



live911.com

LIVESTREAM 911 CALLS DIRECTLY
TO FIRST RESPONDERS

**Winston-Salem Police Department / City Council
Public Safety Committee
November 7, 2022**



HIGHERGROUND QUICK FACTS

HQ Office

- Thousand Oaks, CA

CEO: Terry Ryan

Founded: 1973

1,800+ Customers

**Critical Communications
Focus**



Solutions



Next Generation
capture911TM
incident reconstruction

Customers



LIVE911 VISION

- Livestream 911 calls directly to police in the field to transform response
- Better response plan from obtained information
- Improve response times by eliminating delays
- **Improve de-escalation techniques** with additional information
- Live911 was developed to help save lives in your community
- Help keep officers safer with increased situational awareness



OFFICERS IN THE FIELD

- Hear 911 calls in “real-time” at same time as call taker
- Monitor only 911 calls relevant to their location
- Increased information for effective de-escalation techniques
- Receive all details for increased situational awareness
- Use caller’s tone to determine situation severity
- Provides a head start on the call, reducing response times
- Receive immediate updates in route as situation changes



LEADERSHIP

- Watch Commanders and EOC's
- Real-Time Crime Centers
- Drone as First Responder (DFR) Programs
- Instant awareness of hot spots
- Increased situational awareness
- Direct resources quickly & appropriately



LIVE911 SUCCESS NATIONWIDE



<https://www.youtube.com/watch?v=Wccd1GJY0dU>





LIVE911TM

Q&A
QUESTIONS & ANSWERS SESSION

LIVE911 SUCCESS NATIONWIDE

