City of Winston-Salem City Council
Council Agenda Item Summary

Title	**Renewal of Live911 platform**
City Council Committee	Public Safety Committee
Meeting Date	April 13, 2026
Staff Lead (Presenter)	Captain Michael Knight
Department Head	Chief William H. Penn, Jr.
City Manager/ACM	Dr. Angel Wright-Lanier, ACM

Agenda Item Summary

Recommended Council Action	Resolution Approval
Suggested Action/ Motion Options	For Approval
Strategic Focus Area	Good Government
Strategic Plan Objective	GG1: Delivering Efficient and Effective Core Services
Anticipated Fiscal Impact	Fiscal Impact Anticipated: See Analysis in Summary

Summary of Information
Live911 provides the ability for first responders in the field, as well as any support personnel such as Watch Commanders, UAS Operators (DFR), Real Time Crime Center (RTCC) Staff, Incident Commanders, and EOC Staff, etc., to monitor the location and audio of incoming 911 emergency calls. The geotagged call is provided to those field personnel within a pre-determined radius. The intent is to provide first responders with the most immediate and complete information of an ongoing emergency incident. The total contract amount for this platform is $114,000 for fiscal year 25-26 and was appropriated in the general fund.

Analysis of Fiscal Impact
These funds were appropriated in the Fiscal year 25-26.

Attachments
Resolution

Committee Action	FC 4/14/26
For:	Against:
Remarks: Unanimous Approved	