



**City of Winston-Salem City Council
Council Agenda Item Summary**

Title	Update on Neighborhood Services Homeless Initiatives
City Council Committee	General Government Committee
Staff Lead (Presenter)	Shereka Floyd, Housing Programs Manager
Department Head	Shantell McClam, Neighborhood Services Director
City Manager/ACM	Angel Wright-Lanier, ACM

Agenda Item Summary

Recommended Council Action No Action Needed

Suggested Motion Options N/A

Strategic Focus Area Livable Community

Strategic Plan Objective EP1: Addressing Housing Affordability and Homelessness

Anticipated Fiscal Impact No Material Fiscal Impact

Summary of Information

Beginning January 23, 2026, a severe winter storm created dangerous conditions for unsheltered residents. The Neighborhood Services staff coordinated closely with nonprofit partners, emergency services, and shelter providers to expand existing winter shelter operations and ensure consistent emergency shelter coverage and real-time communication. Operations were monitored continuously, allowing for adjustments based on demand, weather conditions, and capacity needs.