

Information Item

Date: June 12, 2023

To: Mayor, Mayor Pro Tempore, and Members of the City Council

From: Aaron King, Assistant City Manager
Jeff Fansler, Director of Transportation

Subject:

INFO – Clark Campbell Transportation Center Safety and Security Update.

Strategic Focus Area: Quality Transportation

Strategic Objective: N/A

Strategic Plan Action Item: No

Key Work Item: No



Historically, the Clark Campbell Transportation Center (TC) has been the main focal point in downtown Winston-Salem for patrons to access multiple transit providers such as Winston-Salem Transit Authority (WSTA), Piedmont Authority for Regional Transportation, Greyhound and most recently Sunway Tours. While the TC's purpose is to provide a centralized location for transit needs, WSTA staff has seen an increase in non-transit activities that present concerns for the safety and security of staff, patrons, and contracted security.

In a recent poll of comparable public transportation facilities across the state, staff has found consistency in the demand and planning efforts to revise center codes of conduct and general security practices to reduce unsafe behavior and illegal activity which create significant safety concern.

The City of Winston-Salem Department of Transportation (WSDOT), WSTA, and Property and Facilities Management Department have recognized the increasing security risks that challenge the day-to-day operations of the City's public transportation system. As such, recommendations and operational improvements have been developed to address these security risks. Representatives from WSDOT and WSTA will be available to present further information which will include a summary of the challenges being faced, what has been done to date to address these concerns and highlight future improvements that will enhance the security at the Clark Campbell Transportation Center.