



# City of Winston-Salem

## Proclamation

### OFFICE OF THE MAYOR

**WHEREAS:** in 1992 the U.S. Congress proclaimed Customer Service Week a nationally recognized event, celebrated annually during the first full week of October; and

**WHEREAS:** this annual event is to raise awareness about customer service and the vital role it plays in successful business practices and the growth of the economy; and

**WHEREAS:** City of Winston-Salem employees utilize keys to Customer Service Excellence to provide and maintain exemplary customer service and teamwork throughout our City; and

**WHEREAS:** City employees are “One Team Committed to Excellence”; and

**WHEREAS:** the City of Winston-Salem greatly appreciates the opportunity to meet the needs of its customers and values the trust that is placed in our local government.

**NOW, THEREFORE, I, J. ALLEN JOINES,** Mayor of the City of Winston-Salem, North Carolina, do hereby proclaim October 7-11, 2019 as

# CUSTOMER SERVICE WEEK

in Winston-Salem, and encourage all citizens to recognize, appreciate, and celebrate those who serve and support customers on a daily basis.

Given under my hand and seal this 7<sup>th</sup> day of October, 2019.

J. ALLEN JOINES

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Mayor