

RESOLUTION APPROVING A CONTRACT WITH CALL24 SECURITY FOR PUBLIC SAFETY CAMERA EXPANSION AND SUPPORT SERVICES

WHEREAS, City staff currently manage over 360 security cameras installed in City Hall, the Bryce Stuart Building, Lowery Street, Winston Square Park, Corpening Plaza, Winston Lake Golf Course, WSPD District Station #2, five landfills, The Benton, Carolina Classic Fairgrounds, and several other facilities; and

WHEREAS, the Mayor and City Council approved a contract for camera system support services in 2018, which has now reached end of term; and

WHEREAS, staff worked with the Purchasing Department to advertise a Request for Proposals (RFP) for the purpose of establishing a contract with a qualified vendor to provide onsite security camera system installation and support services; and

WHEREAS, the contract will provide support for the City's existing security camera infrastructure, site evaluation and planning services, camera system engineering and design, project management services, and the installation of new camera infrastructure at approved City facilities; and

WHEREAS, the contract also provides the option for the City to purchase security cameras and related equipment from the vendor at fixed costs for the duration of the contract term; and

WHEREAS, the City received responses to the RFP from Call24 Technologies based in Winston-Salem, NC; Building Automation Services LLC based in High Point, NC; Convergent based in Matthews, NC; and Pathway Technologies Inc. based in Kernersville, NC; and

WHEREAS, an evaluation panel of City staff reviewed the RFP responses to select the vendor most qualified to meet the RFP requirements; and

WHEREAS, funding for this contract is available in the approved FY21-22 Information Systems operating budget; and

WHEREAS, staff recommends that the City enter into a one-year contract with Call24 Technologies to provide public safety camera expansion and support services at a cost of \$22,500; and

WHEREAS, further authorization is requested to enter into two consecutive one-year renewals of the contract with Call24 Security, subject to approved funding through the annual budget process.

NOW, THEREFORE, BE IT RESOLVED that the Mayor and City Council of the City of Winston-Salem authorize the City Manager to enter into a contract with Call24 Security to provide public safety camera expansion and support services at a cost of \$22,500, with the option to enter into two consecutive one-year renewals of the contract provided approved funding is available.

BE IT FUTHER RESOLVED that the City Manager is hereby authorized to execute the contract on behalf of the City.