

Resolution #21-0322
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RESOLUTION APPROVING CONTRACT WITH INFUSION POINTS, LLC FOR MANAGED SECURITY SERVICES

WHEREAS, to ensure continual delivery of City services it is critical that the City's technology infrastructure operates at near-100% availability and remains protected from cyber security attacks; and

WHEREAS, this can be accomplished through 24 x 7 cyber security monitoring, proactive vulnerability scanning and penetration testing, rapid response to cyber security vulnerabilities and incidents, and frequent cyber security health assessments; and

WHEREAS, a Request for Proposal (RFP) was issued for a single vendor to provide cyber security monitoring, vulnerability scanning, penetration testing, cyber security health assessments, and professional support services; and

WHEREAS, the RFP asked for a one-year contract with the option to renew the agreement annually for two additional years; and

WHEREAS, InfusionPoints, LLC (InfusionPoints) is an experienced provider of cyber security services that is headquartered in North Wilkesboro, NC and operates branch offices in Winston-Salem, NC, Fayetteville, NC, and Washington DC; and

WHEREAS, InfusionPoints, LLC currently provides cyber security services to the Department of the Treasury, nonprofit organizations, government contractors, cloud service providers, and commercial organizations throughout the United States; and

WHEREAS, it is requested that the City enter into a contract with InfusionPoints, LLC to provide managed security services from July 1, 2021 through June 30, 2022 at the cost of \$99,880.00; and

WHEREAS, the contract will include the option to renew for two additional years, with the same cost of \$99,880.00 for years two and three; and

WHEREAS, it is further requested that authorization be provided to enter into annual contracts for the second and third years, subject to approved funding through the annual budget process. Authority would include expanding the agreement to include new equipment and maintenance adjustments as funded through the annual budget process.

NOW, THEREFORE, BE IT RESOLVED that the Mayor and City Council of the City of Winston-Salem authorize the City Manager to enter into a contract with InfusionPoints, LLC for Managed Security Services for an annual cost of \$99,880.00, with the option of renewing the contract for up to two additional years at the same annual cost.

BE IT FURTHER RESOLVED that annual cost can be adjusted to account for additional equipment added throughout the contract term, subject to approved funding through the annual budget process.

BE IT FURTHER RESOLVED that the City Manager is hereby authorized to execute the contract on behalf of the City.