



Winston-Salem

DEPARTMENT OF TRANSPORTATION

PARKING PROGRAM MODERNIZATION PUBLIC MEETING COMMENTS:

NAME AND ADDRESS Kenneth Mack 2656 Wybrook Or 27103

COMMENTS It is bad for the City for one people that
can't operat this kind of system it will stop people from
coming to town to park etc .

Kenneth Mack



Winston-Salem

DEPARTMENT OF TRANSPORTATION

PARKING PROGRAM MODERNIZATION PUBLIC MEETING COMMENTS:

NAME AND ADDRESS STAN PUTNAM

COMMENTS 315 N. SPRUCE ST

- APT 408

WINSTON-SALEM 27101

- EXPLAIN HANDICAP PARKING RULES, FINES, ETC

- \$150/m vs 25¢/m - TOO LARGE OF AN

INCREASE

- Keep me informed

- Where will the money go?



Winston-Salem

DEPARTMENT OF TRANSPORTATION

PARKING PROGRAM MODERNIZATION PUBLIC MEETING COMMENTS: *marygiunca@gmail.com*

NAME AND ADDRESS *Mary Giunca, 446 Granville Dr. WS, NC 27101*

COMMENTS *Please make sure that the app functions well for the average user. Some of these parking apps used across the country are terrible.*



Winston-Salem

DEPARTMENT OF TRANSPORTATION

PARKING PROGRAM MODERNIZATION PUBLIC MEETING COMMENTS:

NAME AND ADDRESS

Don Somester

COMMENTS

Parking Needs to be Free, this will encourage people to come downtown not discourage. An app will also take away incentive for older folks to come here and spend money. Increasing costs will hurt businesses.



Winston-Salem

DEPARTMENT OF TRANSPORTATION

PARKING PROGRAM MODERNIZATION PUBLIC MEETING COMMENTS:

NAME AND ADDRESS Chelsea Cordell Jones 661 Mulberry St, WS

COMMENTS what is non-payment fee structure/collection?

App isn't user friendly - too simplified.

Nowhere to input parking validation codes upfront.

The association with predatory PaybyPhone practices isn't good optics and decreases trust value for the city.

Lack of trust → lack of participation → less business downtown.



Winston-Salem

DEPARTMENT OF TRANSPORTATION

PARKING PROGRAM MODERNIZATION PUBLIC MEETING COMMENTS:

NAME AND ADDRESS Pam Taylor 8735 Concordch. Rd Lewisville, NC 27023

COMMENTS

For students enrolled taking Educational Classes or enrichment
Classes is there a way to distribute parking vouchers
for students upon enrollment



Winston-Salem

DEPARTMENT OF TRANSPORTATION

PARKING PROGRAM MODERNIZATION PUBLIC MEETING COMMENTS:

NAME AND ADDRESS Judy Charfee, 214 N. Spring Street

COMMENTS Consider on-street rates to be for shorter time a ~~low~~ lower rate for those who can't afford it but need to park for things like the courthouse.

1



Winston-Salem

DEPARTMENT OF TRANSPORTATION

PARKING PROGRAM MODERNIZATION PUBLIC MEETING COMMENTS:

NAME AND ADDRESS Martha Holland 755 Austin Ln. W-S 27106

COMMENTS Glad to know nights + weekends stay free.

- * Allow first hour free parking in decks, then begin \$1.00. That would help quick errands like paying tax bill, etc. ^{and encourage}
- * On street should go to 1.00, not 1.50, then it's consistent, easy to calculate, not too much increase. People like me are careful with how much they spend.
- * Keep some free on-street sites free. We don't have to monetize every square inch.

2



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DEPARTMENT OF TRANSPORTATION

PARKING PROGRAM MODERNIZATION PUBLIC MEETING COMMENTS:

NAME AND ADDRESS Martha Holland 755 Austin Ln. W-S 27106

COMMENTS

- Please don't assume everyone has or uses smart phones and is comfortable with online payments. Keep making accommodations for old-school citizens.
- Please do everything possible to welcome + encourage citizens + visitors to come downtown. That should be the #1 priority.
- Thanks to Jeff Fenster for his helpful explanations. ü



Winston-Salem

DEPARTMENT OF TRANSPORTATION

PARKING PROGRAM MODERNIZATION PUBLIC MEETING COMMENTS:

NAME AND ADDRESS Calvert Jeffers. 4172 Mill Creek Rd

COMMENTS Concerned about people without mobile phones.

Parking fee of \$1.50 / hr it too much.



Winston-Salem

DEPARTMENT OF TRANSPORTATION

PARKING PROGRAM MODERNIZATION PUBLIC MEETING COMMENTS:

NAME AND ADDRESS Elise Barrella 27101

COMMENTS

- I support a rate increase on-street to encourage parking in decks, ~~turnover~~ ^{turnover} of spaces, ~~accounting for inc. cost~~ ^{accounting for inc. cost}
- Replacing the old meters to working machines - great
- I am concerned about equity and privacy related to a fully app-based system that ~~requires~~ ^{collects} my data ^{license plate, credit card, locality} and does not allow for a cash option - both a personal preference and concern for those who are unbanked

→ Why not expand use of the pay kiosks around city hall/county buildings? - would provide consistency in equipment, differentiate from private pay lots. →

~~allow~~ allow for cash or card payment, protects people's privacy, ~~data~~ reduces labor of manual meter checking / time marking

• secondary concern for downtown workers who do not have employer lots or subsidies or affordable housing options downtown



Winston-Salem

DEPARTMENT OF TRANSPORTATION

PARKING PROGRAM MODERNIZATION PUBLIC MEETING COMMENTS:

NAME AND ADDRESS

Nancy Goodwin 5730 Tobaccoville Rd Tobaccoville ²⁷⁰⁵⁰

COMMENTS

I am concerned about the proposed tax increase in on-street parking, particularly around the Sawtooth Center. The majority of day-time users of Sawtooth are seniors, and I feel this unfairly impacts their ability to attend classes ~~at~~ here.

^{and effort to take,} Most class members are often carrying tool bags or work in progress. Having to →

Park further away could be difficult for some people.

Suggest an exemption for seniors.

Stan Putnam
315 N Spruce St., Apt 408
Winston Salem, NC 27101

StantonNOW@hotmail.com
Cell 727-215-1222

any updates on
Handicap Parking

From: Sarah Blanchette <svblanch7991@gmail.com>
Sent: Monday, September 23, 2024 7:34 PM
To: Reid Hutchins
Subject: [EXTERNAL] Parking changes

You don't often get email from svblanch7991@gmail.com. [Learn why this is important](#)

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Hi Reid,

I'm sure my opinion doesn't hold much weight but I did want to take the time to let you know how much I hope WS doesn't switch from meter to the app for parking and raising the rate from .25 to 1.50 an hour.

I work downtown at 2 different jobs. One is dog walking, and it's hard enough to find easy parking now that allows me to make my appointments in time. It would make that aspect of my job more difficult and more expensive which doesn't sound great these days when I'm struggling to make enough money as is.

I do have some privacy concerns with having to download another app and give them all my banking information. It would also be a huge hassle for anyone coming to visit to have to download an app before parking! I can understand that that system has become more expected in big cities, but I don't think Winston has the draw of a big city for that to be acceptable.

Even if meter parking doubled, and went up to .50 I would much prefer that than having to pay by app.

Thanks for listening to my concerns! I appreciate you.

Sarah Blanchette

From: Jeffrey Fansler
Sent: Wednesday, September 18, 2024 1:39 PM
To: Jennifer Chrysson
Cc: Aaron King; Reid Hutchins
Subject: RE: [EXTERNAL] Metered Parking Downtown Proposal

Thanks for sharing Jennifer. Many of these questions have a clear answer. I have copied Reid to provide a response.

Thanks,
Jeff

From: Jennifer Chrysson <jenniferc@cityofws.org>
Sent: Wednesday, September 18, 2024 11:43 AM
To: Jeffrey Fansler <JEFFREYGF@cityofws.org>
Cc: Aaron King <aaronk@cityofws.org>
Subject: Fwd: [EXTERNAL] Metered Parking Downtown Proposal

Just forwarding the residents comments. Thanks.

Get [Outlook for iOS](#)

From: travlr37 <travlr37bingo@yahoo.com>
Sent: Wednesday, September 18, 2024 11:08 AM
To: Jennifer Chrysson <jenniferc@cityofws.org>; Kevin Mundy <kmundy@cityofws.org>
Subject: [EXTERNAL] Metered Parking Downtown Proposal

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Sadly I am not able to attend the public meetings regarding changing the parking meters and parking decks to PayByPhone. But I would like to give my input.

Please consider:

- 1) That pay-by-phone parking is isolating for seniors and customers who are less likely to own a smartphone.

2) Parking will cost more than just the parking fee increase since there is a surcharge for using the app...unless you have built this in to the fee increase.

3) Pay-by-phone requires a connection to either the internet or mobile signal and a lack of either can leave users liable to be fine for not paying for parking. If the app itself is down, it is impossible to pay for parking.

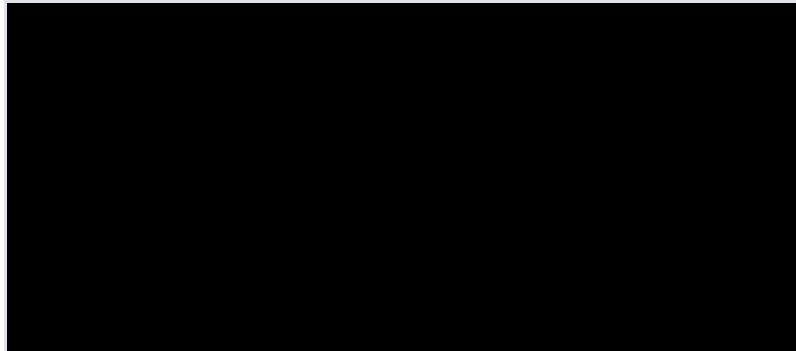
4) Parking apps require much more personal information from drivers which makes them the target of hacker such as when EasyPark Group (Europe's largest parking app operator) was hacked in December 2023 leaking customer's names, addresses, email addresses, phone numbers and partial payment information.

5) Does using a 1-800 number still require setting up an account? And it would definitely require paying over the phone which I do not do.

6) Scammers have been targeting pay-by-phone apps. This is from a news article just 2 weeks ago: "**Cases of fake QR codes on stickers affixed to real parking meter signs have been reported recently in Southern California.**

In Redondo Beach, the scam involved 150 parking meters where stickers with a fake QR were placed near legitimate ParkMobile and **PayByPhone** labels, [NBCLA reported](#).

The QR codes led to a fake website that asked people for their payment information."



Redondo Beach warns of fake QR code scams on parking meters

The city of Redondo Beach is warning the public about fraudulent QR codes placed on parking meters to scam people.

Smartphone are great and the younger generation have fully embraced their technology. However, the older generation is not there yet. 15.6% of Winston-Salem residents are over the age of 65, 17.2% of Forsyth County residents are over the age of 65.

I limit the apps loaded on my smartphone. Payments are **never** made on my smartphone. Sometimes I forget my smartphone at home...imagine that! Already, I limit where I park downtown because of parking lots that use the smartphone technology. My main use of downtown parking is by using the parking decks since on-street parking is so difficult to find and parallel parking is not a senior's safest way to park.

Sorry for how long this email turned out to be, but I pay my taxes, I vote, and I would like to be able to visit my own downtown.

Respectfully,

Nancy Kelker
220 Adams Morgan Ct.
LT, US Navy - Retired



Winston-Salem

DEPARTMENT OF TRANSPORTATION

PARKING PROGRAM MODERNIZATION PUBLIC MEETING COMMENTS:

NAME AND ADDRESS KEVIN BOWERS - 414 N. CHERRY STREET

COMMENTS I BELIEVE STREAMLINING THINGS WILL MAKE IT EASIER FOR MOST FOLKS. ALSO, THERE WILL NO LONGER BE A PROBLEM IF A METER IS BROKEN.

FEE CHANGES PER HOUR MIGHT MAKE PEOPLE GRUMBLE DUE TO SOME PLACES DOWNTOWN ~~WH~~ YOU CAN PAY A QUARTER FOR 2 HOURS & NOW IT WILL GO UP TO \$1.50/HOUR.



Winston-Salem

DEPARTMENT OF TRANSPORTATION

PARKING PROGRAM MODERNIZATION PUBLIC MEETING COMMENTS:

NAME AND ADDRESS Kenston Sullivan

COMMENTS The new system seems to work well. I think it will generate good money for the city.



Winston-Salem

DEPARTMENT OF TRANSPORTATION

PARKING PROGRAM MODERNIZATION PUBLIC MEETING COMMENTS:

NAME AND ADDRESS Rebecca Silberman - work 27101 / HOME 27106

COMMENTS Looking forward to modernization & consistency.
Thank you for keeping rates reasonable. Continue with awareness
campaign after approval. Highlight city is covering service charge
fees & differentiate between private & public lots. Highlight NO
change in enforcement hours. Highlight ^{city} this will eventually
lead to more tax dollars spent on public projects



Winston-Salem

DEPARTMENT OF TRANSPORTATION

PARKING PROGRAM MODERNIZATION PUBLIC MEETING COMMENTS:

515 N. Cherry Street

NAME AND ADDRESS JASON THIEL - Jason @ dwsq.org

COMMENTS Can FOLKS provide FEEDBACK online or via email.

DTWS

- What possibilities exist FOR AN EMPLOYEE parking program
- Can this proposed increase in rates/ Fines be incrementally phased in.
- LOADING zones are also an important thing that needs to be
- We need to MAINTAIN \$2 evening/weekend parking in city decks.

to be considered



Winston-Salem

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PARKING PROGRAM MODERNIZATION PUBLIC MEETING COMMENTS:

NAME AND ADDRESS

James Douglas, Owner - Silver Moon Saloon

COMMENTS

Concerns - 1) The app is the same one that is also used by the private parking lots - the predatory fees used by them will pose issues.

2) Kiosks? Timeframe?

Good Aspects - Price, Hours are all agreeable w/ visiting public. Be careful of predatory nature of private companies and how vocal the public will get.

Reid Hutchins

From: Jason Thiel <jason@dwsp.org>
Sent: Thursday, September 19, 2024 10:24 AM
To: Reid Hutchins
Subject: [EXTERNAL] FW: On-Street Parking
Attachments: 5th Street.png; Screenshot 2024-09-19 10.02.16.jpg

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Jason Thiel
President
Downtown Winston-Salem Partnership
515 N. Cherry Street (New Location)
Winston-Salem, NC 27101
(336) 354-1500 x1

From: Jason Thiel
Sent: Thursday, September 19, 2024 10:14 AM
To: Jeffrey Fansler <JEFFREYGF@cityofws.org>
Subject: On-Street Parking

Jeffrey,

Attached are the 2 locations that I mentioned regarding the possibility of adding new on-street parking.

- About 2-3 spaces on Liberty Street Just north of 6th on the east side of the street. Parking spaces were removed in the past for buses to idle and get back on schedule.
- 5th Street between Cherry and Trade. This would be great for the nearby storefronts. Also in front of the Millennium Center if possible.

Jason Thiel
President
Downtown Winston-Salem Partnership
515 N. Cherry Street (New Location)
Winston-Salem, NC 27101
(336) 354-1500 x1

Reid Hutchins

From: Artie Sparrow <artiesnc@gmail.com>
Sent: Wednesday, September 18, 2024 8:39 PM
To: Reid Hutchins
Subject: [EXTERNAL] Comments from today's parking meeting

You don't often get email from artiesnc@gmail.com. [Learn why this is important](#)

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Dear Mr. Hutchins:

It was nice meeting you today.

Here is a summary of the comments I made.

I am concerned that this proposal will have a negative impact on low wage downtown workers whose household budgets might not be able to absorb this significant extra expense.

I am also very concerned about turning over city services to private entities where there will be limited oversight and accountability, particularly in light of the city's recent history of allowing private companies involved in downtown transportation to flagrantly violate rules and not be penalized.

Thank you for your time today.

Artie Sparrow

Parking Modernization Public Meeting

#	Name	Address	Phone	Email
1	Kensha Sullivan	725 N. Cherry St.	733-7700	
2	Elder Kenneth Mack	2656 Lynchbrook Dr.	336-995-6987	KennethMack@bcl.gov.com
3	Clairc Davis	RR #1 town N2		
4	Nancy Goodwin	Tobaccoville		NANLY5962@outlook.com
5	Ann Taylor	8735 Geneva Ct. Rd	336-813-0773	JOTAY9@hotmail.com
6	Sunsuk Lee	5194 Riverwest Rd.	336-608-8170	sunsuk.lee1126@gmail.com
7	Suzy Baxter	822 W. 4th St WS	561-596-2324	4thandgreen@bipinc.com
8	STAR Putnam	315 S. OLIVE ST HUBS	732-77-215-1232	STARON@bipinc.com
9	Rider Miller	615 N. Trade St	360-721-4777	ridermiller@bipinc.net
10	Mary Green	346 Caville Dr.		marygreen@gmail.com
11	Chelsea Campbell	601 Mulberry Street	336-442-5107	chelsea.campbell@gmail.com
12	Paul Senechal	6900 Ringwood Ave.		
13	Paul Juneau	515 4th Street	609-578-4538	paol.juneau@theardinal.net
14	Simon Burgess	Romulus.com	336-410-6960	simon.burgess@romulus.com
15	Joseph Cornell	Romulus.com	336-480-5180	
16	Judy Chaffee	214 N. Spring St.	336-926-9645	Judy.Chaffee@gmail.com
17	Alvett Jeffers	4172 Mill Creek Rd.	336-761-0628	alvettjeffers@rr.com
18	Martha Holland	785 Austin Ln.		msknaordina@gmail.com
19	Elise Barrella	917 Shober St		
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Parking Modernization Public Meeting

#	Name	Address	Phone	Email
1	James Douglas	632 N Trade St.	335-655-5800	James78@gmail.com
2	Ericson Thye	515 N. Cherry St	2363541500	ericson@thye.org
3	KEVIN BOWERS	914 N. CHERY STREET	336-392-6426	kbowers@usps.org
4	Don Cuyler		336-775-9356	
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Parking Modernization Public Meeting

#	Name	Address	Phone	Email
1	Bobelia Silberman	251 N. SIMPSON ST.	336-723-7395	operations@sawtooth.org
2	SOHU ROGER	725 N. CHEST ST W-T	336-416-3777	joeger@uspp.org
3	Aaron Jacobs	725 N Cherry St	336 464 6205	Ajacobs@uspd.org
4	Artie Sporkow	2572 Mount Salem Rd		artiesporkow@gmail.com
5	Heidi E Schwartz	7736 Willingford Dr	336 671 3171	heidi.e.schwartz@brewery.com
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