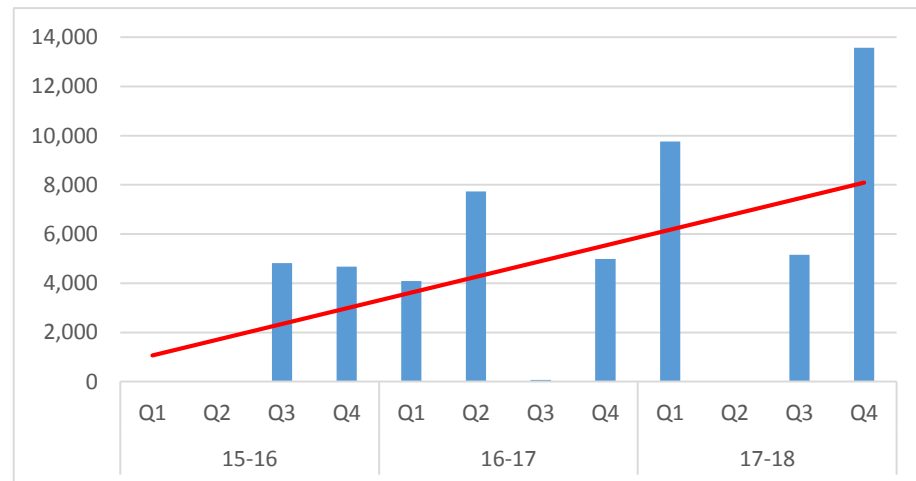
- This is the number of potholes repaired by City staff each month
- This workload indicator shows how many repairs are made city-wide in an effort to provide for better transportation.



### Square Feet of Sidewalk Repaired or Replaced

Department of Transportation

- This measures the square footage of sidewalk repaired or replaced
- Rehabilitating and creating new pedestrian transportation infrastructure allows residents to move more freely throughout the city and provides safe, alternative transportation options.

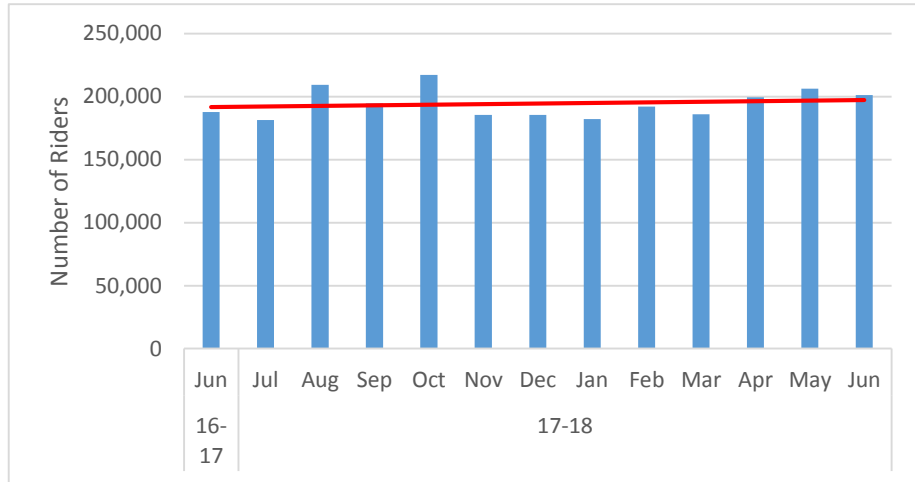


\* The red line on the graph is a trend line.

### WSTA Fixed Route Ridership

Department of Transportation

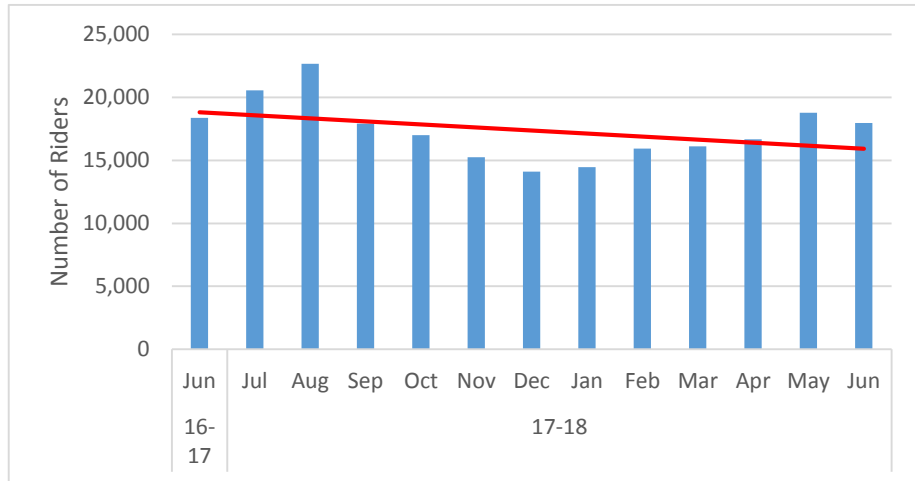
- Measures the number of fixed route riders of the City's bus system
- This is a measure of system demand and can indicate if routes are optimally devised. Enhancing transit service is a City Council identified strategic priority.



### WSTA Trans-AID Ridership

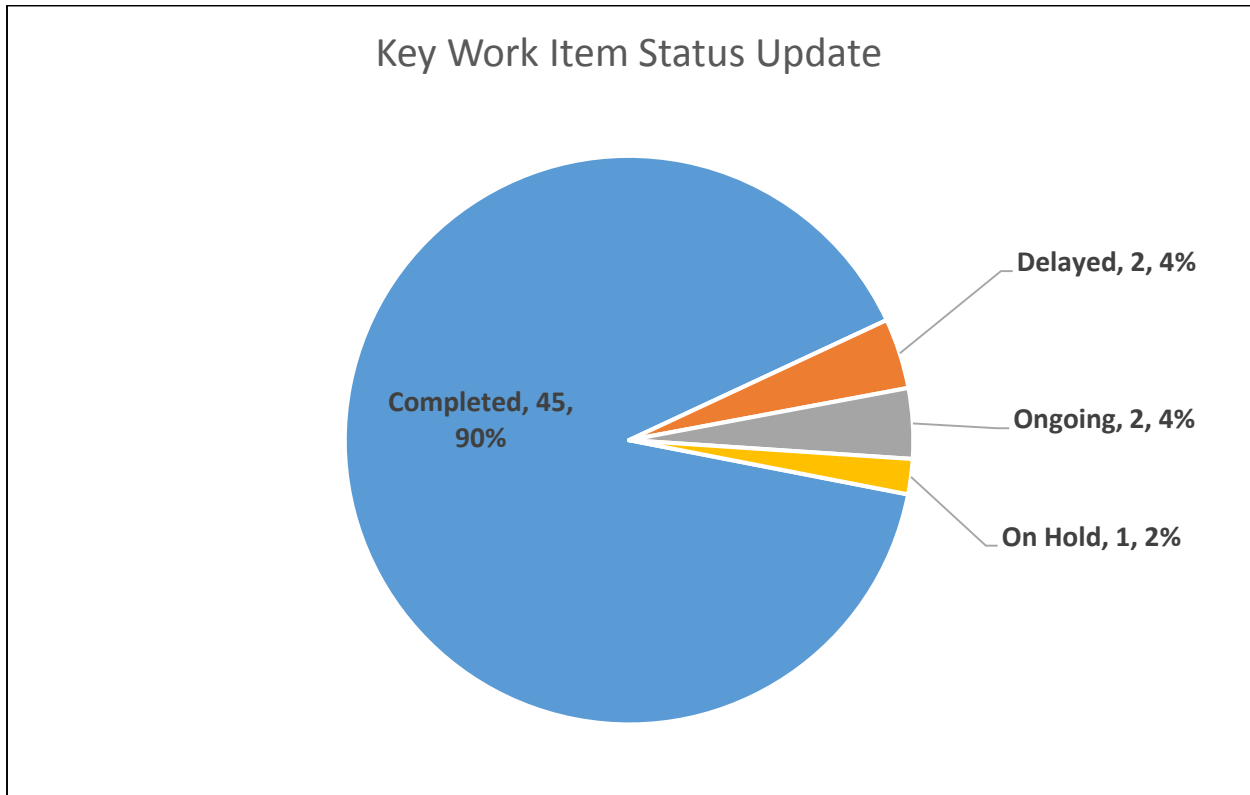
Department of Transportation

- Measures the number of Trans-AID riders of the City's bus system (City and County)5)
- This is a measure of system demand. Enhancing transit service is a City Council identified strategic priority.



\* The red line on the graph is a trend line.

## Quality Transportation Key Work Item Summary



<b>QT Delayed or On Hold Key Work Items Listing</b>		
<u>ID #</u>	<u>Key Work Item</u>	<u>Status</u>
1680	Send out RFQ for artist for MLK Jr. Streetscape	Delayed
1758	Request municipal agreement for work on Robinhood Road connecting sidewalk to greenway	Delayed
1759	Award Curb Cuts project on Liberty St and Main Street (MLK Jr. Dr to 6th St)	On Hold

# SECTION VI



## Service Excellence

### Departments:

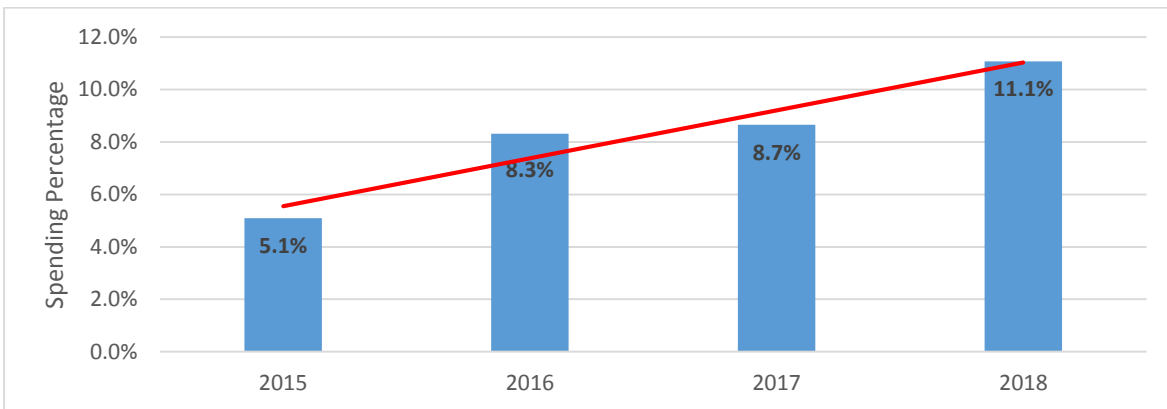
- Budget and Evaluation
- City Attorney
- City Link
- City Manager's Office
- City Secretary
- Financial Management Services
- Information Services
- Human Resources
- Marketing and Communications
- Municipal Engineering
- Performance and Accountability
- Property and Facilities Management

## Purchasing Activity Report – M/WBE and Local Spending Summary

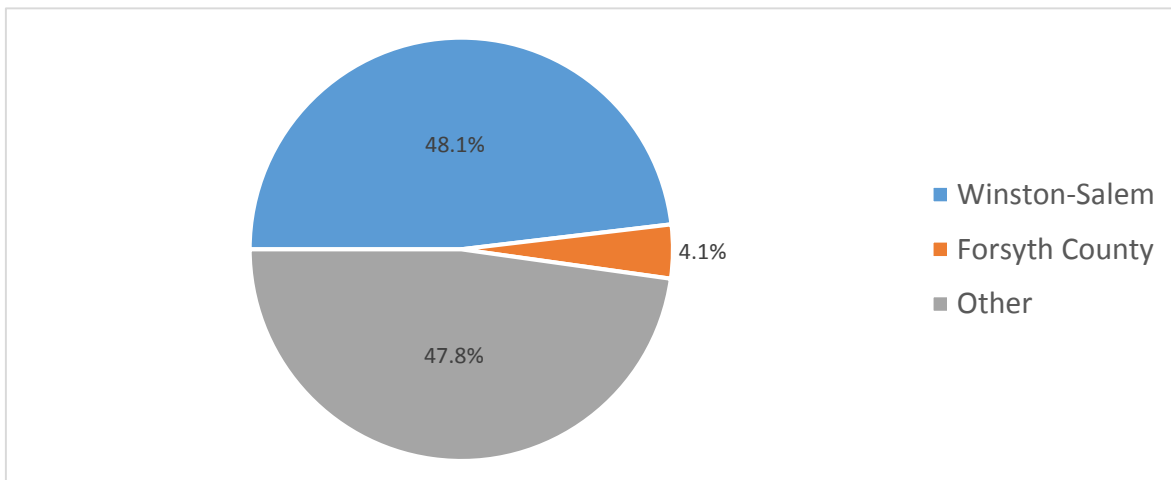
<b>FY 2018 Minority and Woman Owned Business Spending Summary</b>					
	<u>Total Spending</u>	<u>MBE</u>	<u>WBE</u>	<u>Combined M/WBE</u>	<u>M/WBE %</u>
Subcontracting	\$81,941,243	\$6,679,559	\$7,356,416	\$14,035,975	17.1%
Purchase Card Spending	\$3,493,234	\$46,613	\$86,476	\$133,089	3.8%
<i>Purchase Order Spending</i>					
Construction & Repair	\$48,236,766	\$764,087	\$5,655,247	\$6,419,334	13.3%
Goods & Services	\$102,109,384	\$5,442,731	\$63,811	\$5,506,542	5.4%
<b>Total Spending*</b>	<b>\$235,780,627</b>	<b>\$12,932,990</b>	<b>\$13,161,950</b>	<b>\$26,094,940</b>	<b>11.1%</b>

\*Subcontracting includes all projects closed in FY 2018.

### Percentage of Spending With M/WBE Owned Businesses



### FY 2018 Local Spending Summary





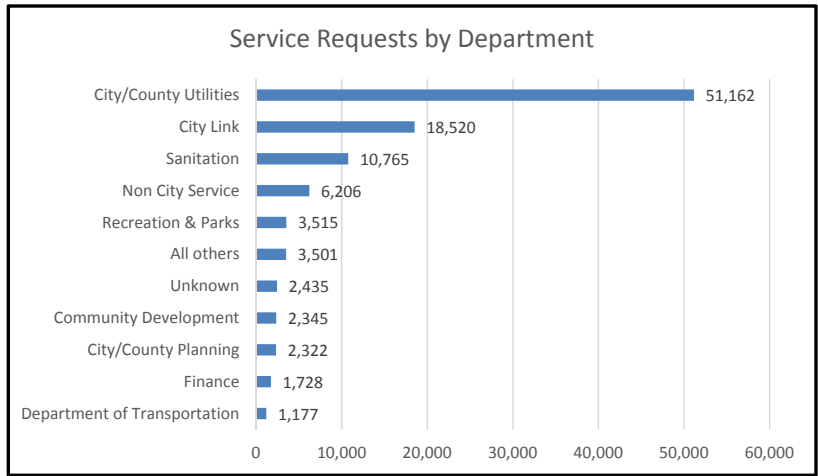
## City Link Dashboard Report

2017-2018 - 4th Quarter

	<u>4th Quarter</u>	<u>3rd Quarter</u>
Total # Inbound Calls Handled:	83,693	81,585
Total # Service Requests Created:	103,676	97,733
Total # Outbound Calls Handled:	19,363	17,481
Total # of Agents:	66	72
Average # of Calls Per Agent:	4,690	4,127
Average Length Call Per Customer (Seconds):	711	716
Average Hold Time Per Customer (Seconds):	149	155
Total Open Requests @ End of Month:	1,483	847

	<u>4th Quarter</u>	<u>3rd Quarter</u>
Web Requests:	1,431	1,416
CityLink 311:	13,373	14,075
Chats:	278	254
See Click Fix:	404	265

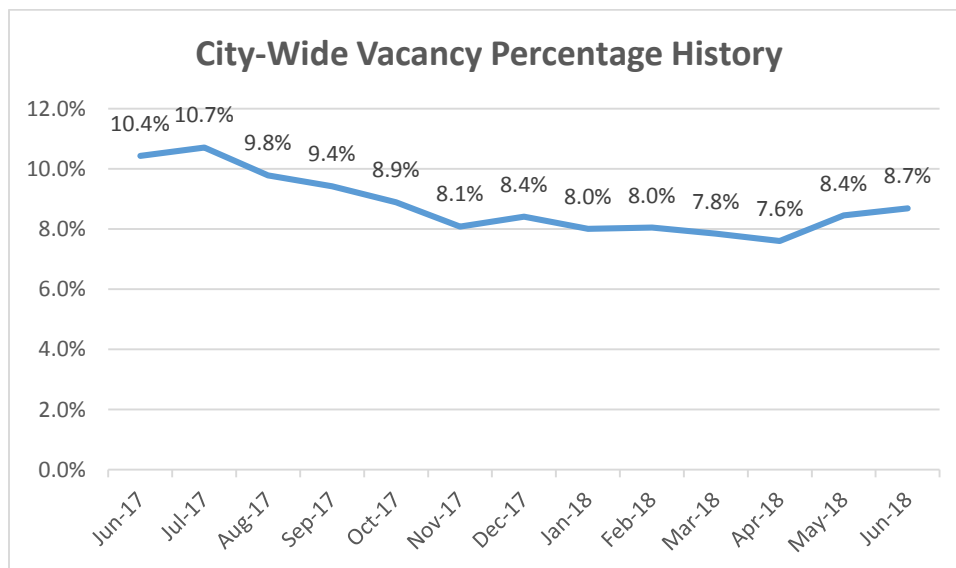
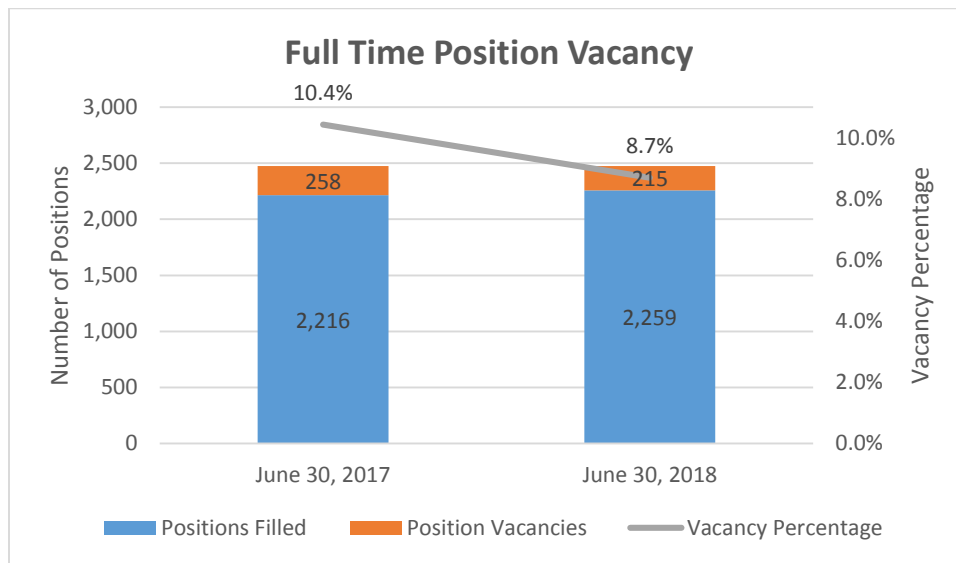
<b>Service Requests by Location</b>	Created	Open
General Inquiry - Ward Not Specified	36,663	27
Unincorp	13,783	172
East	8,750	220
North	6,966	121
Northeast	8,303	169
Northwest	5,292	151
South	6,619	162
Southeast	7,128	129
Soutwest	5,782	204
West	4,388	128
	103,674	1,483



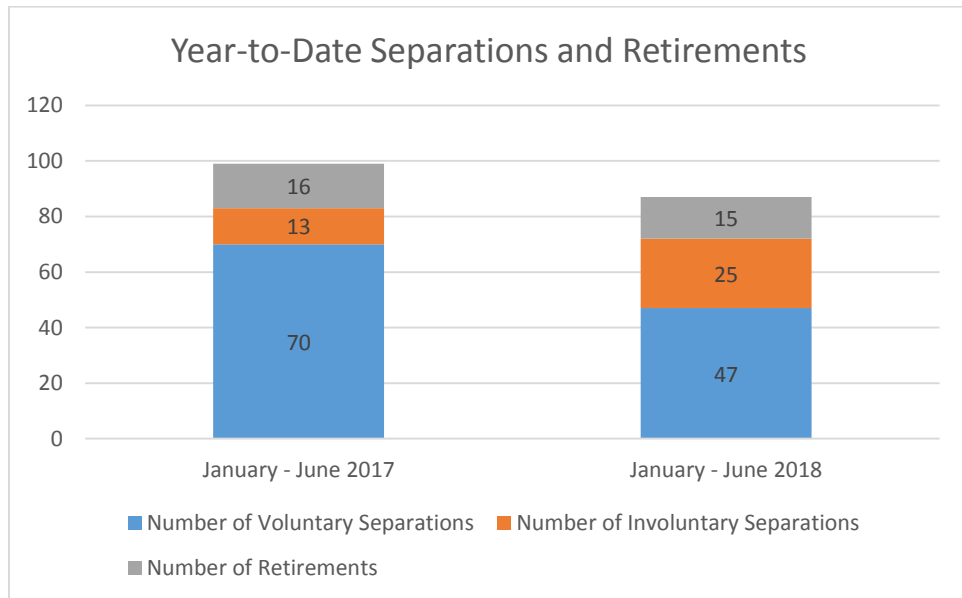
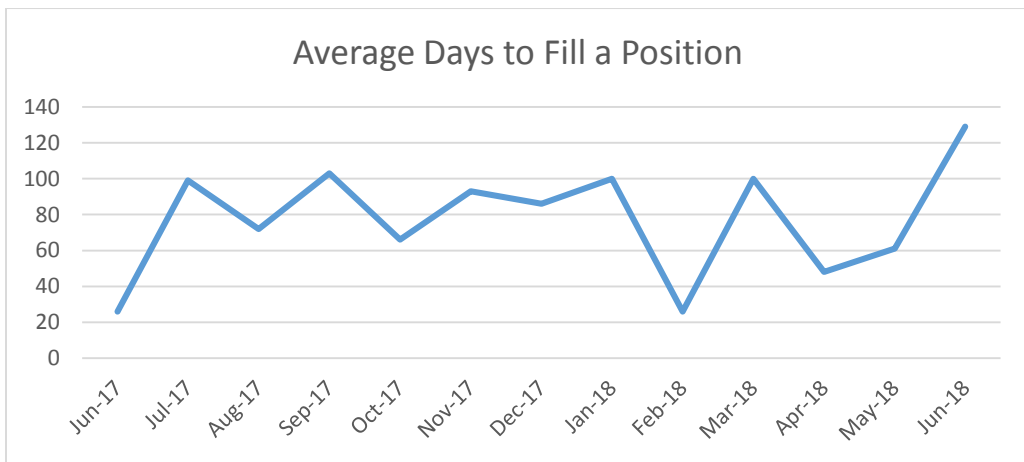
	<u>East</u>	<u>North</u>	<u>Northeast</u>	<u>Northwest</u>	<u>South</u>	<u>Southeast</u>	<u>Southwest</u>	<u>West</u>
Community Development	353	334	464	203	296	334	234	105
City Link	201	94	140	98	132	96	127	80
City/County Utilities	6,018	4,935	5,828	3,226	4,723	5,351	3,852	2,718
Department of Transportation	183	54	71	128	76	47	73	44
Entineering	26	11	22	17	10	12	13	13
Finance	135	6	11	13	6	6	10	9
Human Resources	66	0	0	0	0	0	1	0
Other	35	23	26	12	31	18	17	6
City/County Planning	20	2	3	3	5	4	7	6
Property & Facilities Management	71	49	58	52	45	31	52	35
Public Safety	5	3	2	4	4	4	6	4
Recreation and Parks	285	24	34	61	24	17	114	34
Sanitation	967	1,174	1,296	1,149	958	954	965	1,053
Traffic Field Operations	65	57	80	63	77	55	79	61
Unknown	320	200	268	263	232	199	232	222
Ward Totals:	8,750	6,966	8,303	5,292	6,619	7,128	5,782	4,390

## Quarterly HR Performance Summary

City-Wide Position and Vacancy Data		
	June 30, 2017	June 30, 2018
Authorized Full Time Positions	2,474	2,474
Position Vacancies	258	215
Vacancy Percentage	10.4%	8.7%



Quarterly Recruitment Data		
	4th Quarter FY 2017	4th Quarter FY 2018
Number of Positions Posted	146	97
Number of Applications Processed	7,543	5,576
Applications Processed per Position	51.7	57.5
Average Time to Fill Positions (in Days)	70	79
Number of New Hires	84	168
Number of Promotions	32	76



# City of Winston-Salem

## Monthly Financial Dashboard

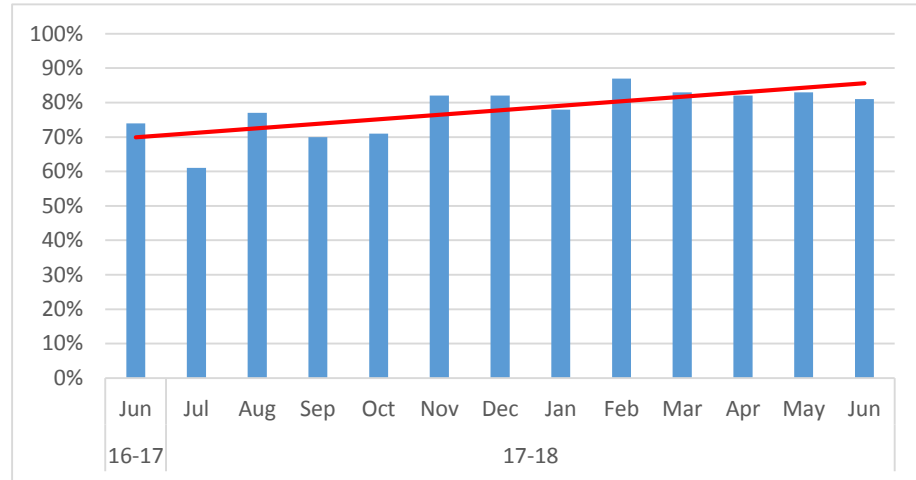
- ❖ Financial information for the end of fiscal year 2017-2018 will not be presented until audited financial statements are available. Providing audited financial information at year end is a generally accepted best practice and will coincide the production of the Comprehensive Annual Financial Report.

## Service Excellence Performance Data

### Answer 70% of City Link Calls with 30 Seconds

#### City Link

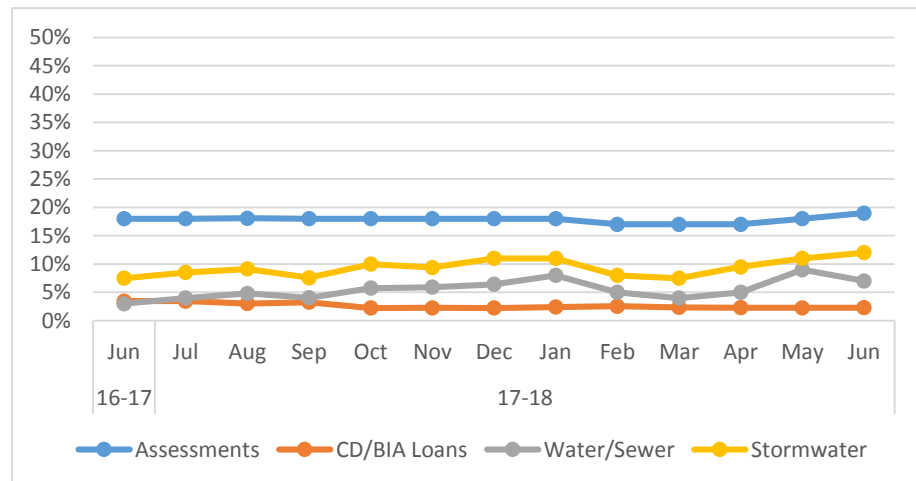
- Percentage of calls to the City's 311 center that are answered within 30 seconds
- This measure shows how long, on average, a caller is on hold before resolution begins to take place. The City strives to answer calls quickly and work efficiently to provide answers to residents' issues.



### Delinquency Rates

#### Financial Management Services

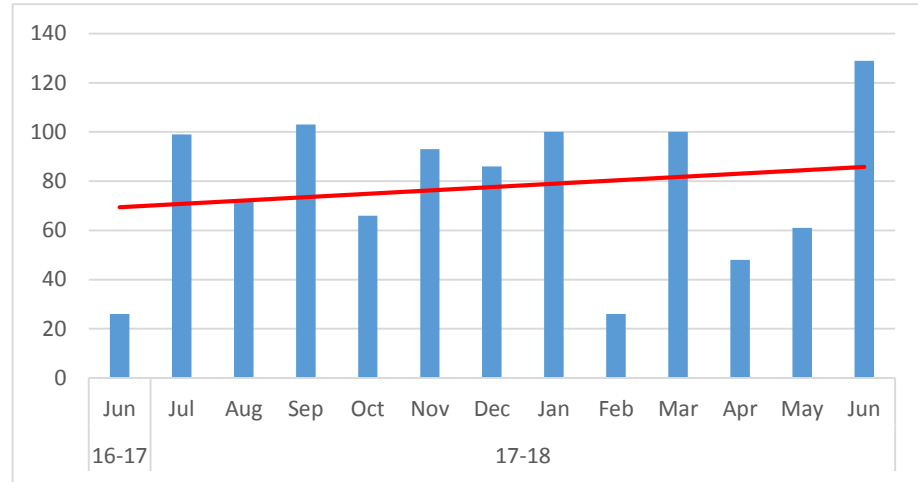
- Past due account (delinquency) rates for major revenue categories collected by the City's Revenue Division
- Timely collection of revenues ensures adequate cash flow and limits the amount of penalties and interest charged to residents and users.



\* The red line on the graph is a trend line.

### Average Number of Days to Fill an Open Position Human Resources

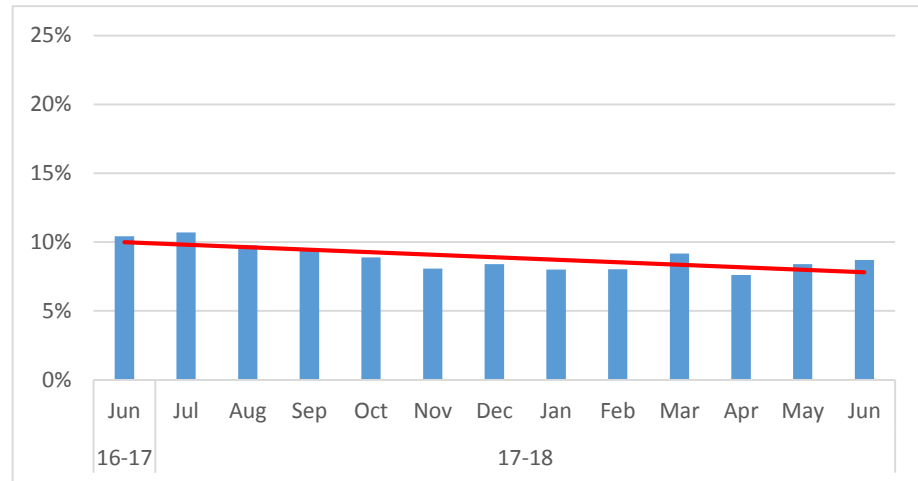
- This measures the average number of days it takes to fill a position, from position request until the person starts
- Organizations seek to fill most vacancies quickly in order to maintain operations. In some cases, hiring freezes are instituted, which can affect the average length of time a position is vacant or in recruitment.



The increase for the month of June, which significantly affects the 13-month trend, is due to the number of positions that had been held longer in the approval process associated with the soft hiring freeze. The City instituted a soft hiring freeze for financial reasons, and as positions that have been frozen are filled, this metric will increase. After the hiring freeze has been discontinued for several months, we would expect a flattening in the trend for this measure.

### Vacancy Percentage Human Resources

- This is the percentage of City positions vacant across the entire organization.
- This measure allows the City to review turnover rates over time. Managing the number of vacancies and ability to fill jobs is a crucial aspect of organizational excellence.

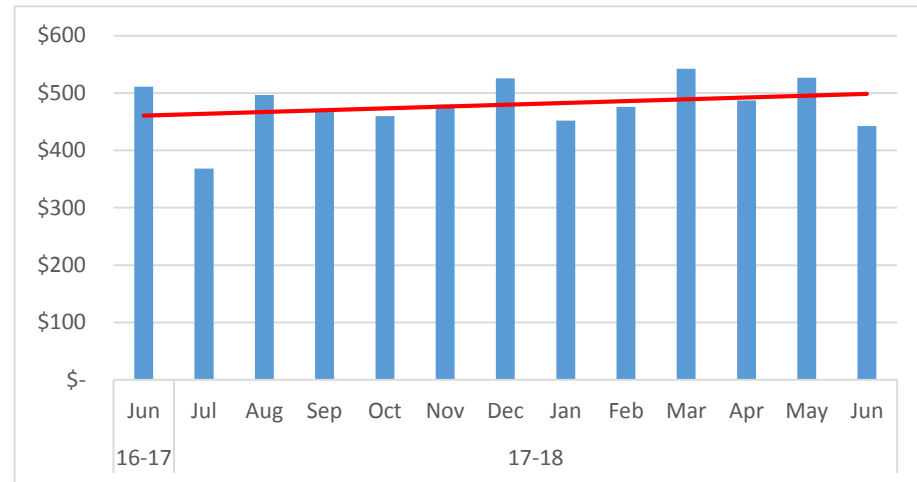


\* The red line on the graph is a trend line.

### Average Cost of Claims per Member

Human Resources

- This is the average cost per month of medical claims per member.
- The City strives to mitigate increases in healthcare costs. This measure shows how much on average each member costs the system on a monthly basis.

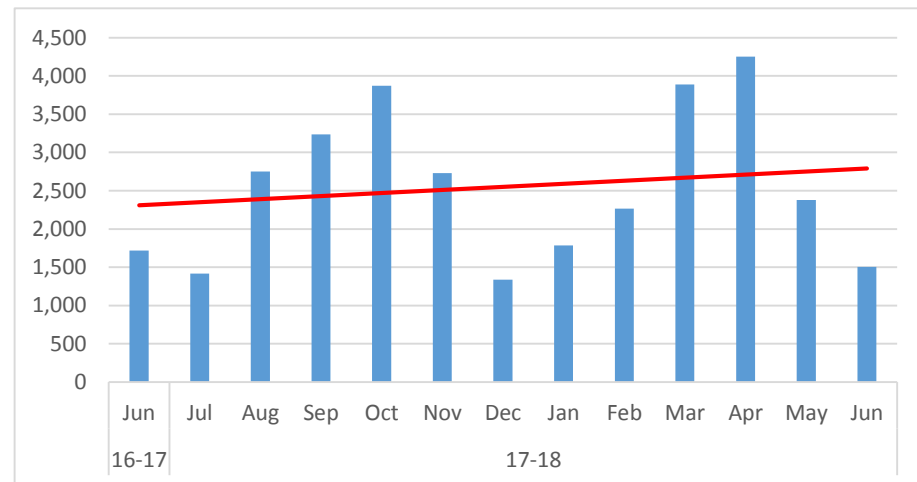


The fluctuations in costs of claims per member are associated with high cost claims (over \$50,000) and, in general, are consistent with national trends in health care costs. The sporadic nature of high cost claims can skew the trend line based on which month they are paid.

### Total Training Hours

Human Resources

- Total training hours provided by Human Resources Department to other departments
- Organizations need to provide professional development opportunities and critical trainings (e.g., safety). This measure shows how many centralized training hours are provided by the Human Resources Department.

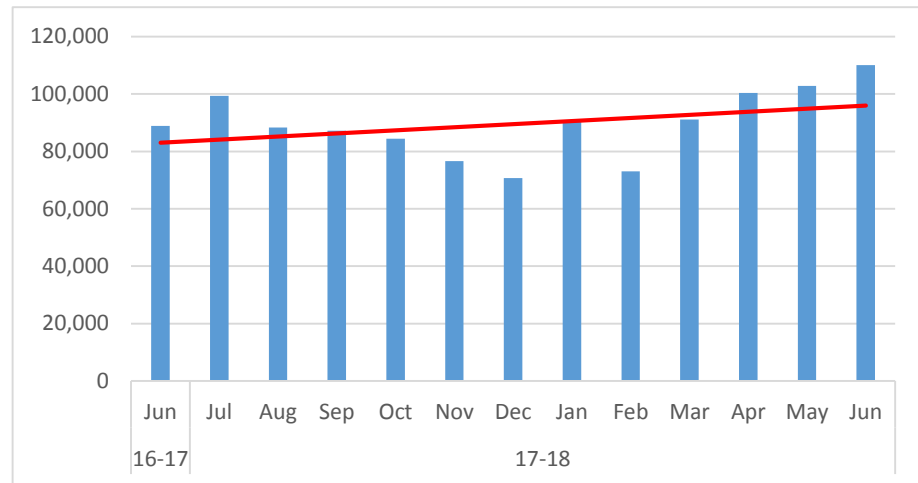


\* The red line on the graph is a trend line.

### Monthly Visitors to the City Website

Marketing and Communications

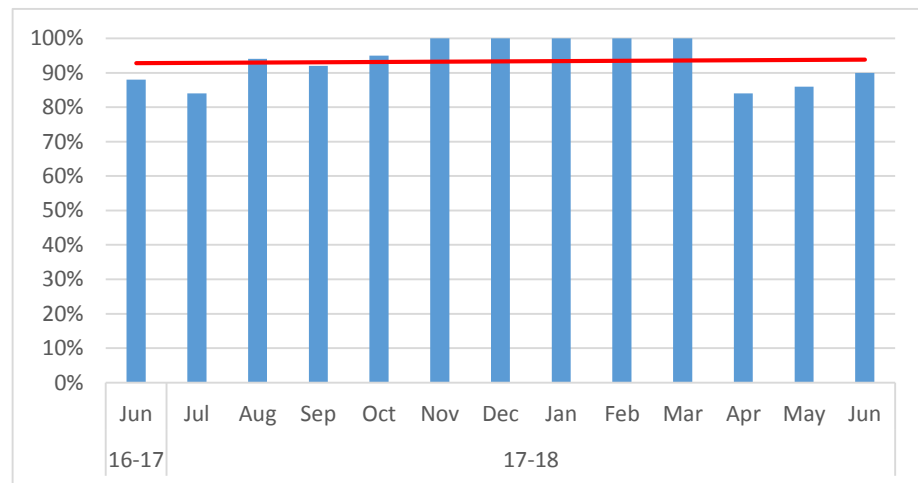
- Number of visitors on a monthly basis to the City's website
- The City seeks to provide information on services through its website. An increase in hits to the website may be an indicator that more people are using the site to gather information about services.



### Percentage of Mowing Cycles Completed On Time

Property and Facilities Management

- Percentage of mowing cycles managed by the Vegetation Management Division that are completed on time
- On-time mowings create a safer and more aesthetically pleasing environment. This measures whether in-house and contracted mowing schedules are being adhered to.



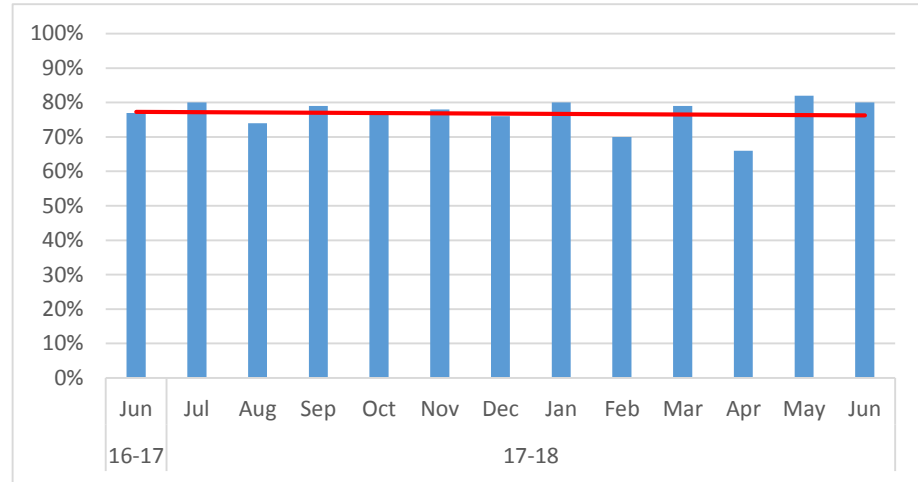
\* The red line on the graph is a trend line.



**Percentage of Vehicle and Equipment Repairs Completed within 72 Hours**

Property and Facilities Management

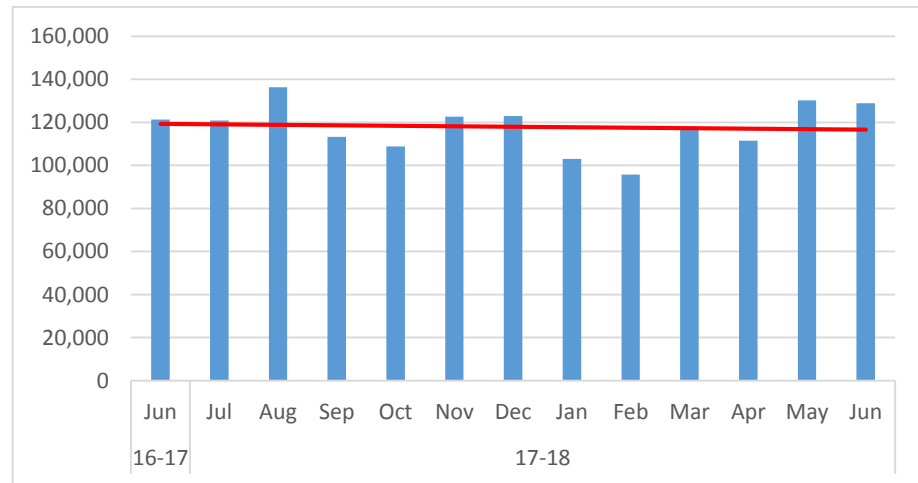
- This measures the percentage of vehicles brought to Fleet Services for repair that are completed in 72 hours.
- The ability of the Fleet Services Division to manage the maintenance and repair needs of the City’s fleet directly affects departments’ ability to meet their operational goals.



**Gallons of Unleaded Gasoline, Diesel Fuel, Biodiesel, Gallon Equivalents of CNG**

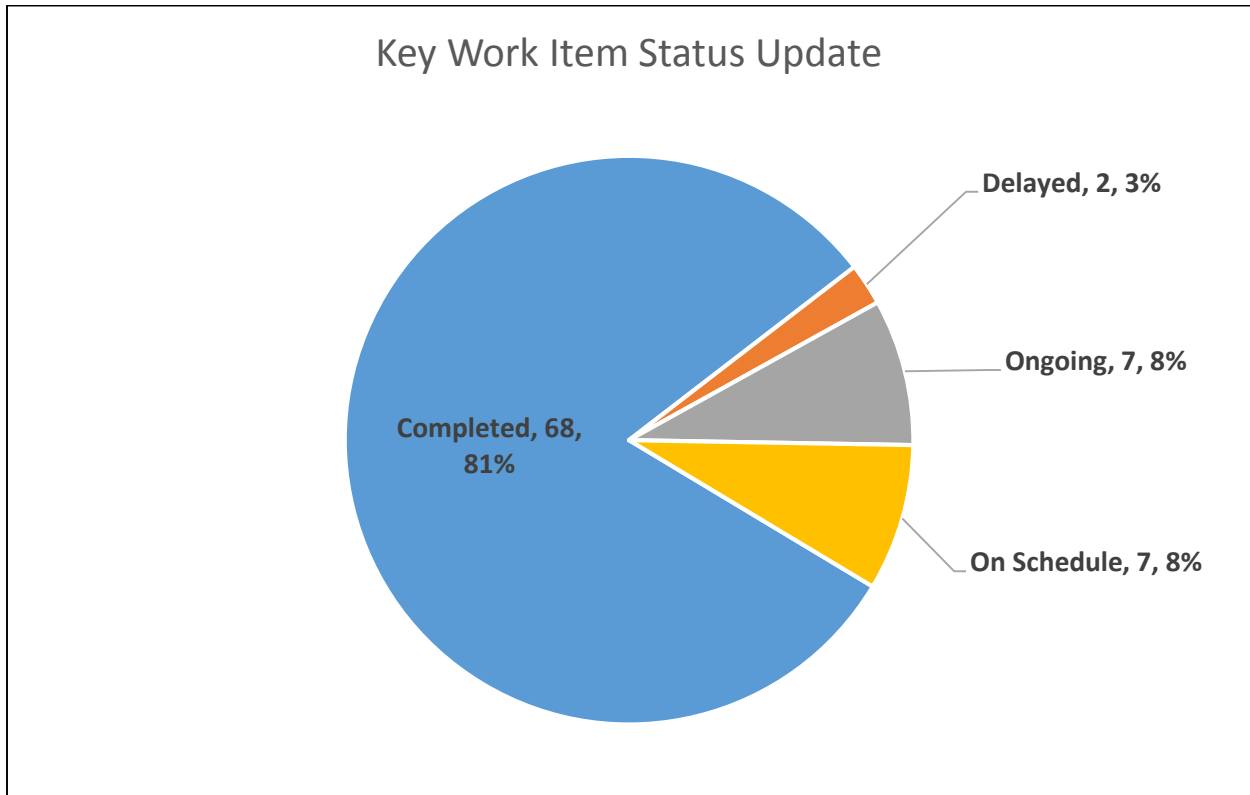
Property and Facilities Management

- This measures total gallons (and equivalent units) of fuel purchased by departments from Fleet Services.
- The City strives to use vehicles and equipment in an efficient fashion to save money and to reduce carbon emissions. This indicator illustrates energy consumption in City cars, trucks, and motor-powered equipment.



\* The red line on the graph is a trend line.

## Service Excellence Key Work Item Summary



SE Delayed or On Hold Key Work Items Listing		
ID #	Key Work Item	Status
1689	Re-design monthly performance indicators report	Delayed
1690	Establish focus area and objective-level key performance indicators	Delayed

# **SECTION VII**



**Winston-Salem**

**Appendix**

**WINSTON-SALEM POLICE DEPARTMENT**  
**VIOLENT CRIME AND BURGLARY OFFENSES WITH FIREARMS BY WARD**  
**4/1/2018 - 6/30/2018**

**EAST WARD**

<b>AGGRAVATED ASSAULT</b>		<b>18</b>					
IR#	1816744	DATE:	4/6/2018	TIME:	0029	417	BUICK ST
IR#	1815732	DATE:	4/16/2018	TIME:	1442	2300	BOWEN BV
IR#	1818801	DATE:	4/17/2018	TIME:	0847	1438	E FIFTH ST/N DUNLEITH AV
IR#	1819700	DATE:	4/22/2018	TIME:	0211	921	HIGHLAND AV
IR#	1821022	DATE:	4/29/2018	TIME:	0512	107	KELLUM PL
IR#	1820994	DATE:	4/28/2018	TIME:	2246	750	FERRELL CT
IR#	1823360	DATE:	5/10/2018	TIME:	2130	2911	NEW WALKERTOWN RD
IR#	1823657	DATE:	5/12/2018	TIME:	1051	6	TIMLIC AV
IR#	1825810	DATE:	5/22/2018	TIME:	2301	410	MOUNT VERNON AV
IR#	1826254	DATE:	5/24/2018	TIME:	2114	415	ROSS ST
IR#	1826883	DATE:	5/28/2018	TIME:	1402	1009	N CAMERON AV
IR#	1827174	DATE:	5/29/2018	TIME:	2320	409	MOUNT VERNON AV
IR#	1827269	DATE:	5/30/2018	TIME:	1314	205	STATE ST
IR#	1827294	DATE:	5/30/2018	TIME:	1457	2602	NEW WALKERTOWN RD
IR#	1832072	DATE:	6/24/2018	TIME:	2229	4647	ABBAY PARK RD
IR#	1832862	DATE:	6/29/2018	TIME:	0101	1428	WILLIAMSON ST
IR#	1832856	DATE:	6/28/2018	TIME:	2341	2825	NEW WALKERTOWN RD
IR#	1833020	DATE:	6/29/2018	TIME:	1959	1500	BRUCE ST
<b>HOMICIDE</b>		<b>1</b>					
IR#	1826961	DATE:	5/28/2018	TIME:	2211	700	BARBARA JANE AV
<b>ROBBERY</b>		<b>5</b>					
IR#	1817737	DATE:	4/11/2018	TIME:	1546	1712	S MARTIN LUTHER KING JR DR
IR#	1824412	DATE:	5/16/2018	TIME:	0056	1508	E FIRST ST
IR#	1829814	DATE:	6/12/2018	TIME:	1536	1398	E ELEVENTH ST/FILE ST
IR#	1831875	DATE:	6/23/2018	TIME:	1709	1528	BRUCE ST
IR#	1832666	DATE:	6/28/2018	TIME:	0029	801	N MARTIN LUTHER KING JR DR

**NORTH WARD**

<b>AGGRAVATED ASSAULT</b>		<b>25</b>					
IR#	1816800	DATE:	4/6/2018	TIME:	1105	300	PERIMETER POINT BV
IR#	1817795	DATE:	4/11/2018	TIME:	2024	7001	BRANDEMERE LN
IR#	1818469	DATE:	4/15/2018	TIME:	0631	1901	ASPEN WY
IR#	1818670	DATE:	4/16/2018	TIME:	1429	2218	GREENWAY AV
IR#	1820557	DATE:	4/26/2018	TIME:	1700	2998	N PATTERSON AV/E THIRTIETH ST
IR#	1821588	DATE:	5/2/2018	TIME:	1237	1385	HOLLY CT
IR#	1821974	DATE:	5/4/2018	TIME:	0111	4116	INDIANA AV
IR#	1822421	DATE:	5/6/2018	TIME:	0203	21	INVERNESS ST
IR#	1824387	DATE:	5/15/2018	TIME:	2131	628	W FOURTEENTH ST
IR#	1824448	DATE:	5/16/2018	TIME:	0924	7836	NORTH POINT BV
IR#	1824523	DATE:	5/16/2018	TIME:	1640	835	W ELEVENTH ST
IR#	1826349	DATE:	5/25/2018	TIME:	0925	175	IDLEWILDE DR
IR#	1826595	DATE:	5/26/2018	TIME:	1421	1006	MANLY ST
IR#	1826595	DATE:	5/26/2018	TIME:	1421	1006	MANLY ST
IR#	1827401	DATE:	5/31/2018	TIME:	0031	628	W FOURTEENTH ST
IR#	1827491	DATE:	5/31/2018	TIME:	1357	3719	INDIANA AV
IR#	1828349	DATE:	6/4/2018	TIME:	2031	6098	BETHABARA PARK BV/UNIVERSITY PW
IR#	1828449	DATE:	6/5/2018	TIME:	1200	444	W TWENTY-FIFTH ST
IR#	1829212	DATE:	6/9/2018	TIME:	0203	2334	N CHERRY ST
IR#	1829483	DATE:	6/10/2018	TIME:	2100	231	N GLENN AV
IR#	1829547	DATE:	6/11/2018	TIME:	1003	517	W SEVENTEENTH ST
IR#	1830716	DATE:	6/17/2018	TIME:	1408	300	VISTA CR
IR#	1832426	DATE:	6/26/2018	TIME:	2036	2218	GREENWAY AV
IR#	1832576	DATE:	6/27/2018	TIME:	1551	7835	NORTH POINT BV
IR#	1833226	DATE:	6/30/2018	TIME:	1923	4826	OLD TOWNE VILLAGE CR
<b>BURGLARY - B&amp;E</b>		<b>1</b>					
IR#	1822760	DATE:	5/7/2018	TIME:	2143	507	W TWENTY-THIRD ST
<b>ROBBERY</b>		<b>12</b>					
IR#	1816039	DATE:	4/2/2018	TIME:	0000	5108	MEREHUNT CT
IR#	1816401	DATE:	4/4/2018	TIME:	0021	3112	INDIANA AV
IR#	1821511	DATE:	5/1/2018	TIME:	2235	2367	BETHABARA RD
IR#	1825709	DATE:	5/22/2018	TIME:	1437	498	W TWENTY-FOURTH ST/N CHERRY ST
IR#	1828991	DATE:	6/8/2018	TIME:	0655	3798	UNIVERSITY PW/LONG DR
IR#	1829067	DATE:	6/8/2018	TIME:	1348	1237	BETHABARA POINTE CR
IR#	1829547	DATE:	6/11/2018	TIME:	1003	517	W SEVENTEENTH ST
IR#	1830062	DATE:	6/13/2018	TIME:	2301	5201	OLD OAK DR
IR#	1830074	DATE:	6/13/2018	TIME:	2234	231	N GLENN AV
IR#	1830989	DATE:	6/19/2018	TIME:	0136	1301	THURMOND ST
IR#	1831865	DATE:	6/23/2018	TIME:	1625	2502	DRUID HILLS DR
IR#	1833075	DATE:	6/30/2018	TIME:	0038	2515	COLLINS ST

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## WINSTON-SALEM POLICE DEPARTMENT

## VIOLENT CRIME AND BURGLARY OFFENSES WITH FIREARMS BY WARD

4/1/2018 - 6/30/2018

**NORTHEAST WARD****AGGRAVATED ASSAULT****33**

IR#	1816582	DATE:	4/4/2018	TIME:	2311	5381	NITA DR
IR#	1816752	DATE:	4/6/2018	TIME:	0238	4619	OAK RIDGE DR
IR#	1818936	DATE:	4/17/2018	TIME:	2300	5299	N CHERRY ST/UNIVERSITY PW
IR#	1819701	DATE:	4/22/2018	TIME:	0223	3006	CARR CT
IR#	1820042	DATE:	4/24/2018	TIME:	0017	2747	PIEDMONT CR
IR#	1820407	DATE:	4/25/2018	TIME:	2210	2700	PIEDMONT CR
IR#	1821318	DATE:	4/30/2018	TIME:	2200	1102	NEW HOPE LN
IR#	1821742	DATE:	5/2/2018	TIME:	2339	5357	PINE VIEW DR
IR#	1821959	DATE:	5/3/2018	TIME:	2245	3020	CARVER SCHOOL RD
IR#	1821961	DATE:	5/3/2018	TIME:	2334	2730	PIEDMONT CR
IR#	1822561	DATE:	5/6/2018	TIME:	2151	3300	N LIBERTY ST
IR#	1822517	DATE:	5/6/2018	TIME:	1619	3936	COTTINGTON DR
IR#	1822643	DATE:	5/7/2018	TIME:	1218	4678	OLD WALKERTOWN RD/CARVER SCHOOL RD
IR#	1823366	DATE:	5/10/2018	TIME:	2218	1498	E TWENTY-FOURTH ST/N DUNLEITH AV
IR#	1824620	DATE:	5/17/2018	TIME:	0143	2238	IVY AV
IR#	1824464	DATE:	5/16/2018	TIME:	1142	3500	CARVER SCHOOL RD
IR#	1825255	DATE:	5/19/2018	TIME:	2357	1826	PINEDALE DR
IR#	1825132	DATE:	5/19/2018	TIME:	1112	3130	BUTTERFIELD DR
IR#	1825379	DATE:	5/20/2018	TIME:	1912	2399	N CLEVELAND AV/E TWENTY-FOURTH ST
IR#	1825351	DATE:	5/20/2018	TIME:	1540	4838	OLD RURAL HALL RD
IR#	1825291	DATE:	5/20/2018	TIME:	0738	2412	IVY AV
IR#	1825466	DATE:	5/21/2018	TIME:	1016	3023	BON AIR AV
IR#	1825466	DATE:	5/21/2018	TIME:	1016	3023	BON AIR AV
IR#	1827177	DATE:	5/29/2018	TIME:	2333	1500	E TWENTY-FIRST ST
IR#	1827272	DATE:	5/30/2018	TIME:	1307	1039	E SEVENTEENTH ST
IR#	1827609	DATE:	5/31/2018	TIME:	2242	2709	PIEDMONT CR
IR#	1828398	DATE:	6/5/2018	TIME:	0503	6428	UNIVERSITY PW
IR#	1828373	DATE:	6/4/2018	TIME:	2228	100	STAGECOACH RD
IR#	1830810	DATE:	6/18/2018	TIME:	0039	3021	N PATTERSON AV
IR#	1830996	DATE:	6/19/2018	TIME:	0321	4349	JOSEPH SAMUELS DR/PROMISE LAND CT
IR#	1831208	DATE:	6/20/2018	TIME:	1222	3951	NORTHAMPTON DR
IR#	1832069	DATE:	6/24/2018	TIME:	2214	1198	E SEVENTEENTH ST/N CLEVELAND AV
IR#	1832388	DATE:	6/26/2018	TIME:	1727	2612	CLAREMONT AV

**BURGLARY - B&E****1**

IR#	1828317	DATE:	6/4/2018	TIME:	1704	3521	CARVER SCHOOL RD
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**ROBBERY****14**

IR#	1818022	DATE:	4/13/2018	TIME:	0226	653	AKRON DR
IR#	1818116	DATE:	4/13/2018	TIME:	1431	2399	N LIBERTY ST/E TWENTY-FOURTH ST
IR#	1818579	DATE:	4/16/2018	TIME:	0504	6205	UNIVERSITY PW
IR#	1818739	DATE:	4/16/2018	TIME:	2131	1146	E FIFTEENTH ST
IR#	1819720	DATE:	4/22/2018	TIME:	0532	3150	NEW WALKERTOWN RD
IR#	1820637	DATE:	4/27/2018	TIME:	0451	6205	UNIVERSITY PW
IR#	1820948	DATE:	4/28/2018	TIME:	1826	1141	MOTOR RD
IR#	1821871	DATE:	5/3/2018	TIME:	1536	5399	NITA DR/NOEL DR
IR#	1822165	DATE:	5/4/2018	TIME:	2036	1610	TWENTY-SECOND ST
IR#	1829081	DATE:	6/8/2018	TIME:	1502	340	MOTOR RD
IR#	1830088	DATE:	6/14/2018	TIME:	0320	653	AKRON DR
IR#	1831038	DATE:	6/19/2018	TIME:	1108	4349	GROVE AV
IR#	1831337	DATE:	6/20/2018	TIME:	2310	3810	N PATTERSON AV
IR#	1831542	DATE:	6/22/2018	TIME:	0029	2769	PIEDMONT CR

**NORTHWEST WARD****AGGRAVATED ASSAULT****5**

IR#	1816407	DATE:	4/4/2018	TIME:	0201	820	W SEVENTH ST
IR#	1819150	DATE:	4/19/2018	TIME:	0000	3515	YARBROUGH AV
IR#	1824213	DATE:	5/15/2018	TIME:	0711	705	BROOKSTOWN AV
IR#	1825249	DATE:	5/19/2018	TIME:	2245	3836	REYNOLDA RD
IR#	1829214	DATE:	6/9/2018	TIME:	0301	625	W SIXTH ST

**ROBBERY****5**

IR#	1816056	DATE:	4/2/2018	TIME:	0653	101	S BROAD ST
IR#	1816410	DATE:	4/4/2018	TIME:	0355	3652	REYNOLDA RD
IR#	1817819	DATE:	4/11/2018	TIME:	2349	473	WEST END BV
IR#	1827178	DATE:	5/29/2018	TIME:	2327	635	COLISEUM DR
IR#	1827179	DATE:	5/29/2018	TIME:	2327	635	COLISEUM DR

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**WINSTON-SALEM POLICE DEPARTMENT**  
**VIOLENT CRIME AND BURGLARY OFFENSES WITH FIREARMS BY WARD**  
**4/1/2018 - 6/30/2018**

**SOUTH WARD**

<b>AGGRAVATED ASSAULT</b>			<b>10</b>		
IR#	1816051	DATE: 4/2/2018	TIME: 0505	407	GRANVILLE DR
IR#	1820967	DATE: 4/28/2018	TIME: 1909	3588	HEATHROW DR
IR#	1822589	DATE: 5/7/2018	TIME: 0149	2051	SAPONI VILLAGE CT
IR#	1825213	DATE: 5/19/2018	TIME: 2037	999	SALISBURY RIDGE RD
IR#	1824042	DATE: 5/14/2018	TIME: 0951	1200	SILAS CREEK PW
IR#	1826465	DATE: 5/25/2018	TIME: 1928	3399	BURKE MILL RD/GRIFFITH RD
IR#	1829515	DATE: 6/10/2018	TIME: 2351	1798	RALEE DR/ARDMORE RD
IR#	1831487	DATE: 6/21/2018	TIME: 1926	3169	PETERS CREEK PW/SOUTHPARK BV
IR#	1832238	DATE: 6/25/2018	TIME: 2134	2238	HOLLYROOD ST
IR#	1833022	DATE: 6/29/2018	TIME: 2012		EB 40/S STRATFORD RD
<b>HOMICIDE</b>			<b>1</b>		
IR#	1822589	DATE: 5/7/2018	TIME: 0149	2051	SAPONI VILLAGE CT
<b>ROBBERY</b>			<b>9</b>		
IR#	1818179	DATE: 4/13/2018	TIME: 1842	511	DANA CT
IR#	1819670	DATE: 4/21/2018	TIME: 2239	1724	CARRIAGE COVE LN
IR#	1820125	DATE: 4/24/2018	TIME: 1330	1111	SALEM VALLEY RD
IR#	1820428	DATE: 4/26/2018	TIME: 0300	800	HANES MALL BV
IR#	1821421	DATE: 5/1/2018	TIME: 1501	898	COTTON ST/S GREEN ST
IR#	1824200	DATE: 5/15/2018	TIME: 0221	855	HANES MALL BV
IR#	1825823	DATE: 5/23/2018	TIME: 0252	1755	POPE RD
IR#	1827087	DATE: 5/29/2018	TIME: 1456	2017	S BROAD ST
IR#	1831538	DATE: 6/21/2018	TIME: 2340	1067	HUTTON ST

**SOUTHEAST WARD**

<b>AGGRAVATED ASSAULT</b>			<b>21</b>		
IR#	1816743	DATE: 4/5/2018	TIME: 2336	837	GOLDFLOSS ST
IR#	1819806	DATE: 4/22/2018	TIME: 1948	4152	SALEM SPRINGS CT
IR#	1819979	DATE: 4/23/2018	TIME: 1637	1412	VERDUN ST
IR#	1821099	DATE: 4/29/2018	TIME: 1622	3510	PLAZA RIDGE CR
IR#	1821704	DATE: 5/2/2018	TIME: 2001	1606	OAK CROFT DR
IR#	1822310	DATE: 5/5/2018	TIME: 1559	2632	PEACHTREE ST
IR#	1822975	DATE: 5/8/2018	TIME: 2230	2319	SINK ST
IR#	1823298	DATE: 5/10/2018	TIME: 1612	2503	WATERBURY ST
IR#	1824406	DATE: 5/16/2018	TIME: 0018	808	E DEVONSHIRE ST
IR#	1824538	DATE: 5/16/2018	TIME: 1720	1546	ARGONNE BV
IR#	1825048	DATE: 5/18/2018	TIME: 2152	2200	NISSEN AV
IR#	1826490	DATE: 5/25/2018	TIME: 2034	4820	REGALWOOD DR
IR#	1826858	DATE: 5/28/2018	TIME: 1049	900	CASELL ST
IR#	1827045	DATE: 5/29/2018	TIME: 1111	4075	GREENE HAVEN DR
IR#	1828415	DATE: 6/5/2018	TIME: 0807		SB 52/S MAIN ST
IR#	1829469	DATE: 6/10/2018	TIME: 1846	2901	WAUGHTOWN ST
IR#	1829626	DATE: 6/11/2018	TIME: 1635		EB 40/E CLEMMONSVILLE RD
IR#	1829844	DATE: 6/12/2018	TIME: 1723	1606	OAK CROFT DR
IR#	1830628	DATE: 6/17/2018	TIME: 0030	3016	HIGH POINT RD
IR#	1831715	DATE: 6/22/2018	TIME: 2018		WB 40/NB 311_WB 40 RA
IR#	1832226	DATE: 6/25/2018	TIME: 1818	3221	SWAIM RD
<b>BURGLARY - B&amp;E</b>			<b>1</b>		
IR#	1829844	DATE: 6/12/2018	TIME: 1723	1606	OAK CROFT DR
<b>HOMICIDE</b>			<b>2</b>		
IR#	1826490	DATE: 5/25/2018	TIME: 2034	4820	REGALWOOD DR
IR#	1827192	DATE: 5/30/2018	TIME: 0054	1339	PLEASANT ST
<b>ROBBERY</b>			<b>6</b>		
IR#	1817358	DATE: 4/9/2018	TIME: 1531	3003	S MAIN ST
IR#	1820190	DATE: 4/24/2018	TIME: 1906	2398	URBAN ST/E DEVONSHIRE ST
IR#	1825824	DATE: 5/23/2018	TIME: 0311	800	WOODCOTE DR
IR#	1825849	DATE: 5/23/2018	TIME: 0840	3635	CASH DR
IR#	1828798	DATE: 6/7/2018	TIME: 0252	3715	PETERS CREEK PW
IR#	1832078	DATE: 6/25/2018	TIME: 0102	3600	S MAIN ST

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**WINSTON-SALEM POLICE DEPARTMENT**  
**VIOLENT CRIME AND BURGLARY OFFENSES WITH FIREARMS BY WARD**  
**4/1/2018 - 6/30/2018**

**SOUTHWEST WARD**

<b>AGGRAVATED ASSAULT</b>				<b>12</b>		
IR#	1817478	DATE:	4/9/2018	TIME:	2200	NB 421/CLOVERDALE AV_NB 421 RA
IR#	1819143	DATE:	4/18/2018	TIME:	2211	2624 PHILIP ST
IR#	1823395	DATE:	5/11/2018	TIME:	0345	600 PETERS CREEK PW
IR#	1823790	DATE:	5/12/2018	TIME:	2147	508 DUKE ST
IR#	1823267	DATE:	5/10/2018	TIME:	1329	2185 BURKE MEADOWS RD
IR#	1823575	DATE:	5/11/2018	TIME:	2053	273 OLDE VINEYARD CT
IR#	1828802	DATE:	6/7/2018	TIME:	0442	3411 OLD VINEYARD RD
IR#	1828822	DATE:	6/7/2018	TIME:	0813	1743 S HAWTHORNE RD
IR#	1830000	DATE:	6/13/2018	TIME:	1637	498 S STRATFORD RD/KNOLLWOOD ST
IR#	1828942	DATE:	6/7/2018	TIME:	1900	100 HANES MALL BV
IR#	1831581	DATE:	6/22/2018	TIME:	0750	106 WEATHERWOOD CT
IR#	1831847	DATE:	6/23/2018	TIME:	1437	2698 QUEEN ST/KNOLLWOOD ST
<b>BURGLARY - B&amp;E</b>				<b>1</b>		
IR#	1832252	DATE:	6/25/2018	TIME:	2336	114 WEATHERWOOD CT
<b>ROBBERY</b>				<b>4</b>		
IR#	1818918	DATE:	4/17/2018	TIME:	2029	799 S STRATFORD RD
IR#	1830373	DATE:	6/15/2018	TIME:	1451	2713 INCA LN
IR#	1831339	DATE:	6/20/2018	TIME:	2342	705 ANSON ST
IR#	1832252	DATE:	6/25/2018	TIME:	2336	114 WEATHERWOOD CT

**UNK**

<b>AGGRAVATED ASSAULT</b>				<b>2</b>		
IR#	1820851	DATE:	4/28/2018	TIME:	0320	653 AKRON DR
IR#	1831564	DATE:	6/22/2018	TIME:	0500	SB 421/US 421

**WEST WARD**

<b>AGGRAVATED ASSAULT</b>				<b>1</b>		
IR#	1816512	DATE:	4/4/2018	TIME:	1610	5318 SILAS CREEK PW/ROBINHOOD RD_SB SILAS CRE
<b>ROBBERY</b>				<b>2</b>		
IR#	1818937	DATE:	4/17/2018	TIME:	2258	3460 ROBINHOOD RD
IR#	1831752	DATE:	6/22/2018	TIME:	2335	50 MILLER ST

**Total**

1

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Report excludes any offense where a fictitious gun or gas/air powered gun was used

<b>INSPECTION ACTIVITY - EAST WARD</b>	
<b>JUNE, 2018 SUMMARY</b>	
<b>VIOLATION CATEGORY</b>	<b># OF INSPECTIONS</b>
ABV-INTER	
ABV-OTHER	4
ABV-PRIV	15
ANIMALS	2
BRUSH	
CITY PROP	19
COMMERCIAL	
CURBSIDE	10
GRAFFITI	3
HOUSE NUMB	
HOUSING	95
LEAVES	5
MIXED	
NO DUMPING SIGN	
RODENTS	4
SHRUBBERY	38
SINKHOLE	
TRASH	59
WEEDS	119
Z-HOUSING	
Z-OCCU	
Z-SIGNS	
Z-VEHICLES	3
<b>TOTAL INSPECTIONS:</b>	<b>376</b>



**FY 17-18 INSPECTION ACTIVITY - EAST WARD**

VIOLATION CATEGORY	July	August	September	First Quarter	October	November	December	Second Quarter	First Half	January	February	March	Third Quarter	April	May	June	Fourth Quarter	Second Half	Total Annual
ABV-INTER				0				0	0				0	1			1	1	1
ABV-OTHER	6	16	12	34	3	3	1	7	41	1	15	8	24	4	2	4	10	34	75
ABV-PRIV	4	4	5	13	3	2	11	16	29	1	8	17	26	7	6	15	28	54	83
ANIMALS				0		1		1	1	4	1	2	7	1	2	2	5	12	13
BRUSH				0				0	0				0				0	0	0
CITY PROP	20	24	12	56	16	10	13	39	95	7	9	11	27	19	24	19	62	89	184
COMMERCIAL				0			2	2	2				0				0	0	2
CURBSIDE	21	24	16	61	16	18	13	47	108	8	11	10	29	27	9	10	46	75	183
GRAFFITI	1	3	8	12	1	4	3	8	20	2	3	4	9	4		3	7	16	36
HOUSE NUMB	4	8	2	14	3		1	4	18	6	22	37	65	2	1		3	68	86
HOUSING	42	73	36	151	40	44	28	112	263	25	30	25	80	21	30	95	146	226	489
LEAVES	2	2	1	5		6	6	12	17		2	1	3	3	2	5	10	13	30
MIXED				0				0	0				0				0	0	0
NO DUMPING SIGN	1			1	1			1	2	1			1				0	1	3
RODENTS	4	1		5		1	1	2	7		1	1	2			4	4	6	13
SHRUBBERY	28	25	23	76	11	2		13	89		3	3	6	16	29	38	83	89	178
SINKHOLE				0				0	0				0	1			1	1	1
TRASH	82	83	60	225	50	44	73	167	392	57	95	69	221	65	44	59	168	389	781
WEEDS	177	171	138	486	83	15	6	104	590		15		15	91	157	119	367	382	972
Z-HOUSING	3		1	4			1	1	5	1			1	1			1	2	7
Z-OCCU	1			1				0	1				0				0	0	1
Z-SIGNS	2	1		3		1		1	4		15		15	27			27	42	46
Z-VEHICLES	2	3	3	8	3	3	3	9	17	1	3	2	6	4	3	3	10	16	33
<b>TOTAL INSPECTIONS:</b>	<b>400</b>	<b>438</b>	<b>317</b>	<b>1155</b>	<b>230</b>	<b>154</b>	<b>162</b>	<b>546</b>	<b>1701</b>	<b>114</b>	<b>233</b>	<b>190</b>	<b>537</b>	<b>294</b>	<b>309</b>	<b>376</b>	<b>979</b>	<b>1516</b>	<b>3217</b>

**FY 17-18 CREW ABATEMENT/MAINTENANCE ACTIVITY - EAST WARD**

VIOLATION CATEGORY	JULY			August			September			First Quarter Abatements			October			November			December			Second Quarter Abatements		
	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total
ANIMALS		1	1			0			0	0	1	1			0			0			0	0	0	0
BRUSH			0			0			0	0	0	0			0			0			0	0	0	0
CITY PROP	21		21	13		13	21		21	55	0	55	15		15	12		12	10		10	37	0	37
COMMERCIAL			0			0			0	0	0	0			0			0			0	0	0	0
CURBSIDE	9		9	5		5	4		4	18	0	18	8	2	10	6	2	8	4	2	6	18	6	24
GRAFFITI	4		4		1	1	1	1	2	5	2	7		3	3		4	4		3	3	0	10	10
LEAVES			0		1	1			0	0	1	1			0		1	1		2	2	0	3	3
MIXED			0			0			0	0	0	0			0			0			0	0	0	0
SHRUBBERY	10	5	15	4	9	13	5	6	11	19	20	39	4	10	14		11	11			0	4	21	25
SINKHOLE			0			0			0	0	0	0			0			0			0	0	0	0
TRASH	11	38	49	13	54	67	6	46	52	30	138	168	13	54	67	9	34	43	10	39	49	32	127	159
WEEDS	46	59	105	61	78	139	50	80	130	157	217	374	24	58	82	28	17	45	5	7	12	57	82	139
ZONING SIGNS	1		1			0		1	1	1	1	2			0			0			0	0	0	0
<b>TOTAL ABATEMENTS:</b>	<b>102</b>	<b>103</b>	<b>205</b>	<b>96</b>	<b>143</b>	<b>239</b>	<b>87</b>	<b>134</b>	<b>221</b>	<b>285</b>	<b>380</b>	<b>665</b>	<b>64</b>	<b>127</b>	<b>191</b>	<b>55</b>	<b>69</b>	<b>124</b>	<b>29</b>	<b>53</b>	<b>82</b>	<b>148</b>	<b>249</b>	<b>397</b>

First Half Abatements			
Violation Category	Crew	Owner	Total
ANIMALS	0	1	1
BRUSH	0	0	0
CITY PROP	92	0	92
COMMERCIAL	0	0	0
CURBSIDE	36	6	42
GRAFFITI	5	12	17
LEAVES	0	4	4
MIXED	0	0	0
SHRUBBERY	23	41	64
SINKHOLE	0	0	0
TRASH	62	265	327
WEEDS	214	299	513
ZONING SIGNS	1	1	2
<b>TOTAL ABATEMENTS:</b>	<b>433</b>	<b>629</b>	<b>1062</b>

**FY 17-18 ABATEMENT ACTIVITY - EAST WARD**

VIOLATION CATEGORY	January			February			March			Third Quarter Abatements			April			May			June			Fourth Quarter Abatements		
	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total
ANIMALS		2	2			0		1	1	0	3	3			0			0		1	1	0	1	1
BRUSH			0			0			0	0	0	0			0			0			0	0	0	0
CITY PROP	10		10	8		8	11		11	29	0	29	9		9	27		27	23		23	59	0	59
COMMERCIAL			0			0			0	0	0	0			0			0			0	0	0	0
CURBSIDE	4		4	2		2	4		4	10	0	10	5		5			0			0	5	0	5
GRAFFITI	2	1	3		3	3		4	4	2	8	10		3	3			0	1		1	1	3	4
LEAVES			0			0		2	2	0	2	2		2	2		2	2		3	3	0	7	7
MIXED			0			0			0	0	0	0			0			0			0	0	0	0
SHRUBBERY			0	2	1	3			0	2	1	3		1	1	4	5	3	17	6	23	21	12	33
SINKHOLE			0			0			0	0	0	0			0			0			0	0	0	0
TRASH	7	41	48	13	30	43	30	88	118	50	159	209	17	46	63	10	35	45	15	39	54	42	120	162
WEEDS	6	4	10	2	3	5			0	8	7	15	2	18	20	15	64	79	57	68	125	74	150	224
ZONING SIGNS			0	14		14			0	14	0	14	25		25	1		1			0	26	0	26
<b>TOTAL ABATEMENTS:</b>	<b>29</b>	<b>48</b>	<b>77</b>	<b>41</b>	<b>37</b>	<b>78</b>	<b>45</b>	<b>95</b>	<b>140</b>	<b>115</b>	<b>180</b>	<b>295</b>	<b>58</b>	<b>70</b>	<b>128</b>	<b>57</b>	<b>106</b>	<b>157</b>	<b>113</b>	<b>117</b>	<b>230</b>	<b>228</b>	<b>293</b>	<b>521</b>

Violation Category	Second Half Abatements			Annual Abatements		
	Crew	Owner	Total	Crew	Owner	Total
ANIMALS	0	1	1	0	2	2
BRUSH	0	0	0	0	0	0
CITY PROP	88	0	88	180	0	180
COMMERCIAL	0	0	0	0	0	0
CURBSIDE	15	0	15	51	6	57
GRAFFITI	3	3	6	8	15	23
LEAVES	0	7	7	0	11	11
MIXED	0	0	0	0	0	0
SHRUBBERY	23	12	35	46	53	99
SINKHOLE	0	0	0	0	0	0
TRASH	92	120	212	154	385	539
WEEDS	82	150	232	296	449	745
ZONING SIGNS	40	0	40	41	1	42
<b>TOTAL ABATEMENTS:</b>	<b>343</b>	<b>473</b>	<b>816</b>	<b>776</b>	<b>1102</b>	<b>1878</b>

**INSPECTION ACTIVITY - NORTH WARD****JUNE, 2018 SUMMARY**

VIOLATION CATEGORY	# OF INSPECTIONS
ABV-INTER	
ABV-OTHER	3
ABV-PRIV	14
ANIMALS	2
BRUSH	1
CITY PROP	
COMMERCIAL	
CURBSIDE	25
GRAFFITI	3
HOUSE NUMB	1
HOUSING	125
LEAVES	6
MIXED	
NO DUMPING SIGN	
RODENTS	
SHRUBBERY	22
SINKHOLE	
TRASH	107
WEEDS	170
Z-HOUSING	
Z-OCCU	
Z-SIGNS	5
Z-VEHICLES	5
<b>TOTAL INSPECTIONS:</b>	<b>489</b>

**FY 17-18 INSPECTION ACTIVITY - NORTH WARD**

VIOLATION CATEGORY	July	August	September	First Quarter	October	November	December	Second Quarter	First Half	January	February	March	Third Quarter	April	May	June	Fourth Quarter	Second Half	Total Annual
ABV-INTER				0				0	0				0				0	0	0
ABV-OTHER	3	2	5	10	4			4	14	1	6	3	10	3	2	3	8	18	32
ABV-PRIV	5	7	11	23	3	3	2	8	31	5	7	6	18	6	3	14	23	41	72
ANIMALS	2	1	3	6	1	2		3	9	3	2		5	3	2	2	7	12	21
BRUSH		1	2	3	1			1	4				0			1	1	1	5
CITY PROP		1		1	1			1	2				0				0	0	2
COMMERCIAL	1			1	1			1	2		1		1				0	1	3
CURBSIDE	8	12	21	41	12	6	5	23	64	9	16	18	43	8	13	25	46	89	153
GRAFFITI		3	1	4	2	4		6	10		2	1	3	1	3	3	7	10	20
HOUSE NUMB	5	3	2	10	4	1	1	6	16	3	1		4	2		1	3	7	23
HOUSING	32	53	37	122	27	26	18	71	193	25	17	27	69	15	29	125	169	238	431
LEAVES	5	9	4	18	2	7	4	13	31		3	3	6	7	4	6	17	23	54
MIXED				0				0	0				0				0	0	0
NO DUMPING SIGN		1		1				0	1	1			1	1			1	2	3
RODENTS	1	7	4	12				0	12				0				0	0	12
SHRUBBERY	23	43	24	90	9	5	1	15	105	1	1	6	8	11	18	22	51	59	164
SINKHOLE				0				0	0				0				0	0	0
TRASH	99	119	94	312	110	118	106	334	646	109	132	83	324	89	59	107	255	579	1225
WEEDS	169	210	237	616	84	4	1	89	705	2			2	85	299	170	554	556	1261
Z-HOUSING				0				0	0				0				0	0	0
Z-OCCU				0				0	0				0				0	0	0
Z-SIGNS	1	4	11	16	3	18	2	23	39	8	54	21	83		3	5	8	91	130
Z-VEHICLES	3	2	2	7		1	5	6	13	1	3	4	8	2	1	5	8	16	29
<b>TOTAL INSPECTIONS:</b>	<b>357</b>	<b>478</b>	<b>458</b>	<b>1293</b>	<b>264</b>	<b>195</b>	<b>145</b>	<b>604</b>	<b>1897</b>	<b>168</b>	<b>245</b>	<b>172</b>	<b>585</b>	<b>233</b>	<b>436</b>	<b>489</b>	<b>1158</b>	<b>1743</b>	<b>3640</b>

**FY 17-18 CREW ABATEMENT/MAINTENANCE ACTIVITY - NORTH WARD**

VIOLATION CATEGORY	JULY			August			September			First Quarter Abatements			October			November			December			Second Quarter Abatements		
	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total
ANIMALS		1	1			0			0	0	1	1			0			0			0	0	0	0
BRUSH		1	1			0		1	1	0	2	2		1	1	1		1			0	1	1	2
CITY PROP	1		1			0	3		3	4	0	4	1		1	1		1			0	2	0	2
COMMERCIAL			0			0			0	0	0	0			0			0			0	0	0	0
CURBSIDE			0		1	1	1	1	2	1	2	3		1	1			0			0	0	1	1
GRAFFITI	1	2	3	1		1			0	2	2	4			0		2	2	1		1	1	2	3
LEAVES		2	2		2	2		4	4	0	8	8		3	3			0		2	2	0	5	5
MIXED			0			0			0	0	0	0			0			0			0	0	0	0
SHRUBBERY	15	9	24	3	12	15	17	16	33	35	37	72	2	8	10	4	4	8			0	6	12	18
SINKHOLE			0			0				0	0	0			0			0			0	0	0	0
TRASH	24	72	96	16	82	98	10	89	99	50	243	293	33	75	108	31	88	119	23	55	78	87	218	305
WEEDS	46	121	167	45	86	131	54	149	203	145	356	501	49	107	156	14	31	45		3	3	63	141	204
ZONING SIGNS			0	4		4	9	2	11	13	2	15	3		3	16		16			0	19	0	19
<b>TOTAL ABATEMENTS:</b>	<b>87</b>	<b>208</b>	<b>295</b>	<b>69</b>	<b>183</b>	<b>252</b>	<b>94</b>	<b>262</b>	<b>356</b>	<b>250</b>	<b>653</b>	<b>903</b>	<b>88</b>	<b>195</b>	<b>283</b>	<b>67</b>	<b>125</b>	<b>192</b>	<b>24</b>	<b>60</b>	<b>84</b>	<b>179</b>	<b>380</b>	<b>559</b>

First Half Abatements			
Violation Category	Crew	Owner	Total
ANIMALS	0	1	1
BRUSH	1	3	4
CITY PROP	6	0	6
COMMERCIAL	0	0	0
CURBSIDE	1	3	4
GRAFFITI	3	4	7
LEAVES	0	13	13
MIXED	0	0	0
SHRUBBERY	41	49	90
SINKHOLE	0	0	0
TRASH	137	461	598
WEEDS	208	497	705
ZONING SIGNS	32	2	34
<b>TOTAL ABATEMENTS:</b>	<b>429</b>	<b>1033</b>	<b>1462</b>

**FY 17-18 ABATEMENT ACTIVITY - NORTH WARD**

VIOLATION CATEGORY	January			February			March			Third Quarter Abatements			April			May			June			Fourth Quarter Abatements		
	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total
ANIMALS			0		2	2			0	0	2	2			0			0			0	0	0	0
BRUSH			0			0			0	0	0	0			0			0			0	0	0	0
CITY PROP			0			0			0	0	0	0			0			0			0	0	0	0
COMMERCIAL			0			0			0	0	0	0			0			0			0	0	0	0
CURBSIDE			0	1		1			0	1	0	1			0			0		1	1	0	1	1
GRAFFITI			0			0		1	1	0	1	1			0		1	1		2	2	0	3	3
LEAVES		4	4		2	2			0	0	6	6		4	4		1	1		2	2	0	7	7
MIXED			0			0			0	0	0	0			0			0			0	0	0	0
SHRUBBERY			0			0			0	0	0	0		4	4	4	2	6	5	6	11	9	12	21
SINKHOLE			0			0			0	0	0	0			0			0			0	0	0	0
TRASH	13	90	103	25	83	108	16	91	107	54	264	318	18	88	106	9	42	51	25	73	98	52	203	255
WEEDS	1	6	7		2	2			0	1	8	9	1	12	13	32	71	103	69	149	218	102	232	334
ZONING SIGNS	5		5	54		54	22		22	81	0	81			0	2		2	5		5	7	0	7
<b>TOTAL ABATEMENTS:</b>	<b>19</b>	<b>100</b>	<b>119</b>	<b>80</b>	<b>89</b>	<b>169</b>	<b>38</b>	<b>92</b>	<b>130</b>	<b>137</b>	<b>281</b>	<b>418</b>	<b>19</b>	<b>108</b>	<b>127</b>	<b>47</b>	<b>117</b>	<b>164</b>	<b>104</b>	<b>233</b>	<b>337</b>	<b>170</b>	<b>458</b>	<b>628</b>

Violation Category	Second Half Abatements			Annual Abatements		
	Crew	Owner	Total	Crew	Owner	Total
ANIMALS	0	0	0	0	1	1
BRUSH	0	0	0	1	3	4
CITY PROP	0	0	0	6	0	6
COMMERCIAL	0	0	0	0	0	0
CURBSIDE	1	1	2	2	4	6
GRAFFITI	0	3	3	3	7	10
LEAVES	0	7	7	0	20	20
MIXED	0	0	0	0	0	0
SHRUBBERY	9	12	21	50	61	111
SINKHOLE	0	0	0	0	0	0
TRASH	106	203	309	243	664	907
WEEDS	103	232	335	311	729	1040
ZONING SIGNS	88	0	88	120	2	122
<b>TOTAL ABATEMENTS:</b>	<b>307</b>	<b>739</b>	<b>1046</b>	<b>736</b>	<b>1772</b>	<b>2508</b>

<b>INSPECTION ACTIVITY - NORTHEAST WARD</b>	
<b>JUNE, 2018 SUMMARY</b>	
<b>VIOLATION CATEGORY</b>	<b># OF INSPECTIONS</b>
ABV-INTER	
ABV-OTHER	3
ABV-PRIV	12
ANIMALS	4
BRUSH	
CITY PROP	
COMMERCIAL	
CURBSIDE	32
GRAFFITI	2
HOUSE NUMB	
HOUSING	54
LEAVES	4
MIXED	
NO DUMPING SIGN	
RODENTS	1
SHRUBBERY	28
SINKHOLE	
TRASH	143
WEEDS	292
Z-HOUSING	
Z-OCCU	
Z-SIGNS	3
Z-VEHICLES	1
<b>TOTAL INSPECTIONS:</b>	<b>579</b>



**FY 17-18 INSPECTION ACTIVITY - NORTHEAST WARD**

VIOLATION CATEGORY	July	August	September	First Quarter	October	November	December	Second Quarter	First Half	January	February	March	Third Quarter	April	May	June	Fourth Quarter	Second Half	Total Annual
ABV-INTER				0				0	0				0				0	0	0
ABV-OTHER		2	3	5	7	1		8	13	1	1	1	3		5	3	8	11	24
ABV-PRIV	7	9	30	46	18	11	9	38	84	15	8	27	50	10	41	12	63	113	197
ANIMALS	2		4	6	7	4	6	17	23	2	4	1	7	4	8	4	16	23	46
BRUSH	1			1				0	1				0				0	0	1
CITY PROP				0	6			6	6				0				0	0	6
COMMERCIAL	1			1				0	1	1			1		1		1	2	3
CURBSIDE	34	34	27	95	22	29	23	74	169	25	30	30	85	38	46	32	116	201	370
GRAFFITI	4	1	2	7		3	1	4	11		8	9	17	1	1	2	4	21	32
HOUSE NUMB		2		2	1			1	3				0	2	3		5	5	8
HOUSING	27	25	32	84	55	36	21	112	196	27	33	24	84	40	42	54	136	220	416
LEAVES	2			2	4	1	1	6	8	1	2	7	10	10	4	4	18	28	36
MIXED				0				0	0				0				0	0	0
NO DUMPING SIGN				0	2	1		3	3	1	1		2	1	1		2	4	7
RODENTS	2	5	2	9	5	1		6	15	1		1	2	2	1	1	4	6	21
SHRUBBERY	24	35	10	69	7	4		11	80	2	2	1	5	13	14	28	55	60	140
SINKHOLE				0				0	0				0				0	0	0
TRASH	167	235	147	549	219	197	271	687	1236	232	244	210	686	244	166	143	553	1239	2475
WEEDS	330	413	345	1088	221	23	2	246	1334			2	2	154	483	292	929	931	2265
Z-HOUSING				0	1	1		2	2				0				0	0	2
Z-OCCU				0				0	0				0				0	0	0
Z-SIGNS	1			1	2	1	1	4	5		3	2	5			3	3	8	13
Z-VEHICLES	5	4	3	12	7	5	2	14	26	5	6	12	23	3	3	1	7	30	56
<b>TOTAL INSPECTIONS:</b>	<b>607</b>	<b>765</b>	<b>605</b>	<b>1977</b>	<b>584</b>	<b>318</b>	<b>337</b>	<b>1239</b>	<b>3216</b>	<b>313</b>	<b>342</b>	<b>327</b>	<b>982</b>	<b>522</b>	<b>819</b>	<b>579</b>	<b>1920</b>	<b>2902</b>	<b>6118</b>

**FY 17-18 CREW ABATEMENT/MAINTENANCE ACTIVITY - NORTHEAST WARD**

VIOLATION CATEGORY	July			August			September			First Quarter Abatements			October			November			December			Second Quarter Abatements		
	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total
ANIMALS		1	1			0			0	0	1	1		2	2		1	1		1	1	0	4	4
BRUSH			0			0			0	0	0	0			0			0			0	0	0	0
CITY PROP			0			0			0	0	0	0	4		4			0			0	4	0	4
COMMERCIAL			0			0			0	0	0	0			0			0			0	0	0	0
CURBSIDE		2	2	3	2	5		1	1	3	5	8		2	2	1	1	2	1		1	2	3	5
GRAFFITI	1		1		1	1			0	1	1	2		1	1			0	1		1	1	1	2
LEAVES		1	1		1	1			0	0	2	2			0	1		1			0	1	0	1
MIXED			0			0			0	0	0	0			0			0			0	0	0	0
SHRUBBERY	12	7	19	5	7	12	8	2	10	25	16	41	3		3	1	2	3	2		2	6	2	8
SINKHOLE			0			0			0	0	0	0			0			0			0	0	0	0
TRASH	77	101	178	64	123	187	64	78	142	205	302	507	84	98	182	71	132	203	79	103	182	234	333	567
WEEDS	112	226	338	109	199	308	118	193	311	339	618	957	108	157	265	44	55	99	3	16	19	155	228	383
ZONING SIGNS			0			0			0	0	0	0	1		1			0			0	1	0	1
<b>TOTAL ABATEMENTS:</b>	<b>202</b>	<b>338</b>	<b>540</b>	<b>181</b>	<b>333</b>	<b>514</b>	<b>190</b>	<b>274</b>	<b>464</b>	<b>573</b>	<b>945</b>	<b>1518</b>	<b>200</b>	<b>260</b>	<b>460</b>	<b>118</b>	<b>191</b>	<b>309</b>	<b>86</b>	<b>120</b>	<b>206</b>	<b>404</b>	<b>571</b>	<b>975</b>

First Half Abatements			
Violation Category	Crew	Owner	Total
ANIMALS	0	5	5
BRUSH	0	0	0
CITY PROP	4	0	4
COMMERCIAL	0	0	0
CURBSIDE	5	8	13
GRAFFITI	2	2	4
LEAVES	1	2	3
MIXED	0	0	0
SHRUBBERY	31	18	49
SINKHOLE	0	0	0
TRASH	439	635	1074
WEEDS	494	846	1340
ZONING SIGNS	1	0	1
<b>TOTAL ABATEMENTS:</b>	<b>977</b>	<b>1516</b>	<b>2493</b>

**FY 17-18 ABATEMENT ACTIVITY - NORTHEAST WARD**

VIOLATION CATEGORY	January			February			March			Third Quarter Abatements			April			May			June			Fourth Quarter Abatements		
	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total
ANIMALS		1	1			0		1	1	0	2	2			0		1	1		2	2	0	3	3
BRUSH			0			0			0	0	0	0			0			0			0	0	0	0
CITY PROP			0			0			0	0	0	0			0			0			0	0	0	0
COMMERCIAL			0			0			0	0	0	0			0			0			0	0	0	0
CURBSIDE			0	1	1		1	2	3	2	2	4			0			0			0	0	0	0
GRAFFITI	1		1			0		2	2	1	2	3			0			0	7	1	8	7	1	8
LEAVES			0		1	1		1	1	0	2	2		3	3	2	4	6			0	2	7	9
MIXED			0			0			0	0	0	0			0			0			0	0	0	0
SHRUBBERY			0	1	1				0	1	0	1		1	1	2	2	4	7	9	16	9	12	21
SINKHOLE			0			0			0	0	0	0			0			0			0	0	0	0
TRASH	74	174	248	63	109	172	66	186	252	203	469	672	77	175	252	67	94	161	67	91	158	211	360	571
WEEDS	2	17	19	1	4	5			0	3	21	24	10	25	35	83	173	256	102	213	315	195	411	606
ZONING SIGNS			0	3	3		1		1	4	0	4			0			0	3		3	3	0	3
<b>TOTAL ABATEMENTS:</b>	<b>77</b>	<b>192</b>	<b>269</b>	<b>69</b>	<b>114</b>	<b>183</b>	<b>68</b>	<b>192</b>	<b>260</b>	<b>214</b>	<b>498</b>	<b>712</b>	<b>87</b>	<b>204</b>	<b>291</b>	<b>154</b>	<b>274</b>	<b>428</b>	<b>186</b>	<b>316</b>	<b>502</b>	<b>427</b>	<b>794</b>	<b>1221</b>

Violation Category	Second Half Abatements			Annual Abatements		
	Crew	Owner	Total	Crew	Owner	Total
ANIMALS	0	3	3	0	8	8
BRUSH	0	0	0	0	0	0
CITY PROP	0	0	0	4	0	4
COMMERCIAL	0	0	0	0	0	0
CURBSIDE	2	0	2	7	8	15
GRAFFITI	8	1	9	10	3	13
LEAVES	2	7	9	3	9	12
MIXED	0	0	0	0	0	0
SHRUBBERY	10	12	22	41	30	71
SINKHOLE	0	0	0	0	0	0
TRASH	414	360	774	853	995	1848
WEEDS	198	411	609	692	1257	1949
ZONING SIGNS	7	0	7	8	0	8
<b>TOTAL ABATEMENTS:</b>	<b>641</b>	<b>1292</b>	<b>1933</b>	<b>1618</b>	<b>2808</b>	<b>4426</b>

<b>INSPECTION ACTIVITY - NORTHWEST WARD</b>	
<b>JUNE, 2018 SUMMARY</b>	
<b>VIOLATION CATEGORY</b>	<b># OF INSPECTIONS</b>
ABV-INTER	
ABV-OTHER	
ABV-PRIV	11
ANIMALS	
BRUSH	
CITY PROP	
COMMERCIAL	
CURBSIDE	22
GRAFFITI	
HOUSE NUMB	
HOUSING	16
LEAVES	1
MIXED	
NO DUMPING SIGN	
RODENTS	1
SHRUBBERY	12
SINKHOLE	
TRASH	4
WEEDS	84
Z-HOUSING	
Z-OCCU	
Z-SIGNS	1
Z-VEHICLES	
<b>TOTAL INSPECTIONS:</b>	<b>152</b>

**FY 17-18 INSPECTION ACTIVITY - NORTHWEST WARD**

VIOLATION CATEGORY	July	August	September	First Quarter	October	November	December	Second Quarter	First Half	January	February	March	Third Quarter	April	May	June	Fourth Quarter	Second Half	Total Annual
ABV-INTER	1			1				0	1				0				0	0	1
ABV-OTHER	1	1	1	3	2	1		3	6	1			1				0	1	7
ABV-PRIV	7	12	2	21	8	7	1	16	37	6	7	6	19	5	5	11	21	40	77
ANIMALS	1		2	3				0	3				0	1			1	1	4
BRUSH			1	1		1		1	2				0				0	0	2
CITY PROP				0				0	0				0	1	1		2	2	2
COMMERCIAL				0	1			1	1				0				0	0	1
CURBSIDE	32	21	16	69	19	22	10	51	120	10	18	16	44	12	12	22	46	90	210
GRAFFITI			1	1	1			1	2	1			1		1		1	2	4
HOUSE NUMB				0		1		1	1				0	1			1	1	2
HOUSING	12	13	8	33	7	3	5	15	48	6	9	5	20	10	3	16	29	49	97
LEAVES	3	1	1	5	3	5	4	12	17	1	1	5	7	12	1	1	14	21	38
MIXED				0				0	0				0				0	0	0
NO DUMPING SIGN				0				0	0				0				0	0	0
RODENTS	2	1		3	2			2	5				0		1	1	2	2	7
SHRUBBERY	8	15	12	35	4	5		9	44		2	1	3	1	4	12	17	20	64
SINKHOLE				0				0	0				0				0	0	0
TRASH	7	10	6	23	9	17	28	54	77	15	23	26	64	12	4	4	20	84	161
WEEDS	65	68	56	189	11	8		19	208			1	1	34	84	84	202	203	411
Z-HOUSING		2		2				0	2				0				0	0	2
Z-OCCU		1		1				0	1				0				0	0	1
Z-SIGNS	1	1	6	8	6	1	1	8	16	4	17	1	22	1		1	2	24	40
Z-VEHICLES		3	1	4	1	1		2	6		1	2	3				0	3	9
<b>TOTAL INSPECTIONS:</b>	<b>140</b>	<b>149</b>	<b>113</b>	<b>402</b>	<b>74</b>	<b>72</b>	<b>49</b>	<b>195</b>	<b>597</b>	<b>44</b>	<b>78</b>	<b>63</b>	<b>185</b>	<b>90</b>	<b>116</b>	<b>152</b>	<b>358</b>	<b>543</b>	<b>1140</b>

**FY 17-18 CREW ABATEMENT/MAINTENANCE ACTIVITY - NORTHWEST WARD**

VIOLATION CATEGORY	July			August			September			First Quarter Abatements			October			November			December			Second Quarter Abatements		
	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total
ANIMALS			0			0			0	0	0	0			0			0			0	0	0	0
BRUSH			0			0		1	1	0	1	1			0		1	1			0	0	1	1
CITY PROP			0			0			0	0	0	0			0	1		1			0	1	0	1
COMMERCIAL			0			0			0	0	0	0			0			0			0	0	0	0
CURBSIDE	1	4	5	2	7	9		10	10	3	21	24	1	2	3	6	4	10		4	4	7	10	17
GRAFFITI			0			0			0	0	0	0			0			0			0	0	0	0
LEAVES		1	1		3	3			0	0	4	4			0		1	1		1	1	0	2	2
MIXED			0			0			0	0	0	0			0			0			0	0	0	0
SHRUBBERY	2	4	6		6	6	1	6	7	3	16	19	1	6	7		1	1		1	1	1	8	9
SINKHOLE			0			0			0	0	0	0			0			0			0	0	0	0
TRASH	1	7	8	3	5	8		5	5	4	17	21	1	6	7		8	8	3	11	14	4	25	29
WEEDS	9	34	43	4	23	27	5	39	44	18	96	114	1	26	27	2	9	11	1	3	4	4	38	42
ZONING SIGNS			0			0	5		5	5	0	5	4		4	1		1			0	5	0	5
<b>TOTAL ABATEMENTS:</b>	<b>13</b>	<b>50</b>	<b>63</b>	<b>9</b>	<b>44</b>	<b>53</b>	<b>11</b>	<b>61</b>	<b>72</b>	<b>33</b>	<b>155</b>	<b>188</b>	<b>8</b>	<b>40</b>	<b>48</b>	<b>10</b>	<b>24</b>	<b>34</b>	<b>4</b>	<b>20</b>	<b>24</b>	<b>22</b>	<b>84</b>	<b>106</b>

First Half Abatements			
Violation Category	Crew	Owner	Total
ANIMALS	0	0	0
BRUSH	0	2	2
CITY PROP	1	0	1
COMMERCIAL	0	0	0
CURBSIDE	10	31	41
GRAFFITI	0	0	0
LEAVES	0	6	6
MIXED	0	0	0
SHRUBBERY	4	24	28
SINKHOLE	0	0	0
TRASH	8	42	50
WEEDS	22	134	156
ZONING SIGNS	10	0	10
<b>TOTAL ABATEMENTS:</b>	<b>55</b>	<b>239</b>	<b>294</b>

**FY 17-18 ABATEMENT ACTIVITY - NORTHWEST WARD**

VIOLATION CATEGORY	January			February			March			Third Quarter Abatements			April			May			June			Fourth Quarter Abatements		
	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total
ANIMALS			0			0			0	0	0	0			0		1	1			0	0	1	1
BRUSH			0			0			0	0	0	0			0			0			0	0	0	0
CITY PROP			0			0			0	0	0	0			0	2		2			0	2	0	2
COMMERCIAL			0			0			0	0	0	0			0			0			0	0	0	0
CURBSIDE	2	1	3		1	1		3	3	2	5	7		7	7			0		5	5	0	12	12
GRAFFITI			0			0			0	0	0	0			0			0			0	0	0	0
LEAVES		2	2		1	1			0	0	3	3	1	4	5		4	4			0	1	8	9
MIXED			0			0			0	0	0	0			0			0			0	0	0	0
SHRUBBERY			0		1	1			0	0	1	1		1	1		1	1		2	2	0	4	4
SINKHOLE			0			0			0	0	0	0			0			0			0	0	0	0
TRASH	7	22	29	2	8	10	2	24	26	11	54	65	2	14	16	2	7	9	1	2	3	5	23	28
WEEDS	1	3	4			0			0	1	3	4	1	8	9	1	30	31	5	36	41	7	74	81
ZONING SIGNS	3		3	18		18	1		1	22	0	22			0			0			0	0	0	0
<b>TOTAL ABATEMENTS:</b>	<b>13</b>	<b>28</b>	<b>41</b>	<b>20</b>	<b>11</b>	<b>31</b>	<b>3</b>	<b>27</b>	<b>30</b>	<b>36</b>	<b>66</b>	<b>102</b>	<b>4</b>	<b>34</b>	<b>38</b>	<b>5</b>	<b>43</b>	<b>48</b>	<b>6</b>	<b>45</b>	<b>51</b>	<b>15</b>	<b>122</b>	<b>137</b>

Violation Category	Second Half Abatements			Annual Abatements		
	Crew	Owner	Total	Crew	Owner	Total
ANIMALS	0	1	1	0	1	1
BRUSH	0	0	0	0	2	2
CITY PROP	2	0	2	3	0	3
COMMERCIAL	0	0	0	0	0	0
CURBSIDE	2	12	14	12	43	55
GRAFFITI	0	0	0	0	0	0
LEAVES	1	8	9	1	14	15
MIXED	0	0	0	0	0	0
SHRUBBERY	0	4	4	4	28	32
SINKHOLE	0	0	0	0	0	0
TRASH	16	23	39	24	65	89
WEEDS	8	74	82	30	208	238
ZONING SIGNS	22	0	22	32	0	32
<b>TOTAL ABATEMENTS:</b>	<b>51</b>	<b>188</b>	<b>239</b>	<b>106</b>	<b>427</b>	<b>533</b>

<b>INSPECTION ACTIVITY - SOUTH WARD</b>	
<b>JUNE, 2018 SUMMARY</b>	
<b>VIOLATION CATEGORY</b>	<b># OF INSPECTIONS</b>
ABV-INTER	
ABV-OTHER	1
ABV-PRIV	12
ANIMALS	5
BRUSH	
CITY PROP	
COMMERCIAL	
CURBSIDE	19
GRAFFITI	2
HOUSE NUMB	
HOUSING	45
LEAVES	1
MIXED	
NO DUMPING SIGN	1
RODENTS	3
SHRUBBERY	18
SINKHOLE	
TRASH	18
WEEDS	63
Z-HOUSING	
Z-OCCU	
Z-SIGNS	3
Z-VEHICLES	
<b>TOTAL INSPECTIONS:</b>	<b>191</b>



**FY 17-18 INSPECTION ACTIVITY - SOUTH WARD**

VIOLATION CATEGORY	July	August	September	First Quarter	October	November	December	Second Quarter	First Half	January	February	March	Third Quarter	April	May	June	Fourth Quarter	Second Half	Total Annual
ABV-INTER				0				0	0				0				0	0	0
ABV-OTHER				0		2		2	2		2		2		1	1	2	4	6
ABV-PRIV	5	16	13	34	7	7	8	22	56	7	11	11	29	5	11	12	28	57	113
ANIMALS	1	2	2	5		5	1	6	11	2	3	1	6	3		5	8	14	25
BRUSH		1	1	2		1	1	2	4		1		1				0	1	5
CITY PROP	1	1		2			1	1	3		1		1				0	1	4
COMMERCIAL				0				0	0	1			1				0	1	1
CURBSIDE	16	23	13	52	12	10	15	37	89	13	12	15	40	11	18	19	48	88	177
GRAFFITI				0		1	1	2	2	2	1		3	1		2	3	6	8
HOUSE NUMB				0				0	0	2			2				0	2	2
HOUSING	24	11	15	50	22	10	13	45	95	23	10	9	42	12	14	45	71	113	208
LEAVES		1	3	4	2	2	3	7	11			3	3		3	1	4	7	18
MIXED				0				0	0				0				0	0	0
NO DUMPING SIGN	1			1		1		1	2	1			1	1		1	2	3	5
RODENTS	3	4	1	8	1	2		3	11		1	1	2	1	1	3	5	7	18
SHRUBBERY	13	9	6	28	3	1		4	32	6	1	3	10		7	18	25	35	67
SINKHOLE				0				0	0				0				0	0	0
TRASH	21	18	22	61	9	13	35	57	118	24	20	39	83	47	10	18	75	158	276
WEEDS	44	79	54	177	31	4	2	37	214	3			3	27	82	63	172	175	389
Z-HOUSING	1		1	2				0	2			1	1				0	1	3
Z-OCCU				0				0	0				0				0	0	0
Z-SIGNS	1	1		2	2	5	1	8	10		10		10	1	1	3	5	15	25
Z-VEHICLES	4	6	2	12	1	3	1	5	17	2	1	3	6	2	3		5	11	28
<b>TOTAL INSPECTIONS:</b>	<b>135</b>	<b>172</b>	<b>133</b>	<b>440</b>	<b>90</b>	<b>67</b>	<b>82</b>	<b>239</b>	<b>679</b>	<b>86</b>	<b>74</b>	<b>86</b>	<b>246</b>	<b>111</b>	<b>151</b>	<b>191</b>	<b>453</b>	<b>699</b>	<b>1378</b>

**FY 17-18 CREW ABATEMENT/MAINTENANCE ACTIVITY - SOUTH WARD**

VIOLATION CATEGORY	July			August			September			First Quarter Abatements			October			November			December			Second Quarter Abatements		
	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total
ANIMALS			0			0			0	0	0	0			0			0			0	0	0	0
BRUSH			0			0			0	0	0	0			0	1		1			0	1	0	1
CITY PROP	1		1	1		1			0	2	0	2			0			0	1		1	1	0	1
COMMERCIAL			0			0			0	0	0	0			0			0			0	0	0	0
CURBSIDE			0	12	1	13	12	1	13	24	2	26	3	1	4	7		7	6	1	7	16	2	18
GRAFFITI	1		1			0			0	1	0	1			0			0			0	0	0	0
LEAVES			0			0			0	0	0	0			0			0			0	0	0	0
MIXED			0			0			0	0	0	0			0			0			0	0	0	0
SHRUBBERY			0	3		3		1	1	3	1	4			0		1	1			0	0	1	1
SINKHOLE			0			0			0	0	0	0			0			0			0	0	0	0
TRASH	6	11	17	3	18	21	1	17	18	10	46	56	5	19	24	9	5	14	8	16	24	22	40	62
WEEDS	8	34	42	10	28	38	15	44	59	33	106	139	5	37	42	3	9	12	2	5	7	10	51	61
ZONING SIGNS			0			0			0	0	0	0	2		2	4		4			0	6	0	6
<b>TOTAL ABATEMENTS:</b>	<b>16</b>	<b>45</b>	<b>61</b>	<b>29</b>	<b>47</b>	<b>76</b>	<b>28</b>	<b>63</b>	<b>91</b>	<b>73</b>	<b>155</b>	<b>228</b>	<b>15</b>	<b>57</b>	<b>72</b>	<b>24</b>	<b>15</b>	<b>39</b>	<b>17</b>	<b>22</b>	<b>39</b>	<b>56</b>	<b>94</b>	<b>150</b>

First Half Abatements			
Violation Category	Crew	Owner	Total
ANIMALS	0	0	0
BRUSH	1	0	1
CITY PROP	3	0	3
COMMERCIAL	0	0	0
CURBSIDE	40	4	44
GRAFFITI	1	0	1
LEAVES	0	0	0
MIXED	0	0	0
SHRUBBERY	3	2	5
SINKHOLE	0	0	0
TRASH	32	86	118
WEEDS	43	157	200
ZONING SIGNS	6	0	6
<b>TOTAL ABATEMENTS:</b>	<b>129</b>	<b>249</b>	<b>378</b>

**FY 17-18 ABATEMENT ACTIVITY - SOUTH WARD**

VIOLATION CATEGORY	January			February			March			Third Quarter Abatements			April			May			June			Fourth Quarter Abatements		
	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total
ANIMALS			0			0			0	0	0	0			0			0			0	0	0	0
BRUSH			0			0			0	0	0	0			0			0			0	0	0	0
CITY PROP			0	1	1	0			0	1	0	1			0			0			0	0	0	0
COMMERCIAL			0			0			0	0	0	0			0			0			0	0	0	0
CURBSIDE	2		2	2	2	4	3		3	7	2	9	4		4	5		5	7	1	8	16	1	17
GRAFFITI			0			0			0	0	0	0			0			0			0	0	0	0
LEAVES			0			0			0	0	0	0			0	1	1				0	0	1	1
MIXED			0			0			0	0	0	0			0			0			0	0	0	0
SHRUBBERY			0			0			0	0	0	0			0	1	1	1			1	1	1	2
SINKHOLE			0			0			0	0	0	0			0			0			0	0	0	0
TRASH	2	16	18	3	27	30	2	13	15	7	56	63	11	45	56	6	13	19		17	17	17	75	92
WEEDS			0		2	2			0	0	2	2		3	3	3	29	32	8	35	43	11	67	78
ZONING SIGNS			0	10	10	0			0	10	0	10	1		1	1		1			0	2	0	2
<b>TOTAL ABATEMENTS:</b>	<b>4</b>	<b>16</b>	<b>20</b>	<b>16</b>	<b>31</b>	<b>47</b>	<b>5</b>	<b>13</b>	<b>18</b>	<b>25</b>	<b>60</b>	<b>85</b>	<b>16</b>	<b>48</b>	<b>64</b>	<b>15</b>	<b>44</b>	<b>59</b>	<b>16</b>	<b>53</b>	<b>69</b>	<b>47</b>	<b>145</b>	<b>192</b>

Violation Category	Second Half Abatements			Annual Abatements		
	Crew	Owner	Total	Crew	Owner	Total
ANIMALS	0	0	0	0	0	0
BRUSH	0	0	0	1	0	1
CITY PROP	1	0	1	4	0	4
COMMERCIAL	0	0	0	0	0	0
CURBSIDE	23	1	24	63	5	68
GRAFFITI	0	0	0	1	0	1
LEAVES	0	1	1	0	1	1
MIXED	0	0	0	0	0	0
SHRUBBERY	1	1	2	4	3	7
SINKHOLE	0	0	0	0	0	0
TRASH	24	75	99	56	161	217
WEEDS	11	67	78	54	224	278
ZONING SIGNS	12	0	12	18	0	18
<b>TOTAL ABATEMENTS:</b>	<b>72</b>	<b>205</b>	<b>277</b>	<b>201</b>	<b>454</b>	<b>655</b>

<b>INSPECTION ACTIVITY - SOUTHEAST WARD</b>	
<b>JUNE, 2018 SUMMARY</b>	
<b>VIOLATION CATEGORY</b>	<b># OF INSPECTIONS</b>
ABV-INTER	
ABV-OTHER	2
ABV-PRIV	10
ANIMALS	2
BRUSH	1
CITY PROP	53
COMMERCIAL	
CURBSIDE	27
GRAFFITI	1
HOUSE NUMB	1
HOUSING	33
LEAVES	1
MIXED	
NO DUMPING SIGN	
RODENTS	3
SHRUBBERY	15
SINKHOLE	
TRASH	105
WEEDS	112
Z-HOUSING	
Z-OCCU	
Z-SIGNS	2
Z-VEHICLES	7
<b>TOTAL INSPECTIONS:</b>	<b>375</b>

**FY 17-18 INSPECTION ACTIVITY - SOUTHEAST WARD**

VIOLATION CATEGORY	July	August	September	First Quarter	October	November	December	Second Quarter	First Half	January	February	March	Third Quarter	April	May	June	Fourth Quarter	Second Half	Total Annual
ABV-INTER				0				0	0				0				0	0	0
ABV-OTHER	5	20	7	32	12	6	2	20	52	4	5	4	13		8	2	10	23	75
ABV-PRIV	11	9	7	27	4	7	4	15	42	5	5	10	20	13	9	10	32	52	94
ANIMALS	2	10	2	14	6	4	5	15	29	2		7	9	5	1	2	8	17	46
BRUSH				0				0	0				0			1	1	1	1
CITY PROP	38	46	21	105	38	18	24	80	185	25	37	21	83	51	28	53	132	215	400
COMMERCIAL				0				0	0				0				0	0	0
CURBSIDE	34	35	21	90	18	11	20	49	139	19	21	20	60	19	13	27	59	119	258
GRAFFITI	3	5	4	12	3	9	5	17	29	4	3		7	1	2	1	4	11	40
HOUSE NUMB	3		1	4		1	1	2	6			1	1	2		1	3	4	10
HOUSING	22	35	35	92	35	34	21	90	182	33	28	31	92	28	23	33	84	176	358
LEAVES		1	6	7	16	7	6	29	36	1	5	10	16	9	7	1	17	33	69
MIXED				0				0	0				0				0	0	0
NO DUMPING SIGN			1	1	1		1	2	3	1		1	2	1			1	3	6
RODENTS	5	5	2	12	3			3	15	1	2		3	1	1	3	5	8	23
SHRUBBERY	10	20	23	53	12	2	2	16	69	3	3		6	7	12	15	34	40	109
SINKHOLE				0	2			2	2				0				0	0	2
TRASH	169	149	117	435	132	101	197	430	865	98	106	169	373	115	77	105	297	670	1535
WEEDS	169	296	197	662	130	16	1	147	809	1	1	4	6	145	280	112	537	543	1352
Z-HOUSING		1		1			1	1	2				0				0	0	2
Z-OCCU	1			1	2			2	3	1			1				0	1	4
Z-SIGNS	2	7		9	11	12	14	37	46	8	33	17	58	10	1	2	13	71	117
Z-VEHICLES	3	5	7	15	2	9	2	13	28	2	4	7	13	6	5	7	18	31	59
<b>TOTAL INSPECTIONS:</b>	<b>477</b>	<b>644</b>	<b>451</b>	<b>1572</b>	<b>427</b>	<b>237</b>	<b>306</b>	<b>970</b>	<b>2542</b>	<b>208</b>	<b>253</b>	<b>302</b>	<b>763</b>	<b>413</b>	<b>467</b>	<b>375</b>	<b>1255</b>	<b>2018</b>	<b>4560</b>

**FY 17-18 CREW ABATEMENT/MAINTENANCE ACTIVITY - SOUTHEAST WARD**

VIOLATION CATEGORY	July			August			September			First Quarter Abatements			October			November			December			Second Quarter Abatements		
	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total
ANIMALS		2	2		3	3		1	1	0	6	6		1	1		2	2		1	1	0	4	4
BRUSH			0			0			0	0	0			0			0		0		0	0	0	0
CITY PROP	36		36	13		13	53		53	102	0	102	40		40	23		23	24		24	87	0	87
COMMERCIAL			0			0			0	0	0			0			0		0		0	0	0	0
CURBSIDE			0			0			0	0	0	1	1	2			0		0		0	1	1	2
GRAFFITI	4	3	7	4	3	7	1	1	2	9	7	16	2		2	1	2	3		3	3	3	5	8
LEAVES			0			0		3	3	0	3	3		2	2		17	17		6	6	0	25	25
MIXED			0			0			0	0	0			0				0			0	0	0	0
SHRUBBERY	7	5	12	2	3	5	5	4	9	14	12	26	1	10	11	5		5	1		1	7	10	17
SINKHOLE			0			0			0	0	0			0				0			0	0	0	0
TRASH	13	113	126	7	142	149	19	93	112	39	348	387	20	87	107	18	112	130	15	102	117	53	301	354
WEEDS		101	101	80	133	213	39	121	160	119	355	474	42	115	157	12	43	55	5	7	12	59	165	224
ZONING SIGNS	2		2	6		6			0	8	0	8	10		10	9		9	13		13	32	0	32
<b>TOTAL ABATEMENTS:</b>	<b>62</b>	<b>224</b>	<b>286</b>	<b>112</b>	<b>284</b>	<b>396</b>	<b>117</b>	<b>223</b>	<b>340</b>	<b>291</b>	<b>731</b>	<b>1022</b>	<b>116</b>	<b>216</b>	<b>332</b>	<b>68</b>	<b>176</b>	<b>244</b>	<b>58</b>	<b>119</b>	<b>177</b>	<b>242</b>	<b>511</b>	<b>753</b>

First Half Abatements			
Violation Category	Crew	Owner	Total
ANIMALS	0	10	10
BRUSH	0	0	0
CITY PROP	189	0	189
COMMERCIAL	0	0	0
CURBSIDE	1	1	2
GRAFFITI	12	12	24
LEAVES	0	28	28
MIXED	0	0	0
SHRUBBERY	21	22	43
SINKHOLE	0	0	0
TRASH	92	649	741
WEEDS	178	520	698
ZONING SIGNS	40	0	40
<b>TOTAL ABATEMENTS:</b>	<b>533</b>	<b>1242</b>	<b>1775</b>

**FY 17-18 ABATEMENT ACTIVITY - SOUTHEAST WARD**

VIOLATION CATEGORY	January			February			March			Third Quarter Abatements			April			May			June			Fourth Quarter Abatements		
	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total
ANIMALS		2	2			0		3	3	0	5	5		2	2			0		1	1	0	3	3
BRUSH			0			0			0	0	0	0			0			0			0	0	0	0
CITY PROP	24		24	32		32	20		20	76	0	76	27		27	59		59	54		54	140	0	140
COMMERCIAL			0			0			0	0	0	0			0			0			0	0	0	0
CURBSIDE			0			0			0	0	0	0			0			0			0	0	0	0
GRAFFITI		1	1	1	3	4			0	1	4	5			0			0	2		2	2	0	2
LEAVES		1	1			0		5	5	0	6	6		5	5		5	5		3	3	0	13	13
MIXED			0			0			0	0	0	0			0			0			0	0	0	0
SHRUBBERY	3		3	1	1	2			0	4	1	5			0	1	8	9	2	5	7	3	13	16
SINKHOLE			0			0			0	0	0	0			0			0			0	0	0	0
TRASH	35	111	146	6	74	80	16	114	130	57	299	356	17	142	159	27	63	90	20	73	93	64	278	342
WEEDS	3	8	11		2	2		2	2	3	12	15	4	33	37	32	155	187	60	109	169	96	297	393
ZONING SIGNS	8		8		33	33		17	17	58	0	58	8		8	1		1		1	1	9	1	10
<b>TOTAL ABATEMENTS:</b>	<b>73</b>	<b>123</b>	<b>196</b>	<b>73</b>	<b>80</b>	<b>153</b>	<b>53</b>	<b>124</b>	<b>177</b>	<b>199</b>	<b>327</b>	<b>526</b>	<b>56</b>	<b>182</b>	<b>238</b>	<b>120</b>	<b>231</b>	<b>351</b>	<b>138</b>	<b>192</b>	<b>330</b>	<b>314</b>	<b>605</b>	<b>919</b>

Violation Category	Second Half Abatements			Annual Abatements		
	Crew	Owner	Total	Crew	Owner	Total
ANIMALS	0	3	3	0	13	13
BRUSH	0	0	0	0	0	0
CITY PROP	216	0	216	405	0	405
COMMERCIAL	0	0	0	0	0	0
CURBSIDE	0	0	0	1	1	2
GRAFFITI	3	0	3	15	12	27
LEAVES	0	13	13	0	41	41
MIXED	0	0	0	0	0	0
SHRUBBERY	7	13	20	28	35	63
SINKHOLE	0	0	0	0	0	0
TRASH	121	278	399	213	927	1140
WEEDS	99	297	396	277	817	1094
ZONING SIGNS	67	1	68	107	1	108
<b>TOTAL ABATEMENTS:</b>	<b>513</b>	<b>932</b>	<b>1445</b>	<b>1046</b>	<b>2174</b>	<b>3220</b>

<b>INSPECTION ACTIVITY - SOUTHWEST WARD</b>	
<b>JUNE, 2018 SUMMARY</b>	
<b>VIOLATION CATEGORY</b>	<b># OF INSPECTIONS</b>
ABV-INTER	
ABV-OTHER	
ABV-PRIV	12
ANIMALS	2
BRUSH	
CITY PROP	
COMMERCIAL	
CURBSIDE	15
GRAFFITI	
HOUSE NUMB	
HOUSING	17
LEAVES	
MIXED	
NO DUMPING SIGN	
RODENTS	3
SHRUBBERY	18
SINKHOLE	
TRASH	4
WEEDS	55
Z-HOUSING	
Z-OCCU	
Z-SIGNS	1
Z-VEHICLES	1
<b>TOTAL INSPECTIONS:</b>	<b>128</b>



**FY 17-18 INSPECTION ACTIVITY - SOUTHWEST WARD**

VIOLATION CATEGORY	July	August	September	First Quarter	October	November	December	Second Quarter	First Half	January	February	March	Third Quarter	April	May	June	Fourth Quarter	Second Half	Total Annual
ABV-INTER				0				0	0				0				0	0	0
ABV-OTHER				0	2			2	2		1	1	2				0	2	4
ABV-PRIV	7	8	6	21	3	5	4	12	33	5	12	17	34	9	12	12	33	67	100
ANIMALS	3		1	4		1		1	5	3	1		4		3	2	5	9	14
BRUSH			1	1				0	1				0				0	0	1
CITY PROP				0				0	0				0				0	0	0
COMMERCIAL	1	1		2				0	2				0				0	0	2
CURBSIDE	18	15	8	41	12	6	6	24	65	11	11	11	33	3	9	15	27	60	125
GRAFFITI				0				0	0		1		1		1		1	2	2
HOUSE NUMB				0				0	0				0				0	0	0
HOUSING	11	18	6	35	13	11	3	27	62	14	13	6	33	7	10	17	34	67	129
LEAVES		2		2	2	1	9	12	14			1	1	8			8	9	23
MIXED				0				0	0				0				0	0	0
NO DUMPING SIGN		1	2	3				0	3		1		1				0	1	4
RODENTS	3			3	6		2	8	11	1		1	2	1	4	3	8	10	21
SHRUBBERY	19	5	4	28	5	2	2	9	37	2		2	4	2	5	18	25	29	66
SINKHOLE				0				0	0				0				0	0	0
TRASH	16	14	27	57	7	12	20	39	96	29	31	18	78	9	10	4	23	101	197
WEEDS	63	36	19	118	17	6		23	141	3		3	6	19	73	55	147	153	294
Z-HOUSING				0	1			1	1				0				0	0	1
Z-OCCU				0				0	0				0				0	0	0
Z-SIGNS		3		3	1	2		3	6				0	2		1	3	3	9
Z-VEHICLES				0	2	2	1	5	5	1	1	2	4		2	1	3	7	12
<b>TOTAL INSPECTIONS:</b>	<b>141</b>	<b>103</b>	<b>74</b>	<b>318</b>	<b>71</b>	<b>48</b>	<b>47</b>	<b>166</b>	<b>484</b>	<b>69</b>	<b>72</b>	<b>62</b>	<b>203</b>	<b>60</b>	<b>129</b>	<b>128</b>	<b>317</b>	<b>520</b>	<b>1004</b>

**FY 17-18 CREW ABATEMENT/MAINTENANCE ACTIVITY - SOUTHWEST WARD**

VIOLATION CATEGORY	July			August			September			First Quarter Abatements			October			November			December			Second Quarter Abatements		
	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total
ANIMALS		1	1			0			0	0	1	1			0			0			0	0	0	0
BRUSH		1	1			0			0	0	1	1			0			0			0	0	0	0
CITY PROP			0			0			0	0	0	0			0			0			0	0	0	0
COMMERCIAL			0			0			0	0	0	0			0			0			0	0	0	0
CURBSIDE		1	1	3		3	3		3	6	1	7		1	1	1		1	3		3	4	1	5
GRAFFITI			0			0			0	0	0	0			0			0			0	0	0	0
LEAVES			0	1		1			0	1	0	1			0			0			0	0	0	0
MIXED			0			0			0	0	0	0			0			0			0	0	0	0
SHRUBBERY	2	1	3	2		2			0	4	1	5	1		1			0			0	1	0	1
SINKHOLE			0			0				0	0	0			0			0			0	0	0	0
TRASH		7	7	2	15	17	1	10	11	3	32	35	4	27	31	2	8	10	3	16	19	9	51	60
WEEDS	16	22	38	7	22	29	2	14	16	25	58	83	2	17	19	2	6	8		2	2	4	25	29
ZONING SIGNS			0	3		3			0	3	0	3			0	1		1			0	1	0	1
<b>TOTAL ABATEMENTS:</b>	<b>18</b>	<b>33</b>	<b>51</b>	<b>18</b>	<b>37</b>	<b>55</b>	<b>6</b>	<b>24</b>	<b>30</b>	<b>42</b>	<b>94</b>	<b>136</b>	<b>7</b>	<b>45</b>	<b>52</b>	<b>6</b>	<b>14</b>	<b>20</b>	<b>6</b>	<b>18</b>	<b>24</b>	<b>19</b>	<b>77</b>	<b>96</b>

First Half Abatements			
Violation Category	Crew	Owner	Total
ANIMALS	0	1	1
BRUSH	0	1	1
CITY PROP	0	0	0
COMMERCIAL	0	0	0
CURBSIDE	10	2	12
GRAFFITI	0	0	0
LEAVES	1	0	1
MIXED	0	0	0
SHRUBBERY	5	1	6
SINKHOLE	0	0	0
TRASH	12	83	95
WEEDS	29	83	112
ZONING SIGNS	4	0	4
<b>TOTAL ABATEMENTS:</b>	<b>61</b>	<b>171</b>	<b>232</b>

**FY 17-18 ABATEMENT ACTIVITY - SOUTHWEST WARD**

VIOLATION CATEGORY	January			February			March			Third Quarter Abatements			April			May			June			Fourth Quarter Abatements		
	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total
ANIMALS			0			0			0	0	0	0			0			0			0	0	0	0
BRUSH			0			0			0	0	0	0			0			0			0	0	0	0
CITY PROP			0			0			0	0	0	0			0			0			0	0	0	0
COMMERCIAL			0			0			0	0	0	0			0			0			0	0	0	0
CURBSIDE	2	1	3	3		3	2	2	4	7	3	10			0			0	1		1	1	0	1
GRAFFITI			0			0			0	0	0	0			0			0			0	0	0	0
LEAVES			0			0			0	0	0	0			0			0	1		1	1	0	1
MIXED			0			0			0	0	0	0			0			0			0	0	0	0
SHRUBBERY			0			0			0	0	0	0			0			0			0	0	0	0
SINKHOLE			0			0			0	0	0	0			0			0			0	0	0	0
TRASH	2	4	6	5	3	8	3	20	23	10	27	37	6	17	23	1		1	4	9	13	11	26	37
WEEDS	1	3	4			0		1	1	1	4	5	1	3	4	3	4	7	11	36	47	15	43	58
ZONING SIGNS			0			0			0	0	0	0			0		12	12			0	0	12	12
<b>TOTAL ABATEMENTS:</b>	<b>5</b>	<b>8</b>	<b>13</b>	<b>8</b>	<b>3</b>	<b>11</b>	<b>5</b>	<b>23</b>	<b>28</b>	<b>18</b>	<b>34</b>	<b>52</b>	<b>7</b>	<b>20</b>	<b>27</b>	<b>4</b>	<b>16</b>	<b>20</b>	<b>17</b>	<b>45</b>	<b>62</b>	<b>28</b>	<b>81</b>	<b>109</b>

Violation Category	Second Half Abatements			Annual Abatements		
	Crew	Owner	Total	Crew	Owner	Total
ANIMALS	0	0	0	0	1	1
BRUSH	0	0	0	0	1	1
CITY PROP	0	0	0	0	0	0
COMMERCIAL	0	0	0	0	0	0
CURBSIDE	8	0	8	18	2	20
GRAFFITI	0	0	0	0	0	0
LEAVES	1	0	1	2	0	2
MIXED	0	0	0	0	0	0
SHRUBBERY	0	0	0	5	1	6
SINKHOLE	0	0	0	0	0	0
TRASH	21	26	47	33	109	142
WEEDS	16	43	59	45	126	171
ZONING SIGNS	0	12	12	4	12	16
<b>TOTAL ABATEMENTS:</b>	<b>46</b>	<b>115</b>	<b>161</b>	<b>107</b>	<b>286</b>	<b>393</b>

**INSPECTION ACTIVITY - WEST WARD****JUNE, 2018 SUMMARY**

VIOLATION CATEGORY	# OF INSPECTIONS
ABV-INTER	
ABV-OTHER	
ABV-PRIV	7
ANIMALS	4
BRUSH	
CITY PROP	
COMMERCIAL	
CURBSIDE	16
GRAFFITI	
HOUSE NUMB	
HOUSING	6
LEAVES	3
MIXED	
NO DUMPING SIGN	
RODENTS	2
SHRUBBERY	11
SINKHOLE	
TRASH	4
WEEDS	35
Z-HOUSING	
Z-OCCU	
Z-SIGNS	
Z-VEHICLES	1
<b>TOTAL INSPECTIONS:</b>	<b>89</b>

**FY 17-18 INSPECTION ACTIVITY - WEST WARD**

VIOLATION CATEGORY	July	August	September	First Quarter	October	November	December	Second Quarter	First Half	January	February	March	Third Quarter	April	May	June	Fourth Quarter	Second Half	Total Annual
ABV-INTER				0				0	0				0				0	0	0
ABV-OTHER			1	1				0	1		14		14				0	14	15
ABV-PRIV	5	6	2	13	1	4	5	10	23	5	7	2	14	2	4	7	13	27	50
ANIMALS	2			2	2	2		4	6			2	2	1	1	4	6	8	14
BRUSH	1			1		3	1	4	5				0				0	0	5
CITY PROP				0				0	0				0				0	0	0
COMMERCIAL				0				0	0				0				0	0	0
CURBSIDE	14	11	5	30	8	3	5	16	46	3	5	4	12	4	3	16	23	35	81
GRAFFITI				0				0	0				0				0	0	0
HOUSE NUMB				0				0	0				0				0	0	0
HOUSING	9	3	4	16	6	5	3	14	30		4	3	7	4	4	6	14	21	51
LEAVES	1		1	2		6	5	11	13	5	2	1	8		1	3	4	12	25
MIXED				0				0	0				0				0	0	0
NO DUMPING SIGN				0				0	0				0				0	0	0
RODENTS	1	1		2	1		1	2	4			1	1		2	2	4	5	9
SHRUBBERY	16	7	7	30	3	1	2	6	36		1	3	4	1	8	11	20	24	60
SINKHOLE				0				0	0				0				0	0	0
TRASH	4	2	2	8	6	2		8	16	4	3	9	16	4	4	4	12	28	44
WEEDS	44	30	15	89	13	7		20	109			1	1	12	29	35	76	77	186
Z-HOUSING				0				0	0				0				0	0	0
Z-OCCU				0				0	0				0				0	0	0
Z-SIGNS			2	2	1		2	3	5		1		1		1		1	2	7
Z-VEHICLES				0	2			2	2			1	1		1	1	2	3	5
<b>TOTAL INSPECTIONS:</b>	<b>97</b>	<b>60</b>	<b>39</b>	<b>196</b>	<b>43</b>	<b>33</b>	<b>24</b>	<b>100</b>	<b>296</b>	<b>17</b>	<b>37</b>	<b>27</b>	<b>81</b>	<b>28</b>	<b>58</b>	<b>89</b>	<b>175</b>	<b>256</b>	<b>552</b>

**FY 17-18 CREW ABATEMENT/MAINTENANCE ACTIVITY - WEST WARD**

VIOLATION CATEGORY	July			August			September			First Quarter Abatements			October			November			December			Second Quarter Abatements		
	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total
ANIMALS			0			0			0	0	0	0			0			0			0	0	0	0
BRUSH			0		1	1			0	0	1	1			0		2	2		1	1	0	3	3
CITY PROP			0			0			0	0	0	0			0			0			0	0	0	0
COMMERCIAL			0			0			0	0	0	0			0			0			0	0	0	0
CURBSIDE		1	1		2	2	1	2	3	1	5	6		1	1	1		1			0	1	1	2
GRAFFITI			0			0			0	0	0	0			0			0			0	0	0	0
LEAVES			0			0			0	0	0	0			0		1	1		1	1	0	2	2
MIXED			0			0			0	0	0	0			0			0			0	0	0	0
SHRUBBERY			0	1	1	2	1	3	4	2	4	6		1	1	2	1	3	1		1	3	2	5
SINKHOLE			0			0			0	0	0	0			0			0			0	0	0	0
TRASH		2	2		1	1		1	1	0	4	4		4	4	1	6	7	1		1	2	10	12
WEEDS	3	10	13		8	8	5	17	22	8	35	43		5	5	1	11	12		2	2	1	18	19
ZONING SIGNS			0			0	1	1	1	1	0	1			0			0			0	0	0	0
<b>TOTAL ABATEMENTS:</b>	<b>3</b>	<b>13</b>	<b>16</b>	<b>1</b>	<b>13</b>	<b>14</b>	<b>8</b>	<b>23</b>	<b>31</b>	<b>12</b>	<b>49</b>	<b>61</b>	<b>0</b>	<b>11</b>	<b>11</b>	<b>5</b>	<b>21</b>	<b>26</b>	<b>2</b>	<b>4</b>	<b>6</b>	<b>7</b>	<b>36</b>	<b>43</b>

First Half Abatements			
Violation Category	Crew	Owner	Total
ANIMALS	0	0	0
BRUSH	0	4	4
CITY PROP	0	0	0
COMMERCIAL	0	0	0
CURBSIDE	2	6	8
GRAFFITI	0	0	0
LEAVES	0	2	2
MIXED	0	0	0
SHRUBBERY	5	6	11
SINKHOLE	0	0	0
TRASH	2	14	16
WEEDS	9	53	62
ZONING SIGNS	1	0	1
<b>TOTAL ABATEMENTS:</b>	<b>19</b>	<b>85</b>	<b>104</b>

**FY 17-18 ABATEMENT ACTIVITY - WEST WARD**

VIOLATION CATEGORY	January			February			March			Third Quarter Abatements			April			May			June			Fourth Quarter Abatements		
	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total	Crew	Owner	Total
ANIMALS			0			0			0	0	0	0			0			0			0	0	0	0
BRUSH		1	1			0			0	0	1	1			0			0			0	0	0	0
CITY PROP			0			0			0	0	0	0			0			0			0	0	0	0
COMMERCIAL			0			0			0	0	0	0			0			0			0	0	0	0
CURBSIDE			0			0			0	0	0	0	1	2	3		1	1		2	2	1	5	6
GRAFFITI			0			0			0	0	0	0			0			0			0	0	0	0
LEAVES		10	10			0		2	2	0	12	12		1	1			0		1	1	0	2	2
MIXED			0			0			0	0	0	0			0			0			0	0	0	0
SHRUBBERY		1	1			0		1	1	0	2	2	1	1	2			0	1	2	3	2	3	5
SINKHOLE			0			0			0	0	0	0			0			0			0	0	0	0
TRASH		1	1	1	2	3		4	4	1	7	8		7	7		5	5		2	2	0	14	14
WEEDS		1	1			0			0	0	1	1	1	1	2		14	14	2	12	14	3	27	30
ZONING SIGNS			0			0			0	0	0	0			0			0			0	0	0	0
<b>TOTAL ABATEMENTS:</b>	<b>0</b>	<b>14</b>	<b>14</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>0</b>	<b>7</b>	<b>7</b>	<b>1</b>	<b>23</b>	<b>24</b>	<b>3</b>	<b>12</b>	<b>15</b>	<b>0</b>	<b>20</b>	<b>20</b>	<b>3</b>	<b>19</b>	<b>22</b>	<b>6</b>	<b>51</b>	<b>57</b>

Violation Category	Second Half Abatements			Annual Abatements		
	Crew	Owner	Total	Crew	Owner	Total
ANIMALS	0	0	0	0	0	0
BRUSH	0	0	0	0	4	4
CITY PROP	0	0	0	0	0	0
COMMERCIAL	0	0	0	0	0	0
CURBSIDE	1	5	6	3	11	14
GRAFFITI	0	0	0	0	0	0
LEAVES	0	2	2	0	4	4
MIXED	0	0	0	0	0	0
SHRUBBERY	2	3	5	7	9	16
SINKHOLE	0	0	0	0	0	0
TRASH	1	14	15	3	28	31
WEEDS	3	27	30	12	80	92
ZONING SIGNS	0	0	0	1	0	1
<b>TOTAL ABATEMENTS:</b>	<b>7</b>	<b>74</b>	<b>81</b>	<b>26</b>	<b>159</b>	<b>185</b>

<b>INSPECTION ACTIVITY - EAST WARD</b>	
<b>MARCH, 2018 SUMMARY</b>	
<b>VIOLATION CATEGORY</b>	<b># OF INSPECTIONS</b>
ABV-INTER	
ABV-OTHER	8
ABV-PRIV	17
ANIMALS	2
BRUSH	
CITY PROP	11
COMMERCIAL	
CURBSIDE	10
GRAFFITI	4
HOUSE NUMB	37
HOUSING	25
LEAVES	1
MIXED	
NO DUMPING SIGN	
RODENTS	1
SHRUBBERY	3
SINKHOLE	
TRASH	69
WEEDS	
Z-HOUSING	
Z-OCCU	
Z-SIGNS	
Z-VEHICLES	2
<b>TOTAL INSPECTIONS:</b>	<b>190</b>



**INSPECTION ACTIVITY - NORTH WARD****MARCH, 2018 SUMMARY**

VIOLATION CATEGORY	# OF INSPECTIONS
ABV-INTER	
ABV-OTHER	3
ABV-PRIV	6
ANIMALS	
BRUSH	
CITY PROP	
COMMERCIAL	
CURBSIDE	18
GRAFFITI	1
HOUSE NUMB	
HOUSING	27
LEAVES	3
MIXED	
NO DUMPING SIGN	
RODENTS	
SHRUBBERY	6
SINKHOLE	
TRASH	83
WEEDS	
Z-HOUSING	
Z-OCCU	
Z-SIGNS	21
Z-VEHICLES	4
<b>TOTAL INSPECTIONS:</b>	<b>172</b>

<b>INSPECTION ACTIVITY - NORTHEAST WARD</b>	
<b>MARCH, 2018 SUMMARY</b>	
<b>VIOLATION CATEGORY</b>	<b># OF INSPECTIONS</b>
ABV-INTER	
ABV-OTHER	1
ABV-PRIV	27
ANIMALS	1
BRUSH	
CITY PROP	
COMMERCIAL	
CURBSIDE	30
GRAFFITI	9
HOUSE NUMB	
HOUSING	24
LEAVES	7
MIXED	
NO DUMPING SIGN	
RODENTS	1
SHRUBBERY	1
SINKHOLE	
TRASH	210
WEEDS	2
Z-HOUSING	
Z-OCCU	
Z-SIGNS	2
Z-VEHICLES	12
<b>TOTAL INSPECTIONS:</b>	<b>327</b>

<b>INSPECTION ACTIVITY - NORTHWEST WARD</b>	
<b>MARCH, 2018 SUMMARY</b>	
<b>VIOLATION CATEGORY</b>	<b># OF INSPECTIONS</b>
ABV-INTER	
ABV-OTHER	
ABV-PRIV	6
ANIMALS	
BRUSH	
CITY PROP	
COMMERCIAL	
CURBSIDE	16
GRAFFITI	
HOUSE NUMB	
HOUSING	5
LEAVES	5
MIXED	
NO DUMPING SIGN	
RODENTS	
SHRUBBERY	1
SINKHOLE	
TRASH	26
WEEDS	1
Z-HOUSING	
Z-OCCU	
Z-SIGNS	1
Z-VEHICLES	2
<b>TOTAL INSPECTIONS:</b>	<b>63</b>

<b>INSPECTION ACTIVITY - SOUTH WARD</b>	
<b>MARCH, 2018 SUMMARY</b>	
<b>VIOLATION CATEGORY</b>	<b># OF INSPECTIONS</b>
ABV-INTER	
ABV-OTHER	
ABV-PRIV	11
ANIMALS	1
BRUSH	
CITY PROP	
COMMERCIAL	
CURBSIDE	15
GRAFFITI	
HOUSE NUMB	
HOUSING	9
LEAVES	3
MIXED	
NO DUMPING SIGN	
RODENTS	1
SHRUBBERY	3
SINKHOLE	
TRASH	39
WEEDS	
Z-HOUSING	1
Z-OCCU	
Z-SIGNS	
Z-VEHICLES	3
<b>TOTAL INSPECTIONS:</b>	<b>86</b>

<b>INSPECTION ACTIVITY - SOUTHEAST WARD</b>	
<b>MARCH, 2018 SUMMARY</b>	
<b>VIOLATION CATEGORY</b>	<b># OF INSPECTIONS</b>
ABV-INTER	
ABV-OTHER	4
ABV-PRIV	10
ANIMALS	7
BRUSH	
CITY PROP	21
COMMERCIAL	
CURBSIDE	20
GRAFFITI	
HOUSE NUMB	1
HOUSING	31
LEAVES	10
MIXED	
NO DUMPING SIGN	1
RODENTS	
SHRUBBERY	
SINKHOLE	
TRASH	169
WEEDS	4
Z-HOUSING	
Z-OCCU	
Z-SIGNS	17
Z-VEHICLES	7
<b>TOTAL INSPECTIONS:</b>	<b>302</b>

<b>INSPECTION ACTIVITY - SOUTHWEST WARD</b>	
<b>MARCH, 2018 SUMMARY</b>	
<b>VIOLATION CATEGORY</b>	<b># OF INSPECTIONS</b>
ABV-INTER	
ABV-OTHER	1
ABV-PRIV	17
ANIMALS	
BRUSH	
CITY PROP	
COMMERCIAL	
CURBSIDE	11
GRAFFITI	
HOUSE NUMB	
HOUSING	6
LEAVES	1
MIXED	
NO DUMPING SIGN	
RODENTS	1
SHRUBBERY	2
SINKHOLE	
TRASH	18
WEEDS	3
Z-HOUSING	
Z-OCCU	
Z-SIGNS	
Z-VEHICLES	2
<b>TOTAL INSPECTIONS:</b>	<b>62</b>

**INSPECTION ACTIVITY - WEST WARD****MARCH, 2018 SUMMARY**

VIOLATION CATEGORY	# OF INSPECTIONS
ABV-INTER	
ABV-OTHER	
ABV-PRIV	2
ANIMALS	2
BRUSH	
CITY PROP	
COMMERCIAL	
CURBSIDE	4
GRAFFITI	
HOUSE NUMB	
HOUSING	3
LEAVES	1
MIXED	
NO DUMPING SIGN	
RODENTS	1
SHRUBBERY	3
SINKHOLE	
TRASH	9
WEEDS	1
Z-HOUSING	
Z-OCCU	
Z-SIGNS	
Z-VEHICLES	1
<b>TOTAL INSPECTIONS:</b>	<b>27</b>



## PERMITTED CONSTRUCTION ACTIVITY REPORT

### For Period : 4/1/2018 through 6/30/2018

*This report reflects a list of commercial and residential multi family permits in Winston Salem with building costs greater than or equal to \$500,000.*

PERMIT #	PROPERTY USE	ADDRESS	PRIMARY APPLICANT	DESCRIPTION OF WORK	VALUE
C1700706	CHILD DAY CARE CENTER	520 N CLEVELAND AVE	I. L. LONG CONST. CO., INC. BLDG GEN STATE	6736 SF ADDITION  LIEN AGENT: OLD REPUBLIC NATIONAL TITLE INSURANCE COMPANY	1,200,000.00
C1800304	MANUFACTURING-B	3900 REIDSVILLE RD	I. L. LONG CONST. CO., INC. BLDG GEN STATE	2017 ASTG Upfit Project.	550,000.00
C1800017	HOSPITAL OR HEALTH CENTER	301 MEDICAL CENTER BLVD	FRANK L BLUM CONSTR. CO	Renovation of the existing OR locker and lounge areas. Includes cosmetic upgrades, along with PME.  LIEN AGENT: INVESTORS TITLE INSURANCE COMPANY	1,849,748.00
C1800136	SHELL (NEW)	3459 BURKE MILL RD	T.D FARRELL CONSTRUCTION INC	12,000 s.f. Empty Shell Building with utilities stubbed in and RTU only constructed by landlord for future tenant.  LIEN AGENT: CHICAGO TITLE COMPANY	660,828.00
C1800386	COLLEGE OR UNIVERSITY	1834 WAKE FOREST RD BLDG 17A	I. L. LONG CONST. CO., INC. BLDG GEN STATE	Interior upfit of existing office building. Office renovation with addition of new toilet rooms, electrical and Mechanical in scope only.	615,000.00
C1800493	OFFICES (W-F)	401 N MAIN ST	BALFOUR BEATTY CONST	Interior office renovation to include: demo, new construction, ceiling/lighting/HVAC and all associated engineering scope  LIEN AGENT:CHICAGO TITLE COMPANY	895,000.00
C1800416	OFFICES (W-F)	500 W FIFTH ST STE 1800	FRANK L BLUM CONSTR. CO	Renovation of 18th Floor of old GMAC building  LIEN AGENT: INVESTORS TITLE INSURANCE COMPANY; ENTRY #860246	840,000.00
C1800524	SCHOOL-PUBLIC	1215 N CAMERON AVE	SIMCON COMAPANY , LLC	Winston Salem prep Kitchen renovations.	776,599.00
C1800220	RETAIL STORE (W-F)	4550 KESTER MILL RD	MCCRORY CONSTRUCTION COMPANY	Interior Cosmetic Remodel	660,000.00
C1800458	MANUFACTURING-C	7201 DORAL DR	OMEGA CONSTRUCTION, INC.	The is an Upfit/Alterations of an existing manufacturing facility to create a new production room and transport area within the existing facility.	1,640,000.00
C1800461	WAREHOUSING	4991 MILLENNIUM DR	LANDMARK BUILDERS, INC.	Spec warehouse building used for II-B commercial use.	5,403,441.00
C1800264	HOTEL OR MOTEL	425 N CHERRY ST	CONSENSUS CONSTRUCTION & CONSULTING	Renovation of lobby, registration, "M Club" (club lounge). Conversion of pool to fitness center.[REC IDT REV 5-3-18 ADDED B,F  LIEN AGENT: FIRST AMERICAN TITLE INSURANCE COMPANY	698,327.00
C1800517	SCHOOL-PUBLIC	2971 MAIN ST	SIMCON COMAPANY , LLC	Walkertown Elementary Renovations	792,200.00





## PERMITTED CONSTRUCTION ACTIVITY REPORT

### For Period : 4/1/2018 through 6/30/2018

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PERMIT #	PROPERTY USE	ADDRESS	PRIMARY APPLICANT	DESCRIPTION OF WORK	VALUE
C1800632	MANUFACTURING-B	950 REYNOLDS BLVD	LANDMARK BUILDERS, INC.	Replacement of steel platforms and building HVAC Equipment	2,180,000.00
C1800186	MANUFACTURING-B	600 W NORTHWEST BLVD	J.G. CORAM COMPANY INC	Slab and Structural Component Replacement	500,000.00
C1800481	SCHOOL-PUBLIC	2971 MAIN ST	MARTIN ROOFING SERVICES, INC	NEW MEMBRANE OKAY FJH WITH ON PLANS	664,030.00
C1800478	ACADEMIC MEDICAL CENTER	301 MEDICAL CENTER BLVD	FRANK L BLUM CONSTR. CO	Renovation of the digestive health department at Wake Forest Baptist Medical Center. Renovations include mechanical, electrical and finish upgrades for the installation of new equipment.	804,500.00
C1800281	RECREATION SERVICES-INDOOR	1150 S PEACE HAVEN RD	I. L. LONG CONST. CO., INC. BLDG GEN STATE	This is a three part project which includes a 11,000sf pool addition on the northeast side of the building next to the existing pool, a separate 1,500st Teen Room Addition on the back of the building and an 1900sf locker room renovation near the existing pool.	3,055,000.00
C1700768	HOSPITAL OR HEALTH CENTER	3333 SILAS CREEK PKWY	A C CORPORATION BLDG GEN STATE	COMMERCIAL UP-FIT O-R DEHUMIDIFICATION	2,915,684.00
C1800470	OFFICES (W-F)	500 W FIFTH ST STE 300	FRANK L BLUM CONSTR. CO	LIEN AGENT: CHICAGO TITLE COMPANY Renovation of 3rd floor	695,000.00
C1800326	COLLEGE OR UNIVERSITY	1834 WAKE FOREST RD BLDG 2	FRANK L BLUM CONSTR. CO	LIEN AGENT: INVESTORS TITLE INSURANCE COMPANY; ENTRY #692665 Interior maintenance & repair project for Taylor & Efirid Halls at WFU. Similar to projects in past years: Kitchin, Poteat, Huffman, Davis. New mechanical outside air system throughout, new plumbing fixtures, some new wiring & light fixtures. Rework roof & storm on exterior of the building. New interior finishes and new courtyard landscaping & hardscapes for exterior For bldgs. 2 & 3	16,000,000.00
C1800208	SHELL (NEW)	6915 VILLAGE MEDICAL CIR	MAGNOLIA CONSTRUCTION LLC BLDG GEN STATE	Three story new construction for the shell of a new MOB building.	9,000,000.00
C1800141	RESTAURANT W/ DRIVE-IN SERVICE	110 HANES MALL CIR	VENTURE CONSTRUCTION	Site is being remodeled to allow for ADA Compliance on sidewalks and accessible parking. New Double Drive thru to be added to the site. Landscaping to be added as needed. Building is being remodeled for new exterior Facade. Small building addition. New decor within the dining area, restroom and crew room. Restrooms to be remodeled for ADA Compliance.[REC. IDT REV. 5-8-2018 ADDED REVIEWS A,B,M,E,P AND H  LIEN AGENT: CHICAGO TITLE COMPANY	787,000.00



## PERMITTED CONSTRUCTION ACTIVITY REPORT

### For Period : 4/1/2018 through 6/30/2018

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PERMIT #	PROPERTY USE	ADDRESS	PRIMARY APPLICANT	DESCRIPTION OF WORK	VALUE
290570	OUTDOOR DISPLAY-RETAIL	425 SILAS CREEK PKWY	LANDMARK BUILDERS, INC.	ADDITION AND UPFIT OF EXISTING BUILDING AND PARKING LOT CONTACT RICK BALL PH 336 294 5052 X 202 EMAIL RICK@BRADLEYBALL.COM  LIEN AGENT: CHICAGO TITLE COMPANY, LLC; ENTRY NUMBER #813496	1,376,000.00
C1800496	ACADEMIC MEDICAL CENTER	301 MEDICAL CENTER BLVD	FRANK L BLUM CONSTR. CO	Renovation of existing 8th and 11th floor within the hospital, Reynolds Tower	17,100,000.00
C1800164	SHELL (NEW)	3169 GAMMON LN	VENTURE CONSTRUCTION COMPANY	Commercial New Construction: Building #4- multiple tenant retail Shell @ 6400 sq. ft.	512,000.00
C1800415	SCHOOL-PRIVATE	107 E SEVENTH ST	PREMIER COMMERCIAL BUILDERS INC	Phase 1 addition for classrooms and bathrooms	500,000.00
C1800258	SHELL (NEW)	6340 CLEMMONS POINT DR	NEW ATLANTIC CONTRACTING, INC.	Building 3 shell Clemmons Town Center	2,002,100.00
C1800259	SHELL (NEW)	6350 CLEMMONS POINT DR	NEW ATLANTIC CONTRACTING, INC.	Building 4	2,346,900.00
C1800147	STADIUM COLISEUM EXHIBITION BL	401 DEACON BLVD	FRANK L BLUM CONSTR. CO	LIEN AGENT: CHICAGO TITLE COMPANY Second Floor Upfit	1,473,442.00
C1800306	VACANT (EXISTING STRUCTURE)	901 N TRADE ST	LMI BUILDERS, INC.	LIEN AGENT: INVESTORS TITLE INSURANCE COMPANY Shell ONLY Renovation and Parking Lot**NO CO TO BE ISSUED FOR THE BUILDING ON THIS PERMIT**	755,000.00
290570	OUTDOOR DISPLAY-RETAIL	425 SILAS CREEK PKWY	FLOW 425 SILAS CREEK LLC,	ADDITION AND UPFIT OF EXISTING BUILDING AND PARKING LOT CONTACT RICK BALL PH 336 294 5052 X 202 EMAIL RICK@BRADLEYBALL.COM  LIEN AGENT: CHICAGO TITLE COMPANY, LLC; ENTRY NUMBER #813496	1,376,000.00
C1700768	HOSPITAL OR HEALTH CENTER	3333 SILAS CREEK PKWY	ALEX HARWELL	COMMERCIAL UP-FIT O-R DEHUMIDIFICATION  LIEN AGENT: CHICAGO TITLE COMPANY	2,915,684.00



## PERMITTED CONSTRUCTION ACTIVITY REPORT

### For Period : 4/1/2018 through 6/30/2018

*This report reflects a list of commercial and residential multi family permits in Winston Salem with building costs greater than or equal to \$500,000.*

PERMIT #	PROPERTY USE	ADDRESS	PRIMARY APPLICANT	DESCRIPTION OF WORK	VALUE
C1800289	SCHOOL-PUBLIC	3125 WILLISTON RD	WINSTON SALEM/FORSYTH COUNTY BOARD OF EDUCATION	THE EXISTING 200 WING CONSISTS OF 11 CLASSROOMS. 6 CLASSROOMS ARE TO BE ALTERED TO HOUSE PRE-KINDERGARTEN STUDENTS ALONG WITH SHARED RESTROOMS, A CONFERENCE ROOM, RECEIVING KITCHEN, SNACK ROOM, AND AN OBSERVATION AREA. THERE IS AN ALTERNATE THAT IS FOR 5 SINGLE RESTROOMS THAT ARE TO BE ADDED TO THE 5 REMAINING CLASSROOMS TO HOUSE KINDERGARTEN STUDENTS. NO WORK TO BE DONE ON THE EXTERIOR OF BUILDING. MINIMAL WORK ON EXISTING CORRIDOR.	810,724.00
C1700903	SHELL (NEW)	4980 MILLENNIUM DR	LANDMARK BUILDERS, INC.	Construction of Spec Warehouse Building.  ADDRESS MODIFICATION: WAS ORIGINALLY ADDRESSED AS 3290 TEMPLE SCHOOL ROAD; NEW ADDRESS IS OFF OF MILLENNIUM DUE TO THE NEW STREET BEING BUILT INSIDE THE DEVELOPMENT. DBG 3-22-2018	4,415,000.00
C1701073	RESTAURANT W/O DRIVE-IN SERVIC	200 W SECOND ST	FRANK L BLUM CONSTR. CO	Upfit for new restaurant.	844,000.00
C1800098	HOSPITAL OR HEALTH CENTER	1950 S HAWTHORNE RD	VANNOY CONSTRUCTION	LIEN AGENT: INVESTORS TITLE INSURANCE COMPANY Six existing operating rooms at Medical Park Hospital will be adding normal isolation power panels and normal isolated power receptacles. One of the operating rooms will have minor mechanical work done to confirm it has the required air changes.	591,750.00
C1800316	OFFICES (W-F)	401 N MAIN ST	BALFOUR BEATTY CONST	Renovation of interior parking to include new ceiling grid and tiles, traffic coating and striping, mechanical systems, plumbing line replacement, sprinkler system upgrades  LIEN AGENT: CHICAGO TITLE COMPANY	760,096.00
C1800056	SCHOOL-PUBLIC	1600 BREWER RD	HAMLETT ASSOCIATES INC	Changes to the student drop off and pick up drive, new bus lot, addition to existing parking lot, addition to the existing main entrance canopy.	850,000.00
C1800436	RESIDENTIAL BUILDING-TWIN HME	1677 VILLAGE MEADOW CIR	WISHON & CARTER BUILDERS INC.	NEW TWIN HOME 75X40 1 STORY PLANS ON FILE CONTACT MARK 469 2706 LIEN AGENT CHICAGO TITLE CO	25,785,052.00



## PERMITTED CONSTRUCTION ACTIVITY REPORT

### For Period : 4/1/2018 through 6/30/2018

*This report reflects a list of commercial and residential multi family permits in Winston Salem with building costs greater than or equal to \$500,000.*

PERMIT #	PROPERTY USE	ADDRESS	PRIMARY APPLICANT	DESCRIPTION OF WORK	VALUE
C1800300	RETAIL STORE (W-F)	3459 BURKE MILL RD	TD FARRELL CONSTRUCTION, INC	TENANT IMPROVEMENT CONSISTING OF A TENANT IMPROVEMENT TO A NEW SHELL BUILDING FOR A NEW GUITAR CENTER STORE LEASE SPACE, WHICH INCLUDES NEW INTERIOR WALLS, NEW FLOORING AND WALL FINISHES, NEW DRYWALL AND ACOUSTICAL CEILINGS, NEW LIGHT FIXTURES THROUGHOUT, NEW DISPLAY FIXTURES, NEW H.C. ACCESSIBLE TOILET ROOMS. SEE ENGINEERING DRAWINGS FOR SCOPE OF MECHANICAL ELECTRICAL AND PLUMBING WORK. NO STRUCTURAL OR EXTERIOR WORK.	595,500.00



# DEVELOPMENT DASHBOARD

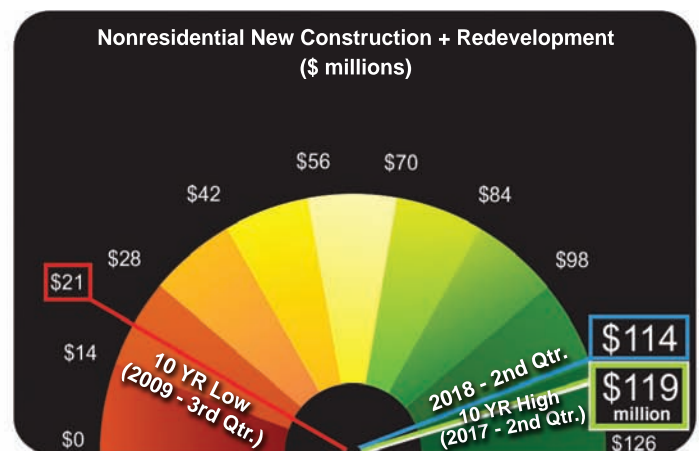
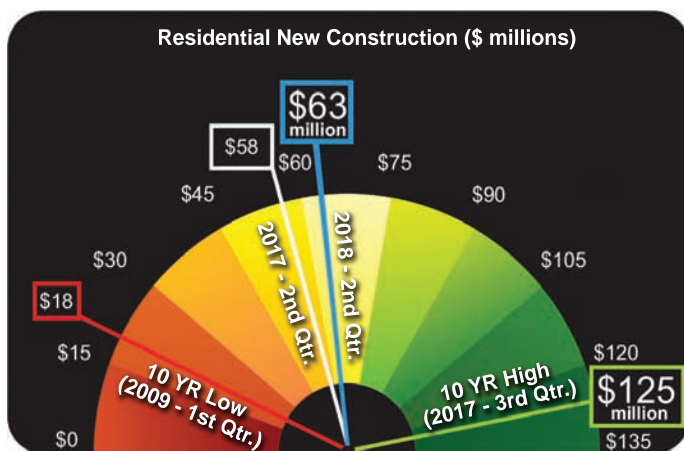
2nd Quarter - 2018

July 2018

## Nonresidential Permit Values Up from Last Quarter; Residential Values Steady

Permit values for nonresidential construction totaled \$114 million in the second quarter of 2018, which reflects \$37 million of new construction totaling 537,000 square feet and \$77 million of redevelopment of existing structures totaling 928,000 square feet. This \$114 million value represents an increase of \$14 million over last quarter. The 10-year quarterly high for nonresidential construction (\$119 million) was set in the second quarter of 2017 and the 10-year low (\$21 million) occurred in the third quarter of 2009.

Residential construction permit values for the second quarter of 2018 totaled \$63 million, \$5 million higher than the second quarter of 2017. The second quarter value of \$63 million reflects the issuance of permits for 359 single-family dwellings and 25 multifamily units. The 10-year quarterly high for residential construction (\$125 million) occurred in the third quarter of 2017, while the 10-year quarterly low (\$18 million) occurred in the first quarter of 2009.

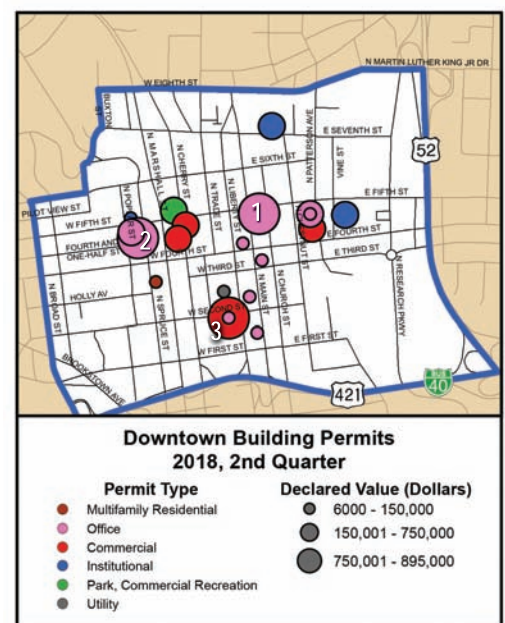


## Office Renovations, Restaurant Upfit Lead Downtown Development

Permits for downtown development in the second quarter totaled \$6.9 million, with nonresidential construction making up the majority of the total. Projects included:

1. Renovations at the Reynolds American Building located at 401 N. Main Street, with a permit value of \$1.7 million.
2. Renovations at Flow Companies, 500 W. Fifth Street (formerly GMAC building), with a permit value of \$1.5 million.
3. Renovations at the BB&T Building for Providence Kitchen, a restaurant operated by Triad Community Kitchen (an outreach program of the Second Harvest Food Bank of Northwest North Carolina that trains chefs). This project had a permit value of \$844,000.

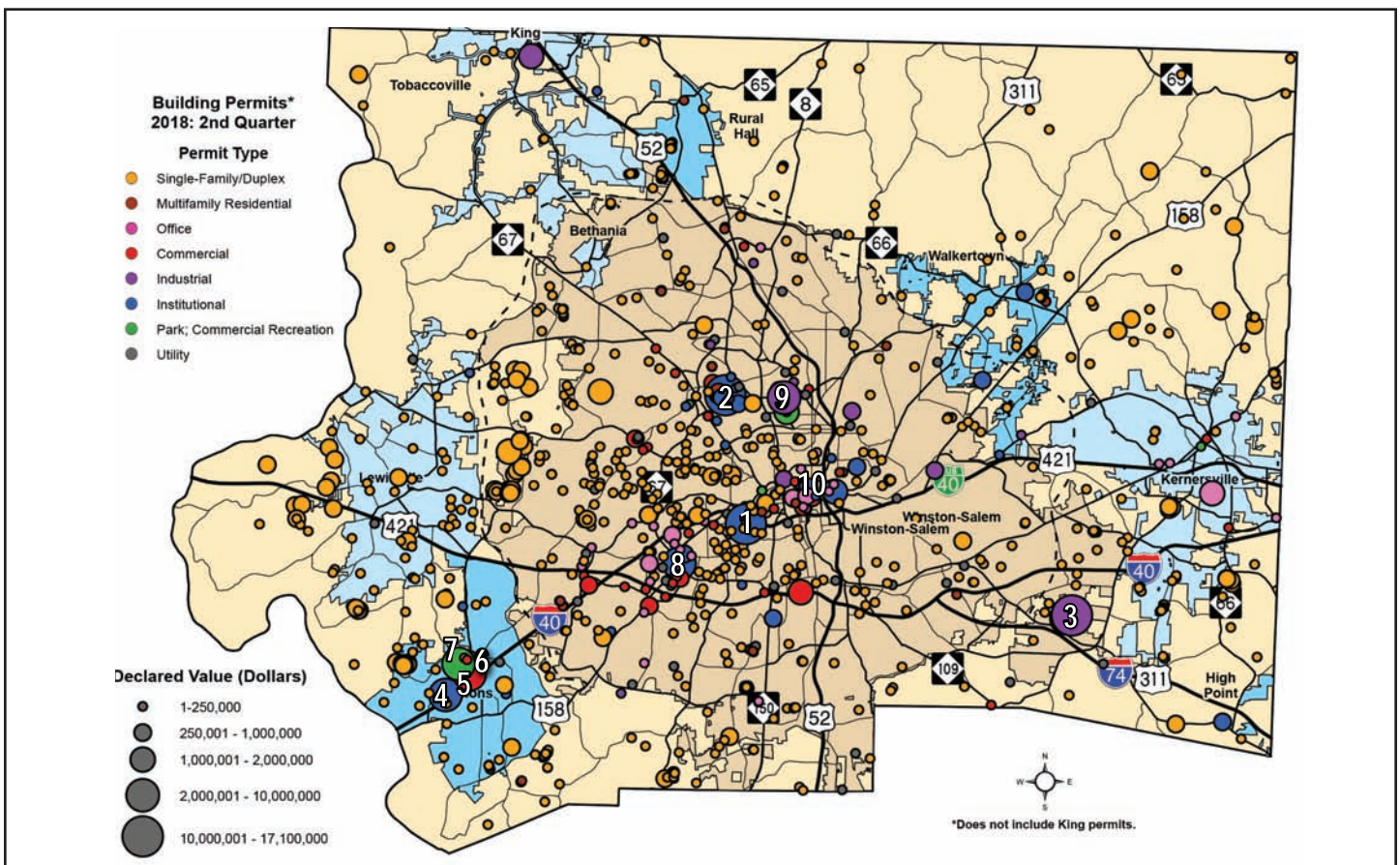
These three developments accounted for more than half of the total investment in Downtown this quarter.



# Medical and Institutional Development Have Strong Second Quarter

The ten highest value developments permitted in the second quarter of 2018 are listed in the table below along with the development's numbered map location, development type, jurisdiction, and land use. These ten medical and other developments account for \$80.9 million (71%) of the total \$114 million in nonresidential development this quarter, led by institutional improvements totaling \$49.7 million. Three of the top ten highest value developments are related to medical centers: Wake Forest Baptist Hospital, Clemmons Medical Center, and Forsyth Medical Center. Four of the top ten highest value permits are in the Village of Clemmons in the Village Pointe development. These include a new building at Clemmons Medical Center, renovations to the Jerry Long YMCA, and two new buildings for retail tenants.

Top 10 Highest Value Developments in Forsyth County - 2nd Quarter 2018					
Map # (See below)	Development Value (Millions)	Location, Business, or Institution	Development Type	Jurisdiction	Land Use Category
1	\$20.1	Wake Forest Baptist Hospital	Campus Improvements	Winston-Salem	Institutional
2	\$17.7	Wake Forest University	Campus Improvements	Winston-Salem	Institutional
3	\$15.8	Temple School Road	Warehousing	Winston-Salem	Industrial
4	\$ 9.0	Clemmons Medical Center (Novant)	Medical Building	Clemmons	Institutional
5	\$ 4.5	6350 Clemmons Point	New Retail	Clemmons	Commercial
6	\$ 3.9	6340 Clemmons Point	New Retail	Clemmons	Commercial
7	\$ 3.1	Jerry Long YMCA	Building Renovations	Clemmons	Recreation
8	\$ 2.9	Forsyth Medical Center (Novant)	Campus Improvements	Winston-Salem	Institutional
9	\$ 2.2	950 Reynolds Blvd	Building Renovations	Winston-Salem	Industrial
10	\$ 1.7	Reynolds American, Inc	Office Renovations	Winston-Salem	Office



Permit values compiled in this report are based on declared values provided by site developers in permit applications. Development project values may include multiple permits.

## City of Winston-Salem

Allen Joines, Mayor; Vivian H. Burke, Mayor Pro Tempore, Northeast Ward; Denise D. Adams, North Ward; Dan Besse, Southwest Ward; Robert C. Clark, West Ward; Jeff MacIntosh, Northwest Ward; John Larson, South Ward; Derwin L. Montgomery, East Ward; James Taylor Jr., Southeast Ward; Lee Garrity, City Manager

## Forsyth County Board of Commissioners

David R. Plyler, Chairman; Don Martin, Vice Chair; Fleming El-Amin, Richard V. Linville; Ted Kaplan; Gloria D. Whisenhunt; Everette Witherspoon; J. Dudley Watts, Jr., County Manager  
 Planning and Development Services - Telephone: 336-727-8000 Fax: 336-748-3163 Website: www.cityofws.org/planning Email: planning@cityofws.org Director: A. Paul Norby, FAICP

### Fourth Quarter Fiscal Year 2017-2018 Purchases Approved between \$20,000 and \$100,000

Date	M/WBE	Vendor	Vendor Address	Item Description	Dollar Amount	Department	Award Justification
04/02/18		Daas Art LLC	Jacksonville, FL	Sides Road Water Tank Mural	\$38,000.00	CHS - Planning Board	approved by City Manager
04/02/18		Modern Chevrolet Co LLC	Winston Salem, NC	Half Ton Pickup Crew Cab - Police SWAT	\$28,762.00	Fleet Services	Low bid
04/02/18		Asheville Ford	Asheville, NC	SUV SSV Police Package	\$80,440.00	Fleet Services	Low bid
04/02/18		HDR Constructors Inc	Charlotte, NC	Villa Dr & Canal St Sewer Replacement Design & Preconstruction Services	\$96,000.00	Utilities Admin	approved by City Manager
04/02/18		Davis - Martin - Powell &	Winston Salem, NC	Water & Sewer Relocation NCDOT Projects Const. Management Engineering	\$67,900.00	Utilities Admin	approved by City Manager
04/03/18	WF	Creative Design & Constr Inc	Tobaccoville, NC	Change Request - North Ward Park: Playground, Dog Park, Etc...	\$43,010.00	CHS - Engineering	Change request
04/03/18		HDR Engineering Of the	Charlotte, NC	Change Request - General Engineering Support	\$96,200.00	Utilities Admin	Change request
04/09/18		Vulcan Const Materials LP	Winston-Salem, NC	Rocks & Rock Dust - Construction Purposes	\$99,000.00	PW-Utilities Constr & Maint	Low bid
04/10/18		Samaritan Ministries	Winston-Salem, NC	Grant Agreement	\$24,939.00	Community Development	Grant
04/11/18	M	Team J Construction Co LLC	Winston Salem, NC	Construction Loan Agreement	\$54,848.55	Community Development	Grant
04/11/18		Tencarva Machinery Co Inc	Greensboro, NC	Oil Lubricated Propeller Pump	\$26,250.00	M.Meads Waste Water Lab/Office	Commission approved
04/12/18		Transource Inc	Kernersville, NC	Change Request - Parts & Outside Service	\$50,000.00	Fleet Services	Change request
04/16/18		Salvation Army -PO Box 1205	Winston-Salem, NC	Grant Agreement	\$24,939.00	Community Development	Grant
04/16/18		Salvation Army -PO Box 1205	Winston-Salem, NC	Grant Agreement	\$21,235.00	Community Development	Grant
04/17/18	WF	Ians Body Works	Winston-Salem, NC	Change Request - Fleet Bodywork & Repairs	\$30,000.00	Police - Fleet Management	Change request
04/20/18		Downtown WS Partnership Inc	Winston-Salem, NC	DWSP 2018 Summer Music Series	\$35,000.00	Budget & Evaluation Office	Grant
04/24/18		Kaleideum	Winston-Salem, NC	Change Request - Grant Agreement	\$50,000.00	Budget & Evaluation Office	Change request
04/24/18		World Data Products Inc	Plymouth, MN	Hardware & Smartnet Maintenance Tool	\$58,095.00	Police - Information Systems D	Low bid
04/25/18		Lynch, Jimmy R & Sons Inc	Pilot Mountain, NC	Concrete Asphalt Brick Crushing	\$95,000.00	Utilities Admin	Low bid
04/26/18		Data Network Solutions Inc	Chapin, SC	Network Components	\$45,024.18	Information Systems	Low bid
04/27/18		Winston Salem Industries for	Winston-Salem, NC	IFB Solutions Construction Loan Agreement	\$50,000.00	Community Development	Grant
05/01/18		ADI - Aquatic Designs Inc	Climax, NC	Pool Plaster Repairs, City-Wide	\$76,000.00	Recreation Warehouse	Low bid
5/1/2018	WF	Ians Body Works	Winston-Salem, NC	Change Request - Fleet Bodywork & Repairs	\$30,000.00	Police - Fleet Management	Change request
5/1/2018		ADI - Aquatic Designs Inc	Climax, NC	Change Request - Pool Plaster Repairs, City-Wide	\$26,000.00	Recreation Warehouse	Change request
5/2/2018		Piedmont Ford Sterling Truck	Greensboro, NC	4WD Extended Cab-Utility Body	\$48,629.00	Fleet Services	Low bid
5/2/2018		Performance Cabling Tech Inc	Asheboro, NC	Change Request - Fiber Ring Mapping Misc Materials	\$97,000.00	Information Systems	Change request
5/2/2018		Piedmont Ford Sterling Truck	Greensboro, NC	Three Qtr Ton With Tonneau - Utility C & M	\$33,897.00	Fleet Services	Low bid
5/3/2018		Resolute Building Company	Chapel Hill, NC	Change Request - M.C. Benton Convention Ctr. Renovations	\$63,700.00	CHS - Engineering	Change request
5/4/2018		Samaritan Ministries	Winston-Salem, NC	Change Request - Grant Agreement	\$23,196.00	Community Development	Change request
5/7/2018		Keiger Graphing Communications	Winston-Salem, NC	Bulky Item Postcards	\$23,274.74	Sanitation Administration	Low bid
5/7/2018		Process Group Inc	Winston Salem, NC	Business Process Analysis & Project Management Services	\$62,240.00	Information Systems	approved by City Manager
5/7/2018		M & R Enterprises	Morgantown, NC	Demolition - Bid Package #2	\$47,600.00	Community Development	Low bid
5/8/2018		Freemans Construction	Walkertown, NC	Construction Loan Agreement	\$20,547.45	Community Development	Grant
5/8/2018	M	Ledbetter Construction Co	Winston Salem, NC	Construction Loan Agreement	\$82,008.30	Community Development	Grant
5/9/2018		R P Murray Inc	Kernersville, NC	Change Request - Fire Station 7 Renovations	\$87,323.25	CHS - Engineering	Change request
5/11/2018		United Way of Forsyth County	Winston-Salem, NC	Change Request - Grant Agreement	\$47,473.00	Community Development	Change request
5/11/2018		Greer Industries Incorporated	Morgantown, WV	Change Request - Muddy Creek WWTP Hydrated Lime	\$24,000.00	Muddy Creek Wastewater Treatmt	Change request
5/15/2018		Black & Veatch	Charlotte, NC	Change Request - WWTP Design Master Plan Engineering Services	\$61,000.00	Utilities Admin	Change request
5/15/2018	M	Premier Design Bldrs Inc	Kernersville, NC	Demolitions - Bid Package #1	\$39,230.00	Community Development	Low bid
5/15/2018		Verizon Wireless	Basking Ridge, NJ	Networkfleet - GPS - Tracking System Monthly Service	\$44,381.10	Information Systems	Council Approved
5/16/2018	WF	NWN Corporation	Greensboro, NC	Network Components	\$36,053.00	Information Systems	Low bid
5/17/2018	WF	Carolina Asphalt Paving Inc	Brown Summit, NC	Change Request - Ditch Maintenance As Needed	\$20,000.00	Streets Bld 23	Change request
5/17/2018		Babcock Laboratories Inc	Riverside, CA	UCMR4 Compliance Sampling	\$22,260.00	Swann Water Treatment Plant	approved by City Manager
5/18/2018		Carolina Tractor & Equip	Charlotte, NC	Change Request - Heavy Equipment Maintenance & Repair	\$55,000.00	Utilities Admin	Change request
5/21/2018	WF	3RC LLC - Resource Recovery &	Winston-Salem, NC	Change request - Recycling Services	\$95,000.00	Utilities Admin	Change request
5/23/2018		New Flyer Of America Inc	Canada R2c3t4, CAN	Bus Parts Blanket Order	\$50,000.00	WSTA - Admin & Maintenance	Blanket Order
5/24/2018		Wallace Farm Inc	Huntersville, NC	Change Request - Yard Waste Processing	\$79,780.00	Utilities Admin	Change request
5/28/2018	M	Ideal Construction Corp	Winston-Salem, NC	Construction Loan Agreement	\$55,440.00	Community Development	Grant
5/31/2018		Puraqua Products Inc	Rock Hill, SC	City Pools Chemical Accu-Tab Blue	\$30,801.00	Recreation Warehouse	Low bid
5/31/2018		Salvation Army -PO Box 1205	Winston-Salem, NC	Grant Agreement	\$96,814.00	Community Development	Grant
5/31/2018	M	AR General Contracting LLC	Pfafftown, NC	Grant Agreement - Emergency Forgivable	\$30,712.50	Community Development	Grant
5/31/2018		Zesto	Winston Salem, NC	Small Business Loan	\$100,000.00	Business Inclusion & Advancement	Grant
6/1/2018		Microsoft Corporation	Seattle, WA	Support Account Management	\$22,585.00	Information Systems	approved by City Manager
6/4/2018		NAPA Corp - Genuine Parts Comp	Winston-Salem, NC	Change Request - Parts Tools And Supplies	\$20,000.00	Fleet Services	Change request
6/6/2018	M	Jordan Consultants ASLA PA	Winston-Salem, NC	Professional Services	\$27,700.00	Business Inclusion&Advancemen	approved by City Manager
6/11/2018	WF	Southwestern Sales Company	Rogers, AK	Landfill Tarps	\$22,126.95	Utilities Admin	approved by City Manager

**Fourth Quarter Fiscal Year 2017-2018 Purchases Approved between \$20,000 and \$100,000**

<b>Date</b>	<b>M/WBE</b>	<b>Vendor</b>	<b>Vendor Address</b>	<b>Item Description</b>	<b>Dollar Amount</b>	<b>Department</b>	<b>Award Justification</b>
6/12/2018		Carolina Envir Systems Inc	Kernersville, NC	Change Request - Parts	\$20,000.00	Fleet Services	Change request
6/12/2018		Benevate Inc	Atlanta, GA	Neighborly Software & Implementation Fees	\$34,200.00	Information Systems	Low bid
6/12/2018	WF	NWN Corporation	Greensboro, NC	VMWare Maintenance And Support Renewal	\$35,617.95	Information Systems	approved by City Manager
6/13/2018		Ramey Incorporated	Winston-Salem, NC	Bethania Water Line Abandonment	\$75,220.00	Utilities Admin	Low bid
6/13/2018	M	Jordan Consultants ASLA PA	Winston-Salem, NC	Professional Services	\$83,400.00	Business Inclusion&Advancement	approved by City Manager
6/14/2018		Lynch, Jimmy R & Sons Inc	Pilot Mountain, NC	Change Request - Concrete Asphalt Brick Crushing	\$85,000.00	Utilities Admin	Change request
6/14/2018		Nextbus Inc	Emeryville, CA	One Year Service Renewal	\$57,465.50	WSTA - Admin & Maintenance	approved by City Manager
6/18/2018		Evoqua Water Technologies	Waukesha, WI	Construction To Install H40ALT Circular Drive	\$70,000.00	Muddy Creek Wastewater Treatmt	approved by City Manager
6/19/2018		Piedmont Triad Film Commission	Winston-Salem, NC	Grant	\$32,310.00	Budget & Evaluation Office	Grant
6/19/2018		Stevens Fire Equipment Inc	Morganton, NC	Viking Life Saving Equipment Coats, Wash Bags	\$31,518.00	Fire - Administration	Council Approved
6/19/2018		Harrisons Workwear	Winston-Salem, NC	Winter Shirts & Blouses	\$68,688.00	Police and Fire	Term Extension
6/21/2018		Wake Forest Baptist Health	Winston-Salem, NC	2018 Biometric Screening	\$98,600.00	Human Resources	approved by City Manager
6/25/2018		Performance Cabling Tech Inc	Asheboro, NC	Fiber Optic Cable Maintenance	\$35,000.00	Transportation	Low bid
6/26/2018		May Heavy Equipment LLC	Lexington, NC	Excavator - Utilities C&M 6072	\$35,347.00	Fleet Services	Low bid
6/27/2018		NC League Of Municipalities	Raleigh, NC	1/3 Salary Study 2nd Half NCLM Springsted Sub	\$80,000.00	Human Resources	approved by City Manager
6/27/2018		US Tire Recycling	Concord, NC	Change Request - Scrap Tire Recycling Service	\$20,000.00	Utilities Admin	Change request
6/29/2018	WF	Double D Construction Svc Inc	Winston-Salem, NC	Demolition - Bid Package 2	\$53,267.00	Community Development	Low bid
6/29/2018		Hospitality Venture Mngt-Wire	Winston-Salem, NC	Employee Excellence Program Catering	\$28,174.18	Human Resources	approved by City Manager
<b>Total Dollars \$20,000 - \$100,000</b>					<b>\$3,760,222.65</b>		



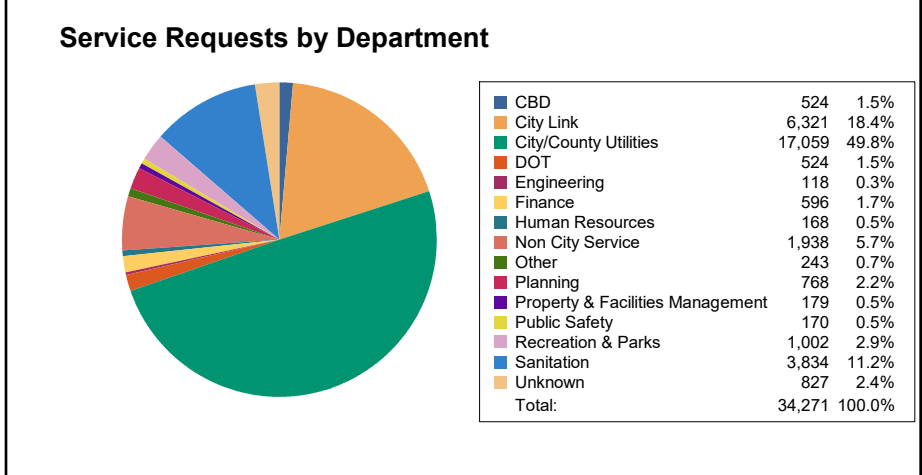
# CityLink Dashboard Report

April 2018

	<u>April</u>	<u>March</u>
<b>Total # Inbound Calls Handled:</b>	27,905	27,572
<b>Total # Service Requests Created:</b>	34,271	33,650
<b>Total # Outbound Calls Handled:</b>	5,415	5,331
<b>Total # of Agents:</b>	21	22
<b>Average # of Calls Per Agent:</b>	1,587	1,496
<b>Average Length Call Per Customer (Seconds):</b>	234	238
<b>Average Hold Time Per Customer: (Seconds):</b>	43	47
<b>Total Open Requests @ End of Month:</b>	311	319

	<u>April</u>	<u>March</u>
<b>Web Requests:</b>	422	411
<b>CityLink 311:</b>	4,591	4,264
<b>Chats:</b>	88	76
<b>See Click Fix:</b>	120	109

Service Requests by Location	Created	Open
EAST	2,874	40
General Inquiry-Ward Not Specified	12,210	9
NORTH	2,330	33
NORTHEAST	2,826	40
NORTHWEST	1,764	40
SOUTH	2,032	26
SOUTHEAST	2,426	26
SOUTHWEST	1,747	27
UNINCORP	4,685	45
WEST	1,377	25
	<b>34,271</b>	<b>311</b>



### Number of Service Requests By Ward

	<u>EAST</u>	<u>NORTH</u>	<u>NORTHEAST</u>	<u>NORTHWEST</u>	<u>SOUTH</u>	<u>SOUTHEAST</u>	<u>SOUTHWEST</u>	<u>WEST</u>
<b>CBD</b>	97	65	110	40	63	88	40	15
<b>City Link</b>	38	21	34	26	23	23	33	16
<b>City/County Utilities</b>	2,076	1,582	1,923	1,016	1,488	1,860	1,213	896
<b>DOT</b>	56	32	38	64	44	32	46	31
<b>Engineering</b>	7	3	7	4	0	2	4	5
<b>Finance</b>	43	3	4	4	2	1	1	3
<b>Human Resources</b>	24	0	0	0	0	0	0	0
<b>Other</b>	8	6	9	8	10	6	8	3
<b>Planning</b>	10	1	2	2	0	2	0	4
<b>Property &amp; Facilities Management</b>	13	14	6	13	8	12	13	8
<b>Public Safety</b>	0	1	1	2	1	3	4	0
<b>Recreation &amp; Parks</b>	68	7	11	27	7	4	13	10
<b>Sanitation</b>	327	520	590	460	303	318	299	328
<b>Unknown</b>	107	75	91	98	83	75	73	58
<b>Ward Totals:</b>	<b>2,874</b>	<b>2,330</b>	<b>2,826</b>	<b>1,764</b>	<b>2,032</b>	<b>2,426</b>	<b>1,747</b>	<b>1,377</b>

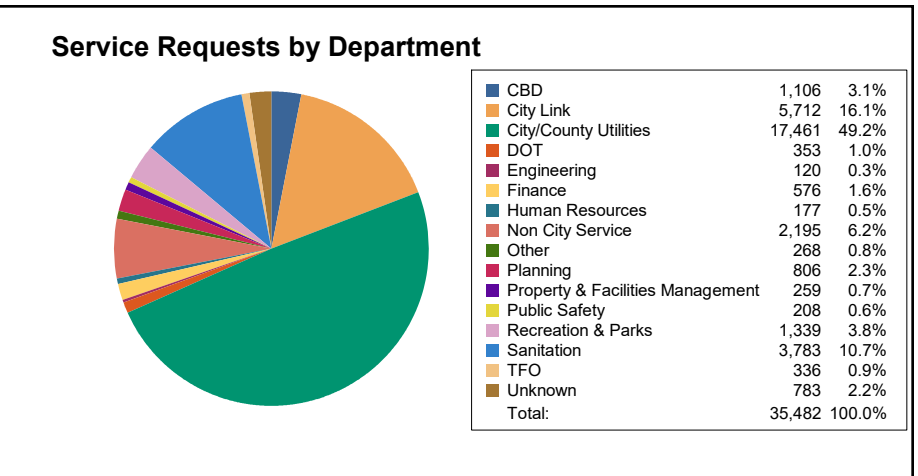
# CityLink Dashboard Report

May 2018

	<u>May</u>	<u>April</u>
<b>Total # Inbound Calls Handled:</b>	28,452	27,905
<b>Total # Service Requests Created:</b>	35,482	34,271
<b>Total # Outbound Calls Handled:</b>	7,610	5,415
<b>Total # of Agents:</b>	22	21
<b>Average # of Calls Per Agent:</b>	1,639	1,587
<b>Average Length Call Per Customer (Seconds):</b>	236	234
<b>Average Hold Time Per Customer: (Seconds):</b>	53	43
<b>Total Open Requests @ End of Month:</b>	630	311

	<u>May</u>	<u>April</u>
<b>Web Requests:</b>	528	422
<b>CityLink 311:</b>	4,468	4,591
<b>Chats:</b>	95	88
<b>See Click Fix:</b>	157	120

Service Requests by Location	Created	Open
EAST	2,979	95
General Inquiry-Ward Not Specified	12,210	9
NORTH	2,250	42
NORTHEAST	2,890	68
NORTHWEST	1,955	56
SOUTH	2,385	72
SOUTHEAST	2,498	61
SOUTHWEST	2,066	97
UNINCORP	4,668	71
WEST	1,581	59
	<b>35,482</b>	<b>630</b>



### Number of Service Requests By Ward

	<u>EAST</u>	<u>NORTH</u>	<u>NORTHEAST</u>	<u>NORTHWEST</u>	<u>SOUTH</u>	<u>SOUTHEAST</u>	<u>SOUTHWEST</u>	<u>WEST</u>
<b>CBD</b>	152	158	227	104	140	147	117	49
<b>City Link</b>	83	26	60	36	51	46	45	33
<b>City/County Utilities</b>	1,958	1,607	1,970	1,194	1,688	1,852	1,345	934
<b>DOT</b>	73	13	21	28	18	8	16	9
<b>Engineering</b>	9	3	6	8	5	4	7	4
<b>Finance</b>	37	2	4	6	1	3	6	4
<b>Human Resources</b>	18	0	0	0	0	0	0	0
<b>Other</b>	13	8	11	1	7	4	6	1
<b>Planning</b>	4	0	1	1	2	0	7	0
<b>Property &amp; Facilities Management</b>	27	19	23	17	12	8	18	13
<b>Public Safety</b>	3	0	0	1	1	1	1	0
<b>Recreation &amp; Parks</b>	94	9	11	19	8	1	39	11
<b>Sanitation</b>	374	303	411	412	340	336	339	401
<b>TFO</b>	36	36	43	41	35	27	53	33
<b>Unknown</b>	98	66	102	87	77	61	67	89
<b>Ward Totals:</b>	<b>2,979</b>	<b>2,250</b>	<b>2,890</b>	<b>1,955</b>	<b>2,385</b>	<b>2,498</b>	<b>2,066</b>	<b>1,581</b>

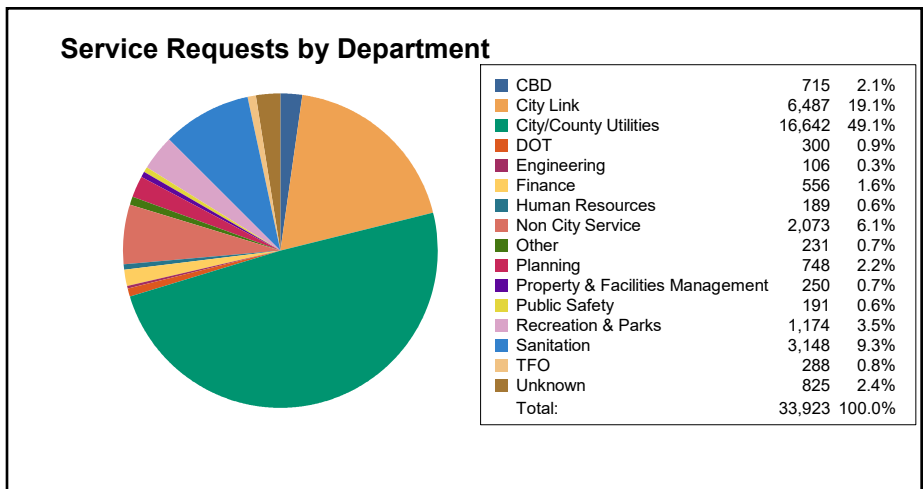
# CityLink Dashboard Report

June 2018

	<u>June</u>	<u>May</u>
<b>Total # Inbound Calls Handled:</b>	27,336	28,452
<b>Total # Service Requests Created:</b>	33,923	35,482
<b>Total # Outbound Calls Handled:</b>	6,338	7,610
<b>Total # of Agents:</b>	23	22
<b>Average # of Calls Per Agent:</b>	1,464	1,639
<b>Average Length Call Per Customer (Seconds):</b>	241	236
<b>Average Hold Time Per Customer: (Seconds):</b>	53	53
<b>Total Open Requests @ End of Month:</b>	542	630

	<u>June</u>	<u>May</u>
<b>Web Requests:</b>	481	528
<b>CityLink 311:</b>	4,314	4,468
<b>Chats:</b>	95	95
<b>See Click Fix:</b>	127	157

Service Requests by Location	Created	Open
EAST	2,897	85
General Inquiry-Ward Not Specified	12,243	9
NORTH	2,386	46
NORTHEAST	2,587	61
NORTHWEST	1,573	55
SOUTH	2,202	64
SOUTHEAST	2,204	42
SOUTHWEST	1,969	80
UNINCORP	4,430	56
WEST	1,432	44
	<b>33,923</b>	<b>542</b>



### Number of Service Requests By Ward

	<u>EAST</u>	<u>NORTH</u>	<u>NORTHEAST</u>	<u>NORTHWEST</u>	<u>SOUTH</u>	<u>SOUTHEAST</u>	<u>SOUTHWEST</u>	<u>WEST</u>
<b>CBD</b>	104	111	127	59	93	99	77	41
<b>City Link</b>	80	47	46	36	58	27	49	31
<b>City/County Utilities</b>	1,984	1,746	1,935	1,016	1,547	1,639	1,294	888
<b>DOT</b>	54	9	12	36	14	7	11	4
<b>Engineering</b>	10	5	9	5	5	6	2	4
<b>Finance</b>	55	1	3	3	3	2	3	2
<b>Human Resources</b>	24	0	0	0	0	0	1	0
<b>Other</b>	14	9	6	3	14	8	3	2
<b>Planning</b>	6	1	0	0	3	2	0	2
<b>Property &amp; Facilities Management</b>	31	16	29	22	25	11	21	14
<b>Public Safety</b>	2	2	1	1	2	0	1	4
<b>Recreation &amp; Parks</b>	123	8	12	15	9	12	62	13
<b>Sanitation</b>	266	351	295	277	315	300	327	324
<b>TFO</b>	29	21	37	22	42	28	26	28
<b>Unknown</b>	115	59	75	78	72	63	92	75
<b>Ward Totals:</b>	<b>2,897</b>	<b>2,386</b>	<b>2,587</b>	<b>1,573</b>	<b>2,202</b>	<b>2,204</b>	<b>1,969</b>	<b>1,432</b>

**Quarterly HR Performance Report**

Fourth Quarter FY2018

	<u>April</u>		<u>May</u>		<u>June</u>	
	<u>2018</u>	<u>2017</u>	<u>2018</u>	<u>2017</u>	<u>218</u>	<u>2017</u>
Authorized positions (full time)	2,474	2,474	2,474	2,474	2,474	2,474
Position vacancies	188	246	209	241	215	258
Vacancy percentage	7.60%	9.97%	8.40%	9.74%	8.70%	10.43%
<b>Number of positions posted</b>						
Number of positions posted	22	40	36	57	39	49
<b>Number of applications processed</b>						
Number of applications processed	1,761	2,652	1,759	2,012	2,056	2,879
<b>Applications processed per position</b>						
Applications processed per position	80	66.3	75	35.3	73	58.76
<b>Number of retirements</b>						
Number of retirements	10	4	2	6	3	6
<b>Number of promotions</b>						
Number of promotions	19	6	37	19	20	7
<b>Separations</b>						
<u>Separations</u>	<u>January - June, 2018</u>		<u>January - June, 2017</u>			
Voluntary	47		70			
Involuntary	25		13			

<b>New Hires</b>			
<b>Employee Name</b>	<b>Department</b>	<b>Job Title</b>	<b>Hire Month</b>
ABBEY, KEVIN L	POLICE SUPPORT SER	POLICE OFFICER TRAINEE	APR
ARAYA, MAURICIO R	POLICE SUPPORT SER	POLICE OFFICER TRAINEE	APR
BEAN, DARRELL M	SANITATION OPER	LABORER-SANITATION	APR
CANTY, TEWAYNE A	PFM VEGETATION MGT	VEHICLE OPERATOR-PFM	APR
CHEATHAM, MATTHEW G	PFM VEGETATION MGT	CREW COORDINATOR-PFM	APR
COLLINS, BETHANY S	RECREATION CTRS	TOUR GUIDE - TEMP	APR
DODD, KAITLIN E	RECREATION CTRS	TOUR GUIDE - TEMP	APR
DUNLAP, ELIJAH J	PFM VEGETATION MGT	VEHICLE OPERATOR-PFM	APR
EISERMAN, KATRINA N	POLICE SUPPORT SER	POLICE RECORDS SPECIALIST	APR
GRIFFIN, LORRI D	CITY ATTORNEY	LEGAL ASSISTANT	APR
HUTCHINS, REID W	TRANSPORTATION	SR ENGINEERING TECHNICIAN	APR
LITTLE, CASEY L	PFM VEGETATION MGT	VEHICLE OPERATOR-PFM	APR
MARSHALL, STUART H	RECREATION CTRS	TOUR GUIDE - TEMP	APR
MATTHEWS, TERRANCE W	PFM CITY HALL MAINT	CUSTODIAL ASSISTANT	APR
ORR, THOMAS L	SANITATION OPER	SANITATION EQUIP OPERATOR	APR
PATTERSON, CHRISTINE H	RECREATION CTRS	TOUR GUIDE - TEMP	APR
PRITCHARD, ADRIANA M	POLICE SUPPORT SER	POLICE OFFICER TRAINEE	APR
ROBERSON, BETTY P	PFM CITY HALL MAINT	CUSTODIAL ASSISTANT	APR
ROBERTS, BRIAN K	RECREATION CTRS	TOUR GUIDE - TEMP	APR
ROSEBORO Jr, SAMUEL W	PFM CITY HALL MAINT	CUSTODIAL ASSISTANT	APR
TAMER, MATTHEW B	RECREATION POOL	ASST AQUATICS SUPVR	APR
TAYLOR, KEITH D	PFM VEGETATION MGT	VEHICLE OPERATOR-PFM	APR
WALKER Jr, CHARLES E	RECREATION ADM	LABORER-RECREATION	APR
WALLS, KAMEKO L	PFM CITY HALL MAINT	CUSTODIAL ASSISTANT	APR
WILLIAMS, CHRISTOPHER A	PFM VEGETATION MGT	VEHICLE OPERATOR-PFM	APR
ALLEN, BRITTANY L	RECREATION POOL	LIFEGUARD - TEMP	MAY
ANGLIN, DARIUS J	RECREATION POOL	SWIM POOL COORDINATOR	MAY
BRADY, CANDACE A	RECREATION POOL	PLAYFIELD LEADER -TEMP	MAY
BRADSHER, INDIA G	RECREATION POOL	PLAYFIELD LEADER -TEMP	MAY
BRENDLE, LILLIAN V	RECREATION POOL	ASST SWIM POOL COORD	MAY
BRENDLE, STELLA A	RECREATION POOL	LIFEGUARD - TEMP	MAY
BUFF, IAN C	RECREATION POOL	LIFEGUARD - TEMP	MAY
BUSSELL, NICHOLAS A	RECREATION POOL	LIFEGUARD - TEMP	MAY
BUSSELL, RYAN A	RECREATION POOL	ASST SWIM POOL COORD	MAY
CANDELORA, MARIAH S	RECREATION POOL	LIFEGUARD - TEMP	MAY
CLELAND, CHRISTOPHER W	RECREATION POOL	SWIM POOL COORDINATOR	MAY
CORNELL, DEMETRIOUS M	RECREATION POOL	PLAYFIELD LEADER -TEMP	MAY
CREASON, CARLY R	RECREATION POOL	LIFEGUARD - TEMP	MAY
CUDDY, MICHAEL G	POLICE SUPPORT SER	POLICE OFFICER TRAINEE	MAY
DAVIS, SHYNKALIA J	POLICE SUPPORT SER	POLICE OFFICER TRAINEE	MAY
DONADIO, BRIGITTA V	RECREATION POOL	LIFEGUARD - TEMP	MAY
DOWELL, ANTHONY S	RECREATION POOL	PLAYFIELD LEADER -TEMP	MAY
DURHAM Jr, STEVEN D	POLICE SUPPORT SER	POLICE OFFICER TRAINEE	MAY
DURLING, THALIA A	RECREATION POOL	SWIM POOL COORDINATOR	MAY
EDWARDS, WESTON C	RECREATION POOL	SWIM POOL COORDINATOR	MAY

<b>New Hires</b>			
<b>Employee Name</b>	<b>Department</b>	<b>Job Title</b>	<b>Hire Month</b>
EVANS, TYRIQ A	RECREATION CTRS	SENIOR LIFEGUARD -TEMP	MAY
FISHER-TRINGALE, REBECCA	RECREATION POOL	LIFEGUARD - TEMP	MAY
GARDNER, TRENTON J	RECREATION POOL	LIFEGUARD - TEMP	MAY
GLASS, HOLLY D	RECREATION CTRS	PLAYFIELD LEADER -TEMP	MAY
GLENNEY, BREANNA J	RECREATION POOL	LIFEGUARD - TEMP	MAY
GRABS IV, OMNIE O	RECREATION POOL	LIFEGUARD - TEMP	MAY
GRAHAM Jr, JAMES H	TRANSPORTATION	PLANNING DEV COORD	MAY
GRAY, CALEB	POLICE SUPPORT SER	POLICE OFFICER TRAINEE	MAY
GRAY, GAGE L	RECREATION POOL	LIFEGUARD - TEMP	MAY
HALL, AMAYA C	RECREATION POOL	ASST SWIM POOL COORD	MAY
HILL, JACKSON E	RECREATION POOL	SENIOR LIFEGUARD -TEMP	MAY
HOFFMAN, JAMES J	PFM VEGETATION MGT	MED EQ OP-PFM	MAY
JESTER, JANE W	RECREATION CTRS	PLAYFIELD LEADER -TEMP	MAY
JOHNSON, CATHERINE G	RECREATION POOL	ASST SWIM POOL COORD	MAY
JOHNSON, D'ANDRE M	RECREATION POOL	ASST SWIM POOL COORD	MAY
KETCHUM, JESSECA E	UTILITIES WATER PLANTS	UTIL PLNT OP-WTRTRMT	MAY
KNOWLES, HUNTER J	RECREATION POOL	LIFEGUARD - TEMP	MAY
LAMBSON, ANGELA G	RECREATION CTRS	PLAYFIELD LEADER -TEMP	MAY
MADIGAN, MICHAEL J	RECREATION POOL	ASST SWIM POOL COORD	MAY
MAYHALL, KYLIE R	RECREATION POOL	LIFEGUARD - TEMP	MAY
MCGOWAN, THERESA J	RECREATION POOL	LIFEGUARD - TEMP	MAY
MORALES, JESSICA	RECREATION POOL	SWIM POOL COORDINATOR	MAY
MUELLER, MATTHEW R	RECREATION POOL	ASST SWIM POOL COORD	MAY
PEARSON, SARAH A	RECREATION POOL	SWIM POOL COORDINATOR	MAY
PERSIANI, ANDREW B	RECREATION POOL	SWIM POOL COORDINATOR	MAY
PULLIAM, CASSIDY L	RECREATION POOL	LIFEGUARD - TEMP	MAY
REED, ERICA D	POLICE SUPPORT SER	POLICE OFFICER TRAINEE	MAY
ROBINSON, CASEY N	UTILITIES WATER PLANTS	UTIL PLNT OP-WTRTRMT	MAY
RUTHERFORD, MICHAEL N	RECREATION POOL	LIFEGUARD - TEMP	MAY
SEARS, DELANEY M	RECREATION POOL	SENIOR LIFEGUARD -TEMP	MAY
SEARS, WILLIAM J	RECREATION POOL	ASST SWIM POOL COORD	MAY
SHEPHERD, MARIA E	RECREATION POOL	LIFEGUARD - TEMP	MAY
SISK, JOSHUA C	RECREATION POOL	SENIOR LIFEGUARD -TEMP	MAY
SYKES Jr, ERIC	RECREATION POOL	LIFEGUARD - TEMP	MAY
TROTTER, AMBER M	RECREATION CTRS	SR RECREATION LEADER	MAY
TRZECIAK, SEBASTIAN	POLICE SUPPORT SER	POLICE OFFICER TRAINEE	MAY
TSCHORN, ANNA M	POLICE SUPPORT SER	P S COMMUNICATIONS OPERATOR	MAY
WATTS, TAYLOR G	RECREATION POOL	LIFEGUARD - TEMP	MAY
WELCH, SHANNA M	RECREATION POOL	ASST SWIM POOL COORD	MAY
WIGGINS, MALCOLM L	RECREATION POOL	SENIOR LIFEGUARD -TEMP	MAY
WOODS, DANIEL	RECREATION POOL	PLAYFIELD LEADER -TEMP	MAY
YANCEY, GREZIA J	RECREATION POOL	LIFEGUARD - TEMP	MAY
YANCEY, JAMES R	RECREATION POOL	LIFEGUARD - TEMP	MAY
ZIGLAR, DONTRELL L	RECREATION POOL	PLAYFIELD LEADER -TEMP	MAY
ADAMS Jr, CASSIUS L	RECREATION CTRS	PLAYFIELD LEADER -TEMP	JUNE

<b>New Hires</b>			
<b>Employee Name</b>	<b>Department</b>	<b>Job Title</b>	<b>Hire Month</b>
ANTAL, KEVIN A	POLICE SUPPORT SER	POLICE OFFICER TRAINEE	JUNE
ARMSTRONG, DEANDRE J	POLICE SUPPORT SER	POLICE OFFICER TRAINEE	JUNE
ASHLEY, WILLIAM J	RECREATION POOL	LIFEGUARD - TEMP	JUNE
ATWATER, BRITTANY D	RECREATION CTRS	PLAYFIELD LEADER -TEMP	JUNE
BARNES, ARIANA M	RECREATION CTRS	PLAYFIELD LEADER -TEMP	JUNE
BARNES, TRAVIS D	RECREATION CTRS	PLAYFIELD LEADER -TEMP	JUNE
BARR, ADAM J	RECREATION CTRS	PLAYFIELD LEADER -TEMP	JUNE
BERNAL-BANOS, LUZ D	RECREATION POOL	PLAYFIELD LEADER -TEMP	JUNE
BULLARD, BLESSING I	RECREATION CTRS	PLAYFIELD LEADER -TEMP	JUNE
BURNS, RYAN C	POLICE SUPPORT SER	POLICE OFFICER TRAINEE	JUNE
BUSH, LILLIAN F	RECREATION POOL	LIFEGUARD - TEMP	JUNE
CARTER, IEISHA L	FINANCE ACCT & FIN REPT	SR FINANCIAL ANALYST	JUNE
CAVANAUGH III, WILLIAM J	POLICE SUPPORT SER	POLICE OFFICER TRAINEE	JUNE
CICERELLI, CHRISTOPHER J	POLICE SUPPORT SER	POLICE OFFICER TRAINEE	JUNE
COOPER, MORGAN E	POLICE SUPPORT SER	POLICE OFFICER TRAINEE	JUNE
CROALL, DANIEL E	POLICE SUPPORT SER	POLICE OFFICER TRAINEE	JUNE
DAVIS, WILLIAM C	POLICE SUPPORT SER	POLICE OFFICER TRAINEE	JUNE
EDWARDS, MATTHEW R	RECREATION CTRS	PLAYFIELD LEADER -TEMP	JUNE
EVANOFSKI, MERCEDES A	POLICE SUPPORT SER	POLICE OFFICER TRAINEE	JUNE
GAINEY, ANNEA-MARIE B	RECREATION CTRS	PLAYFIELD LEADER -TEMP	JUNE
GIBBS, TERENCE K	POLICE SUPPORT SER	POLICE OFFICER TRAINEE	JUNE
GONZALEZ, JOHN S	POLICE SUPPORT SER	POLICE OFFICER TRAINEE	JUNE
GRANT, THOMAS P	POLICE SUPPORT SER	POLICE OFFICER TRAINEE	JUNE
GULLICK JR., NORRIS L	RECREATION CTRS	PLAYFIELD LEADER -TEMP	JUNE
HAILE, TRAVIS A	POLICE SUPPORT SER	POLICE OFFICER TRAINEE	JUNE
HAMBY, ANDREW C	POLICE SUPPORT SER	POLICE OFFICER TRAINEE	JUNE
HARGRAVE, DERWIN D	MARKETING & COM	ADMINISTRATVE INTERN	JUNE
HARPER, GREGORY A	RECREATION CTRS	PLAYFIELD LEADER -TEMP	JUNE
HARTLEY, KYLE A	POLICE SUPPORT SER	POLICE OFFICER TRAINEE	JUNE
HARTSFIELD, BYRON C	RECREATION CTRS	PLAYFIELD LEADER -TEMP	JUNE
HARTWICH, ANNABELLE V	RECREATION POOL	LIFEGUARD - TEMP	JUNE
HESTER, JACOB M	POLICE SUPPORT SER	POLICE OFFICER TRAINEE	JUNE
HOLMES, KESHIA C	RECREATION CTRS	PLAYFIELD LEADER -TEMP	JUNE
HOOVER, MASON L	POLICE SUPPORT SER	POLICE OFFICER TRAINEE	JUNE
HOPWOOD, MICAH D	RECREATION POOL	LIFEGUARD - TEMP	JUNE
JOHNSON Jr, RICKY V	RECREATION CTRS	PLAYFIELD LEADER -TEMP	JUNE
KEENAN, CULIN R	POLICE SUPPORT SER	POLICE OFFICER TRAINEE	JUNE
KIMSEY, KAITLIN H	RECREATION POOL	SWIM POOL COORDINATOR	JUNE
LAMB, LANE N	POLICE SUPPORT SER	POLICE OFFICER TRAINEE	JUNE
LANE, JOSHUA B	RECREATION CTRS	PLAYFIELD LEADER -TEMP	JUNE
LARSON, CHERYL A	POLICE SUPPORT SER	POLICE OFFICER TRAINEE	JUNE
LITTLE, JOSHUA R	POLICE SUPPORT SER	POLICE OFFICER TRAINEE	JUNE
MABE, STEVEN J	POLICE SUPPORT SER	POLICE OFFICER TRAINEE	JUNE
MAGER, GREGORY J	POLICE SUPPORT SER	POLICE OFFICER TRAINEE	JUNE
MARTIN, JACQUELINE P	PFM VEGETATION MGT	VEHICLE OPERATOR	JUNE

<b>New Hires</b>			
<b>Employee Name</b>	<b>Department</b>	<b>Job Title</b>	<b>Hire Month</b>
MAST, MICHAEL C	POLICE SUPPORT SER	POLICE OFFICER TRAINEE	JUNE
MCBRIDE, DAKOATA S	PFM VEGETATION MGT	VEHICLE OPERATOR	JUNE
MCCORKLE, JOJUAN K	RECREATION CTRS	PLAYFIELD LEADER -TEMP	JUNE
MCGRIFF, TRAVIS T	RECREATION CTRS	PLAYFIELD LEADER -TEMP	JUNE
MEYER, CHRISTOPHER J	POLICE SUPPORT SER	POLICE OFFICER TRAINEE	JUNE
MIHELICH, JACOB F	RECREATION CTRS	PLAYFIELD LEADER -TEMP	JUNE
MILLER, AMBER B	POLICE SUPPORT SER	POLICE OFFICER TRAINEE	JUNE
MITCHELL, ALEXANDRA M	RECREATION POOL	LIFEGUARD - TEMP	JUNE
MUSSETTER, DAKOTA J	RECREATION POOL	SENIOR LIFEGUARD -TEMP	JUNE
NAPPER, DE'QUAN J	RECREATION CTRS	PLAYFIELD LEADER -TEMP	JUNE
NAPPER, DESTINY M	RECREATION CTRS	PLAYFIELD LEADER -TEMP	JUNE
NAVERIA, JOSE G	POLICE SUPPORT SER	POLICE OFFICER TRAINEE	JUNE
NOFZIGER, JESSICA A	RECREATION POOL	LIFEGUARD - TEMP	JUNE
NOFZIGER, JOSHUA L	RECREATION POOL	LIFEGUARD - TEMP	JUNE
PATRICK, MATTHEW J	POLICE SUPPORT SER	POLICE OFFICER TRAINEE	JUNE
PENNYPACKER, ERIC C	POLICE SUPPORT SER	POLICE OFFICER TRAINEE	JUNE
PRINGLE, WILLIAM L	RECREATION CTRS	PLAYFIELD LEADER -TEMP	JUNE
RALSTON, JAMES R	MANAGEMENT SER	ADMINISTRATVE INTERN	JUNE
RAYNOR, MAGNOLIA Z	RECREATION CTRS	PLAYFIELD LEADER -TEMP	JUNE
ROQUE-ROSALES, DIANA V	POLICE SUPPORT SER	POLICE OFFICER TRAINEE	JUNE
SANTULLI, SARA C	POLICE SUPPORT SER	POLICE OFFICER TRAINEE	JUNE
SIMMONS, TRAVIS L	RECREATION CTRS	PLAYFIELD LEADER -TEMP	JUNE
SMITH, BRIAN N	RECREATION CTRS	PLAYFIELD LEADER -TEMP	JUNE
SPENCER, TAYLOR B	RECREATION POOL	LIFEGUARD - TEMP	JUNE
STAFFORD, DYANNA T	RECREATION CTRS	PLAYFIELD LEADER -TEMP	JUNE
TATE, ASHLEY B	RECREATION CTRS	PLAYFIELD LEADER -TEMP	JUNE
VANN, BAILEY R	POLICE SUPPORT SER	POLICE OFFICER TRAINEE	JUNE
WATERS, ASHLEY D	RECREATION CTRS	PLAYFIELD LEADER -TEMP	JUNE
WHITE, JUSTIN C	POLICE SUPPORT SER	POLICE OFFICER TRAINEE	JUNE
WOODS, TANAZIA A	RECREATION CTRS	RECREATION LEADER	JUNE
WOOTEN, DANIELLE C	RECREATION CTRS	PLAYFIELD LEADER -TEMP	JUNE
WRIGHT, KYLE A	RECREATION CTRS	PLAYFIELD LEADER -TEMP	JUNE
YORK, ANITA M	POLICE SUPPORT SER	POLICE RECORDS SPECIALIST	JUNE



<b>Retirements</b>				
<b>Employee Name</b>	<b>Department</b>	<b>Job Title</b>	<b>Service Years</b>	<b>Month</b>
CARTER, MICHAEL R	SUPPORT SER	BACKGRND INVESTIGATR	20	APR
CLOWERS JR., JOHN H	SANITATION OPER	SANITATION LABORER	10	APR
GRINTON, KEVIN D	VEGETATION MGT	CREW COORDINATOR-PFM	9	APR
JOHNSON, CHARLOTTE J	SUPPORT SER	SR OFFICE ASSISTANT	18	APR
NEGRON II, ALBERT M	INVESTIGATIVE	POLICE OFFICER	16	APR
OLIVER, WILLIAM S	FIELD SER BUREA	POLICE CORPORAL	23	APR
PATTEN, DARLENE	VEGETATION MGT	MAINTENANCE WORKER	16	APR
POLLARD, DAVID A	FIRE SUPPRESS	FIRE ENGINEER	23	APR
SCALES, CHERYL D	SANITATION OPER	SANITATION SUPV	28	APR
SIGMON, STEPHEN D	FIELD SER BUREA	POLICE SERGEANT	23.5	APR
ANTHONY, DELRAY L	FIELD SER BUREA	POLICE LIEUTENANT	27	MAY
WELBORN, KAREN C	SUPPORT SER	SR CRIME ANALYST	31	MAY
DOUGLAS, DEBORAH A	VEGETATION MGT	MAINTNCE WRK-LNDSCPE	16.5	JUNE

<b>Separations</b>			
<b>Employee Name</b>	<b>Department</b>	<b>Job Title</b>	<b>Month</b>
ANDERSON, ALLYSON W	POLICE SUPPORT SER	FIREARMS & TM EXAMINER	APR
BIER, ALEA N	POLICE FIELD SER BUREA	POLICE OFFICER	APR
DUNLAP, ELIJAH J	PFM VEGETATION MGT	VEHICLE OPERATOR-PFM	APR
FLOREZ, OLIVIA D	UTILITIES METER SHOP	METER READER	APR
HAITH, FREDRICK D	TRANSPORT OPERA	PLANNING DEV COORD	APR
MONROE, CHRISTOPHER J	POLICE SUPPORT SER	POLICE OFFICER TRAINEE	APR
ORR, THOMAS L	SANITATION OPER	SANITATION EQUIP OP	APR
RIDDLEBERGER, ZACHARY	RECRE GEN MAIN	PARKS MAINT SUPV	APR
SAPP, DAPHNE W	POLICE SUPPORT SER	POLICE PROCESSING TECH	APR
STEWART, CHRISTOPHER J	FIRE SUPPRESS	FIREFIGHTER	APR
TOMPKINS, JAMES L	UTILITIES SEWER PLANTS	LIGHT EQ OP-SEWER	APR
WOLFFE, JAMES S	COMM BUS DEVELO	SR REHAB CONST ADVISOR	APR
AIKENS, MARCUS T	UTILITY C & M	MAINTNCE WKR-C&M	MAY
BELL, RICHARD W	TRAFFIC FLD OPR	MED EQ OP-TRANSPRT	MAY
BROWN, DALTON C	FIRE SUPPRESS	FIREFIGHTER TRAINEE	MAY
CARTER III, CLARENCE W	ENGINEERING ADM	CONST INSPECTOR	MAY
COLEMAN, CARL D	UTILITY C & M	MED EQ OP-C&M	MAY
EVANS, EUGENE R	UTILITY C & M	CREW LEADER-C&M	MAY
FETHERSON, GREGORY L	SANITATION OPER	SAN EQUIP OPER, SR	MAY
GENTRY, MARK C	RECREATION CTRS	RECREATION LEADER	MAY
GORDINEER, MICHAEL W	TRAFFIC FLD OPR	MED EQ OP-TRANSPRT	MAY
HARDIN, WENDELL D	PFM PROP MGT ADMI	SUSTAINABILITY PRG MGR	MAY
HARGROVE, WARREN E	SANITATION OPER	SANITATION EQUIP OP	MAY
HARRIS, KALVIN C	PFM CITY HALL MAINT	CUSTODIAL ASSISTANT	MAY
HAWKS, JEFFREY D	TRAFFIC FLD OPR	LIGHT EQ OP-TRANSPOR	MAY
LEONARD, TOBIN S	TRAFFIC FLD OPR	MED EQ OP-TRANSPRT	MAY
PATTERSON, CHRISTINE H	RECREATION CTRS	TOUR GUIDE - TEMP	MAY
READER, BOBBY L	PFM CITY HALL MAINT	CUSTODIAL ASSISTANT	MAY
RUNDIN, ASHLEY A	POLICE SUPPORT SER	FORNSC SVCS TECHNICN	MAY
SCHUMAKER, JAMES L	RECREATION CTRS	SR RECREATION LEADER	MAY
VANREED, AMANI L	INSPECTIONS ADM	CUSTOMER SVC CLERK	MAY
WORKMAN, RICHARD E	POLICE INVESTIGATIVE	POLICE DETECTIVE	MAY
WRIGHT, DAVID M	TRAFFIC FLD OPR	MED EQ OP-TRANSPRT	MAY
ABBEY, KEVIN L	POLICE SUPPORT SER	POLICE OFFICER TRAINEE	JUNE
BECK, JACOB D	UTILITY C & M	LIGHT EQ OP-C&M	JUNE
DAVIS, SHYNKALIA J	POLICE SUPPORT SER	POLICE OFFICER TRAINEE	JUNE
DAVIS, WILLIAM C	POLICE SUPPORT SER	POLICE OFFICER TRAINEE	JUNE
DUNNO, CARLY H	SANITATION ADM	GIS ADMIN - SANITATION	JUNE
FRELITZ, CHRISTINA M	HUMAN RESOURCES	HR ANALYST	JUNE
GRANT, THOMAS P	POLICE SUPPORT SER	POLICE OFFICER TRAINEE	JUNE
HAMBY, ANDREW C	POLICE SUPPORT SER	POLICE OFFICER TRAINEE	JUNE
HUDSON-SORRELL, SARAH	RECREATION ADM	ACCOUNTING CLERK	JUNE
JOHNSON, APRIL M	PLANNING	PROJECT PLANNER	JUNE
JOHNSON, SCHYLER T	POLICE FIELD SER BUREA	POLICE OFFICER	JUNE
JONES III, ALFRED T	FIRE SUPPRESS	FIREFIGHTER	JUNE

<u>Separations</u>			
<u>Employee Name</u>	<u>Department</u>	<u>Job Title</u>	<u>Month</u>
LEONARD, ADAM C	MARKETING & COM	VIDEO PRODUCTIONS SPEC	JUNE
MACK, WESLEY R	UTILITY C & M	CREW LEADER-C&M	JUNE
MASSARO, NICHOLAS P	POLICE FIELD SER BUREA	POLICE OFFICER	JUNE
NAVERIA, JOSE G	POLICE SUPPORT SER	POLICE OFFICER TRAINEE	JUNE
OLIVO, WALESKA	CITY LINK	CUST CONTACT SVC REP	JUNE
PETERSON, OMARI K	FIRE SUPPRESS	FIREFIGHTER	JUNE
PETTIFORD, DERRICK U	PFM CITY HALL MAINT	CUSTODIAN	JUNE

<b>Promotions</b>			
<b>Employee</b>	<b>Department</b>	<b>Job Title</b>	<b>Month</b>
BRADSHAW, TAMRA R	COMM ASSISTANCE	COMM ASSIST LIAISON	APR
DAVILA SR., MARCO A	POLICE FIELD SER BUREA	POLICE CORPORAL	APR
FELLAND, IAN M	FIRE SUPPRESS	FIREFIGHTER	APR
GOLKIEWICZ, JASON D	FIRE SUPPRESS	FIREFIGHTER	APR
GORDON, TORRIAN V	FIRE SUPPRESS	FIREFIGHTER	APR
HEDGES, DAVID H	FIRE SUPPRESS	FIREFIGHTER	APR
JOHNSON, STEVEN S	FIRE SUPPRESS	FIREFIGHTER	APR
LADD, TIFFANY A	ENGINEERING ADM	ENGINEERING TECH	APR
LANGDON, SAMUEL L	POLICE FIELD SER BUREA	POLICE SERGEANT	APR
MARSO, CHRISTOPHER A	FIRE SUPPRESS	FIREFIGHTER	APR
MCPHATTER, TONYA H	CITY SECRETARY	SR ADM COUNCIL CLK	APR
MOSER, LEE A	FIRE SUPPRESS	FIREFIGHTER	APR
MUNOZ, CESAR P	FIRE SUPPRESS	FIREFIGHTER	APR
PATINO, YADIRA E	FIRE SUPPRESS	FIREFIGHTER	APR
ROBERTS, GARRETT C	FIRE SUPPRESS	FIREFIGHTER	APR
TAYLOR II, VICTOR M	FIRE SUPPRESS	FIREFIGHTER	APR
VENABLE, CALVIN R	NSPECTIONS CON	ELECTRICAL INSPECTOR	APR
VONCANNON, GREGORY	UTILITY C & M	UTIL OPS SPEC-C&M	APR
WATSON, JACOB T	FIRE SUPPRESS	FIREFIGHTER	APR
WOODBERRY, WILLIS D	RECREATION CTRS	CREW LEADER-REC	APR
ABRAMS, AARON M	POLICE FIELD SER BUREA	POLICE OFFICER	MAY
ALLRED, LUCAS C	POLICE FIELD SER BUREA	POLICE OFFICER	MAY
BOLEN, BRYCE D	POLICE FIELD SER BUREA	POLICE OFFICER	MAY
BROWN, LAUREN M	POLICE FIELD SER BUREA	POLICE OFFICER	MAY
FERRELL, NICHOLAS C	POLICE FIELD SER BUREA	POLICE OFFICER	MAY
FISHER, CHRISTOPHER D	POLICE FIELD SER BUREA	POLICE OFFICER	MAY
FRANKLAND, LOGAN K	POLICE FIELD SER BUREA	POLICE OFFICER	MAY
GEOGHEGAN, PATRICK D	POLICE FIELD SER BUREA	POLICE OFFICER	MAY
HARPER, TIM D	PFM FLEET MAINT	TEAM LEADER	MAY
HAYNES, CONNOR R	POLICE FIELD SER BUREA	POLICE OFFICER	MAY
HESTER, ALEX W	POLICE FIELD SER BUREA	POLICE OFFICER	MAY
HIATT, JACOB T	POLICE SUPPORT SER	POLICE OFFICER	MAY
INMAN Jr, SHANNON W	POLICE FIELD SER BUREA	POLICE OFFICER	MAY
JOHNSON, WILLIAM G	POLICE FIELD SER BUREA	POLICE OFFICER	MAY
KESLER, BRIAN G	POLICE FIELD SER BUREA	POLICE OFFICER	MAY
KLEIN, EVAN L	POLICE FIELD SER BUREA	POLICE OFFICER	MAY
KLOS, JASON R	POLICE FIELD SER BUREA	POLICE OFFICER	MAY
LANCASTER, JOSHUA C	POLICE FIELD SER BUREA	POLICE OFFICER	MAY
MANNING, LUCAS C	POLICE FIELD SER BUREA	POLICE OFFICER	MAY
MINTZ, JOHNATHAN D	POLICE FIELD SER BUREA	POLICE OFFICER	MAY
PACE, SETH A	POLICE FIELD SER BUREA	POLICE OFFICER	MAY
PENDER, DARIEN D	POLICE FIELD SER BUREA	POLICE OFFICER	MAY
PETTET, CALEB N	POLICE FIELD SER BUREA	POLICE OFFICER	MAY
PRISK, JONATHON H	POLICE FIELD SER BUREA	POLICE OFFICER	MAY
ROCHELLE, MATTHEW D	POLICE FIELD SER BUREA	POLICE OFFICER	MAY

<b>Promotions</b>			
<b>Employee</b>	<b>Department</b>	<b>Job Title</b>	<b>Month</b>
SCHAEFER, BRADLEY S	POLICE FIELD SER BUREA	POLICE OFFICER	MAY
SEREIKA, ALEX J	POLICE FIELD SER BUREA	POLICE OFFICER	MAY
SMITH, ALEXANDER B	POLICE FIELD SER BUREA	POLICE OFFICER	MAY
SOMERVILLE, TANNER J	POLICE FIELD SER BUREA	POLICE OFFICER	MAY
STIDHAM, JESSE D	POLICE FIELD SER BUREA	POLICE OFFICER	MAY
TAYLOR, JUSTIN B	PFM VEGETATION MGT	MED EQ OP-PFM	MAY
TEAGUE, JACOB G	POLICE FIELD SER BUREA	POLICE OFFICER	MAY
TEMAS, JENNIFER C	POLICE FIELD SER BUREA	POLICE OFFICER	MAY
TEW, MARY E	CITY SECRETARY	DEPUTY CITY SECRETRY	MAY
TUCKER, CURTIS R	POLICE FIELD SER BUREA	POLICE OFFICER	MAY
WALKER IV, WILLIAM J	POLICE FIELD SER BUREA	POLICE OFFICER	MAY
WRIGHT, SHAKILYA L	CITY LINK	CUST CONTACT SVC REP	MAY
BAILIFF, WALTER B	COMM BUS DEVELO	SENIOR PROJECT SUPER	JUNE
BRENDLE, LILLIAN V	RECREATION POOL	ASST SWIM POOL COORD	JUNE
BROWN, OLA A	COMM BUS DEVELO	HOUSING INSPECTR SUP	JUNE
CAMPBELL, JOHNSITA C	SANITATION ADM	ASST SANITATION DIR	JUNE
DOSS, JOSEPH S	POLICE FIELD SER BUREA	POLICE LIEUTENANT	JUNE
EVANS, TYRIQ A	RECREATION CTRS	SENIOR LIFEGUARD -TEMP	JUNE
HANKS, TIMOTHY S	POLICE FIELD SER BUREA	POLICE CORPORAL	JUNE
HARRIS, TIFFANY N	COMM BUS DEVELO	SR ADMIN ASST	JUNE
HARVEY, COREY D	SANITATION OPER	SAN EQUIP OPER, SR	JUNE
JOHNSON, CATHERINE G	RECREATION POOL	ASST SWIM POOL COORD	JUNE
JOHNSON, ERIKA R	COMM BUS DEVELO	SR OFFICE ASSISTANT	JUNE
OLIVO, CHARLES D	POLICE FIELD SER BUREA	POLICE SERGEANT	JUNE
PERSIANI, ANDREW B	RECREATION POOL	SWIM POOL COORDINATOR	JUNE
SAUNDERS JR., MICHAEL	TRANSPORT OPERA	SR TRAFFIC SGNL TECH	JUNE
SHOOKMAN JR., WILLIAM	UTILITY C & M	UTIL CUST SVC MGR	JUNE
SLOAN Jr, TIMOTHY D	FIRE SUPPRESS	FIRE ENGINEER	JUNE
SMITH, MICHAEL F	POLICE SUPPORT SER	POLICE OFFICER TRAINEE	JUNE
STORY III, JAMES C	NSPECTIONS CON	PLANS EXAMINER	JUNE
STRATTON, ELIZABETH M	UTILITIES WATER PLANTS	SR OFFICE ASSISTANT	JUNE
WHITE, TIFFANY N	PLANNING	PROJECT PLANNER	JUNE



## City Manager Key Work Items

FY 2017 - 2018

**Strategic Area :**

**Economic Vitality and Diversity**

ID	Work Item	Assignee 1	Assignee 2	Due Date	Status
1496	Report on options for reinstating workforce development program	Evan Raleigh		October 2017	<b>Delayed</b>
1649	Annex HVAC improvements	Robert Mulhearn		October 2017	<b>Completed</b>
1497	Merge the City's current Youth Build and Successful Outcomes After Release (SOAR) programs.	Evan Raleigh		December 2017	<b>Completed</b>
1498	Work with Piedmont Triad Regional Council to provide a report on Northwest Piedmont Workforce Development Board's activities and outcomes.	Evan Raleigh	Derwick Paige	December 2017	<b>Completed</b>
1647	Development of a sponsorship program for the Winston-Salem Fairgrounds and Annex facilities	Robert Mulhearn		January 2018	<b>Completed</b>
1499	Convene a meeting with the Winston-Salem Chamber of Commerce, Winston-Salem/Forsyth County School Board, and local universities and colleges.	Evan Raleigh		February 2018	<b>Completed</b>
1648	Evaluate Farmers Market improvements	Robert Mulhearn		March 2018	<b>Completed</b>
1453		Ben Rowe		April 2018	<b>Completed</b>

Draft a new Benton Convention Center Qualified Management Agreement to reflect current practices

1500	Identify parcels for potential development.	Evan Raleigh	Paul Norby	May 2018	Canceled
1501	Identify funding for a land banking initiative.	Evan Raleigh	Patrice Toney	May 2018	Canceled
1502	Present land banking concept to City Council.	Evan Raleigh		May 2018	Canceled
1454	Continue to work towards the sale of Bowman Gray Stadium to WSSU	Ben Rowe		June 2018	Ongoing
1481	Coordinate meeting with Winston-Salem Business Inc., Winston-Salem Chamber of Commerce, Downtown Winston-Salem Partnership, and Wake Forest Innovation Quarter to discuss gaps in current policies regarding non-capital investments and other revisions	Derwick Paige		June 2018	Completed
1482	Evaluate policy for economic development projects based upon median salary instead of average salary	Derwick Paige		June 2018	Completed
1483	Present recommendations to City Council regarding policies related to non-capital investments and other revisions	Derwick Paige		June 2018	Canceled
1484	If approved, promote new economic development policies related to non-capital investments and other revisions	Derwick Paige		June 2018	Canceled
1485	Research feasibility of regional industrial park development	Derwick Paige		June 2018	Completed
1486	Identify and enhance economic development opportunities with Piedmont Triad Regional Council and Piedmont Triad Partnership	Derwick Paige		June 2018	Completed

1487	Derwick Paige		June 2018	Completed
	Expand efforts to promote aviation industry in the Piedmont Triad area			
1488	Derwick Paige		June 2018	Completed
	Work with regional economic development organizations to identify opportunities for regional economic development			
1489	Derwick Paige		June 2018	Completed
	Support and provide staff assistance as appropriate for infrastructure needs and business marketing strategies			
1490	Derwick Paige		June 2018	Completed
	Oversee economic development projects			
1503	Evan Raleigh	Derwick Paige	June 2018	Completed
	Assist Downtown Winston-Salem Partnership with retail and commercial recruitment efforts.			
1507	Evan Raleigh		June 2018	Completed
	Develop partnerships to promote entrepreneurship and the creative economy.			
1508	Evan Raleigh	Derwick Paige	June 2018	Completed
	Continue efforts to develop Brookwood Business Park at the Smith Reynolds Airport.			
1509	Evan Raleigh	Derwick Paige	June 2018	Completed
	Identify partnerships with local workforce development agencies.			
1510	Evan Raleigh		June 2018	Completed
	Report on best practices for recruiting small businesses.			
1511	Evan Raleigh		June 2018	Completed
	Evaluate policies and procedures related to small businesses.			
1512	Evan Raleigh	Derwick Paige	June 2018	Completed
	Report on status of existing local efforts to create maker or incubator spaces			



1513	Develop a new marketing strategy for small business assistance programs.	Evan Raleigh		June 2018	Completed
1520	Provide regular updates on Whitaker Park development.	Greg Turner	Derwick Paige	June 2018	Completed
1600	Infill development design standards report—possible UDO amendment	Paul Norby		June 2018	Completed
1601	Give priority assistance for zoning, permitting, plan review, inspections, and other City development review functions to Whitaker Park projects	Paul Norby	Derwick Paige	June 2018	Completed
1630	Continue implementation of RUCA Phase II and Phase III projects	Evan Raleigh	Ken Millett	June 2018	Completed
1650	Develop a Winston-Salem Fairgrounds Operation Manual	Robert Mulhearn		June 2018	Completed
1707	Implement a pilot site(s) for a student information technology internship program for City WinstonNet labs.	Tom Kureczka	Derwick Paige	June 2018	Completed
1514	Complete and present revisions to M/WBE program guidelines	Evan Raleigh		December 2018	Completed
1515	Draft proposal for M/WBE contract-based lending program	Evan Raleigh		December 2018	On Hold
1516	Recommend policy raising non-competitive spending threshold to \$30,000	Evan Raleigh		December 2018	On Hold

**Strategic Area :****Healthy Environment**

<b>ID</b>	<b>Work Item</b>	<b>Assignee 1</b>	<b>Assignee 2</b>	<b>Due Date</b>	<b>Status</b>
1552	Complete private property drainage reports for Cassell Street and 1401 N. Main Street for City Council	Keith Huff		August 2017	Completed
1521	Recommend ordinance revisions for recycling container accommodations at new commercial developments	Greg Turner		September 2017	Completed
1553	Start construction on the Lockland Park infrastructure improvement project	Keith Huff		September 2017	Completed
1554	Complete and submit the City's NPDES annual report to NCDEQ	Keith Huff		October 2017	Completed
1450	Draft an ordinance for consideration by City council to mandate business recycling	Angela Carmon	Johnnie Taylor	November 2017	Completed
1470	Issue NTP for South Mill Creek Outfall project	Courtney Driver		November 2017	Completed
1522	Revise City policies to require recycling stations as part of site plan approvals.	Greg Turner	Johnnie Taylor	November 2017	Completed
1544	Consider the use of an availability fee for business and multi-family recycling.	Johnnie Taylor		November 2017	Completed
1555	Complete riser structure modification construction at Central District stormwater management facility	Keith Huff		November 2017	Completed
1471		Courtney Driver		January 2018	Completed

Begin Maximo upgrades for Water and Wastewater facilities				
1558	Keith Huff	February 2018	Completed	Start updates on the Upper Mill Creek watershed master planning document
1559	Keith Huff	March 2018	Completed	Conduct follow-up methane monitoring of properties around Bowman Gray Stadium to determine effectiveness of methane remediation systems
1556	Keith Huff	April 2018	Completed	Complete NPDES stormwater program gap analysis for all permit sections
1557	Keith Huff	April 2018	Completed	Bennett Drive and Commonwealth Drive infrastructure repair projects consultant RFQ and selection
1560	Keith Huff	April 2018	Completed	Obtain right-of-entry and complete environmental study at the Clemmons Gun Range
1472	Courtney Driver	May 2018	Completed	Evaluate the HHW contract and analyze alternatives to increase efficiency of the program
1473	Courtney Driver	May 2018	Completed	Complete Linville Springs Lift Station Relocation design
1561	Keith Huff	May 2018	Completed	Complete design and obtain permits for the Washington Park stream restoration and dog park pollutant reduction project
1474	Courtney Driver	June 2018	Completed	Complete Level 2 design for Neilson WTP Modernization project
1475	Courtney Driver	June 2018	Completed	Complete 90% design for South Fork Interceptor #3

1476	Complete a strategic communication plan for the Utilities	Courtney Driver		June 2018	Completed
1477	Successful completion of Collection System Improvement Program (CSIP) Year 2	Courtney Driver		June 2018	Completed
1478	Complete the next level of analysis on the alternative cover pilot project	Courtney Driver		June 2018	Completed
1523	Research best practices and policies in other jurisdictions that have transit-oriented development incentives and green incentives for construction projects.	Greg Turner		June 2018	Completed
1563	Complete designs, obtain permits and start construction on the Spring Park infrastructure improvement project	Keith Huff		June 2018	Completed
1564	Coordinate with Inactive Hazardous Site Branch (IHSB) on remediation activities for the 28th Street groundwater pollution plume	Keith Huff		June 2018	Completed
1718	Provide additional study of parking requirements for transit development.	Toneq McCullough	Paul Norby	June 2018	Completed

**Strategic Area :****Livable Neighborhoods**

<b>ID</b>	<b>Work Item</b>	<b>Assignee 1</b>	<b>Assignee 2</b>	<b>Due Date</b>	<b>Status</b>
1651	Complete Sedge Garden Spray Ground	Robert Prestwood		August 2017	Completed
1652	Complete Rupert Bell Spray Ground	Robert Prestwood		August 2017	Completed
1653	Award construction contract for Winston Lake Golf Course cart paths	Robert Prestwood		September 2017	Completed
1654	Complete construction of Quarry Park	Robert Prestwood		September 2017	Completed
1783	Initiate quarterly meetings with Winston Lake patrons/golfers group	William Royston		September 2017	Completed
1784	Develop communications plan to share information across the recreation department	William Royston		September 2017	Completed
1534	Complete tennis court resurfacing (Ardmore)	Ian Huffman	William Royston	October 2017	Completed
1631	Develop strategies to ensure compliance with all funding source requirements (CDBG, HOME, Bond, etc.)	Marla Newman		October 2017	Completed
1455	Report on SNAP/EBT usage at the Fairgrounds Farmers Market	Ben Rowe	Eddie McNeal	November 2017	Completed
1785	Initiate Training Development/Team Building Program for the senior staff of the recreation department	William Royston		November 2017	Completed

1517	Report on Liberty Street Vendors Market activity.	Evan Raleigh	Eddie McNeal	December 2017	Completed
1602	UDO amendment allowing multifamily residential by right in addition non-residential zoning districts	Paul Norby		December 2017	Completed
1632	Ensure successful start-up of the FY 17-18 Youth Build Grant, if awarded or continue working with eligible participants via the former Construction Training Program	Marla Newman		December 2017	Completed
1658	Award construction contract for the North Ward Park	Robert Prestwood		December 2017	Completed
1659	Award construction contract for Kimberley Park	Robert Prestwood		December 2017	Completed
1772	Work with the Community and Business Development Department to provide subject matter expertise in fair housing for the City's Affirmatively Furthering Fair Housing Report and present the to City Council	Wanda Allen-Abraha	Ritchie Brooks	December 2017	Completed
1786	Complete Corpening Plaza to allow fountain usage	William Royston	Derwick Paige	December 2017	Completed
1787	Complete master plan for Hobby Park	William Royston		December 2017	Completed
1788	Complete business plans for community centers	William Royston		December 2017	Completed
1456	Complete the City's engagements with the What Works Cities initiative	Ben Rowe		January 2018	Completed
1491	Hire new Community Development Director	Derwick Paige		January 2018	Completed
1603	Report on potential Historic Landmark sites in central city	Paul Norby		January 2018	Completed

1656	Award construction contract for Miller Park	Robert Prestwood		January 2018	Completed
1660	Complete Salem Lake Marina	Robert Prestwood		January 2018	Completed
1781	Continue MLK Helping Hands program for city employee community engagement.	Wanda Allen-Abraha		January 2018	Completed
1524	Present results of due diligence work on Lucia Site Library to City Council	Greg Turner		March 2018	Completed
1633	Complete the first phase of the Ansonia, Manchester, Machine St. Area Improvement Project	Marla Newman		March 2018	Completed
1634	Complete the Lake Park Development assessment and present recommendations to the City Council	Marla Newman		March 2018	Completed
1635	Continue to assist the City Attorney's Office on drafting a code amendment to address mold	Marla Newman		March 2018	Completed
1657	Award construction contract for Hanes Park	Robert Prestwood		March 2018	Completed
1636	Sponsor the annual Neighborhood Association meeting	Marla Newman		April 2018	Completed
1655	Complete Winston Lake Golf Course Comfort Station	Robert Prestwood		April 2018	Completed
1661	Complete Polo Spray Ground	Robert Prestwood	William Royston	April 2018	Completed
1662	Complete Mineral Springs Spray Ground	Robert Prestwood	William Royston	April 2018	Completed
1663	Award construction contract for 2nd Street Park	Robert Prestwood		April 2018	Completed

1773	Wanda Allen-Abraha	April 2018	Completed
	Explore engagement of additional community partners in the Affordable and Fair Housing Summit.		
1774	Wanda Allen-Abraha	April 2018	Completed
	Continue the Fair Housing Media Campaign to increase public awareness regarding fair housing laws.		
1792	William Royston	April 2018	Completed
	Complete Reynolds Park Golf Course Cart Path Improvements		
1604	Paul Norby	May 2018	Completed
	West Suburban Area Plan update completion		
1605	Paul Norby	May 2018	Completed
	Install 2 new historic markers		
1793	William Royston	May 2018	Completed
	Bring at least 5 additional recreation centers online using E-Trak to process payments for rentals		
1457	Ben Rowe	June 2018	Completed
	Increase contribution of occupancy tax revenues to the Public Art Fund		
1519	Evan Raleigh	June 2018	Completed
	Explore partnerships with local organizations to provide public education and marketing of food banks, pantries, and community gardens to minimize duplication of services.		
1525	Greg Turner	June 2018	Completed
	Present a public art set aside policy for City construction projects.		
1545	Johnnie Taylor	June 2018	Completed
	Report on the feasibility to allow residents the opportunity to get a weekly brush collection service by calling in the location and paying a fee for the extra service		
1665	Robert Prestwood	June 2018	Canceled



	Award construction contract for Winston Lake Golf Course bunkers				
1666	Award construction contract for Happy Hills Park	Robert Prestwood		June 2018	On Schedule
1775	Work with the Marketing and Communications Department to expand marketing efforts for Human Relations department events and programs.	Wanda Allen-Abraha		June 2018	Completed
1776	Explore potential partnerships with the LGBTQIA community for community/fair housing outreach.	Wanda Allen-Abraha		June 2018	Completed
1777	Provide an update to the City Council on the Winston-Salem Building Integrated Communities Pipeline.	Wanda Allen-Abraha		June 2018	Completed
1778	Continue leading the Youth Advisory Council on a community service leadership project	Wanda Allen-Abraha		June 2018	Completed
1779	Continue leading the College Advisory Board on a community service leadership project.	Wanda Allen-Abraha		June 2018	Completed
1780	Develop digital community resource center to enhance communications and promote civic participation.	Wanda Allen-Abraha	Tom Kureczka	June 2018	Completed
1794	Complete master plan for Washington Park	William Royston		June 2018	Completed
1790	Complete master plan for Long Creek Golf Course	William Royston		August 2018	On Schedule
1518	Consider requests for reuse of City lots for urban farming, community gardens, and orchards.	Marla Newman		September 2018	Ongoing
1664	Complete Parkland Swimming Pool/Spray Ground	Robert Prestwood		September 2018	On Schedule

1637	Evaluate implementation of affordable housing study recommendations	Marla Newman		October 2018	Ongoing
1640	Evaluate and make recommendations for expansion of the In Rem Repair Program	Marla Newman		October 2018	Ongoing
1641	Present report on Transforming Urban Residential Neighborhoods (TURN) Program, including program modifications	Marla Newman		November 2018	Ongoing
1791	Undertake a comprehensive review of Parks and Recreation infrastructure needs and make recommendations for improvements.	William Royston		November 2018	On Schedule
1606	Assist City/County Planning with Parks/Open Space Master Plan Update	Paul Norby	William Royston	December 2018	On Schedule
1644	Complete an assessment of department division's and initiate changes to ensure successful administration of programs (Housing Rehabilitation, Code Enforcement, Community Services)	Marla Newman		December 2018	Ongoing
1667	Complete Winston Lake Aquatic Center	Robert Prestwood		December 2018	Completed
1642	Continue implementation of FY 16-18 CBD Bond Projects.	Marla Newman		March 2019	Ongoing
1639	Evaluate best practices in concentrated blight reduction efforts	Marla Newman		April 2019	Ongoing
1638	Incorporate recommendations from the housing study onto the Consolidated Housing and Community Development Plan	Marla Newman		April 2019	On Hold

1643	Complete all appropriate actions relating to the demolition of properties approved by City Council in FY 16-17.	Marla Newman	June 2019	Ongoing
1645	Provide assistance with development projects (Lake Side, Ujima, New Hope Manor, and others)	Marla Newman	June 2019	Ongoing

Strategic Area :

Quality Transportation

ID	Work Item	Assignee 1	Assignee 2	Due Date	Status
1720	Provide quarterly reports analyzing transit ridership by route.	Toneq McCullough		September 2017	Completed
1721	Complete Bond Concrete Base Street Repair Project	Toneq McCullough		September 2017	Completed
1671	Submit plans to NCDOT for review for Miller Street Sidewalk	Robert Prestwood		October 2017	Completed
1719	Bring the plan for conversion of First, Second, Main, and Liberty Streets to Council for approval. Include design aspects for enhanced traffic calming measures and additional on-street parking.	Toneq McCullough		October 2017	Completed
1722	Implement Free Bus Pass Program	Toneq McCullough		October 2017	Completed
1670	Submit 75% plans to NCDOT on Piedmont Regional Greenway	Robert Prestwood		November 2017	Completed
1725	Complete the Hinshaw Avenue Traffic Calming Project	Toneq McCullough		November 2017	Completed
1526	Evaluate potential of moving street sweeping operations in-house	Greg Turner		December 2017	Completed
1673	Complete wetland delineation and subsurface investigation for Brushy Fork Greenway	Robert Prestwood		December 2017	Completed
1728	Award Retaining Wall Repair project	Toneq McCullough		December 2017	Completed

1760	Award contract for Old Salem Infrastructure project	Toneq McCullough	December 2017	Completed
1674	Complete Ebert Road Sidewalk	Robert Prestwood	January 2018	Completed
1677	Complete Hollyrood Street Sidewalk	Robert Prestwood	January 2018	Completed
1678	Provide a status update to City Council on Union Station as a multi-modal transit facility.	Robert Prestwood	January 2018	Completed
1723	Provide a report benchmarking the City's resurfacing level against peer cities. Include an evaluation of revenue options to increase street resurfacing schedule.	Toneq McCullough	January 2018	Completed
1727	Report on Sidewalk Program	Toneq McCullough	January 2018	Completed
1730	Present projects for consideration from the Biennial Call for Projects	Toneq McCullough	January 2018	Completed
1731	Complete Hearthside Sidewalk Construction project	Toneq McCullough	January 2018	Completed
1732	Implement Expanded Bus Routes	Toneq McCullough	January 2018	Completed
1733	Provide a report on increased coordination efforts with Piedmont Area Regional Transit Authority.	Toneq McCullough	January 2018	Completed
1679	Complete Muddy Creek Greenway Trailhead	Robert Prestwood	March 2018	Completed
1734	Make Project recommendations to City Council from the Downtown Parking Study	Toneq McCullough	March 2018	Completed
1735	Purchase Replacement Pay Stations	Toneq McCullough	March 2018	Completed

1736	Development of Evaluation Criteria for WSTA Operations	Toneq McCullough	March 2018	Completed
1591	Identify additional revenue sources for pedestrian transportation Capital improvements	Patrice Toney	April 2018	Completed
1672	Complete WFIQ Rails to Trails	Robert Prestwood	April 2018	Completed
1675	Complete Bethabara Road Sidewalk	Robert Prestwood	April 2018	Completed
1676	Complete Ardmore Road Sidewalk	Robert Prestwood	April 2018	Completed
1739	Provide connectivity and safety analysis of future pedestrian transportation improvements including both sidewalks and greenways.	Toneq McCullough	April 2018	Completed
1527	Award construction contract for Meadowlark Drive widening	Greg Turner	June 2018	Ongoing
1680	Send out RFQ for artist for MLK Jr. Streetscape	Robert Prestwood	June 2018	Delayed
1681	Complete Reynolds Park Road bridge replacements	Robert Prestwood	June 2018	Completed
1740	Work with Greenbrier Farm on their traffic calming petition	Toneq McCullough	June 2018	Ongoing
1741	Work with Robinhood Road Traffic Calming Task Force	Toneq McCullough	June 2018	Completed
1743	Coordinate on Bike Month Activities	Toneq McCullough	June 2018	Completed
1744	Complete Walk and Roll Event	Toneq McCullough	June 2018	Completed

1745	Add Traffic Camera images to TV 13 and City Website Coordinate with Marketing and Communications	Toneq McCullough	Eddie McNeal	June 2018	Completed
1747	Complete W. First Street Bridge Repair	Toneq McCullough		June 2018	Completed
1748	Evaluate the viability and potential revenue generated by allowing advertising on bus shelters	Toneq McCullough	Angela Carmon	June 2018	Completed
1749	Award contract for bicycle and pedestrian project on 5th Street and Old Greensboro Road	Toneq McCullough		June 2018	Completed
1750	Award contract for bicycle and pedestrian project on Cleveland Avenue	Toneq McCullough		June 2018	Completed
1751	Award contract for bicycle and pedestrian project on Liberty Street	Toneq McCullough		June 2018	Completed
1752	Award contract for bicycle and pedestrian project on Trade Street	Toneq McCullough		June 2018	Completed
1753	Award contract for bicycle and pedestrian project on Northwest Blvd and 14th Street	Toneq McCullough		June 2018	Completed
1754	Award contract for bicycle and pedestrian project on Hawthorne Road	Toneq McCullough		June 2018	Completed
1755	Award contract for bicycle and pedestrian project on Academy Street	Toneq McCullough		June 2018	Completed
1757	Award contract for child pedestrian safety project on Silas Creek Parkway	Toneq McCullough		June 2018	Completed

1758	Request municipal agreement for work on Robinhood Road connecting sidewalk to greenway	Toneq McCullough	June 2018	<b>Delayed</b>
1759	Award Curb Cuts project on Liberty St and Main Street (MLK Jr. Dr to 6th St)	Toneq McCullough	June 2018	<b>On Hold</b>
1682	Complete Lantern Ridge Greenway	Robert Prestwood	August 2018	<b>On Schedule</b>
1737	Complete Development of Program Management Plan (PMP) for all Federal Transit Programs	Toneq McCullough	September 2018	<b>On Schedule</b>
1738	Complete Revisions to Public Transportation- Human Service Coordination Plan Update	Toneq McCullough	September 2018	<b>On Schedule</b>
1746	Downtown Traffic Signal Cabinet Relocation Project - Provide plans and coordinate change out for 10 intersections	Toneq McCullough	November 2018	<b>On Schedule</b>
1761	Complete Annual resurfacing contract projects	Toneq McCullough	November 2018	<b>On Schedule</b>
1683	Complete Union Station	Robert Prestwood	December 2018	<b>On Schedule</b>
1762	Request for Proposals for Feasibility Study for Current and Future WSTA Transit Needs	Toneq McCullough	December 2018	<b>Completed</b>
1742	Complete Bicycle Master Plan	Toneq McCullough	June 2019	<b>On Schedule</b>
1763	Complete Old Salem Infrastructure Project (extra time to get tree plantings in based on seasons)	Toneq McCullough	December 2019	<b>On Schedule</b>



**Strategic Area :****Safe and Secure Community**

<b>ID</b>	<b>Work Item</b>	<b>Assignee 1</b>	<b>Assignee 2</b>	<b>Due Date</b>	<b>Status</b>
1646	Co-sponsor the annual Neighborhood Association-Crime Watch Recruitment Fair	Marla Newman		August 2017	Completed
1684	Complete Fire Station 8 construction	Robert Prestwood		September 2017	Completed
1685	Complete District 1 Station	Robert Prestwood		September 2017	Completed
1492	Hire new Police Chief	Derwick Paige		October 2017	Completed
1542	Identify future actions that could increase the City's overall STAR Community score.	James T. Mitchell		November 2017	Completed
1608	Report on additional strategies that can be undertaken to reduce gang affiliation and violence	Catrina Thompson		November 2017	Completed
1764	Evaluate the creation of a Community Education Team to provide additional resources for community education programming.	Trey Mayo	Marlene Kostyrka	November 2017	Completed
1609	Report and implement expanded recruiting efforts and review current hiring standards to enhance WSPD's recruitment, diversity, and retention	Catrina Thompson	Eddie McNeal	December 2017	Completed
1687	Complete Fire Station #7	Robert Prestwood		December 2017	Completed
1688	Complete Fire Station #9	Robert Prestwood		December 2017	Completed

1765	Work with community partners to create a plan to provide targeted fire and emergency medical services risk reduction programs to schools, universities, laboratory facilities, and senior populations.	Trey Mayo	Marlene Kostyrka	December 2017	Completed
1782	Expand Trust Talks in partnership with Police	Wanda Allen-Abraha	Catrina Thompson	December 2017	Completed
1460	Provide a report to City Council on the SOAR Program	Ben Rowe	Evan Raleigh	January 2018	Completed
1580	Revise the multi-agency Emergency Operations Center 24 hour per day working team	Robert A. Reece		January 2018	Completed
1610	Complete moves into District 1 and District 3	Catrina Thompson		January 2018	Completed
1611	Coordinate a meeting with the Forsyth County DA's Office and other local government jurisdictions to discuss incarceration diversion programs	Catrina Thompson	Angela Carmon	January 2018	Completed
1612	Report on community relations programs, events, and strategies	Catrina Thompson		January 2018	Completed
1613	Increase neighborhood watch sign-ups and memberships	Catrina Thompson		January 2018	Completed
1614	Engage the community through the expansion of the Police Athletic League	Catrina Thompson		January 2018	Completed
1615	Increase Police Department's capabilities in Spanish language and cultural competency	Catrina Thompson		January 2018	Completed
1616	Provide officer training in implicit bias, community policing, and other community relations strategies	Catrina Thompson		January 2018	Completed

1617	Continue to develop outreach efforts to specific populations	Catrina Thompson		January 2018	Completed
1618	Expand existing community policing programs such as Trust Talks, Walk and Talk, and Community Priority Patrolling	Catrina Thompson		January 2018	Completed
1581	Provide a report on the transition of Emergency Management Department operations and Emergency Operations Center to the Forsyth County Public Safety Facility.	Robert A. Reece		March 2018	Completed
1717	Replace current obsolete Fire Department records management system.	Tom Kureczka	Trey Mayo	March 2018	On Hold
1583	Strengthen and re-invigorate the Forsyth County Incident Management Team and the Winston-Salem/Forsyth County Emergency Management Advisory Council	Robert A. Reece		May 2018	Completed
1469	Review and implement strategies related to public safety pay included in the most recent compensation study	Carmen Caruth		June 2018	Completed
1532	Identify an area suitable for providing driver training for Police and Fire Departments and secure funding.	Greg Turner		June 2018	Ongoing
1533	Review the need for an additional, more centrally located fire skills enhancement facility. Provide design specifications and identify potential sites.	Greg Turner	Trey Mayo	June 2018	Completed
1543	STAR Staffing	James T. Mitchell		June 2018	Completed
1584	Coordinate the Complex Coordinated Terrorist Attack grant activities for the next three years	Robert A. Reece		June 2018	Completed

1619	Conduct department wide de-escalation training for sworn personnel	Catrina Thompson		June 2018	Completed
1620	Partner with Human Relations to hold Clergy Trust Talks	Catrina Thompson	Wanda Allen-Abraha	June 2018	Completed
1621	Partner with Human Relations and local universities to hold Collegiate Trust Talks	Catrina Thompson	Wanda Allen-Abraha	June 2018	Completed
1622	Report on gang prevention in schools through the SRO program to the gang steering committee	Catrina Thompson		June 2018	Completed
1623	Enhance crime reduction strategies to reduce part I (violent and property) crimes	Catrina Thompson		June 2018	Completed
1624	Enhance traffic safety initiatives and education to reduce traffic fatalities	Catrina Thompson		June 2018	Completed
1625	Review entire department's staffing and deployment in an effort to ensure maximum efficiency and service delivery	Catrina Thompson		June 2018	Completed
1626	Review the implementation plan for a fourth police district and provide additional analysis regarding enhanced services and expected outcomes / Continue redeployment study of a Central District and implement, if feasible	Catrina Thompson		June 2018	Completed
1627	Continue critical incident training for sworn and select non-sworn personnel	Catrina Thompson		June 2018	Completed
1628	Complete installation of the first phase of the downtown public safety camera project	Tom Kureczka	Catrina Thompson	June 2018	Ongoing
1629	Evaluate mobile command center needs	Catrina Thompson	Robert A. Reece	June 2018	Completed

1700	Perform an Evidence Management (Police Department) compliance audit	Scott Tesh		June 2018	Completed
1766	Develop a management system for public education materials used by the Operations Division, including order, delivery, and inventory.	Trey Mayo	Marlene Kostyrka	June 2018	Completed
1767	Select and implement a functional, job-related fitness program for the fire department.	Trey Mayo	Marlene Kostyrka	June 2018	Completed
1768	With assistance from the Office of Performance and Accountability, conduct a cost-benefit analysis of an in-house fire apparatus maintenance facility.	Trey Mayo	Marlene Kostyrka	June 2018	On Hold
1769	Create and implement an active customer satisfaction survey tool.	Trey Mayo	Marlene Kostyrka	June 2018	Completed
1770	Develop minimum qualifications and, in concert with the Training Division, implement an acting division chief and battalion chief training program.	Trey Mayo	Marlene Kostyrka	June 2018	Completed
1771	Conduct a fire deployment needs analysis to include a station location assessment.	Trey Mayo	Marlene Kostyrka	June 2018	Completed
1686	Award construction contract for the Public Safety Center	Robert Prestwood		September 2018	On Schedule
1578	Perform a regional, coordinated, multi-agency terrorist attack training event.	Robert A. Reece		December 2018	Ongoing
1579	Hold a large community wide drill that includes elected officials	Robert A. Reece		December 2018	Ongoing

Conduct comprehensive elected official emergency operations training

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**Strategic Area :**  
**Service Excellence**

<b>ID</b>	<b>Work Item</b>	<b>Assignee 1</b>	<b>Assignee 2</b>	<b>Due Date</b>	<b>Status</b>
1493	Create a "State of the City" video to illustrate how the mission, vision, and values of the City are promoted and carried out in everyday operations.	Eddie McNeal		August 2017	Completed
1528	Propose Small-Cell ordinance for City Council Consideration	Greg Turner		September 2017	Completed
1535	Backup AVL manager	James T. Mitchell		September 2017	Completed
1566	Complete employee listening tour	Lee Garrity		September 2017	Completed
1708	Complete the core ring for the City Fiber Network.	Tom Kureczka		September 2017	Completed
1458	Submit an application for the Bloomberg Philanthropies' 2017 Mayors Challenge	Ben Rowe		October 2017	Completed
1461	Develop and implement improvements to the automated benefits (open) enrollment tool for better data management and consistency, as well as process improvements.	Carmen Caruth		October 2017	Completed
1536	Conduct a study on reorganization of Fleet Services	James T. Mitchell		October 2017	Completed
1551	Evaluate and implement enhanced enforcement of signage within right-of-ways	Johnnie Taylor		October 2017	Completed
1586		Melanie Johnson		October 2017	Completed

Collaborate with N.C. Dept. of Cultural Resources to determine indispensable archives being kept in storage at 6th/Cherry/Trade Parking Deck.

1592	Patrice Toney		October 2017	Completed
	Prepare a report analyzing the city's current revenue structure and identify any additional revenue sources			
1691	Scott Tesh		November 2017	Canceled
	Perform analysis of City Link calls/SRs and provide mapping of calls/SRs			
1692	Scott Tesh		November 2017	Completed
	Complete a contract audit of street sweeping services			
1701	Shantell Davis		November 2017	Completed
	Evaluate best practices for citizen contact centers. Include a report on resident feedback mechanisms			
1702	Shantell Davis	Eddie McNeal	November 2017	Completed
	Develop a strategy to train City Link staff to be social media liaisons			
1537	James T. Mitchell		December 2017	Completed
	Conduct a Fleet Services Customer Satisfaction Survey			
1538	James T. Mitchell		December 2017	Completed
	Standardization of Fleet vehicle purchasing			
1541	James T. Mitchell		December 2017	Completed
	Contract for comprehensive security assessment of all City facilities (except new and public safety buildings)			
1567	Lisa Saunders		December 2017	Completed
	Complete Smith Systems pilot program in Sanitation			
1568	Lisa Saunders		December 2017	Completed
	Implementation of Safety Incentive Program in Utilities			
1569	Lisa Saunders		December 2017	Completed
	Evaluate electronic auctions as process for sale of surplus equipment			
1570	Lisa Saunders		December 2017	Completed



Complete financing of \$60 million Water & Sewer Revenue Bonds					
1571		Lisa Saunders		December 2017	Completed
	Complete Request for Proposal for Financial Advisory Services				
1709		Tom Kureczka	Shantell Davis	December 2017	Completed
	Enhance the citizen feedback loop within the CSR system				
1795		William Royston		December 2017	Completed
	Present a report to City Council on utilization of recreation centers and recommended improvements				
1462		Carmen Caruth		January 2018	Completed
	Complete year two of the classification and compensation study and provide implementation recommendations.				
1463		Carmen Caruth		January 2018	Completed
	Engage a consultant to evaluate current employee performance appraisal tools and provide recommendations for new metrics based tools with a focus on adhering to performance standards, increased accountability, and instrument validity. Implement recommendations.				
1464		Carmen Caruth		January 2018	Completed
	Review quarterly supervisor training programs to promote the City's mission and vision				
1529		Greg Turner	Ben Rowe	January 2018	Completed
	Provide a report to City Council on proposed bond projects and associated costs.				
1530		Greg Turner		January 2018	Completed
	Work with Citizens' Capital Needs Committee on possible 2018 bond package				
1572		Lisa Saunders		January 2018	Completed
	Report to City Council on 2014 Bond Project Spending				

1574	Report on Debt Service Fund	Lisa Saunders	January 2018	Completed
1593	Prepare an annual report on Community Agency performance	Patrice Toney	January 2018	Completed
1465	Review the customer service excellence initiative	Carmen Caruth	February 2018	Completed
1479	Re-align utility billing and metering operations within the Utilities Department to provide comprehensive oversight of customer service operations	Courtney Driver	February 2018	Completed
1573	Prepare fund balance report for fiscal year ended 2016/2017	Lisa Saunders	February 2018	Completed
1539	Complete Central Warehouse enhancements	James T. Mitchell	March 2018	Completed
1575	Review/revise the Purchasing Administrative Policy	Lisa Saunders	March 2018	Completed
1576	Develop and implement the City's "on call" process for services	Lisa Saunders	March 2018	Completed
1577	Amend City ordinance to revise WSPORS Commission Members to reflect representation of the membership	Lisa Saunders	March 2018	Completed
1693	Complete What Works Cities engagements related to performance management and open data	Scott Tesh	March 2018	Completed
1695	Conduct a City-wide citizen satisfaction survey	Scott Tesh	March 2018	Completed
1710	In collaboration with the Sunlight Foundation, the creation and adoption of an effective Open Data policy.	Tom Kureczka	March 2018	Completed

1594	Patrice Toney	April 2018	Completed
	Prepare and present a trial balanced budget to City Council		
1587	Melanie Johnson	April 2018	Completed
	Complete 2009, 2010, 2011 Official Minutes (Hard Copy to be Bound) – carryover from FY16-17 (Beginning with 2012 strictly digital)		
1696	Scott Tesh	April 2018	Canceled
	Identify potential cost savings through a benchmarking efficiency study		
1451	Angela Carmon	May 2018	Completed
	Amend the UDO and City Code to incorporate changes due to state law		
1595	Patrice Toney	May 2018	Completed
	Present the recommendations of the CAAC to the City Manager		
1596	Patrice Toney	May 2018	Completed
	Develop a marketing strategy to notify the public about the FY 2018-19 proposed budget and public hearing		
1597	Patrice Toney	May 2018	Completed
	Prepare and present the FY 2018-19 Balanced Budget		
1598	Patrice Toney	May 2018	Completed
	Present the 2019-2024 Capital Plan		
1459	Ben Rowe	June 2018	Ongoing
	Review information request mechanism for elected officials and make recommendations to increase the timeliness of feedback		
1466	Carmen Caruth	June 2018	Completed
	Utilizing Employee Wellness Committee resources, develop and implement a more robust wellness education curriculum designed to address health concerns discovered through biometric screening and reflecting employee health and wellness interests.		

1467		Carmen Caruth		June 2018	Completed
	Develop and implement a strategy for diffusion of the City's mission, vision and values into the organization's culture.				
1468		Carmen Caruth	Eddie McNeal	June 2018	Completed
	Develop and implement innovative strategies to effectively recruit for hard to fill position , particularly in public safety and labor/trades/crafts classifications.				
1480		Courtney Driver	Tom Kureczka	June 2018	Completed
	Begin implementation of Automated Meter Infrastructure (AMI) by hiring program manager.				
1494		Eddie McNeal		June 2018	Completed
	Establish a regular and robust marketing campaign for Recreation and Parks				
1495		Eddie McNeal		June 2018	Ongoing
	Develop a plan to improve signage on City buildings				
1531		Greg Turner	Eddie McNeal	June 2018	Completed
	Conduct ribbon cuttings for bond projects				
1540		James T. Mitchell		June 2018	Completed
	Complete an AVL Cost/Benefit Analysis				
1546		Johnnie Taylor		June 2018	Completed
	Re-routing of refuse routes to improve efficiency by more use of automated collection vehicles.				
1547		Johnnie Taylor		June 2018	Completed
	Implement plan to improve the appearance of the Cemeteries. (New Evergreen and Woodland)				
1548		Johnnie Taylor		June 2018	Completed
	Implement plan to improve mowing schedule and maintenance at Winston Lake				
1549		Johnnie Taylor		June 2018	Completed
	Improve level of custodial maintenance at Clark Campbell Transportation Center				

1550	Prepare a report on deferred maintenance needs.	Johnnie Taylor	June 2018	Completed
1599	Facilitate the work plan and present the recommendations of the Citizens' Budget Advisory Council (CBAC)	Patrice Toney	June 2018	Completed
1607	Community Appearance Awards program	Paul Norby	June 2018	Completed
1689	Re-design monthly performance indicators report	Scott Tesh	June 2018	Delayed
1690	Establish focus area and objective-level key performance indicators	Scott Tesh	June 2018	Delayed
1698	Develop performance management continuous improvement model and open data reporting strategies.	Scott Tesh	June 2018	On Schedule
1703	Expand utilization of City Link 311 chat feature through implementation of chat queue, web pop-ups, and increased marketing	Shantell Davis	June 2018	Completed
1704	Enhance, expand, and market the City's Web Self-Service Application, add additional SR types and reconfiguration of site to ensure site is more citizen-friendly, include Spanish speaking options	Shantell Davis	June 2018	Completed
1705	Activate reverse calling feature and re-instate phone surveys to improve Customer Satisfaction	Shantell Davis	June 2018	Completed
1714	Increase the usability of the City website's search function.	Tom Kureczka	June 2018	Completed
1715	Connect all remaining City facilities to the City Fiber Network as funding and staff resources are available.	Tom Kureczka	June 2018	Completed

1716	Identify and implement opportunities for consolidation of information technology support services.	Tom Kureczka		June 2018	Completed
1706	Implement new CSR system to enhance citizen engagement, data utilization and reporting and GIS mapping functionality	Shantell Davis		August 2018	On Schedule
1694	Produce semi-annual strategic plan monitoring report	Scott Tesh		September 2018	On Schedule
1697	Provide framework for basic data academy coursework	Scott Tesh		September 2018	On Schedule
1699	Update strategies in the FY 2017-2021 Strategic Plan to establish FY 2019 short-term priorities	Scott Tesh		September 2018	On Schedule
1711	Support the M/WBE Division with solutions for certification submission, online vendor listings, and tracking P-Card purchases.	Tom Kureczka		September 2018	Ongoing
1713	Review City website needs and propose redesigning the website to provide better communication strategies. Complete the replacement of the site's core platform.	Tom Kureczka	Eddie McNeal	September 2018	Ongoing
1452	Update the City's ADA/Transition Plan	Angela Carmon		October 2018	On Schedule
1588	Find alternative storage for archives and move said archives to new location	Melanie Johnson		December 2018	Ongoing
1589	Scan archived documents into Laserfiche system	Melanie Johnson		December 2018	Ongoing
1590	Investigate and begin process for Board/Commission maintenance utilizing Granicus software	Melanie Johnson		December 2018	Ongoing

