

Information Item

Date: October 11, 2022

To: Mayor, Mayor Pro Tempore and Members of the City Council

From: Aaron King, Assistant City Manager
Toneq' McCullough, Director of Transportation
Donna Woodson, General Manager of WSTA

Subject:
Winston-Salem Transit Authority Services Update and HDR presentation on WSTA Route Study.

Strategic Focus Area: Quality Transportation

Strategic Objective: Enhance Public Transit

Strategic Plan Action Item: Yes

Key Work Item: Yes



The Department of Transportation provides updates quarterly on the performance of the Winston-Salem Transit Authority's (WSTA) operation. The update this quarter includes a presentation by the consultant, HDR, on the initial findings from the Route Study they are conducting on WSTA services. Information on the current hiring activity for drivers and WSTA's performance comparison from FY20/21 through FY21/22 is also included with the presentation. Donna Woodson, WSTA's General Manager, will be available to answer questions.