



CITY
WINSTON-SALEM, NC

POPULATION
245,787

COVERAGE AREA
3 SQUARE MILES

PRODUCT USED
**SHOTSPOTTER
RESPOND™**

CUSTOMER SINCE
AUGUST 2021

PUBLIC SAFETY SUCCESS STORY

Winston-Salem Police Department Saves Lives and Takes Firearms Off the Streets

SITUATION

Prior to the installation of ShotSpotter, nearly 80% of gun crime went unreported in Winston-Salem. The subsequent lack of police response left offenders at large to commit more crimes and eroded the community's trust in law enforcement. To address the issue, the WSPD implemented ShotSpotter in August 2021.

RESULTS

One year after ShotSpotter implementation, the WSPD reported that there had been 1,398 total ShotSpotter alerts, 78% of which did not have a corresponding 9-1-1 call for service. With ShotSpotter's 99% detection rate, law enforcement can respond to calls faster and with greater situational awareness, provide emergency care to victims, and collect more evidence. The greater levels of responsiveness improve the community's trust in law enforcement and strengthen relations between the police and the community.

47

Firearms recovered

27

Victims aided

2

Lives saved

In one recent success story, officers responded to a ShotSpotter alert outside a local high-rise apartment building. Working in tandem with a real-time crime center detective, law enforcement was able to apprehend an armed offender inside the building, avoiding an officer-involved shooting as well as any citizen injuries.

In another incident, a ShotSpotter alert led law enforcement to a field where a gunshot wound victim was covered in blood. Attending officers were able to apply a tourniquet to stop the bleeding until emergency medical support arrived. WSPD believe the swift response, thanks to ShotSpotter, saved the victim's life.

HOW SHOTSPOTTER BENEFITS THE WINSTON-SALEM POLICE DEPARTMENT

SAVING LIVES

Every second matters for shooting victims. ShotSpotter ensures responders are notified quickly with an accurate location, allowing them to provide prompt medical care and save lives.

EVIDENCE COLLECTION

One year after the implementation of ShotSpotter, the WSPD recovered 3,678 shell casings as well as 47 firearms.

STRONGER COMMUNITY RELATIONS

Law enforcement's responsiveness and effectiveness at the scene helps deter gunshot incidents and builds trust with the community.

“ *Our mission is to provide exceptional service to our community in partnership with the citizens, and to me, two lives saved, 47 guns recovered, and a police response to 80% more of the [gun] crime is pretty exceptional.*

Captain AMY GAULDIN, Criminal Investigations Division at Winston-Salem