

## City Council – Action Request Form

**Date:** April 11, 2022

**To:** Mayor, Mayor Pro Tempore, and Members of the City Council

**From:** Patrice Toney, Assistant City Manager

**Council Action Requested:**

Resolution Authorizing an Interlocal Agreement Between the City of Winston-Salem and Forsyth County for the Consolidation of the City and Fire Dispatch Services

**Strategic Focus Area:** Safe and Secure Community

**Strategic Objective:** Improve Public Safety Service Quality

**Strategic Plan Action Item:** No

**Key Work Item:** No



**Summary of Information:**

The City has been working with Forsyth County on a project to merge the two Public Safety Answering Points (PSAP) for fire and to co-locate the 911 personnel for the two jurisdictions in a space at the County’s Public Safety Center. Currently, 911 calls for Fire and Police in the City are received, processed, and dispatched by WSPD telecommunicators. Emergency medical requests for service are received by WSPD telecommunicators, transferred to Forsyth County Emergency Services for processing, and transferred back to the City for dispatching. This results in a delayed notification of fire resources responding to medical emergencies in the City. The current arrangement also delays the notification of automatic and mutual aid resources during multi-agency fire responses.

City Fire initiated consideration of this new dispatch arrangement to improve efficiencies in dispatch and response times. In this agreement, the County will assume City fire dispatch, a 7-day a week, 24-hour a day, 365 day a year function. The County has 4 teams who rotate on 12-hour shifts and this agreement adds 1 call taker and 1 dispatcher on each team to assume the added volume of calls in the City on a 24 hours/7 days per week/365 days per year basis.

In consideration of the County dispatching City Fire, the City will pay the County one-fourth of the following annual amounts for each year of service, with the first payment of \$101,218.50 being due September 30, 2022. The City's contribution declines 20% a year until reaching zero in year 6 and every year thereafter.

- a) Fiscal Year ending June 30, 2023: \$404,874 (100% of estimated cost)
- b) Fiscal Year ending June 30, 2024: \$323,899 (80% of estimated cost)
- c) Fiscal Year ending June 30, 2025: \$242,924 (60% of estimated cost)
- d) Fiscal Year ending June 30, 2026: \$161,950 (40% of estimated cost)

**Committee Action:**

<b>Committee</b>	<u>Public Safety 4/11/22</u>	<b>Action</b>	<u>Approval</u>
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<b>For</b>	<u>Unanimous</u>	<b>Against</b>	<u></u>
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**Remarks:**

- e) Fiscal Year ending June 30, 2027: \$80,975 (20% of estimated cost)
- f) Subsequent Years: \$0 (County assumes full cost)

The interlocal agreement is attached.