Category	Winston-Salem	Charlotte	Greensboro	Raleigh	High Point	Recommendation
PURPOSE	Yes	Yes	Yes	Yes	Yes	Same
To assist low-moderate income persons with the						
rehabilitation of their existing homes.						
SOURCE OF FUNDS						Same
CDBG & HOME	Yes	Yes	Yes	Yes	Yes	
Grant	Yes	Yes	Yes	Yes	Yes	
Trust	No	Yes	No	No	No	
Bond	Yes	Yes	Yes (\$25mil)	No	No	
ELIGIBLE APPLICANTS						Same
Owner Occupied	Yes	Yes	Yes	Yes	Yes	
Non-Owner Occupied	Yes	Yes –(Lead Grant)	Yes	No	No	
ELIGIBLE PROPERTIES						Implement guidelines to protect staff
 Located within the city 	Yes	Yes	Yes	Yes	Yes	and contractors when homes are
• Single Family (1-4)	Yes	Yes	Yes	Yes	Yes	infested and homeowners are
 Must have sub-standard conditions 	Yes	Yes	Yes	Yes	Yes	hoarders.
Must meet minimum housing code (MHC)	Yes	Yes	Yes	Yes	Yes	
standards after rehab						
ASSISTANCE TYPE						Same
Repayable loan	Yes	No	Yes	No		
Forgivable loan	Yes	No	Yes	Yes	Yes	
Deferred loan	Yes	No	Yes (majority)	Yes	Yes	
Forgivable grant	Yes	Yes (Deed restrictions)	Yes	Yes		
PROGRAM TYPE						Certify applicants do not have
Rehabilitation	Yes	Yes	Yes	Yes	Yes (minimal)	cash-on- hand to complete needed
Emergency Repair	Yes	Yes	Yes	Yes	Yes	repairs.
Urgent Repair (elderly)	Yes	Yes	Yes	Not Specified	Yes (lower income)	
Targeted Area (i.e., TURN)	Yes	Yes	Not specified	Yes	Yes (market	
Handicap Assistance	Yes	Not Specified	Not Specified	Not Specified	segmentation study	
Hazard Reduction / Lead Grant	Yes	Yes (Lead Grant)	Yes (Lead Grant)	Not Specified	identified areas)	
1st Time Homebuyer Assistance	Yes	Yes	Yes	Yes	No	
Down Payment Assistance	Yes	Yes	Yes	Yes	No	
CTAFF CITE					Yes	LUCA 200 TURNIA SE
STAFF SIZE	8	9	5	4	4	Hire 2 nd TURN loan officer
Category	Winston-Salem	Charlotte	Greensboro	Raleigh	High Point	

AVERAGE REHAB CASES COMPLETED PER YEAR	27	20	20+	15	2 (Majority of cases are Emergency)	Increase pending approval of recommendations.
Max Loan Amount	200% - TURN 80% - Other \$45,000	<60% \$42,000 \$19,000 - Lead Grant	80% \$90,000	80% / \$90,000 50% / \$7,500	80% - Rehab 50% - Urgent Repair No max loan amount. Case-by-case basis	Increase max assistance amount to reduce using other funding sources.
APPLICATION INTAKE	Year Round	Prelim Apps: 10/1- 11/23 Heating repairs: 11/1- 3/30 Emergency repairs: year round	Year Round	Year Round	Year Round	Establish rehab application intake period, with cut-off after receipt of first 20 applications. This process would be implemented after existing backlog in rehab applications (89 pending) is significantly reduced.
EQUITY RESTRICTIONS	Yes	None. Must be current on existing mortgage and all property taxes	Yes. Available equity must exceed amount of assistance.	None	Yes. Available equity based on tax value	Full rehab cases would require appraisal subject to completion of repairs to determine maximum loan amount.
APPROVING ENTITY	Loan Committee	Sr. Mgr. If assistance amount exceeds approval limit, City Mgr. approval required.	Sr. Mgr. If assistance amount exceeds approval limit, City Mgr. approval required.	Sr. Mgr. If assistance amount exceeds approval limit, City Mgr. approval required.	Loan Specialist / Loan Officer	Delegate approval authority to Assistant City Manager for Community Development in an effort to expedite loan approvals. Staff and ACM to establish amicable timeframe for weekly approvals versus existing monthly approvals.
REPEAT ASSISTANCE	Yes. Eligible for difference of current balance.	Not Specified	Not Specified	Not Specified	Yes. If previous assistance >\$25K, cannot re-apply. If prior assistance within 5 yrs., cannot re-apply.	If the property has received a full rehab, repeat assistance would be allowed one time, but only for emergency repairs (life threatening).
PROCESSING TIME	30-90 Days	90 Days	150 Days	90-120 Days	Not specified	Consider other options for assumption and conversion process in order to increase available processing time to focus on new loans and reducing backlog.